AI-Menu (Spice)

Pairing and Transaction User Guide

Updated on, by: 19/02/2025 MHB

Reviewed on, by: 26/02/2025 TB

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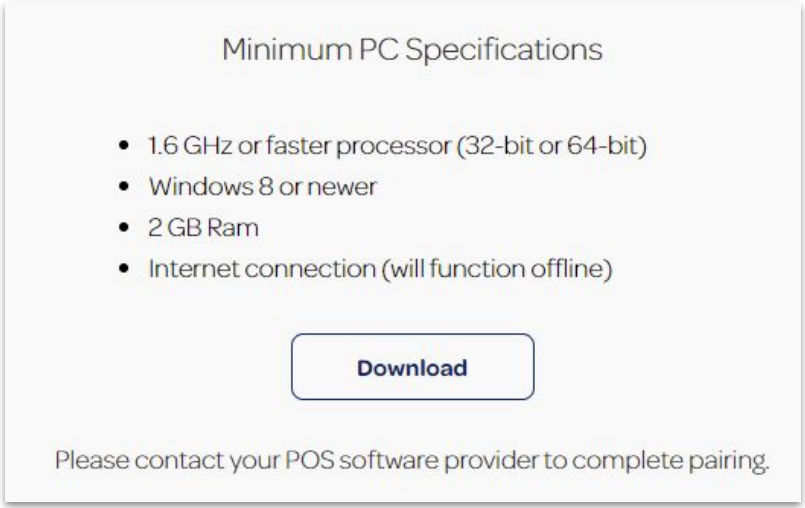
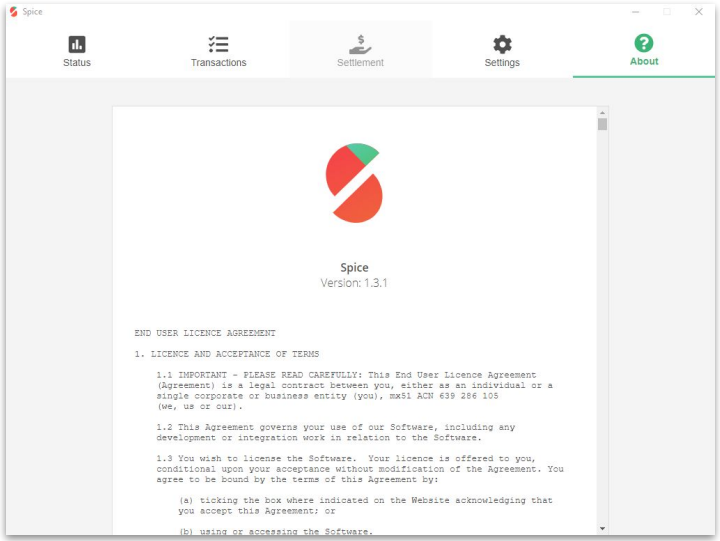
System Requirements

Systems	Requirements
Connectivity	Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the same Local Area Network
POS Version	5.10.6.0 and above
POS Operating System	Windows 10 and above
Integration Type	SPICE

Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (1 of 7)

Steps	Example Screens
1. Download Spice https://spice.integration.mspenv.io/latest.exe ** Please see your POS provider for enabling Spice integration within the POS. Set up will vary depending on the POS provider.*	
2. Spice will begin downloading. Once complete, select open in your toolbar or go to your PC downloads folder. 3. When the program is run, there is no visible installation process and Spice should appear within a few seconds.	

Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (2 of 7)

Steps	Example Screens
4. You will be automatically directed to the about tab (end user licence agreement).	

Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (3 of 7)

Steps

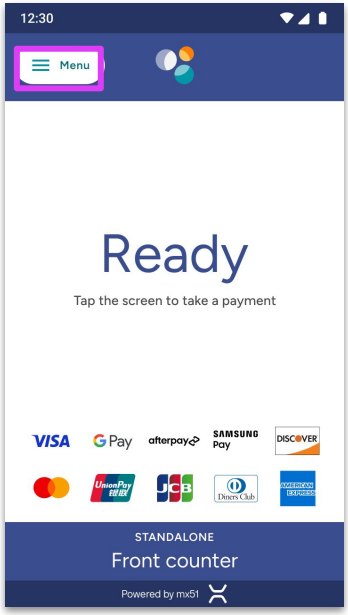
5. On the EFTPOS terminal, Select Menu

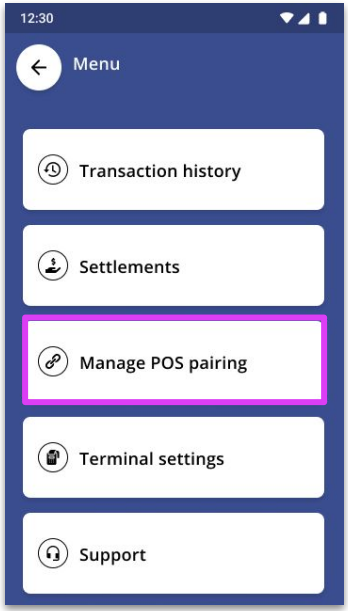
   Note: If there is no existing pairing, the "Manage POS pairing" button will show

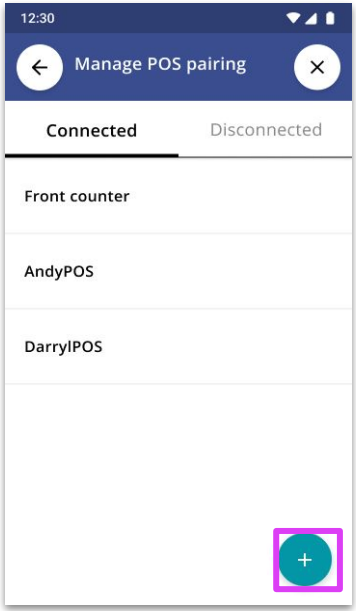
6. Select Manage POS pairing

7. Select +

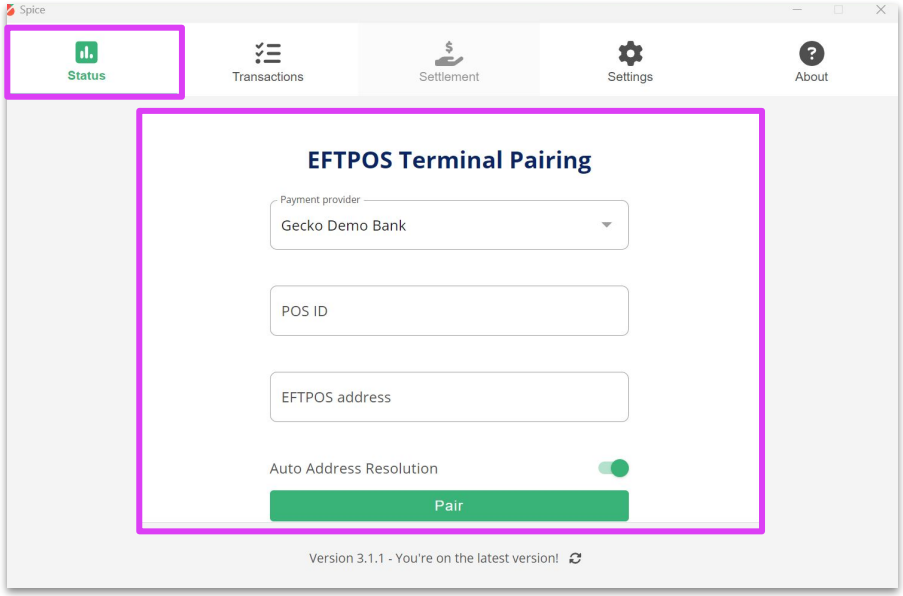
Example Screens



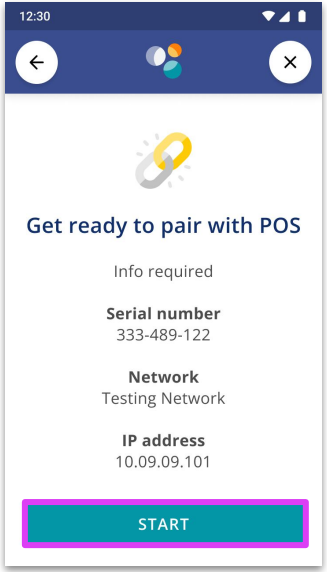
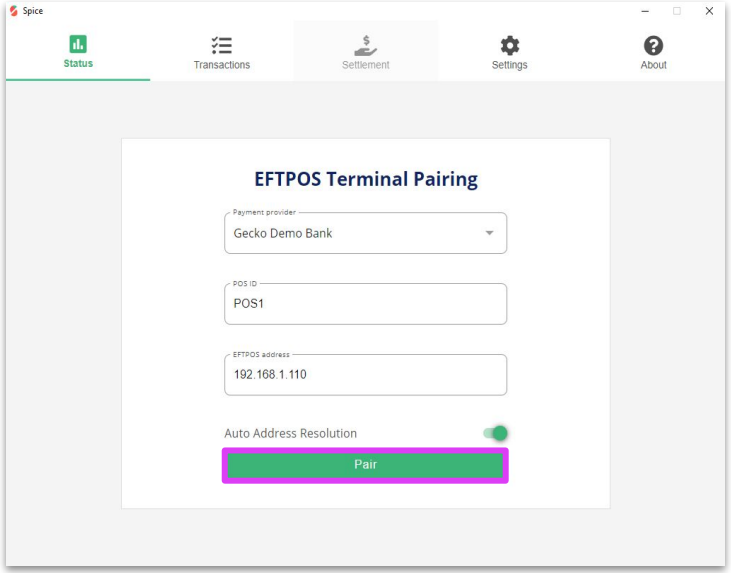




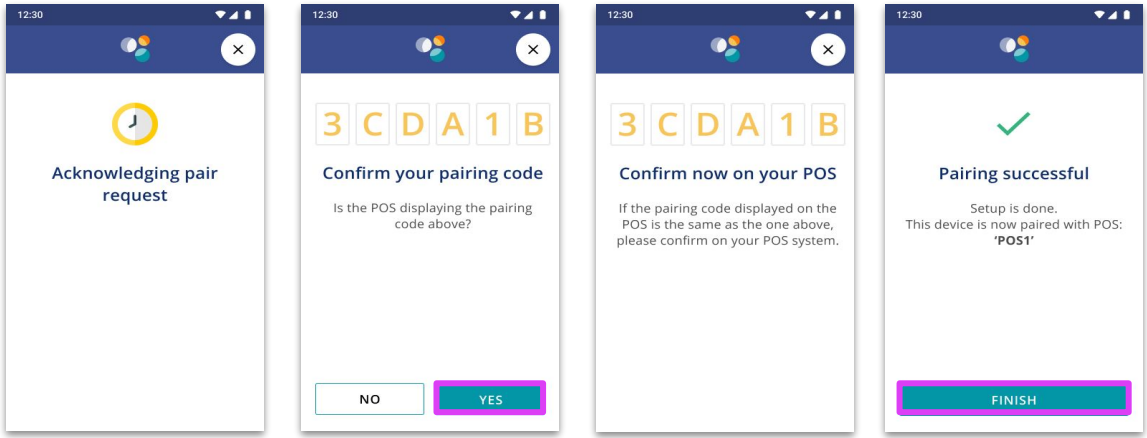
Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (4 of 7)

Steps	Example Screens
8. Go to the Status tab on Spice. 9. On Spice, Select your payment provider, enter the details of the EFTPOS terminal and enable Auto Address resolution.	

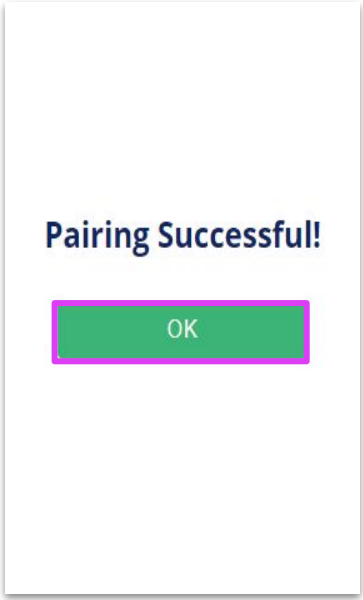
Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (5 of 7)

Steps	Example Screens
10. Select START on the EFTPOS terminal and PAIR on Spice.	 

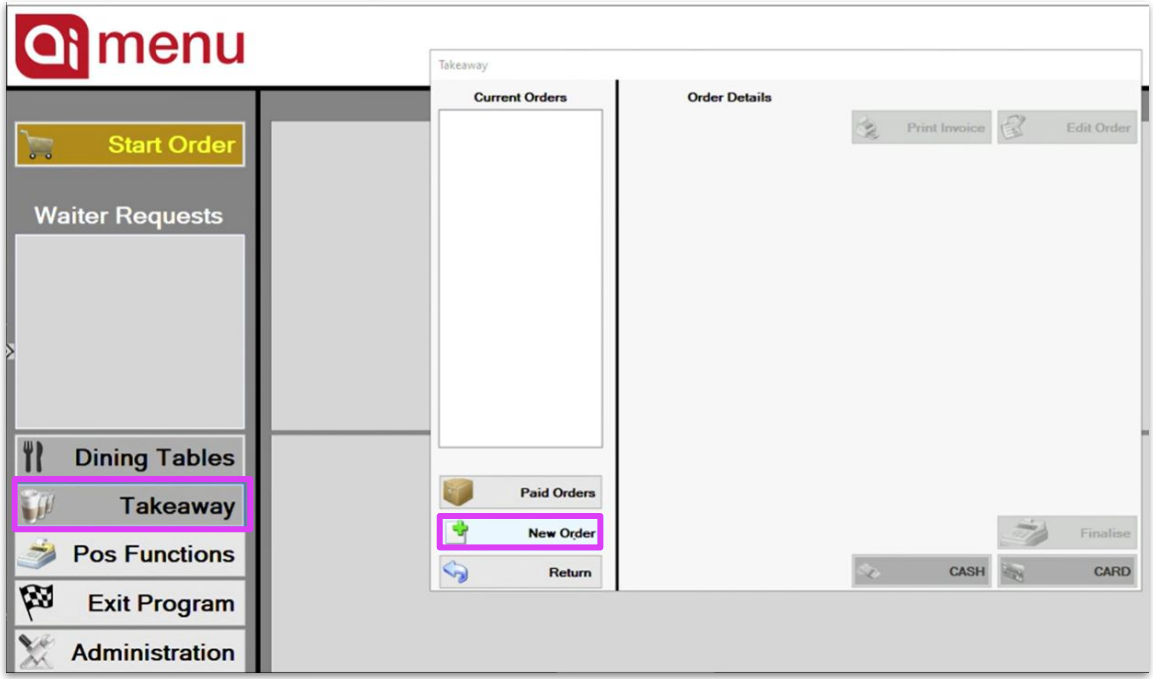
Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (6 of 7)

Steps	Example Screens
11. Ensure the code displayed matches what is displayed on Spice and select YES on the EFTPOS terminal. 12. Select FINISH on the EFTPOS terminal.	

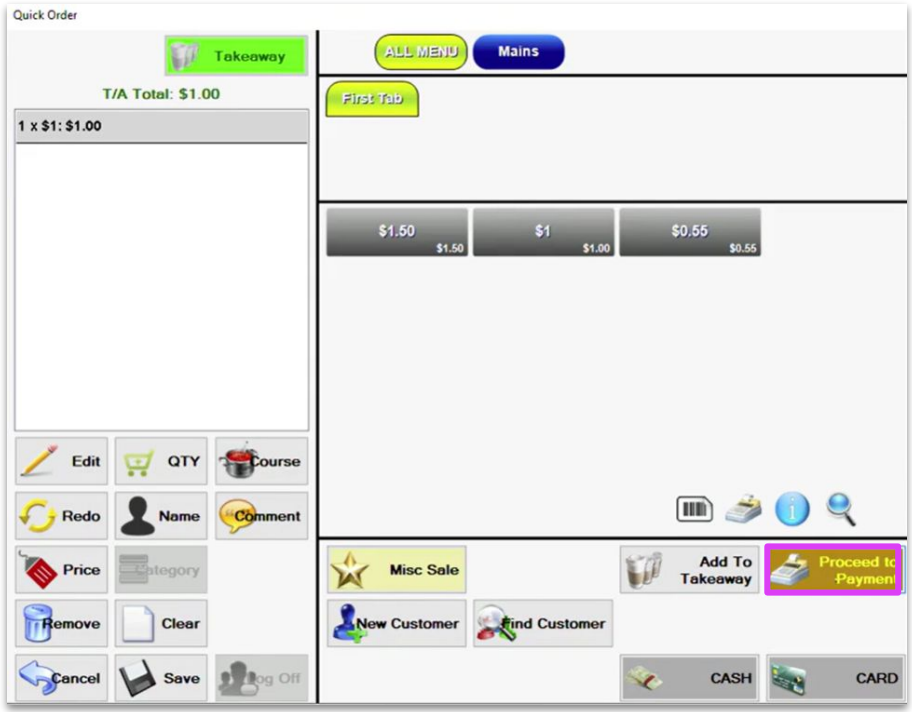
Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (7 of 7)

Steps	Example Screens
13. Select OK on Spice.	

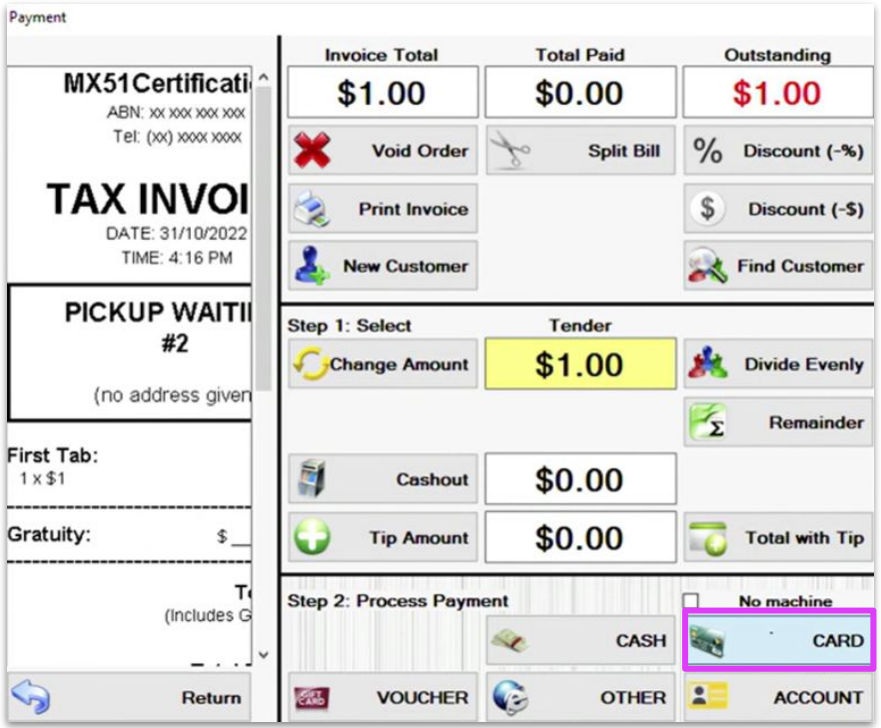
Perform a Test Purchase Transaction - (1 of 4)

Steps	Example Screens
To perform a test Purchase Transaction to ensure that the integrated solution is working: 1. Select Takeaway 2. Select New Order	

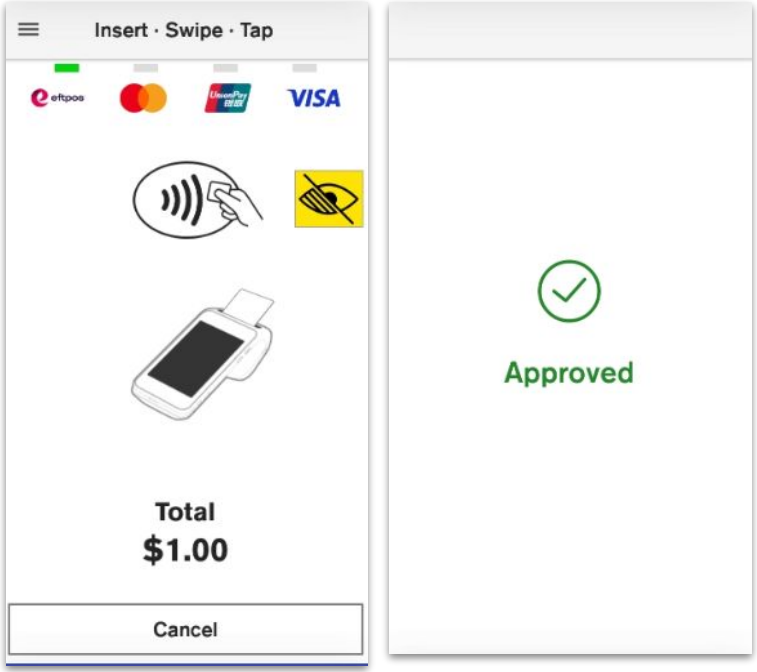
Perform a Test Purchase Transaction - (2 of 4)

Steps	Example Screens
3. Select item 4. Select Proceed To Payment	

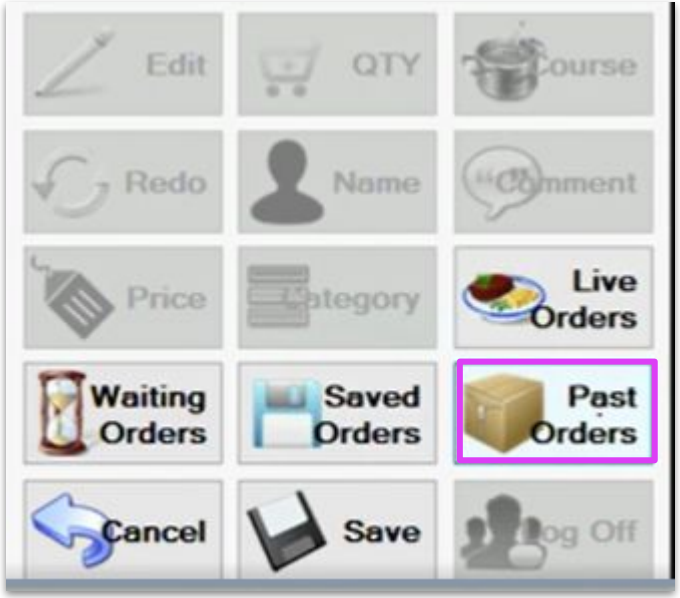
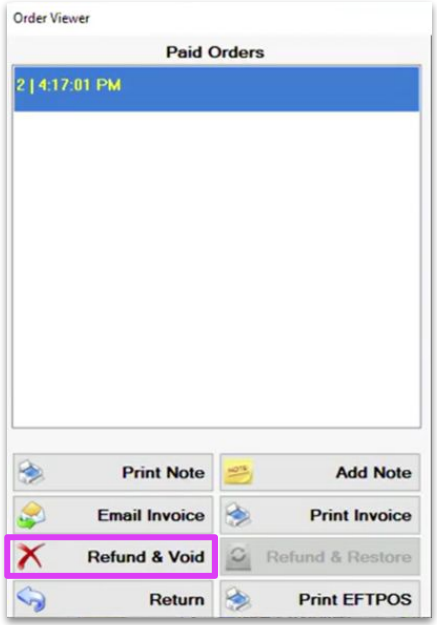
Perform a Test Purchase Transaction - (3 of 4)

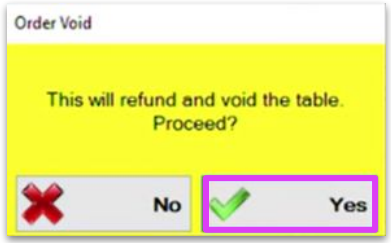
Steps	Example Screens
5. Select Card	

Perform a Test Purchase Transaction - (4 of 4)

Steps	Example Screens
6. Complete Payment on EFTPOS terminal	

Perform a Test Refund Transaction - (1 of 2)

Steps	Example Screens
To Refund the test purchase transaction: 1. Select Past Orders 2. Select Refund & Void	 

Perform a Test Refund Transaction - (2 of 2)

Steps	Example Screens
3. Select Yes 4. Enter PIN 5. Complete payment on EFTPOS terminal