

ZiiPOS (iOS) POS Provider

# Pairing and Transaction User Guide

Updated on, by: 4 Apr 2025, MHB

Reviewed on, by:

26 Nov 24, TB

21 Jan 25, TB

7 Apr 25, TB

mx51



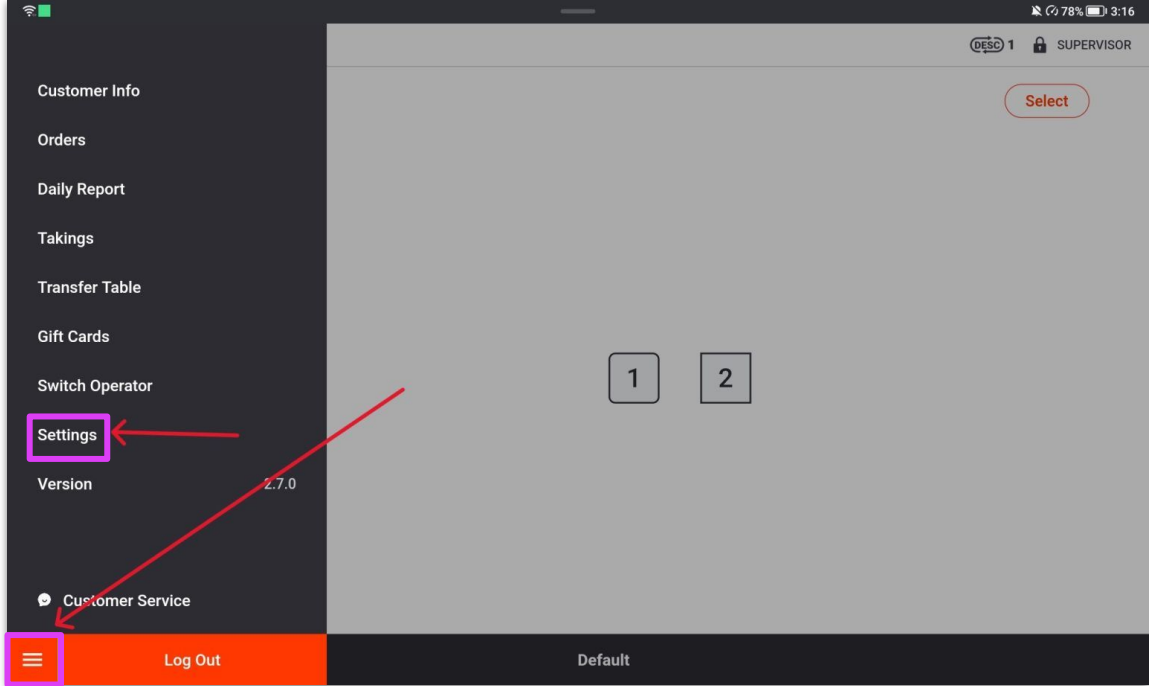
# Table of Contents

- System Requirements
- Pairing the Point-of-Sale (POS) to the EFTPOS Terminal
- Perform a test Purchase Transaction
- Perform a test Refund Transaction

# System Requirements

| Systems              | Requirements                                                                                                                                                                                                                                                                   |
|----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Connectivity         | Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the <a href="#">same Local Area Network</a>                                                                                                                                                    |
| POS Version          | <a href="#">2.4.2 and above</a>                                                                                                                                                                                                                                                |
| POS Operating System | <a href="#">iOS</a>                                                                                                                                                                                                                                                            |
| Integration Type     | <a href="#">SPI</a>                                                                                                                                                                                                                                                            |
| Others               | The <a href="#">Zii.LocalServer Application</a> found on the Desktop Application needs to be launched prior. Start the server and select <a href="#">Initialization</a> . Enter the <a href="#">IP address:port</a> in the field HTTP listen Prefixes. e.g. 192.168.0.198:8082 |

# Pairing the POS to the EFTPOS Terminal - *POS configuration* (1 of 12)

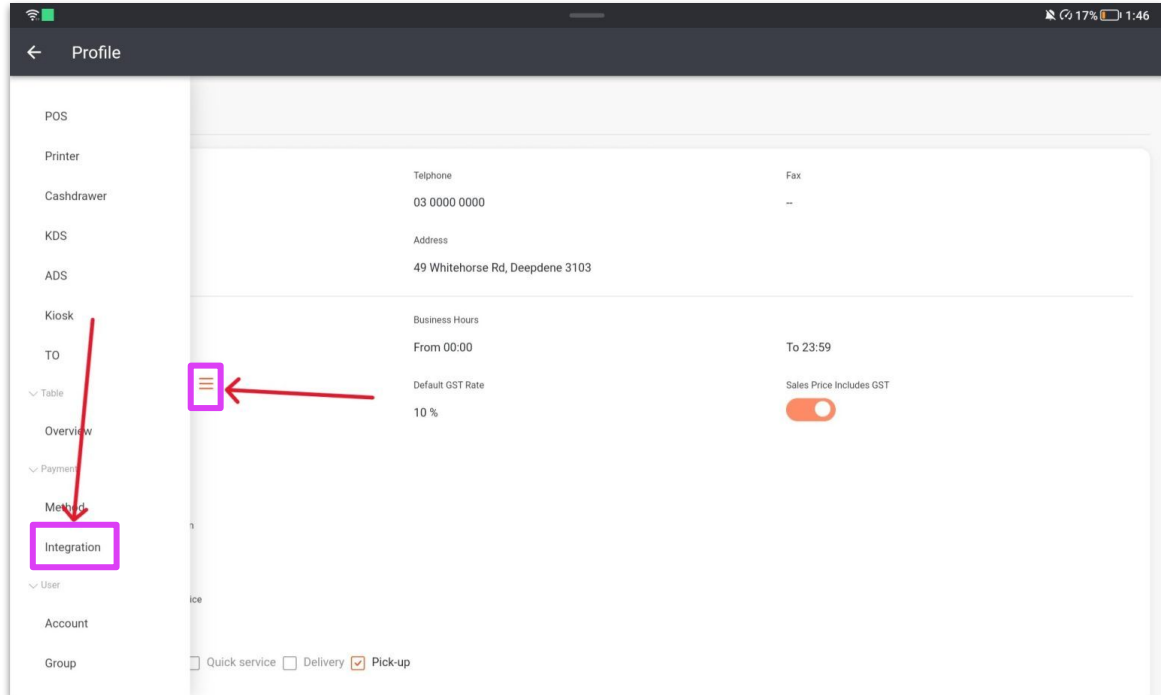
| Steps                                                                                             | Example Screens                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|---------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ol style="list-style-type: none"><li>1. Select the menu (≡)</li><li>2. Select Settings</li></ol> |  <p>The screenshot shows the POS terminal interface. On the left, a dark sidebar menu lists various options: Customer Info, Orders, Daily Report, Takings, Transfer Table, Gift Cards, Switch Operator, Settings (highlighted with a red box and a red arrow), and Version 2.7.0. At the bottom of the sidebar is a red button with a white menu icon (≡). The main area on the right is grey and contains two buttons labeled '1' and '2'. At the top right of the main area, there is a 'Select' button. The bottom of the screen features a red bar with 'Log Out' and a black bar with 'Default'.</p> |

# Pairing the POS to the EFTPOS Terminal - *POS configuration* (2 of 12)

## Steps

3. Select the menu (☰)
4. Select **Integration**

## Example Screens

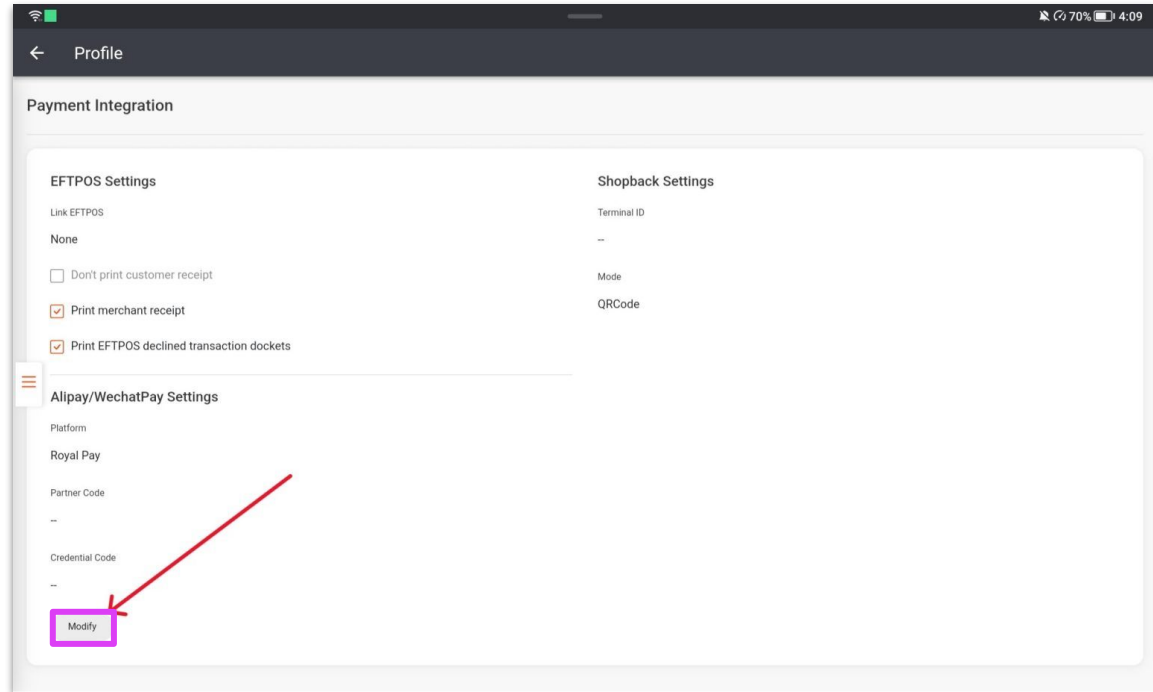


# Pairing the POS to the EFTPOS Terminal - *POS configuration* (3 of 12)

## Steps

5. Select **Modify**

## Example Screens



# Pairing the POS to the EFTPOS Terminal - *POS configuration* (4 of 12)

## Steps

6. Select the drop-down under [Link EFTPOS](#)
7. Select [SPI](#)
8. Select [Save](#)

## Example Screens

The screenshot shows a mobile application interface for POS configuration. The top bar is dark grey with a back arrow and the word "Profile". Below this is a section titled "Payment Integration". Inside this section, there are two main areas: "EFTPOS Settings" and "Shopback Settings".

**EFTPOS Settings:**

- A dropdown menu labeled "Link EFTPOS" is highlighted with a red box. It contains a list of options: SPI, Linkly Cloud, Linkly On-perm, Windcave, Worldline ANZ, Fiserv, Stripe, **SPI** (highlighted with a red box), and SmartPay.
- Below the dropdown is a text input field labeled "Credential Code".
- At the bottom of the EFTPOS Settings section are two buttons: "Save" (highlighted with a red box) and "Cancel".

**Shopback Settings:**

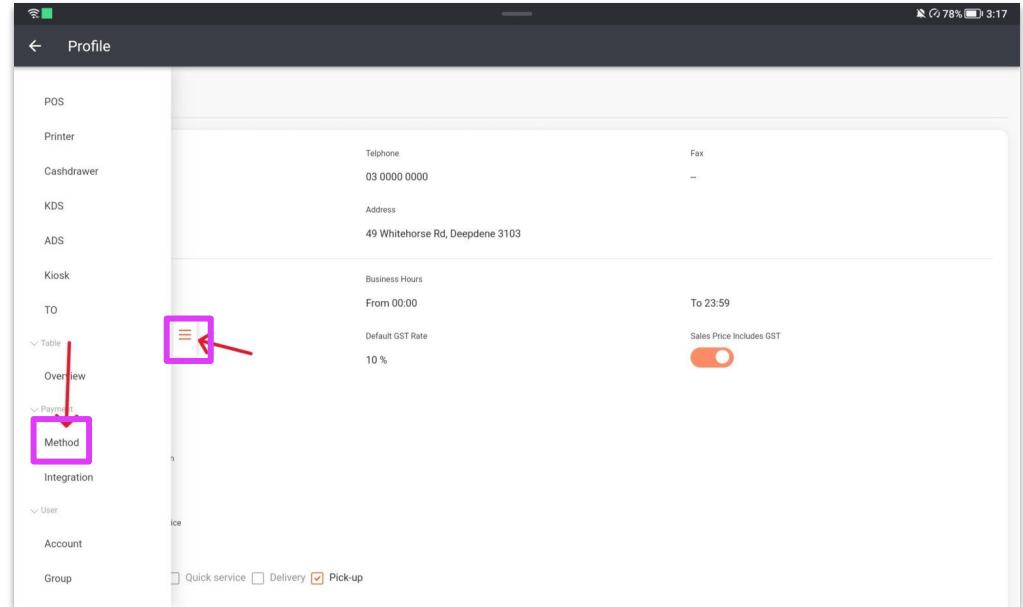
- A text input field labeled "Terminal ID".
- A dropdown menu labeled "Mode" with "QRCode" selected.

# Pairing the POS to the EFTPOS Terminal - *POS configuration* (5 of 12)

## Steps

9. Select the menu (☰)
10. Select **Method**

## Example Screens

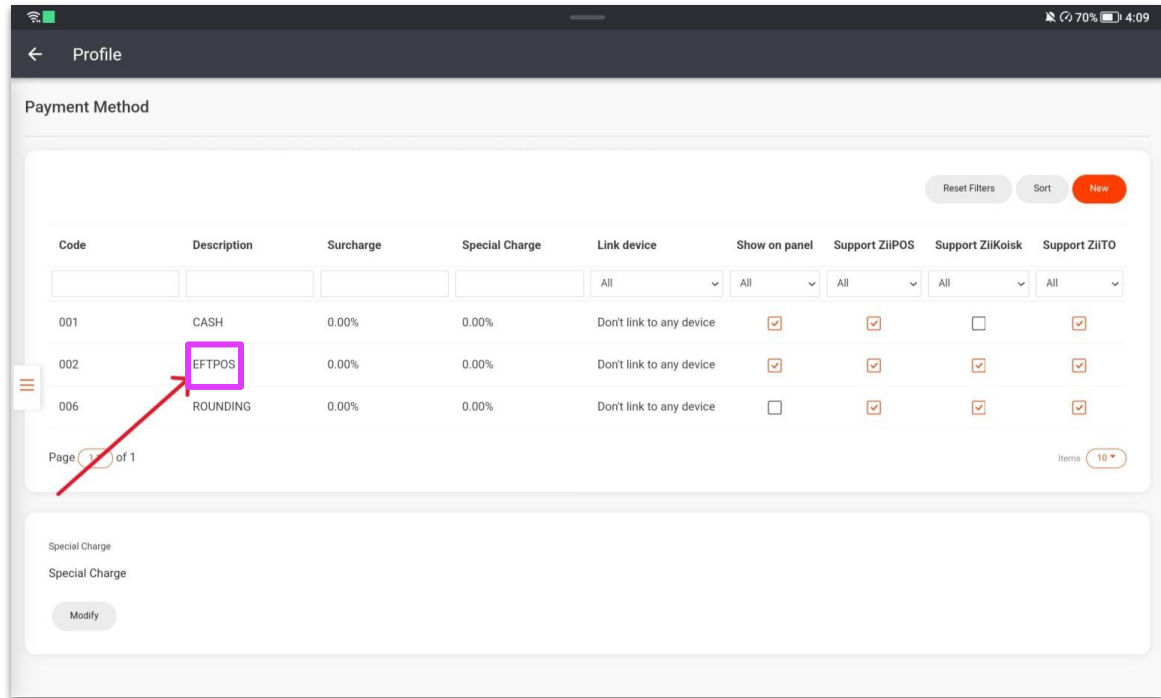


# Pairing the POS to the EFTPOS Terminal - *POS configuration* (6 of 12)

## Steps

11. Select EFTPOS

## Example Screens



# Pairing the POS to the EFTPOS Terminal - *POS configuration* (7 of 12)

# Steps

12. Select **Modify**

# Example Screens

The screenshot displays the 'Profile' screen with a 'Payment Method' section. A table lists three payment methods: 001 (CASH), 002 (EFTPOS), and 006 (ROUNDING). The 'EFTPOS' method (002) is selected, and a modal window titled 'Payment Method - 002' is open. The modal contains fields for Code, Account Code, Description, Surcharge, Special Charge, Link device, and Show on panel. The 'Show on panel' checkbox is checked. At the bottom of the modal, there are 'Delete' and 'Modify' buttons. A red arrow points to the 'Modify' button.

| Code | Account Code | Description | Surcharge | Special Charge | Link device              | Show on panel                       |
|------|--------------|-------------|-----------|----------------|--------------------------|-------------------------------------|
| 001  |              | CASH        | 0.00%     | 0.00%          | Don't link to any device | <input checked="" type="checkbox"/> |
| 002  |              | EFTPOS      | 0.00%     | 0.00%          | Don't link to any device | <input checked="" type="checkbox"/> |
| 006  |              | ROUNDING    | 0.00%     | 0.00%          | Don't link to any device | <input type="checkbox"/>            |

Page 1 of 1

Special Charge

Special Charge

Drop The Fraction

Payment Method - 002

Code  
002

Account Code  
--

Description  
EFTPOS

Surcharge  
--

Special Charge  
--

Link device  
Don't link to any device

☒ Show on panel

☒ Support ZiiPOS

☒ Support ZiiKnisk

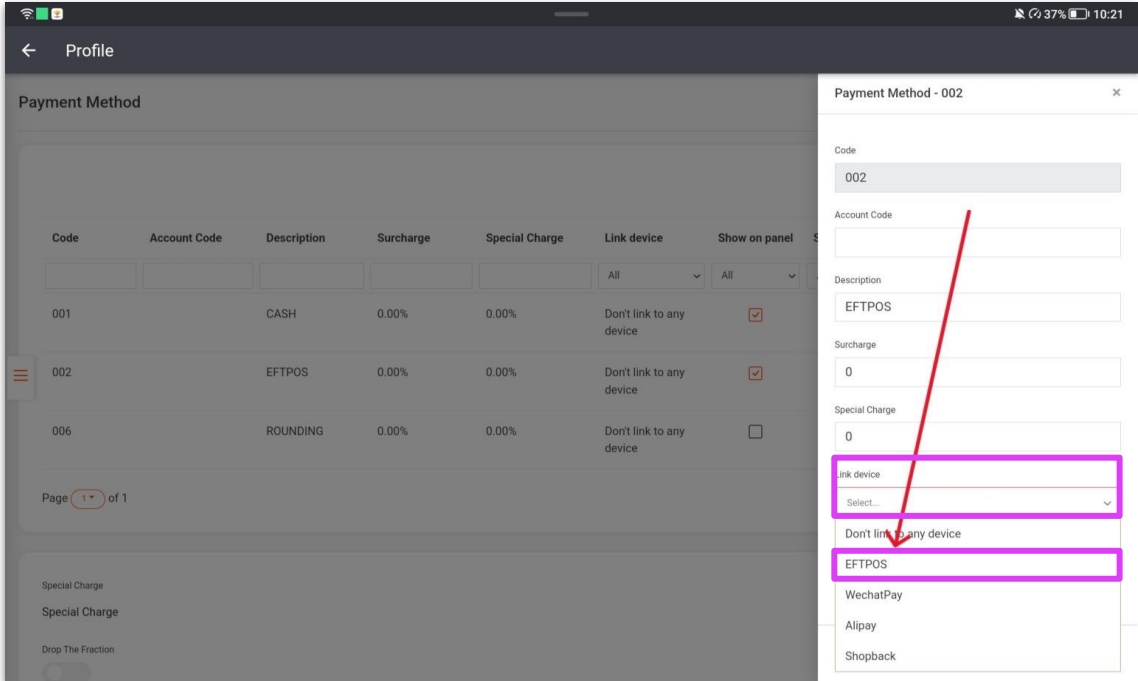
Delete Modify

# Pairing the POS to the EFTPOS Terminal - *POS configuration* (8 of 12)

Steps

Example Screens

- 13. Select the drop-down under [Link Device](#)
- 14. Select [EFTPOS](#)

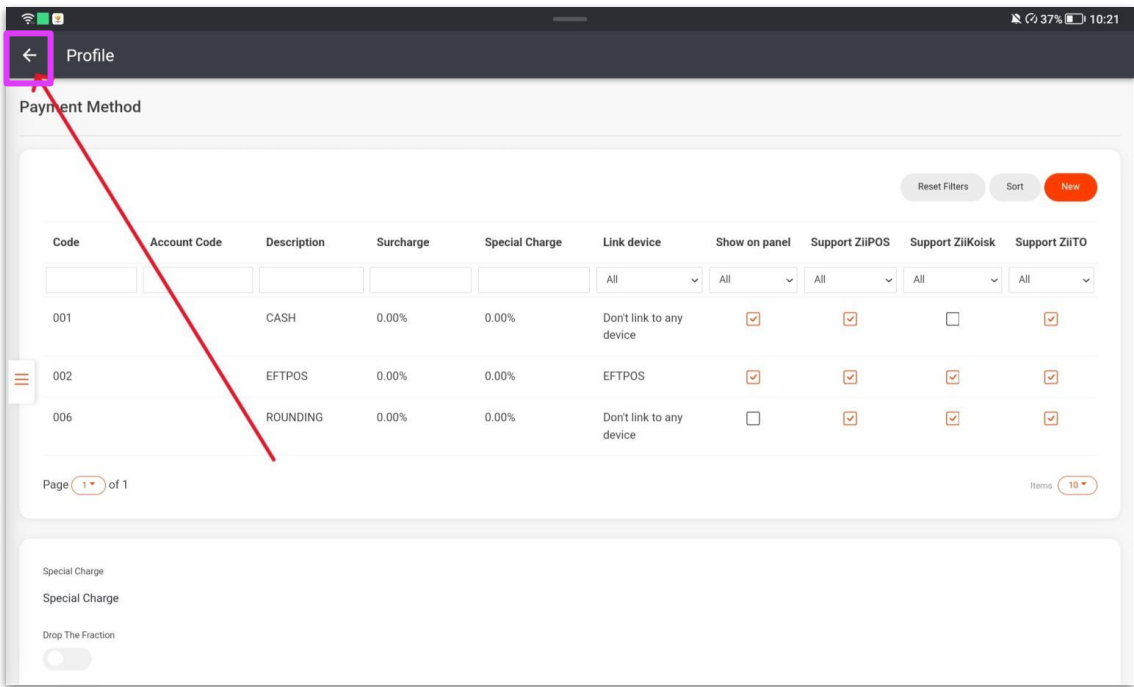


# Pairing the POS to the EFTPOS Terminal - *POS configuration* (9 of 12)

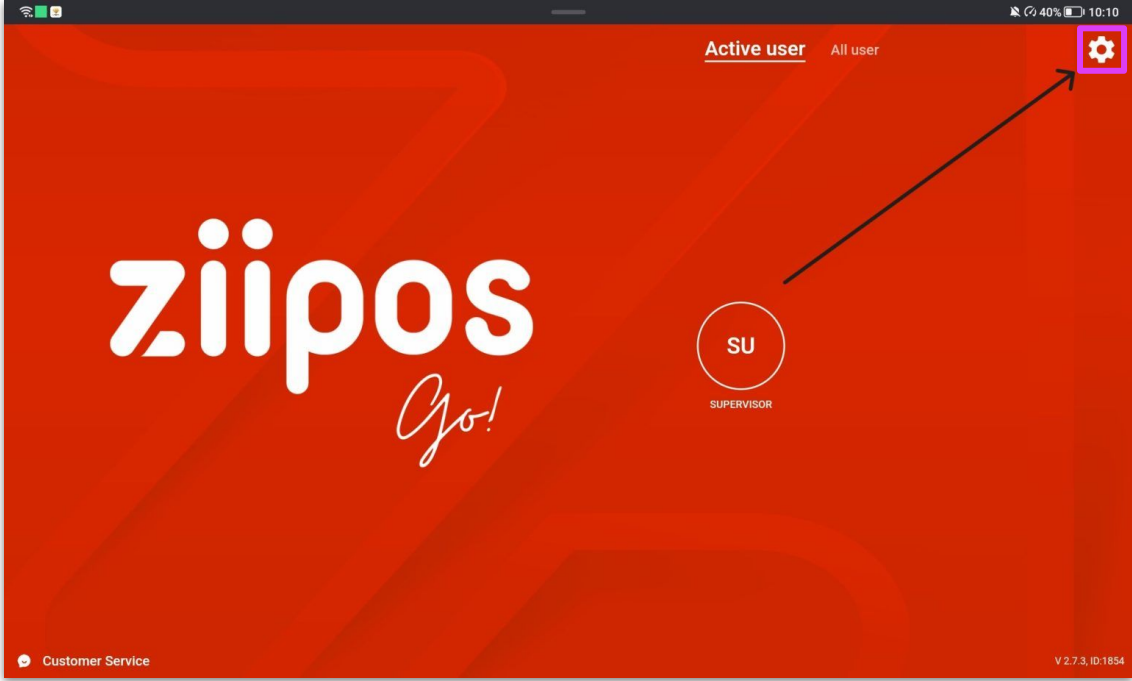
## Steps

15. Select the **arrow** to exit the log out/in screen

## Example Screens



# Pairing the POS to the EFTPOS Terminal - *POS configuration* (10 of 12)

| Steps                                               | Example Screens                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|-----------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>16. Select the <a href="#">Settings</a> icon</p> |  <p>The screenshot shows the ziiPOS Go! interface on a tablet. The background is red with the 'ziiPOS Go!' logo in white. At the top right, there's a status bar with 'Active user', 'All user', and a settings icon (gear) highlighted with a red box. An arrow points from the 'ziiPOS Go!' logo to the settings icon. In the center, there's a circular button labeled 'SU' with 'SUPERVISOR' below it. At the bottom left, there's a 'Customer Service' button. At the bottom right, there's a version number 'V 2.7.3, ID:1854'.</p> |

# Pairing the POS to the EFTPOS Terminal - *POS configuration* (11 of 12)

## Steps

17. Select EFTPOS [Unpair]

## Example Screens

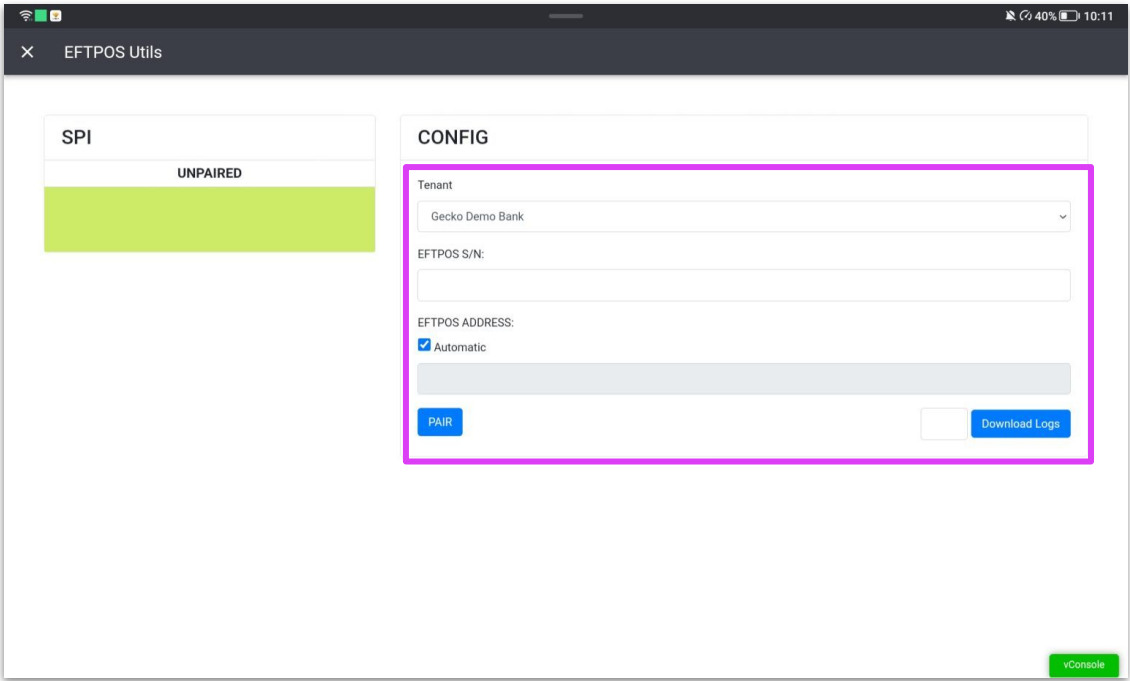
The screenshot displays a configuration interface for a POS terminal. At the top, there's a status bar with signal, battery (40%), and time (10:11) indicators. The main configuration area is divided into two columns. The left column includes fields for 'Server IP' (127.0.0.1:8080), 'Machine ID' (POS1), 'Customer Display ID', 'Scale Model' (N/A), and several toggle switches for 'Sign Out When Device Is Locked', 'Receive Message', 'Continuous Scrollable Menu', 'Available For Cash Payment' (which is turned on), 'Don't auto-display the checkout completed page', and 'Primary Device'. The right column includes 'System Language' (English), 'Menu Item Description' (Description), 'Scale Port' (N/A), 'EFTPOS' (set to [Unpair]), 'Quantity Of Items Displayed In Each Row' (6), and 'Currency Symbol' (\$). A red arrow points from the top of the screen down to the 'EFTPOS' dropdown menu, which is highlighted with a pink rectangular border.

# Pairing the POS to the EFTPOS Terminal - *POS configuration* (12 of 12)

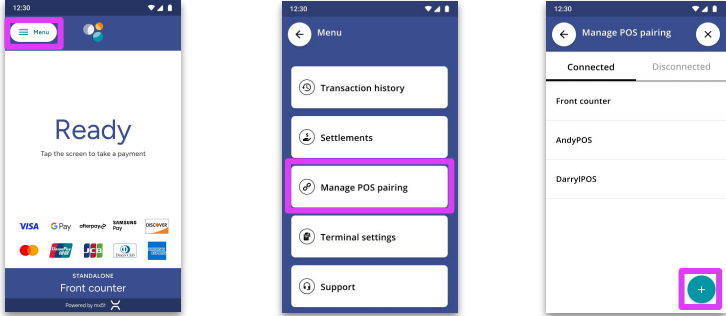
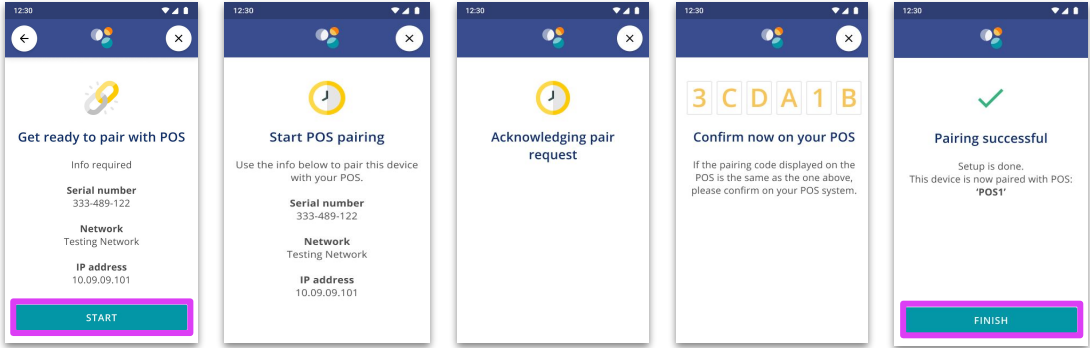
## Steps

- 18. On the CONFIG page, select the **Tenant**
- 19. Enter the **Serial Number**
- 20. Select **Automatic**
- 21. Select **Pair**

## Example Screens



# Pairing the POS to the EFTPOS Terminal - *EFTPOS Terminal* (1 of 1)

| Steps                                                                                                                                                                                                                                                                                 | Example Screens                                                                                                                                      |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>22. On the <b>EFTPOS terminal</b>, Select <b>Menu</b></p> <p><i>Note: If there is no existing pairing, the "Manage POS pairing" button will show</i></p> <p>23. Select <b>Manage POS pairing</b></p> <p>24. Select <b>+</b></p>                                                    |                                                                    |
| <p>25. Select <b>Pair</b> on the POS</p> <p>26. On the <b>EFTPOS Terminal</b></p> <ul style="list-style-type: none"> <li>○ Select <b>START</b></li> <li>○ Ensure the code displayed matches what is displayed on POS and select <b>YES</b></li> <li>○ Select <b>FINISH</b></li> </ul> |  <p style="text-align: center;"><i>EFTPOS Terminal screens</i></p> |

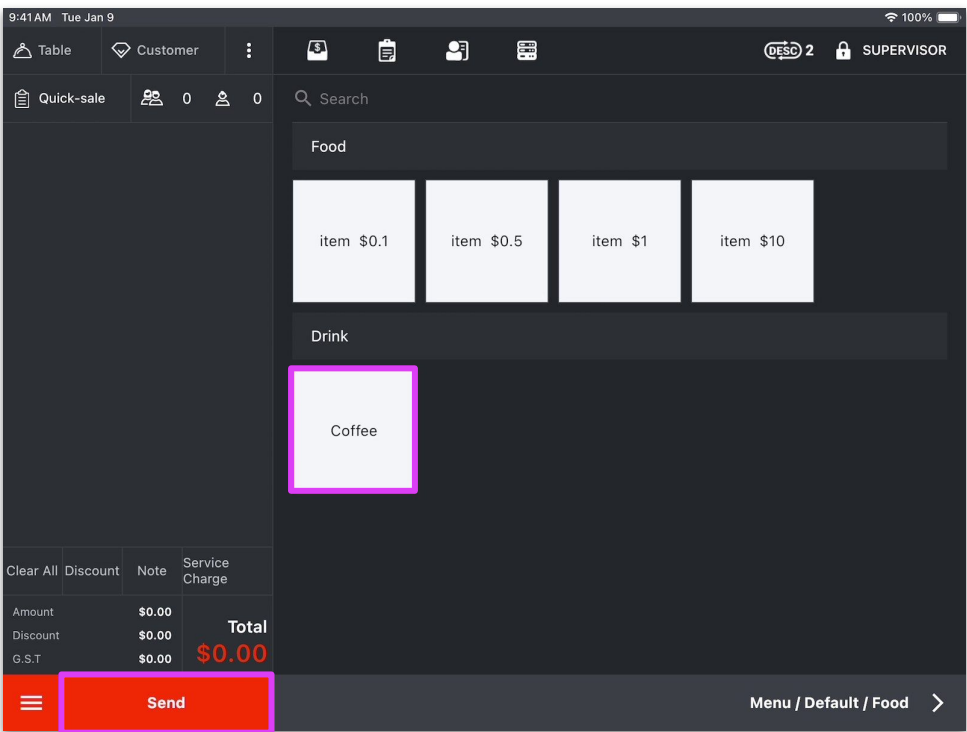
# Perform a Test Purchase Transaction - (1 of 3)

Steps

Example Screens

To perform a test **Purchase Transaction**

- 1. Select a **Product**
- 2. Select **Send**

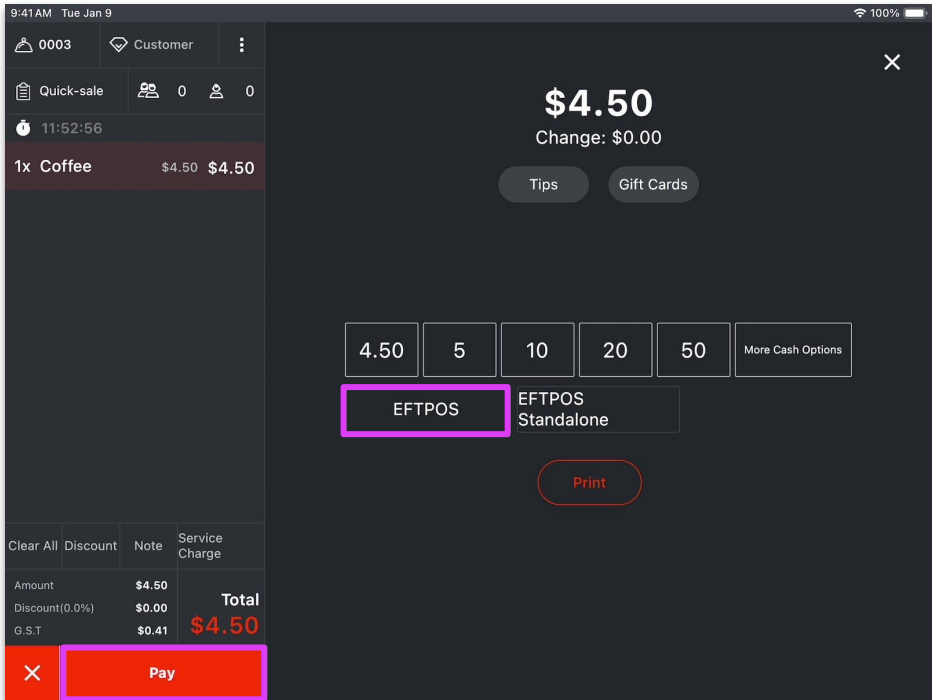


# Perform a Test Purchase Transaction - (2 of 3)

Steps

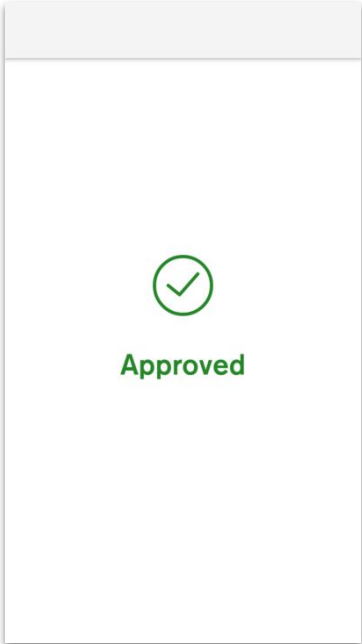
Example Screens

- 3. Select the Payment Method
- 4. Select Pay



ZiiPOS screen

## Perform a Test Purchase Transaction - (3 of 3)

| Steps                                                                      | Example Screens                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|----------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>5. The transaction will be sent to the eftpos terminal for payment.</p> | <div data-bbox="759 259 1122 910">The image shows a mobile application interface for an EFTPOS terminal. At the top, there is a header with a menu icon and the text "Insert · Swipe · Tap". Below this, there are logos for eftpos, VISA, Mastercard, UnionPay, and AMEX. A yellow icon of a hand tapping a screen is also present. In the center, there is an illustration of a credit card being swiped through a terminal. Below the illustration, the text "Purchase \$4.50" is displayed in bold, followed by "Surcharge may apply" in a smaller font. At the bottom, there are two buttons: "Cancel" and "Surcharge ⓘ".</div> <div data-bbox="1180 259 1543 910">The image shows a mobile application interface for an EFTPOS terminal. It features a large green checkmark inside a circle, with the word "Approved" written in green text below it.</div> <p data-bbox="1020 932 1257 954"><i>EFTPOS Terminal screens</i></p> |

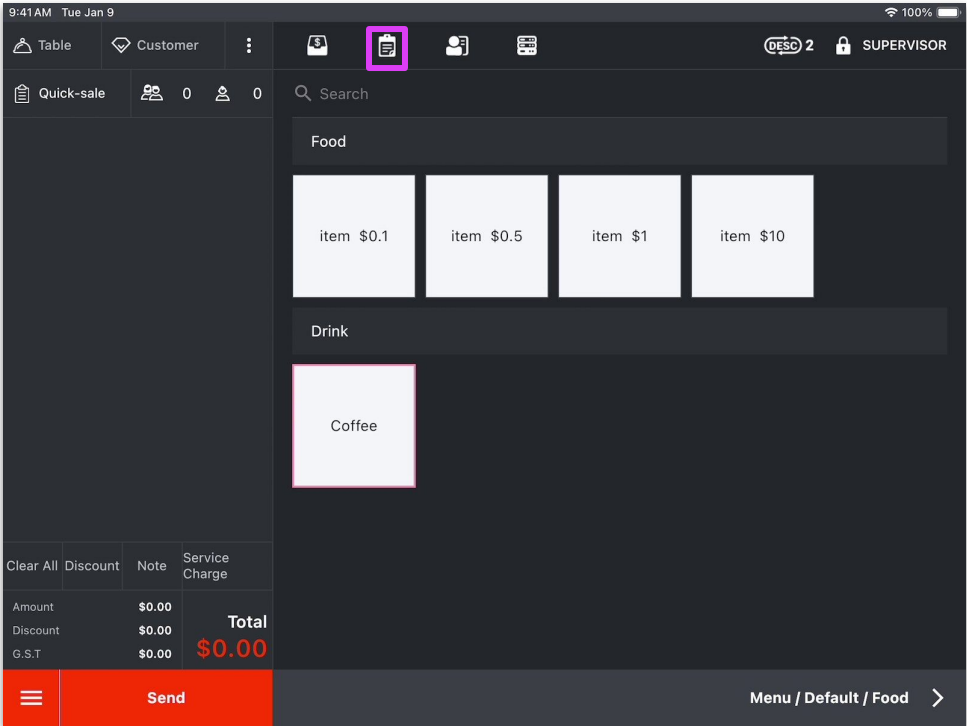
# Perform a Test Refund Transaction - (1 of 5)

## Steps

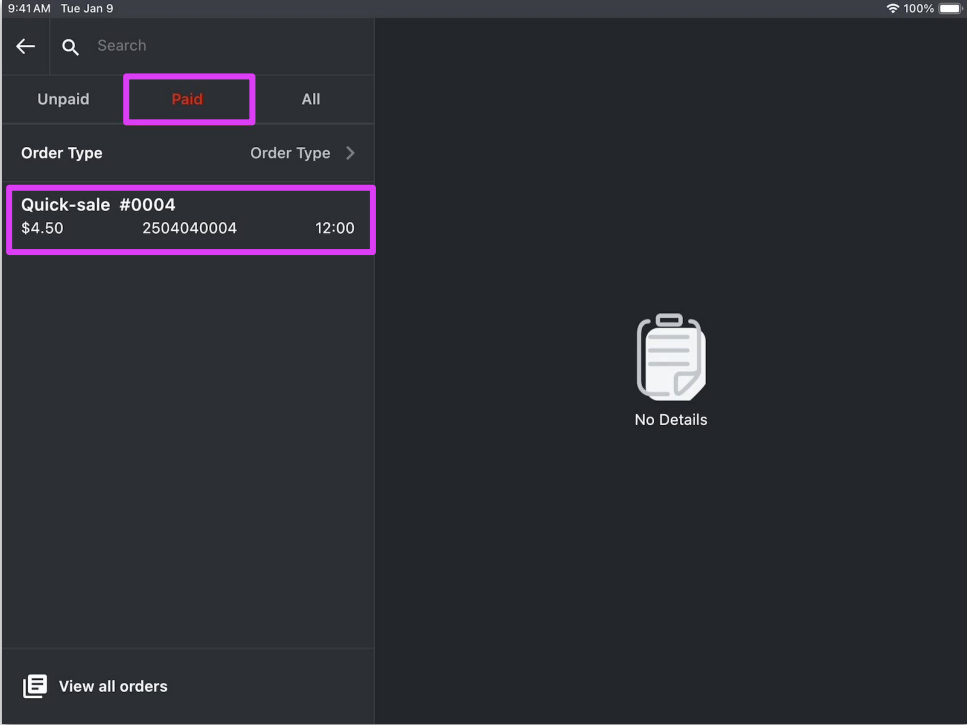
To [Refund](#) the test purchase transaction;

1. Tap on the [View all Orders](#) icon

## Example Screens



# Perform a Test Refund Transaction - (2 of 5)

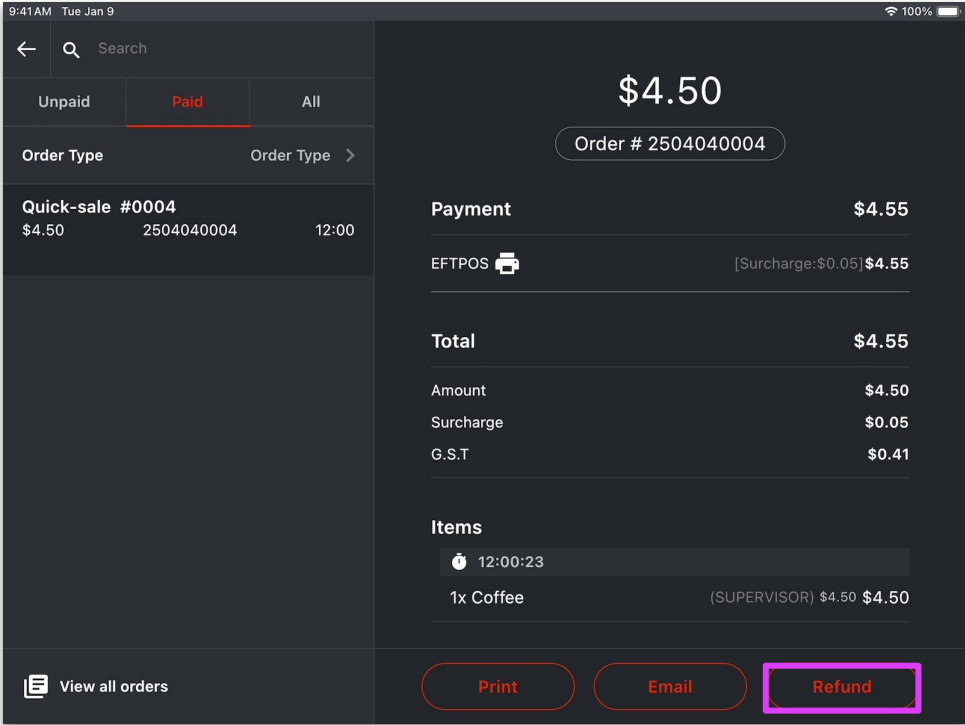
| Steps                                                                       | Example Screens                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|-----------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>2. Tap <b>Paid</b></p> <p>3. Tap the <b>Order</b> you want to refund</p> |  <p>The screenshot displays the ZiiPOS application interface. At the top, the status bar shows the time as 9:41 AM on Tuesday, January 9, with a 100% battery level. The app's header includes a back arrow, a search icon, and a search bar. Below the header, there are three filter buttons: 'Unpaid', 'Paid' (which is highlighted with a red box), and 'All'. Underneath the filters, there are two tabs labeled 'Order Type' and 'Order Type &gt;'. A list of orders is displayed below the tabs, with the first order, 'Quick-sale #0004', highlighted by a red box. This order has a price of '\$4.50', an ID of '2504040004', and a time of '12:00'. The main content area of the app is currently empty, showing a large icon of a document with a checkmark and the text 'No Details'. At the bottom of the screen, there is a button labeled 'View all orders'.</p> <p>ZiiPOS screen</p> |

# Perform a Test Refund Transaction - (3 of 5)

Steps

Example Screens

4. Tap Refund

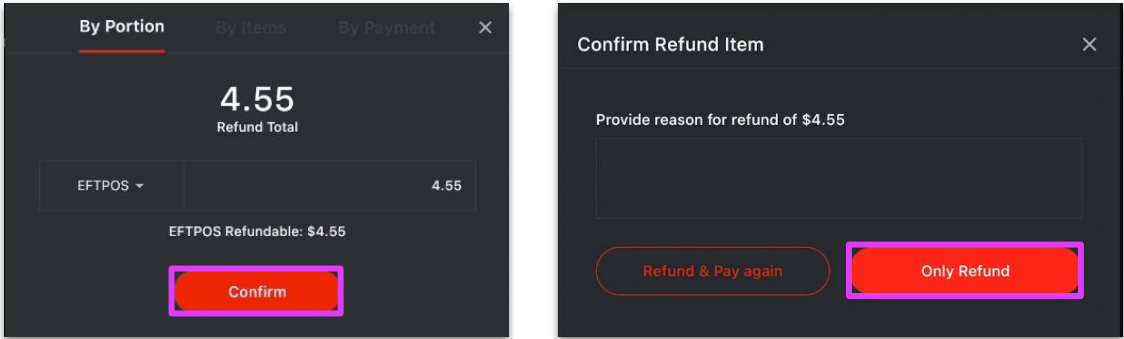


ZiiPOS screen

# Perform a Test Refund Transaction - (4 of 5)

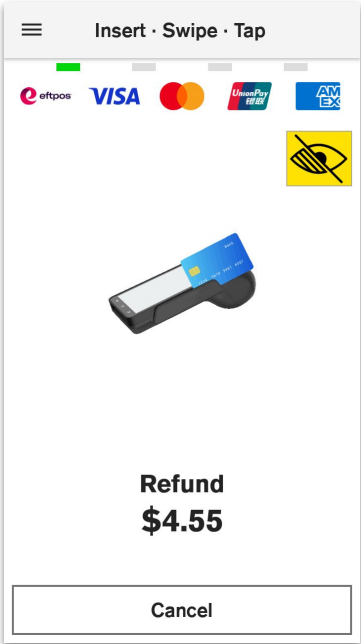
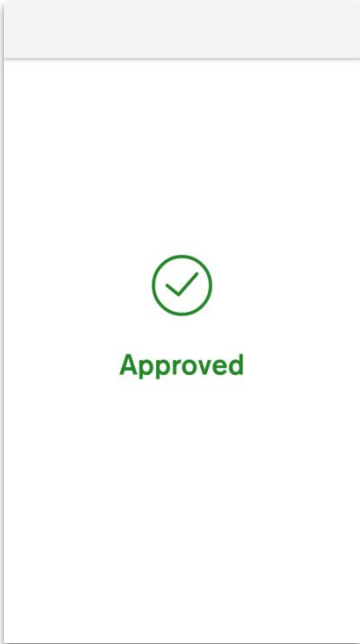
| Steps | Example Screens |
|-------|-----------------|
|-------|-----------------|

- |                           |  |
|---------------------------|--|
| 5. Tap <b>Confirm</b>     |  |
| 6. Tap <b>Only Refund</b> |  |



ZiiPOS screens

# Perform a Test Refund Transaction (5 of 5)

| Steps                                                                      | Example Screens                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|----------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>7. The transaction will be sent to the EFTPOS terminal for payment.</p> | <div data-bbox="741 259 1103 910">The image shows a simulated EFTPOS terminal screen. At the top, it says "Insert · Swipe · Tap". Below this are logos for eftpos, VISA, Mastercard, UnionPay, and AMEX. A yellow icon of a hand with a slash through it is visible. In the center, there is an illustration of a credit card being swiped. Below the illustration, the text "Refund" and "\$4.55" are displayed. At the bottom, there is a "Cancel" button.</div> <div data-bbox="1217 259 1578 910">The image shows a simulated EFTPOS terminal screen displaying a green checkmark inside a circle, with the word "Approved" written below it.</div> <p data-bbox="1020 926 1259 947"><i>EFTPOS Terminal screens</i></p> |