

Krisp

# Pairing and Transaction User Guide

Updated on, by: 14 February 2025, HMS

Reviewed on, by: 21 February 2025, TB

mx51



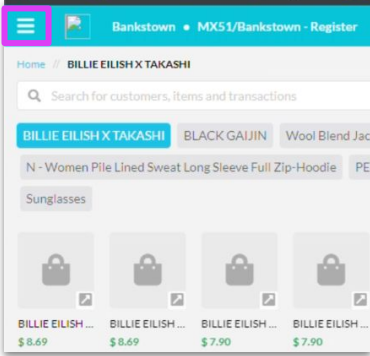
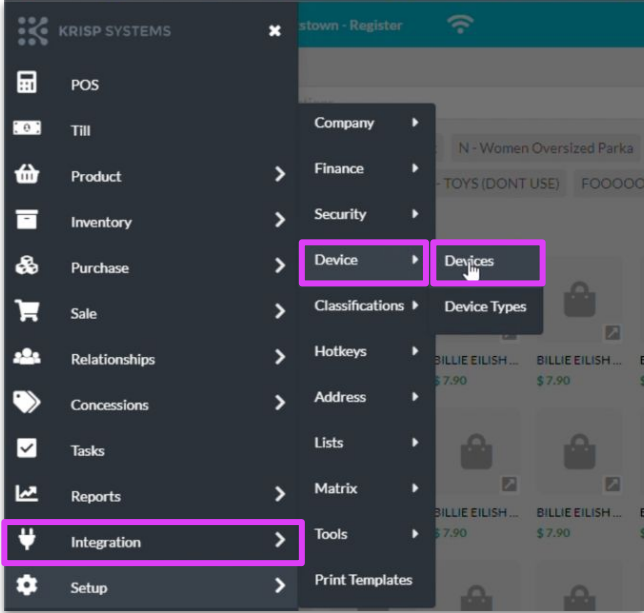
# Table of Contents

- System Requirements
- Pairing the Point-of-Sale (POS) to the EFTPOS Terminal
- Perform a test Purchase Transaction
- Perform a test Refund Transaction

## Pairing the POS to the EFTPOS Terminal - (1 of 4)

| Systems              | Requirements                                                                                                                |
|----------------------|-----------------------------------------------------------------------------------------------------------------------------|
| Connectivity         | Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the <a href="#">same Local Area Network</a> |
| POS Version          | <a href="#">2.13.0-DEVELOP-47B7735</a> and above                                                                            |
| POS Operating System | <a href="#">Windows 10</a> and above                                                                                        |
| Integration Type     | <a href="#">SPI</a>                                                                                                         |

# Pairing the POS to the EFTPOS Terminal - (1 of 6)

| Steps                                                                                                                                              | Example Screens                                                                                                                                                                              |
|----------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div>1. Select the 3 lined <b>Menu</b></div> <div>2. Select <b>Integration</b></div> <div>3. Select <b>Device</b> followed by <b>Devices</b></div> | <div></div> <div></div> |

# Pairing the POS to the EFTPOS Terminal - (2 of 6)

Steps

4. Select the Register

| Active | Device ID | Name                           | Type            |
|--------|-----------|--------------------------------|-----------------|
| ✓      | AA48      | Abbotsford RL - CD 1           | Cash Drawer     |
| ✓      | AA47      | Abbotsford RL - RP 1           | Receipt Printer |
| ✓      | AA49      | Abbotsfor RL - R 1             | Register        |
| ✓      | AA33      | Angelo's Bankstown Cash Drawer | Cash Drawer     |

5. Select Eftpos Settings

6. Select Edit

General

EFTPOS Settings

General

EFTPOS Settings

Tenant code  
till

POS ID  
krisp

Test mode  
Yes

Serial number  
030-351-212

EFTPOS Address  
030-351-212.z1.dvcs-sb.till.mspenv.io

Status  
Unpaired

Edit

[+] Expand all

Edit

# Pairing the POS to the EFTPOS Terminal - (3 of 6)

## Steps

7. Select the Eftpos Settings

## Example Screens

The screenshot displays a software interface for configuring an EFTPOS terminal. On the left, a sidebar menu shows 'General' as the active tab, with 'EFTPOS Settings' listed below it. The main content area is titled 'General' and contains the following fields:

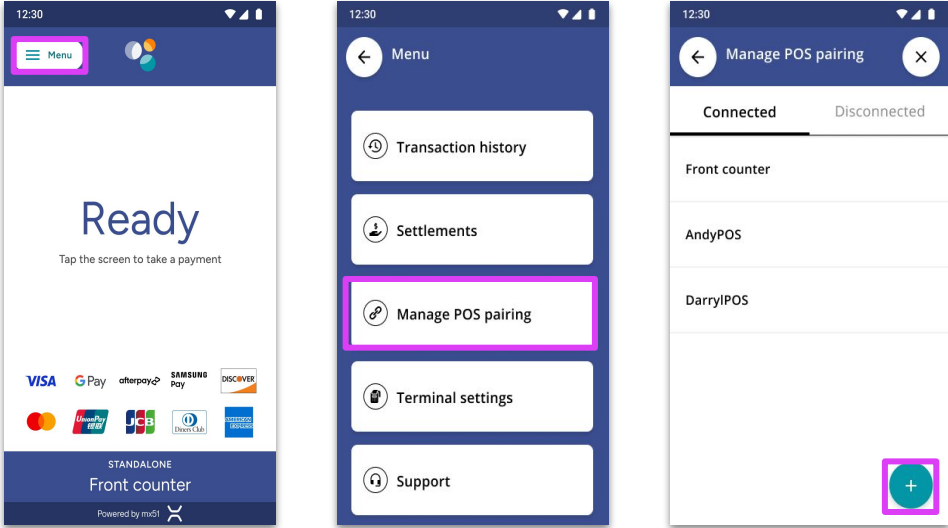
- Active:** A toggle switch is currently turned on.
- Type:** Set to 'SPI Terminal'.
- Name:** A text field containing 'MX51/Bankstown - SPI Terminal' with a small icon to its right.
- Short name:** An empty text field.
- Device reference:** An empty text field.
- Subsidiary:** Set to 'Bueno Cakes'.
- Location:** Set to 'Bankstown'.
- Status:** A dropdown menu showing 'Open'.

At the bottom of the main content area, there is a section labeled 'EFTPOS Settings' with a right-pointing arrow, which is highlighted by a red rectangular box.

# Pairing the POS to the EFTPOS Terminal - (4 of 6)

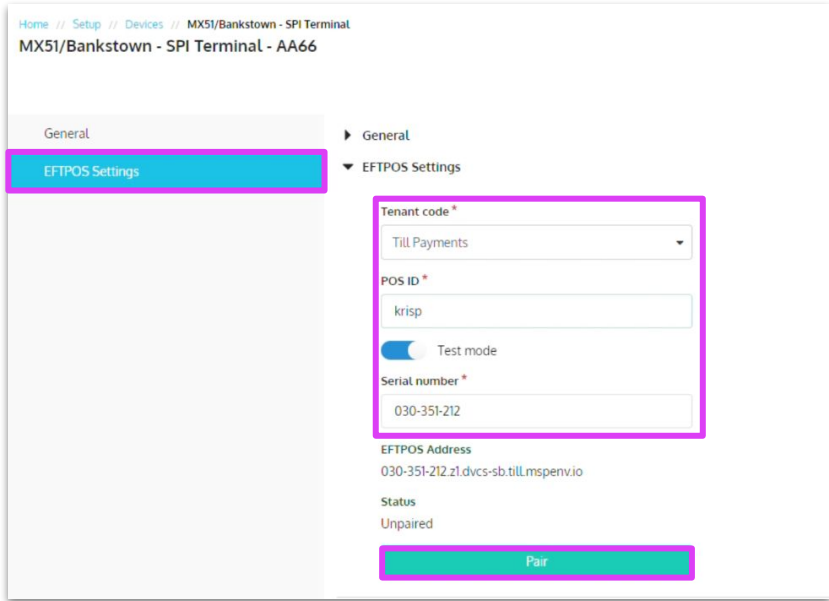
| Steps | Example Screens |
|-------|-----------------|
|-------|-----------------|

- 8. On the EFTPOS terminal, Select Menu
- Note: If there is no existing pairing, the "Manage POS pairing" button will show*
- 9. Select Manage POS pairing
- 10. Select +



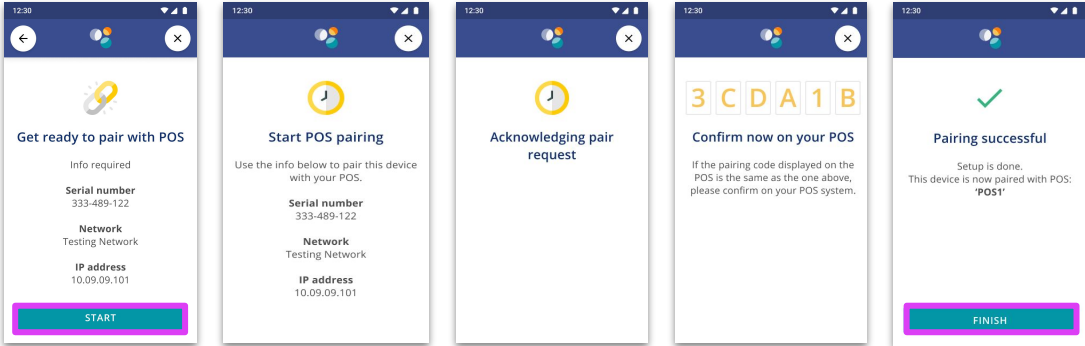
EFTPOS Terminal screens

# Pairing the POS to the EFTPOS Terminal - (5 of 6)

| Steps                                                                                                                                                             | Example Screens                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>11. Choose <a href="#">Tenant code</a></p> <p>12. Enter <a href="#">POS ID</a> and the <a href="#">Serial Number</a></p> <p>13. Click <a href="#">Pair</a></p> |  <p>The screenshot displays the configuration interface for an EFTPOS terminal. The breadcrumb trail at the top indicates the path: Home // Setup // Devices // MX51/Bankstown - SPI Terminal. The main title is 'MX51/Bankstown - SPI Terminal - AA66'. On the left, a sidebar menu shows 'General' and 'EFTPOS Settings', with the latter selected and highlighted in blue. The right-hand panel shows the 'EFTPOS Settings' form. This form includes a 'Tenant code' dropdown menu currently set to 'Till Payments', a 'POS ID' text field containing 'krisp', a 'Serial number' text field containing '030-351-212', and a 'Test mode' toggle switch which is currently turned off. Below these fields, the 'EFTPOS Address' is displayed as '030-351-212.z1.dvcs-sb.till.mspernv.io'. The status is shown as 'Unpaired'. At the bottom right of the form, there is a prominent blue 'Pair' button.</p> |



# Pairing the POS to the EFTPOS Terminal - (6 of 6)

| Steps                                                                                                                                                                                                                                     | Example Screens                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>14. On the <b>EFTPOS Terminal</b>:</p> <ul style="list-style-type: none"><li>○ Select <b>START</b></li><li>○ Ensure the code displayed matches what is displayed on POS and select <b>YES</b></li><li>○ Select <b>FINISH</b></li></ul> |  <p>The five screenshots show the following steps:</p> <ol style="list-style-type: none"><li><b>Get ready to pair with POS</b>: Displays required info: Serial number 333-489-122, Network Testing Network, IP address 10.09.09.101. A green <b>START</b> button is at the bottom.</li><li><b>Start POS pairing</b>: Displays the same info as the first screen.</li><li><b>Acknowledging pair request</b>: A screen with a green clock icon and the text 'Acknowledging pair request'.</li><li><b>Confirm now on your POS</b>: Displays a 6-digit code '3 C D A 1 B' in colored boxes. Below it, text says: 'If the pairing code displayed on the POS is the same as the one above, please confirm on your POS system.'</li><li><b>Pairing successful</b>: Displays a green checkmark and text: 'Setup is done. This device is now paired with POS: POS1'. A green <b>FINISH</b> button is at the bottom.</li></ol> |

*EFTPOS Terminal screens*

# Perform a Test Purchase Transaction - (1 of 3)

## Steps

To perform a test **Purchase Transaction** to ensure that the integrated solution is working:

- 1. Select the **Product** and select **Proceed to Pay**

## Example Screens

SALE :

Customer: New Customer

Sales rep: Ren Laydel

| Item                                      | Qty | Price | Discount | Subtotal |
|-------------------------------------------|-----|-------|----------|----------|
| BILLIE EILISH X TAKASHI MURAKAMI - Blue/L | 1   | 7.90  | 0.00     | 7.90     |

Discounts

Subtotal

Tax

Final total

\$ 0.00

\$ 7.90

\$ 0.00

\$ 7.90

Void

Park

Proceed to pay

# Perform a Test Purchase Transaction - (2 of 3)

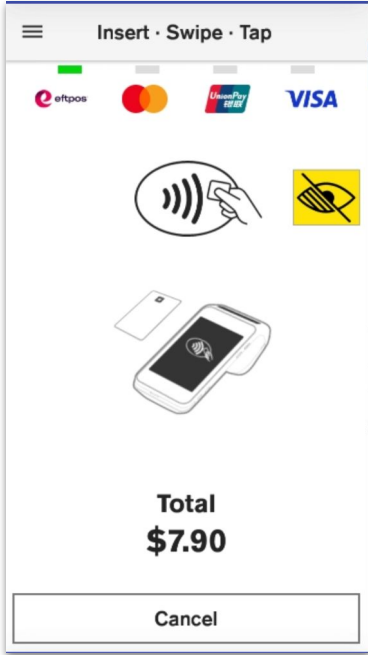
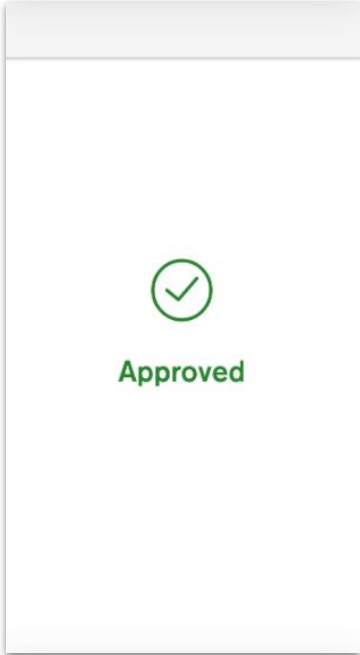
## Steps

2. Select **SPI Payments**
3. Select **Add Payment**

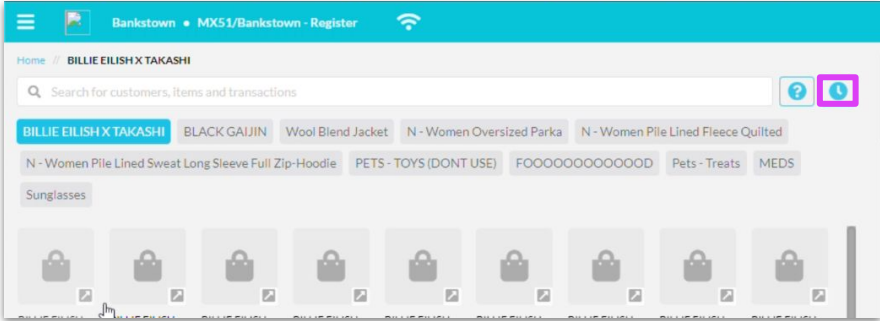
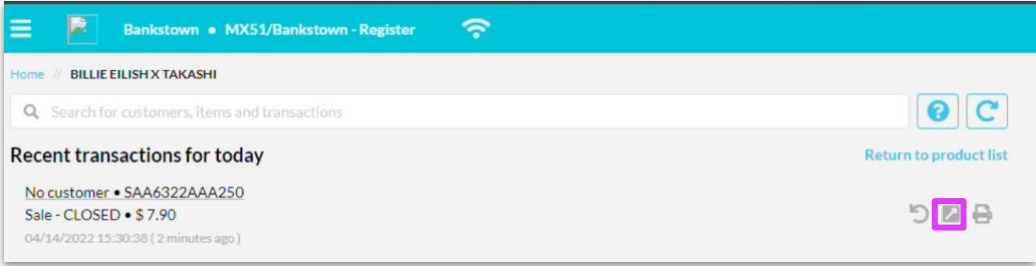
## Example Screens

The screenshot shows the Bankstown POS system interface. At the top, there's a header with a menu icon, the text "Bankstown • MX51/Bankstown - Register", and a Wi-Fi icon. Below the header, the screen is titled "POS Sales // Payment". There are several tabs: "Deposit", "Layby", "On Account", "Preorder", "Quote", "Reserved", and "Sale" (which is highlighted in blue). The main area displays transaction details: "Balance due: \$ 7.90", "Change due: \$ 0.00", and "Amount tendered: 7.9". Below this, there's a list of payment methods: "Cash", "Gift Certificate", "SPI Payments - MOTO", "SPI Payments - No surcharge" (which is highlighted with a red box), "SPI Payments", "SPI Payments - No surcharge - MOTO", "Credit Card", "Loyalty Credit", and "Tyro". To the right of the list is a numeric keypad with buttons for digits 0-9, a decimal point, and a "C" button. At the bottom right, there's a red button labeled "Add payment →".

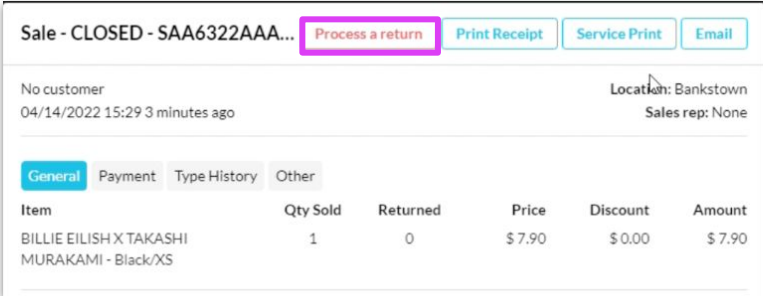
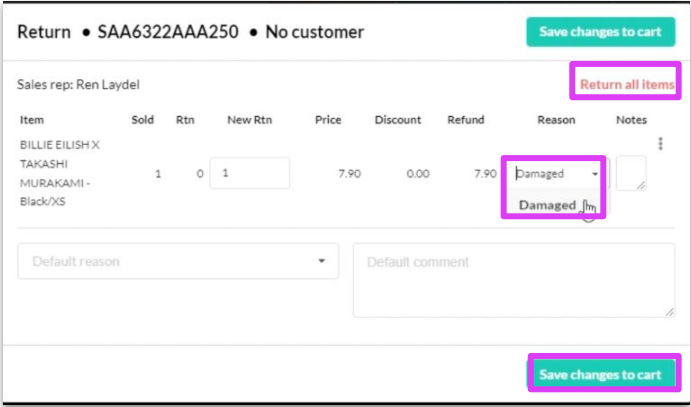
## Perform a Test Purchase Transaction - (3 of 3)

| Steps                                                                      | Example Screens                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|----------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>4. The transaction will be sent to the eftpos terminal for payment.</p> | <div data-bbox="755 238 1124 899">The image shows a digital screen for an EFTPOS terminal. At the top, it says "Insert · Swipe · Tap" with a menu icon on the left. Below this are logos for eftpos, Mastercard, UnionPay, and VISA. In the center, there are three icons: a hand tapping a screen, a hand swiping a card, and a hand inserting a card. Below these icons is an illustration of a smartphone being used for payment. At the bottom, it displays "Total \$7.90" and a "Cancel" button.</div> <div data-bbox="1151 238 1512 899">The image shows a digital screen for an EFTPOS terminal. It features a large green checkmark inside a circle, with the word "Approved" written in green below it.</div> <p data-bbox="1605 541 1846 561"><i>EFTPOS Terminal screens</i></p> |

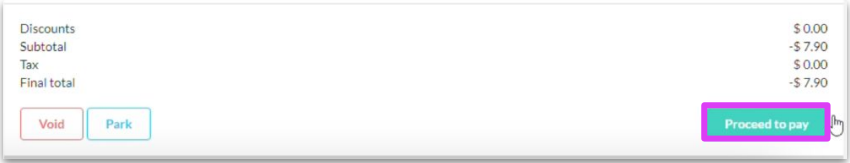
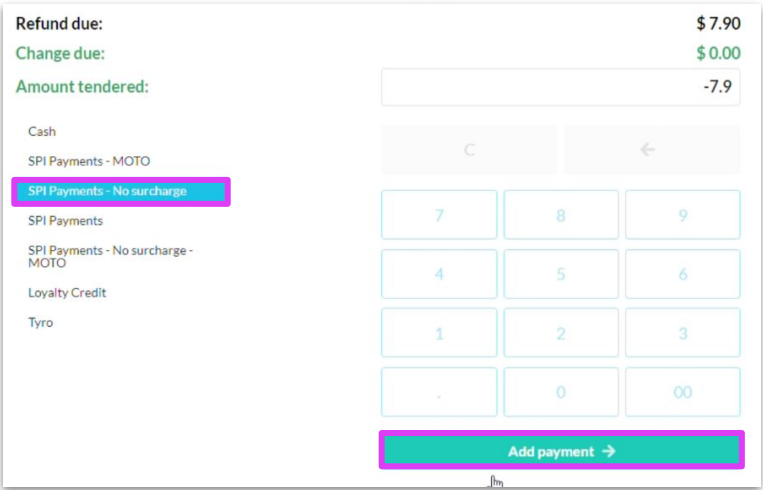
# Perform a Test Refund Transaction - (1 of 4)

| Steps                                                                                         | Example Screens                                                                    |
|-----------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|
| <p>To <b>Refund</b> the test purchase transaction:</p> <p>1. Select the <b>Clock</b> icon</p> |  |
| <p>2. Select the <b>Arrow</b> button next to the test purchase transaction</p>                |  |

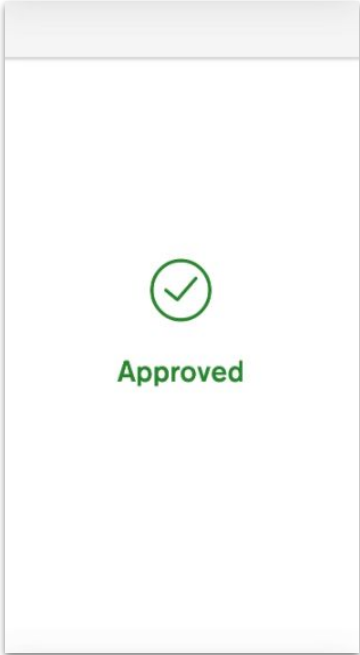
# Perform a Test Refund Transaction - (2 of 4)

| Steps                                          | Example Screens                                                                    |
|------------------------------------------------|------------------------------------------------------------------------------------|
| 3. Select <a href="#">Process a return</a>     |  |
| 4. Select <a href="#">Return all items</a>     |  |
| 5. Select the <a href="#">Reason</a>           |                                                                                    |
| 6. Select <a href="#">Save changed to cart</a> |                                                                                    |
| 7. <a href="#">Close</a> the sale window       |                                                                                    |

# Perform a Test Refund Transaction - (3 of 4)

| Steps                                                                                 | Example Screens                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |           |         |          |          |     |         |             |          |
|---------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|---------|----------|----------|-----|---------|-------------|----------|
| 8.    Select <a href="#">Proceed to pay</a>                                           |  <p>The screenshot shows a payment summary with the following items:</p> <table><tr><td>Discounts</td><td>\$ 0.00</td></tr><tr><td>Subtotal</td><td>-\$ 7.90</td></tr><tr><td>Tax</td><td>\$ 0.00</td></tr><tr><td>Final total</td><td>-\$ 7.90</td></tr></table> <p>At the bottom, there are three buttons: 'Void' (grey), 'Park' (blue), and 'Proceed to pay' (red, highlighted with a red box and a mouse cursor).</p>                                                                                                                                                                                                                                                                                                                                                | Discounts | \$ 0.00 | Subtotal | -\$ 7.90 | Tax | \$ 0.00 | Final total | -\$ 7.90 |
| Discounts                                                                             | \$ 0.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |           |         |          |          |     |         |             |          |
| Subtotal                                                                              | -\$ 7.90                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |           |         |          |          |     |         |             |          |
| Tax                                                                                   | \$ 0.00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |           |         |          |          |     |         |             |          |
| Final total                                                                           | -\$ 7.90                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |           |         |          |          |     |         |             |          |
| 9.    Select <a href="#">SPI Payments</a><br>10.   Select <a href="#">Add Payment</a> |  <p>The screenshot shows a refund screen with the following details:</p> <ul style="list-style-type: none"><li>Refund due: \$7.90</li><li>Change due: \$0.00</li><li>Amount tendered: -7.9 (in a text input field)</li></ul> <p>Below these, there is a list of payment methods:</p> <ul style="list-style-type: none"><li>Cash</li><li>SPI Payments - MOTO</li><li><b>SPI Payments: No surcharge</b> (highlighted with a red box)</li><li>SPI Payments</li><li>SPI Payments - No surcharge - MOTO</li><li>Loyalty Credit</li><li>Tyro</li></ul> <p>To the right of the list is a numeric keypad with buttons for digits 0-9, a decimal point, and a back arrow. At the bottom, there is a red 'Add payment →' button highlighted with a red box and a mouse cursor.</p> |           |         |          |          |     |         |             |          |

# Perform a Test Refund Transaction - (4 of 4)

| Steps                                                                                                                                        | Example Screens                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|----------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>The transaction will be sent to the eftpos terminal for payment.</p> <p>11. On the eftpos terminal, enter the <b>manager passcode</b></p> | <div data-bbox="757 244 1122 905"><p>The screen displays the title 'Insert · Swipe · Tap' at the top. Below it are logos for eftpos, Mastercard, American Express, and VISA. In the center, there are icons for contactless payment (a hand holding a card) and a yellow 'No Cash' symbol. Below these is an illustration of a smartphone being used for payment. At the bottom, the text 'Refund \$7.90' is displayed, and a 'Cancel' button is at the very bottom.</p></div> <div data-bbox="1151 244 1512 905"><p>The screen shows a large green checkmark icon in the center, with the word 'Approved' written in green text below it.</p></div> <p data-bbox="1586 538 1825 560"><i>EFTPOS Terminal screens</i></p> |