

Pairing and Transaction User Guide

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Table of Contents

- System Requirements
- Pairing the Point-of-Sale (POS) to the EFTPOS Terminal
- Perform a test Purchase Transaction
- Perform a test Refund Transaction

System Requirements

Systems	Requirements
Connectivity	Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the same Local Area Network
POS Version	1.25.21 and above
POS Operating System	IOS, IPadOS
Integration Type	SPI (JavaScript)
Others	The application supports Pay At Table. Entering the Operator ID will only work if the Operator label is a number. During testing, the application had operator's label as Names. This will not work because all EFTPOS devices require a numeric value.

Pairing the POS to the EFTPOS Terminal - (1 of 4)

Steps	Example Screens
<ol style="list-style-type: none">1. Press the Cog icon in the top left section2. Select 'EFTPOS' tab3. Select 'SPI' as the integrated EFTPOS provider4. Select the Payment Provider and Confirm Provider	 

Pairing the POS to the EFTPOS Terminal - (2 of 4)

Steps

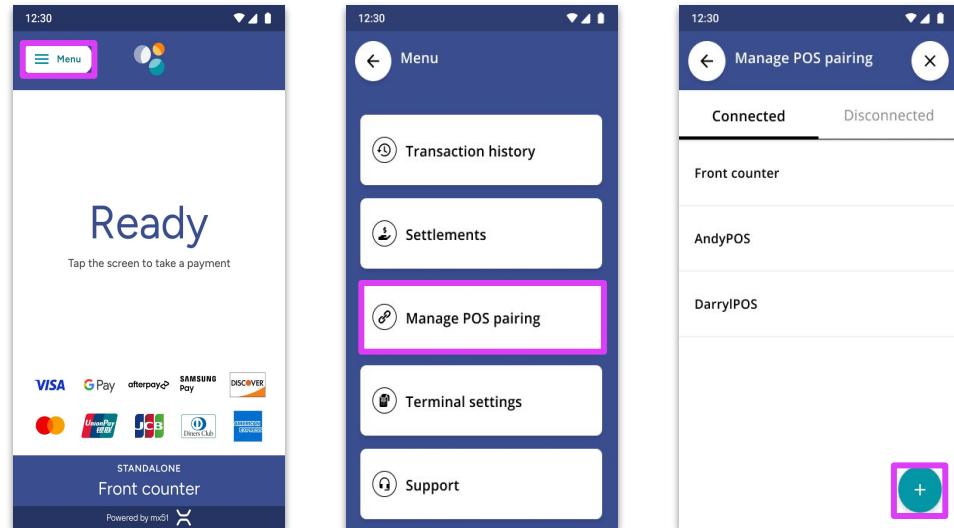
5. On the EFTPOS terminal, Select Menu

Note: If there is no existing pairing, the "Manage POS pairing" button will show

6. Select Manage POS pairing

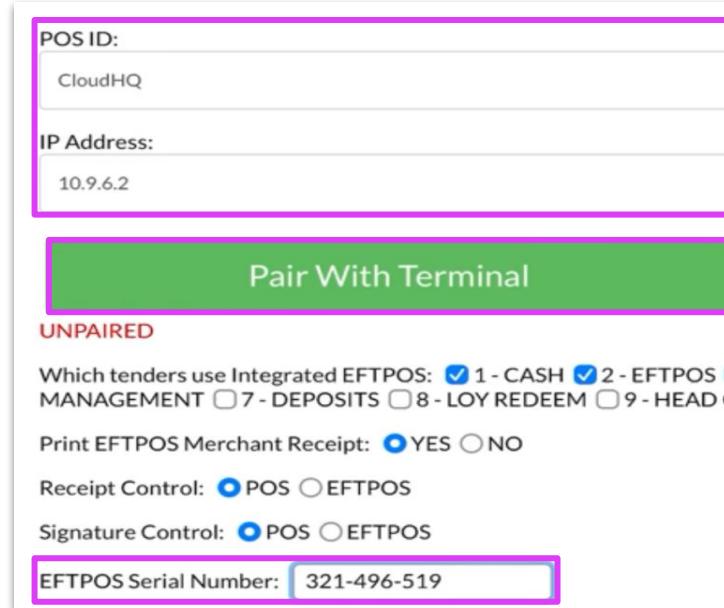
7. Select +

Example Screens

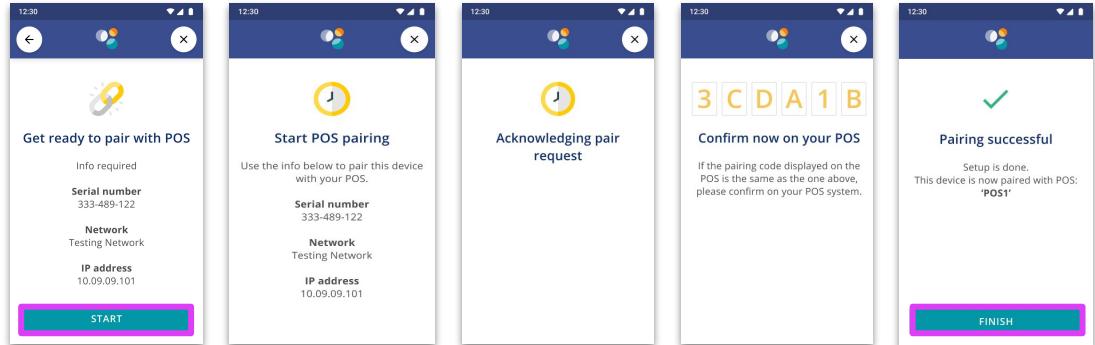


EFTPOS Terminal screens

Pairing the POS to the EFTPOS Terminal - (3 of 4)

Steps	Example Screens
<p>8. In CloudHQ4:</p> <ul style="list-style-type: none">○ Enter the POS ID, the EFTPOS Address and the EFTPOS S/N that is shown on the EFTPOS terminal. Enable Auto Address Resolution○ Click on Pair with Terminal	 <p>POS ID: CloudHQ</p> <p>IP Address: 10.9.6.2</p> <p>Pair With Terminal</p> <p>UNPAIRED</p> <p>Which tenders use Integrated EFTPOS: <input checked="" type="checkbox"/> 1 - CASH <input checked="" type="checkbox"/> 2 - EFTPOS <input type="checkbox"/> 3 - CREDIT <input type="checkbox"/> 4 - DEBIT <input type="checkbox"/> 5 - PREPAID <input type="checkbox"/> 6 - CREDIT CARD MANAGEMENT <input type="checkbox"/> 7 - DEPOSITS <input type="checkbox"/> 8 - LOY REDEEM <input type="checkbox"/> 9 - HEAD OFFICE</p> <p>Print EFTPOS Merchant Receipt: <input checked="" type="radio"/> YES <input type="radio"/> NO</p> <p>Receipt Control: <input checked="" type="radio"/> POS <input type="radio"/> EFTPOS</p> <p>Signature Control: <input checked="" type="radio"/> POS <input type="radio"/> EFTPOS</p> <p>EFTPOS Serial Number: 321-496-519</p>

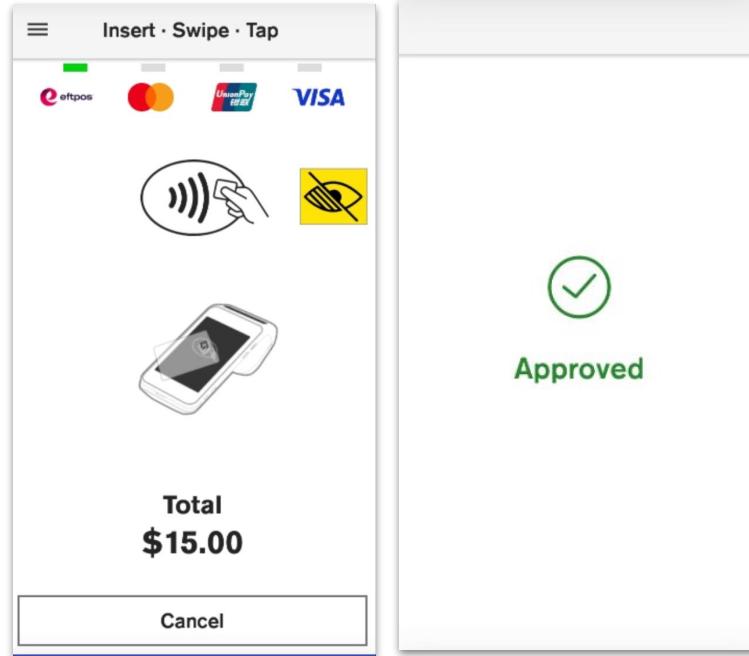
Pairing the POS to the EFTPOS Terminal - (4 of 4)

Steps	Example Screens
<p>9. On the EFTPOS Terminal:</p> <ul style="list-style-type: none">○ Select START○ Ensure the code displayed matches what is displayed on POS and select YES○ Select FINISH	 <p>EFTPOS Terminal screens</p>

Perform a Test Purchase Transaction - (1 of 2)

Steps	Example Screens			
<p>To perform a test Purchase Transaction to ensure that the integrated solution is working:</p> <ol style="list-style-type: none">1. Select the Product2. Select EFTPOS. The transaction will be sent to the eftpos terminal for payment.	 <p>Qty Desc \$ Price</p> <table border="1"><tr><td>1.00</td><td>JAGER BOMB</td><td>15.00</td></tr></table> <p>EFT MOTO</p> <p>eftpos</p> <p>CASH EFTPOS DRINK CARD</p> <p>KNOCK OFF MANAGEMENT DEPOSITS</p> <p>Total: 15.00</p>	1.00	JAGER BOMB	15.00
1.00	JAGER BOMB	15.00		

Perform a Test Purchase Transaction - (2 of 2)

Steps	Example Screens
3. Complete Payment on EFTPOS terminal	

Perform a Test Refund Transaction - (1 of 2)

Steps	Example Screens
<p>To Refund the test purchase transaction:</p> <ol style="list-style-type: none">1. Select Refund2. Select the item to be refunded3. Select EFTPOS4. The transaction will be sent to the eftpos terminal for payment.5. On the eftpos terminal, enter the manager passcode	 <p>Qty Desc Price</p> <p>-1.00 AGWA BOMB -15.00</p> <p>Open Price REFUND</p> <p>DRAKE LAGER PINT PRODUCT DELETED</p> <p>DRAKE LAGER JUG ANDROID DRAW KICKER</p> <p>BELVEDERE (REMOTE 1) TANQUERAY (REMOTE 1)</p> <p>Total: -15.00</p>

Perform a Test Purchase Transaction - (2 of 2)

Steps	Example Screens
6. Complete Payment on EFTPOS terminal	