

Ordermate

# Pairing and Transaction User Guide

Updated on, by: 11/02/2025 MHB

Reviewed on, by: 19/02/2025 TB

mx51



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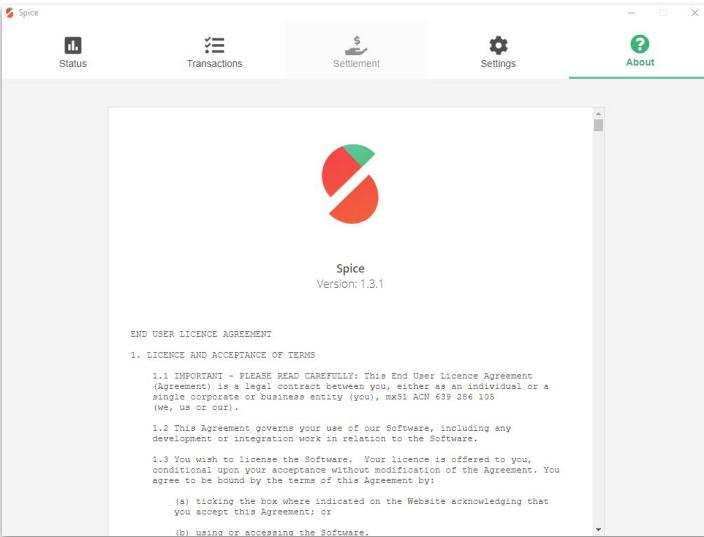
# System Requirements

Systems	Requirements
Connectivity	Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the <a href="#">same Local Area Network</a>
POS Version	<a href="#">3.0.0a and above</a>
POS Operating System	<a href="#">Windows 10 and above</a>
Integration Type	<a href="#">SPICE</a>

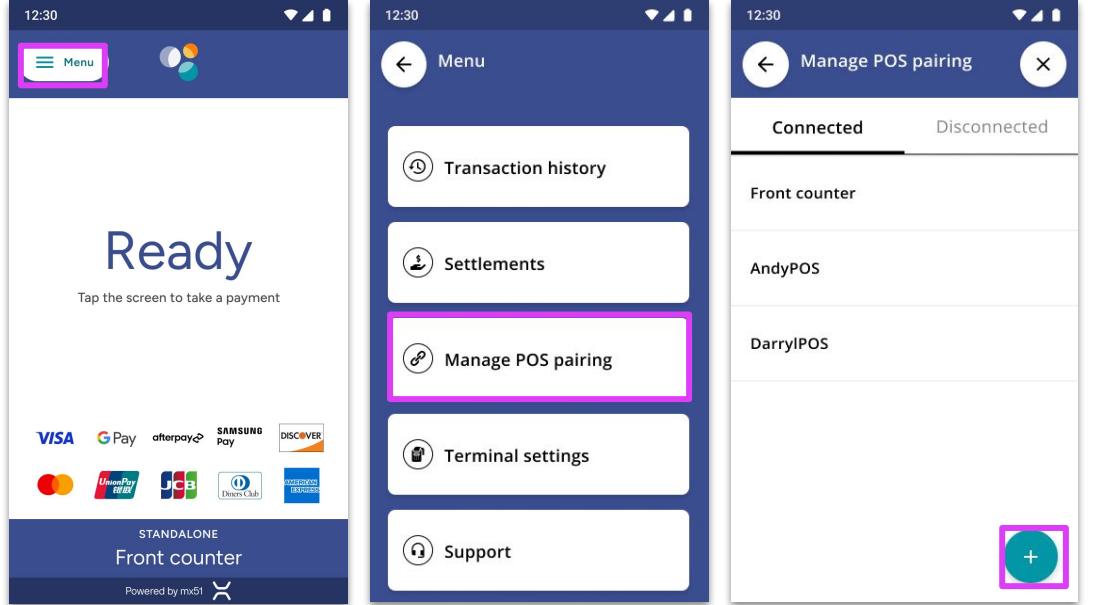
# Pairing the POS to the EFTPOS Terminal - Setting up Spice (1 of 7)

Steps	Example Screens
<ol style="list-style-type: none"><li>1. Download Spice <a href="https://spice.integration.mspenv.io/latest.exe"><u>https://spice.integration.mspenv.io/latest.exe</u></a> <i>* Please see your POS provider for enabling Spice integration within the POS. Set up will vary depending on the POS provider.</i></li><li>2. Spice will begin downloading. Once complete, select open in your toolbar or go to your PC downloads folder.</li><li>3. When the program is run, there is no visible installation process and Spice should appear within a few seconds.</li></ol>	<div data-bbox="917 289 1710 789"><p>Minimum PC Specifications</p><ul style="list-style-type: none"><li>• 1.6 GHz or faster processor (32-bit or 64-bit)</li><li>• Windows 8 or newer</li><li>• 2 GB Ram</li><li>• Internet connection (will function offline)</li></ul><div data-bbox="1205 616 1441 689"><a href="#">Download</a></div><p>Please contact your POS software provider to complete pairing.</p></div>

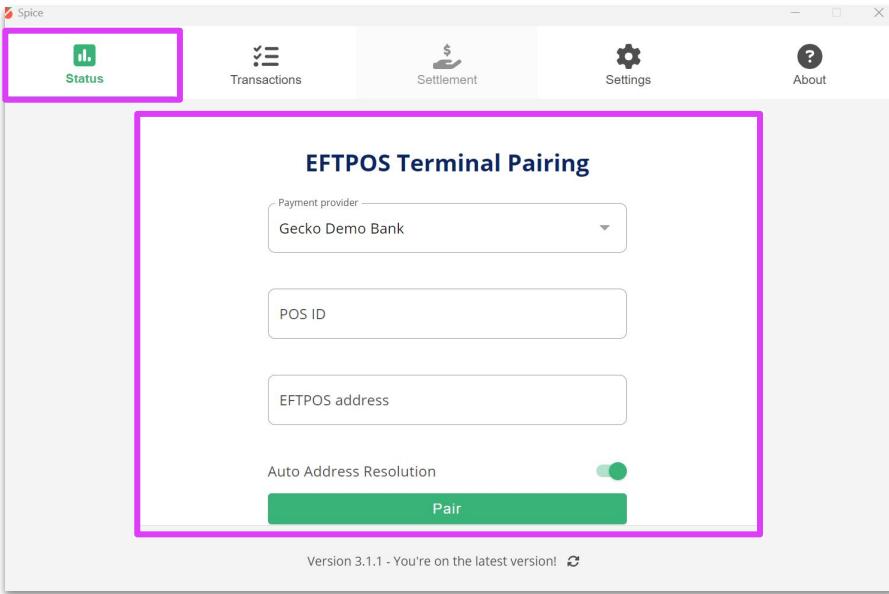
# Pairing the POS to the EFTPOS Terminal - Setting up Spice (2 of 7)

Steps	Example Screens
4. You will be automatically directed to the about tab (end user licence agreement).	

# Pairing the POS to the EFTPOS Terminal - Setting up Spice (3 of 7)

Steps	Example Screens
<ol style="list-style-type: none"><li>5. On the EFTPOS terminal, Select Menu  <i>Note: If there is no existing pairing, the "Manage POS pairing" button will show</i></li><li>6. Select Manage POS pairing</li><li>7. Select +</li></ol>	 <p>12:30</p> <p>Menu</p> <p>Ready</p> <p>Tap the screen to take a payment</p> <p>VISA Google Pay afterpay SAMSUNG Pay DISCOVER</p> <p>Mastercard UnionPay JCB Diners Club American Express</p> <p>STANDALONE Front counter</p> <p>Powered by mx51</p> <p>12:30</p> <p>Menu</p> <p>Transaction history</p> <p>Settlements</p> <p>Manage POS pairing</p> <p>Terminal settings</p> <p>Support</p> <p>12:30</p> <p>Manage POS pairing</p> <p>Connected Disconnected</p> <p>Front counter</p> <p>AndyPOS</p> <p>DarrylPOS</p> <p>+</p>

# Pairing the POS to the EFTPOS Terminal - Setting up Spice (4 of 7)

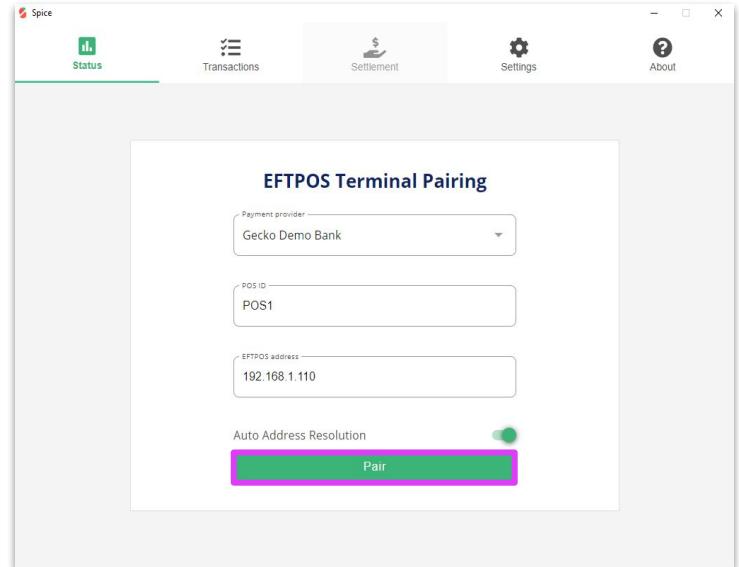
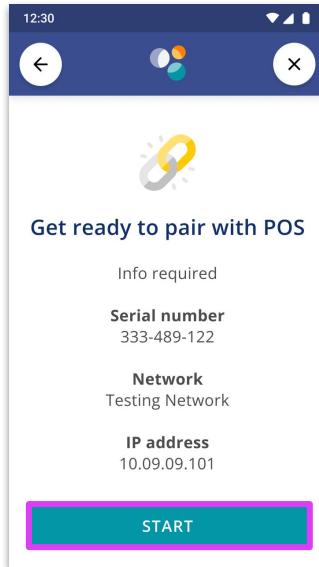
Steps	Example Screens
<ol style="list-style-type: none"><li>8. Go to the <b>Status</b> tab on Spice.</li><li>9. On <b>Spice</b>, Select your payment provider, enter the details of the EFTPOS terminal and enable <b>Auto Address resolution</b>.</li></ol>	 <p>The screenshot shows the Spice software interface. The top navigation bar includes tabs for Status, Transactions, Settlement, Settings, and About. The Status tab is highlighted with a pink border. Below the navigation bar, a central window is titled "EFTPOS Terminal Pairing". It contains fields for "Payment provider" (set to "Gecko Demo Bank"), "POS ID", and "EFTPOS address". At the bottom of this window is a toggle switch for "Auto Address Resolution" which is turned on (green). A large green "Pair" button is located at the bottom of the pairing window. The bottom right corner of the main window displays the text "Version 3.1.1 - You're on the latest version! 🎉".</p>

# Pairing the POS to the EFTPOS Terminal - Setting up Spice (5 of 7)

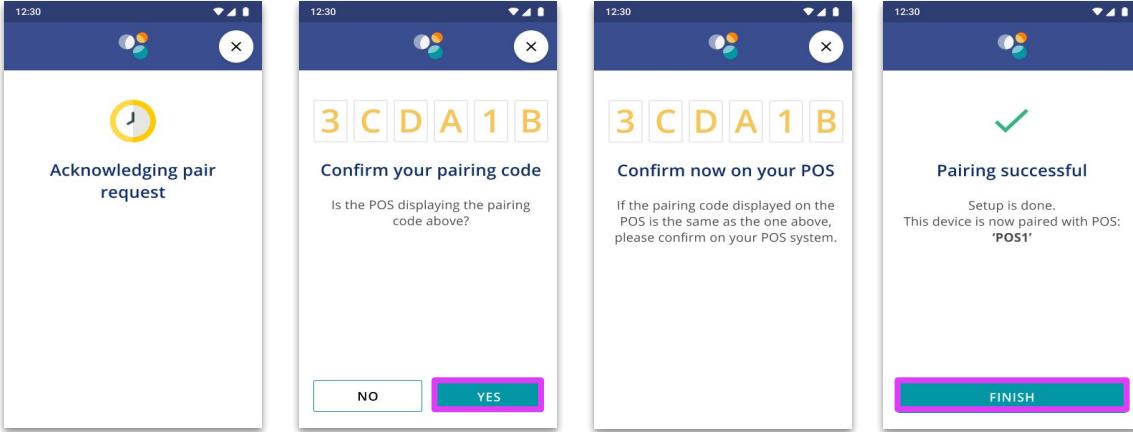
## Steps

10. Select **START** on the EFTPOS terminal and **PAIR** on Spice.

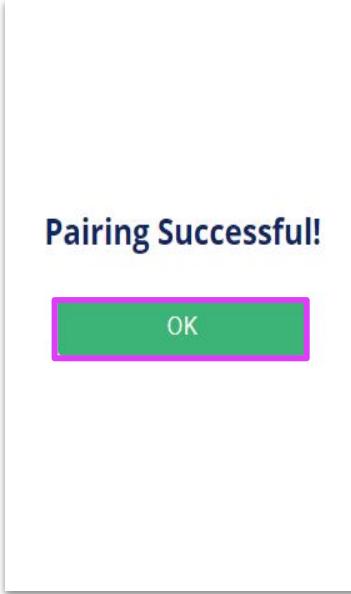
## Example Screens



# Pairing the POS to the EFTPOS Terminal - Setting up Spice (6 of 7)

Steps	Example Screens
<ol style="list-style-type: none"><li>11. Ensure the code displayed matches what is displayed on Spice and select <b>YES</b> on the EFTPOS terminal.</li><li>12. Select <b>FINISH</b> on the EFTPOS terminal.</li></ol>	

## Pairing the POS to the EFTPOS Terminal - *Setting up Spice (7 of 7)*

Steps	Example Screens
13. Select <b>OK</b> on Spice.	 A screenshot of a mobile application screen titled "Pairing Successful!". The text is displayed in a dark blue font. Below the text is a green rectangular button with the word "OK" in white. The entire image is framed by a thin gray border.

# Perform a Test Purchase Transaction - (1 of 3)

## Steps

To perform a test Purchase Transaction to ensure that the integrated solution is working:

1. Select the item and select PAY

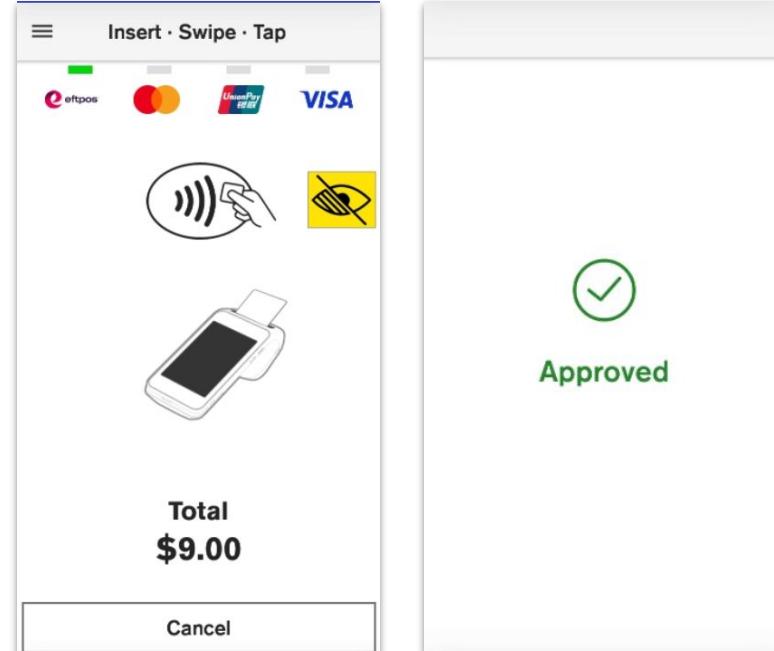
## Example Screens



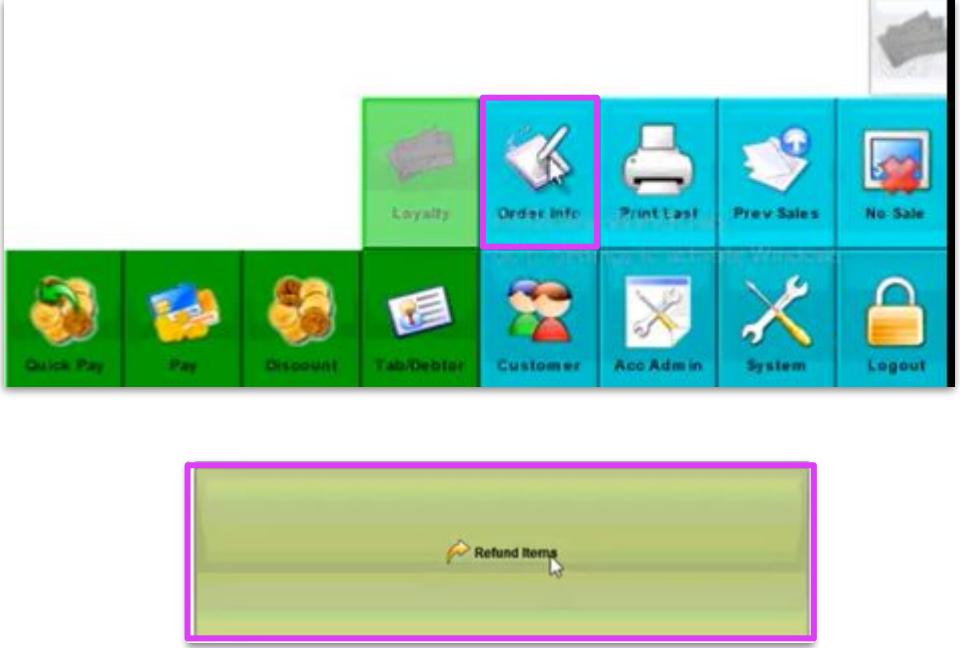
## Perform a Test Purchase Transaction - (2 of 3)

Steps	Example Screens
<ol style="list-style-type: none"><li>2. Select Credit</li><li>3. Select OK</li></ol>	 <p data-bbox="1378 249 1499 365">OK</p>

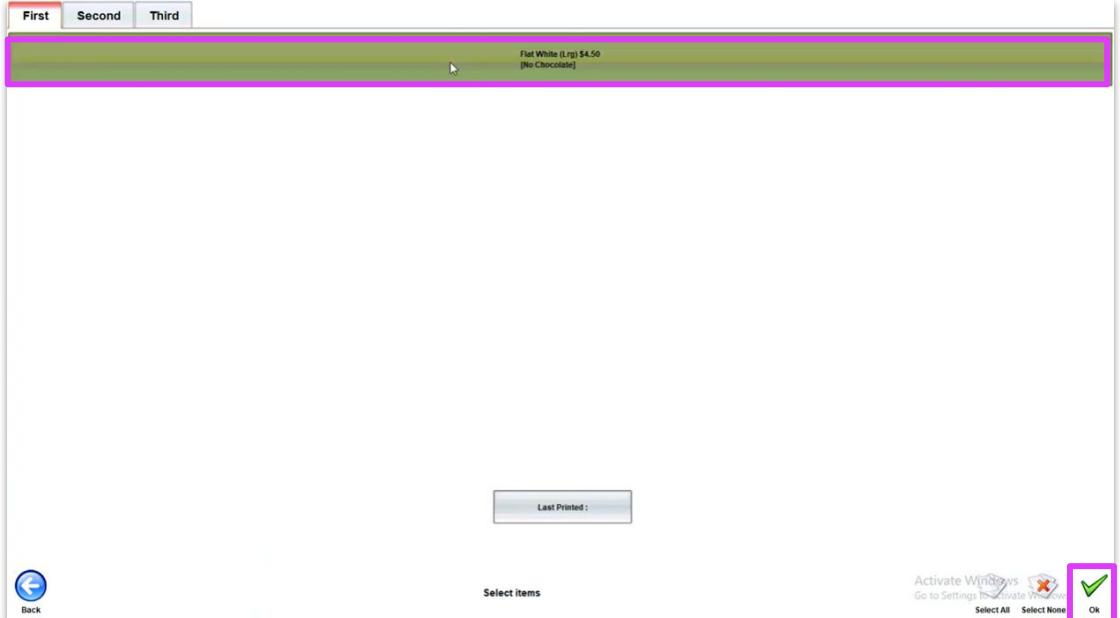
## Perform a Test Purchase Transaction - (3 of 3)

Steps	Example Screens
4. Complete Payment on EFTPOS terminal	

# Perform a Test Refund Transaction - (1 of 3)

Steps	Example Screens
<p>To Refund the test purchase transaction:</p> <ol style="list-style-type: none"><li>1. Select item and select Order Info</li><li>2. Select Refund Items</li></ol>	 <p>The screenshot shows a POS system interface. At the top, there is a menu bar with a 'File' option. Below the menu is a toolbar with icons for 'Quick Pay', 'Pay', 'Discount', 'Tab/Debtar', 'Customer', 'Acc Adm in', 'System', and 'Logout'. The main area is a grid of icons. The 'Order Info' icon (a notepad with a pen) is highlighted with a pink box. Below the grid, a large green rectangular button labeled 'Refund Items' is also highlighted with a pink box. A mouse cursor is visible over the 'Refund Items' button.</p>

## Perform a Test Refund Transaction - (2 of 3)

Steps	Example Screens
3. Select the item and select <b>OK</b>	 <p>Flat White (Lrg) \$4.50 [No Chocolate]</p> <p>Last Printed :</p> <p>Select items</p> <p>Activate Windows  Go to Settings  </p> <p>Select All <input type="checkbox"/> Select None <input checked="" type="checkbox"/> Ok</p>

## Perform a Test Refund Transaction- (3 of 3)

Steps	Example Screens
<ol style="list-style-type: none"><li>4. Select Pay</li><li>5. Select Credit</li><li>6. Select OK</li><li>7. Complete payment on EFTPOS terminal</li></ol>	 <p>The image shows a grid of icons representing various EFTPOS functions. The 'Pay' icon, located in the second column of the first row, is highlighted with a pink box.</p>  <p>The image shows a list of payment methods. The 'Credit' option, represented by a credit card icon, is highlighted with a pink box. A cursor arrow is positioned over the 'Credit' option. To the right of the list is a separate box containing a green checkmark icon and the word 'OK'.</p>