

Southland

Pairing and Transaction User Guide

Updated on, by: 31/01/2025 MHB

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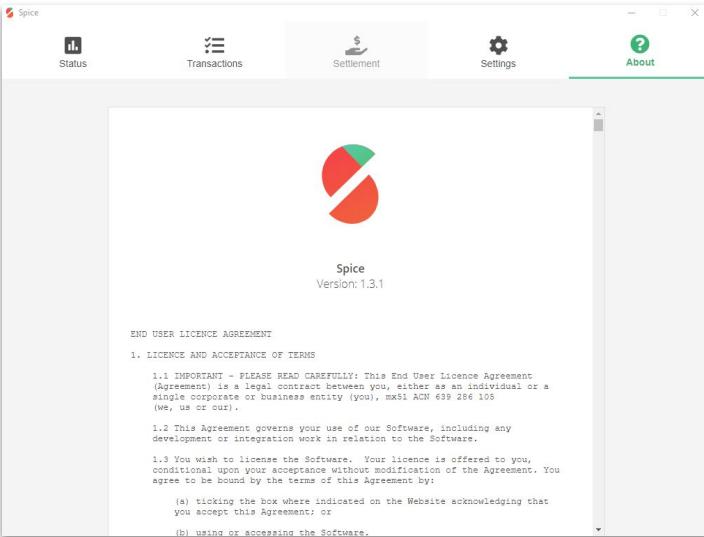
System Requirements

| Systems | Requirements |
|----------------------|---|
| Connectivity | Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the same Local Area Network |
| POS Version | 10.0.23563 and above |
| POS Operating System | Windows 10 and above |
| Integration Type | SPICE |

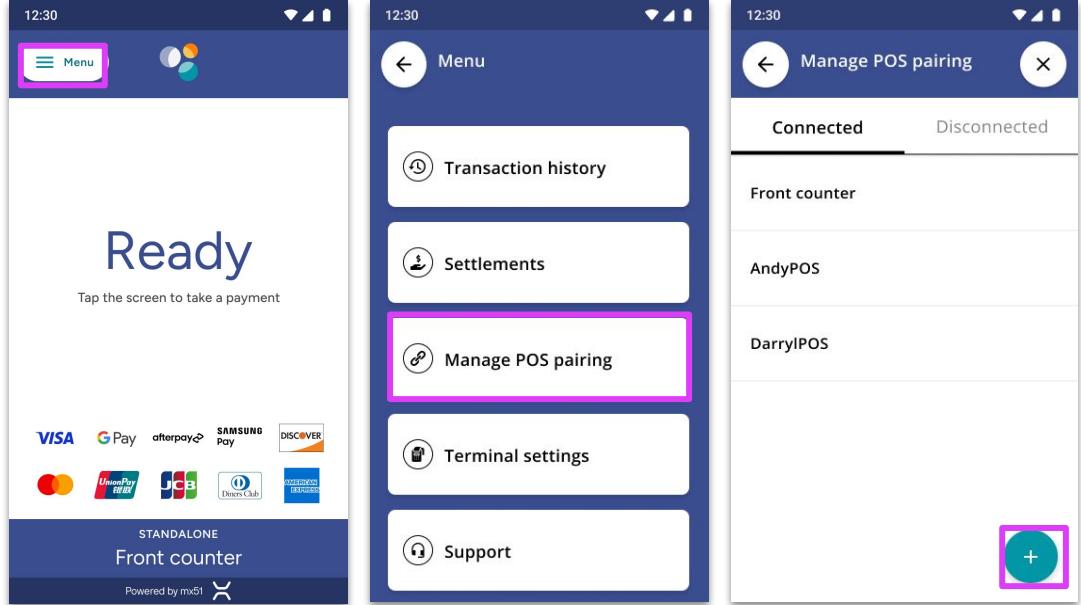
Pairing the POS to the EFTPOS Terminal - Setting up Spice (1 of 7)

| Steps | Example Screens |
|--|---|
| <ol style="list-style-type: none">1. Download Spice <u>https://spice.integration.mspenv.io/latest.exe</u> <i>* Please see your POS provider for enabling Spice integration within the POS. Set up will vary depending on the POS provider.</i>2. Spice will begin downloading. Once complete, select open in your toolbar or go to your PC downloads folder.3. When the program is run, there is no visible installation process and Spice should appear within a few seconds. | <p>Minimum PC Specifications</p> <ul style="list-style-type: none">• 1.6 GHz or faster processor (32-bit or 64-bit)• Windows 8 or newer• 2 GB Ram• Internet connection (will function offline) <p>Download</p> <p>Please contact your POS software provider to complete pairing.</p> |

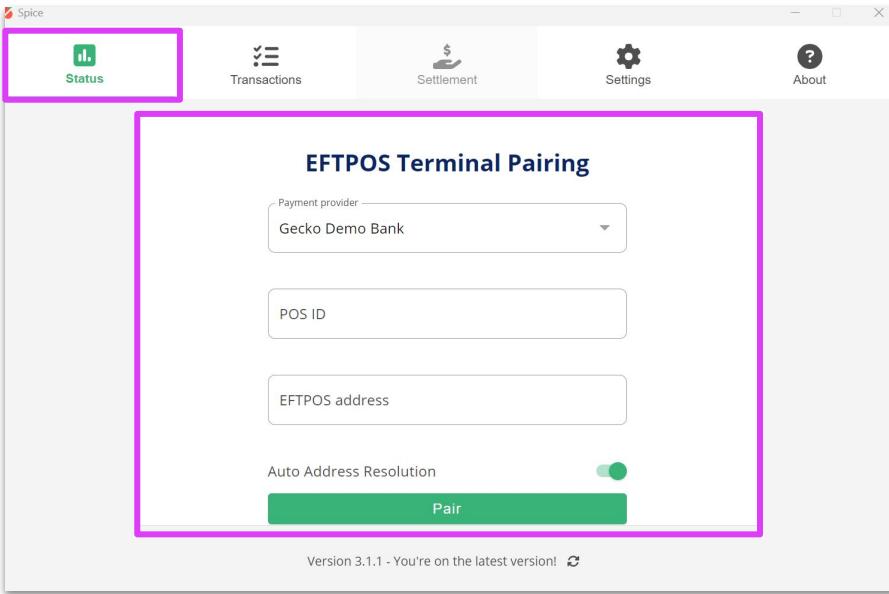
Pairing the POS to the EFTPOS Terminal - Setting up Spice (2 of 7)

| Steps | Example Screens |
|--|---|
| 4. You will be automatically directed to the about tab (end user licence agreement). |  |

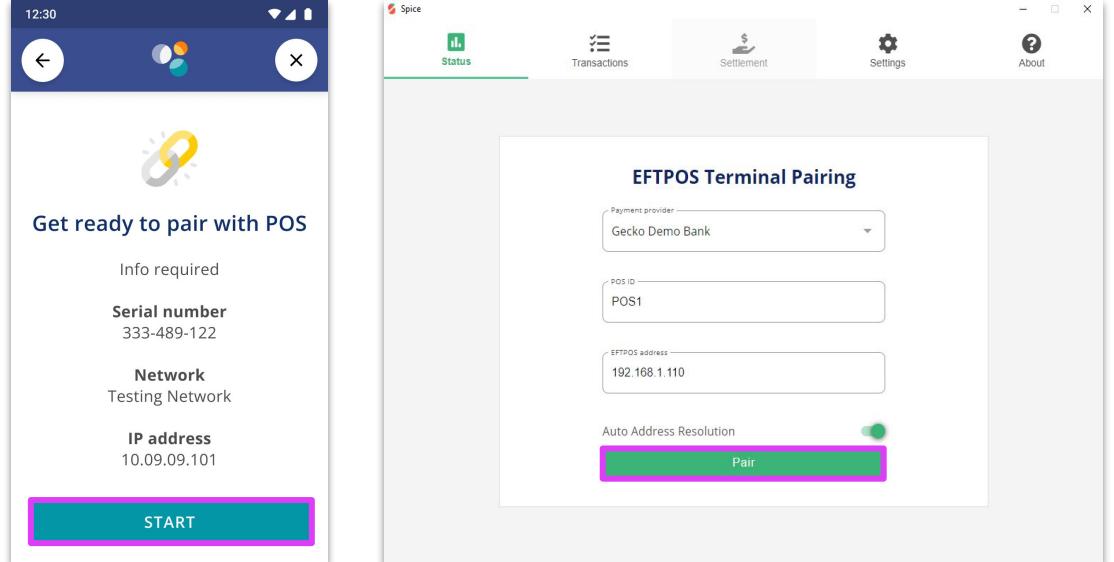
Pairing the POS to the EFTPOS Terminal - Setting up Spice (3 of 7)

| Steps | Example Screens |
|--|--|
| <ol style="list-style-type: none">5. On the EFTPOS terminal, Select Menu <i>Note: If there is no existing pairing, the "Manage POS pairing" button will show</i>6. Select Manage POS pairing7. Select + |  |

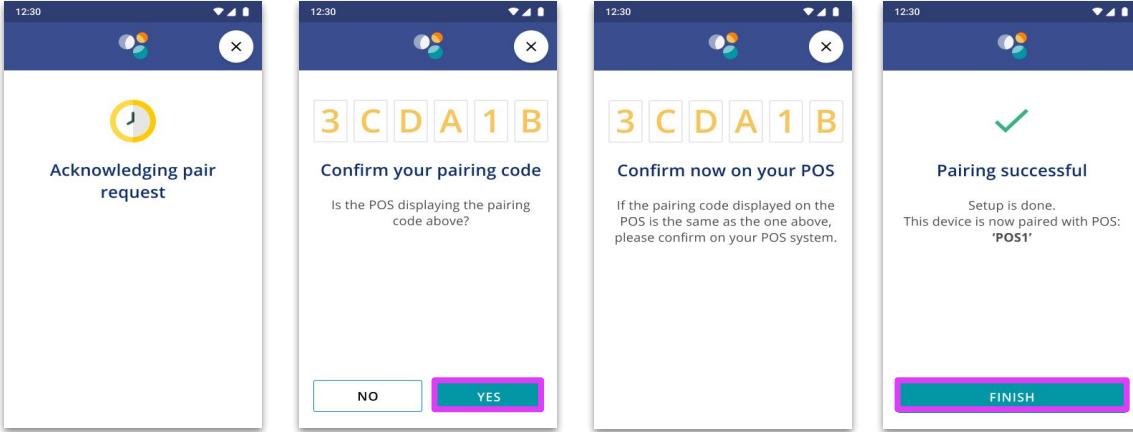
Pairing the POS to the EFTPOS Terminal - Setting up Spice (4 of 7)

| Steps | Example Screens |
|--|--|
| <p>8. Go to the Status tab on Spice.</p> <p>9. On Spice;</p> <ul style="list-style-type: none">○ Select your payment provider, enter the details of the EFTPOS terminal and enable Auto Address resolution. |  |

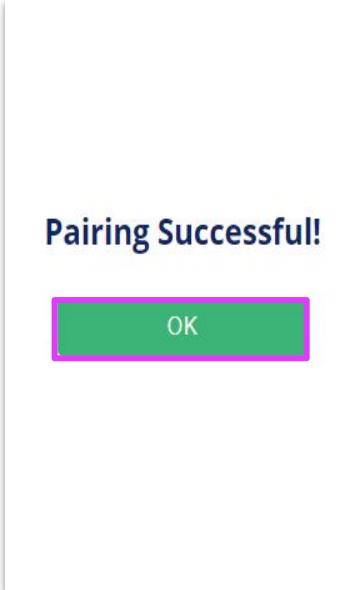
Pairing the POS to the EFTPOS Terminal - Setting up Spice (5 of 7)

| Steps | Example Screens |
|--|--|
| 10. Select START on the EFTPOS terminal and PAIR on Spice. |  |

Pairing the POS to the EFTPOS Terminal - Setting up Spice (6 of 7)

| Steps | Example Screens |
|---|--|
| <ol style="list-style-type: none">11. Ensure the code displayed matches what is displayed on Spice and select YES on the EFTPOS terminal.12. Select FINISH on the EFTPOS terminal. |  |

Pairing the POS to the EFTPOS Terminal - *Setting up Spice (7 of 7)*

| Steps | Example Screens |
|--------------------------------|--|
| 13. Select OK on Spice. |  A screenshot of a mobile application screen titled "Pairing Successful!". The text is centered in a white box. Below the text is a green rectangular button with the word "OK" in white. The entire image is framed by a thin gray border. |