

Formats Used

Slide header: Roboto Medium - #7029ff - 20

TOC bullets: Roboto Medium - #595959 - 16 - Double spacing

Table header: Roboto Bold - #ffffff - 14

Table body: Roboto Normal - #595959 - 10 - 1.15 spacing - Text left aligned

Table first column: 9.5 in

Table vertical length: 13"

Table Width: 25"



Screenshot label: Roboto Normal - 8 - Italic

Screenshot box: #DC3EF5

DO NOT FORGET TO DELETE THIS SLIDE

Pairing and Transaction User Guide

Updated on, by: 03/02/2025 MHB

Reviewed on, by: 05/02/2025 TB

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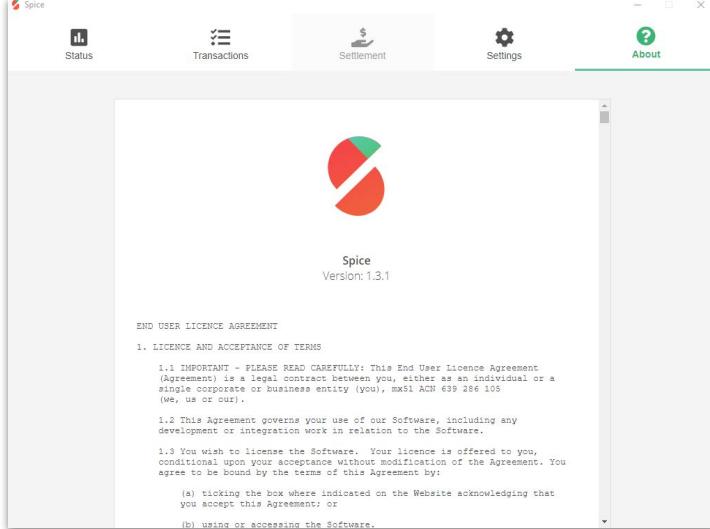
System Requirements

Systems	Requirements
Connectivity	Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the same Local Area Network
POS Version	1.6.0 and above
POS Operating System	Windows 10 and above
Integration Type	SPICE

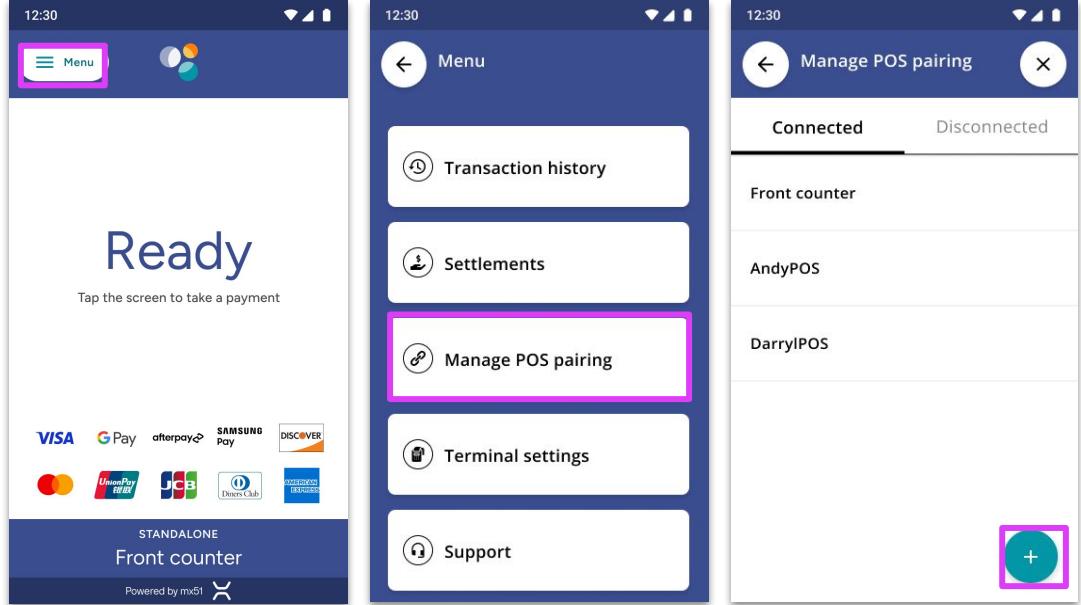
Pairing the POS to the EFTPOS Terminal - Setting up Spice (1 of 7)

Steps	Example Screens
<ol style="list-style-type: none">1. Download Spice <u>https://spice.integration.mspenv.io/latest.exe</u> <i>* Please see your POS provider for enabling Spice integration within the POS. Set up will vary depending on the POS provider.</i>2. Spice will begin downloading. Once complete, select open in your toolbar or go to your PC downloads folder.3. When the program is run, there is no visible installation process and Spice should appear within a few seconds.	<p>Minimum PC Specifications</p> <ul style="list-style-type: none">• 1.6 GHz or faster processor (32-bit or 64-bit)• Windows 8 or newer• 2 GB Ram• Internet connection (will function offline) <p>Download</p> <p>Please contact your POS software provider to complete pairing.</p>

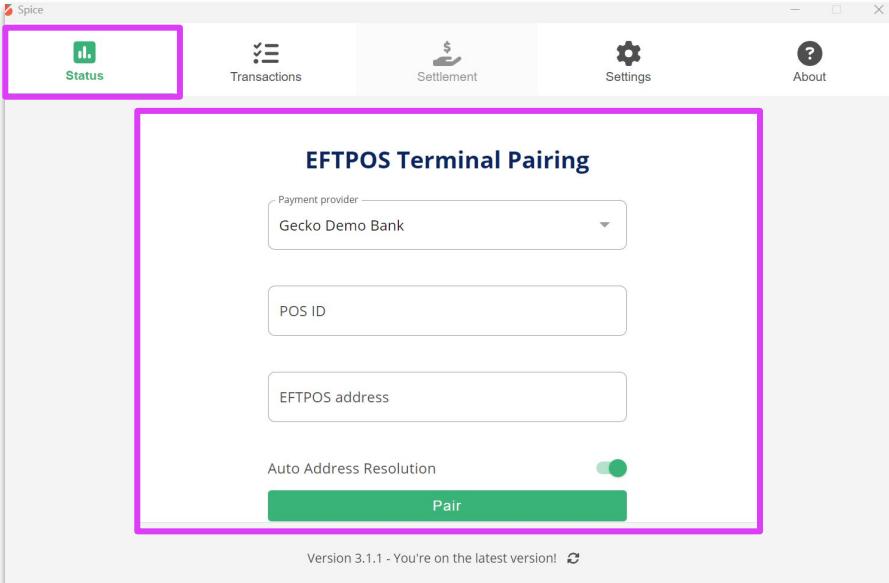
Pairing the POS to the EFTPOS Terminal - Setting up Spice (2 of 7)

Steps	Example Screens
4. You will be automatically directed to the about tab (end user licence agreement).	

Pairing the POS to the EFTPOS Terminal - Setting up Spice (3 of 7)

Steps	Example Screens
<ol style="list-style-type: none">5. On the EFTPOS terminal, Select Menu <i>Note: If there is no existing pairing, the "Manage POS pairing" button will show</i>6. Select Manage POS pairing7. Select +	 <p>12:30</p> <p>Menu</p> <p>Ready</p> <p>Tap the screen to take a payment</p> <p>VISA Google Pay afterpay SAMSUNG Pay DISCOVER</p> <p>Mastercard UnionPay JCB Diners Club American Express</p> <p>STANDALONE Front counter</p> <p>Powered by mx51</p> <p>12:30</p> <p>Menu</p> <p>Transaction history</p> <p>Settlements</p> <p>Manage POS pairing</p> <p>Terminal settings</p> <p>Support</p> <p>12:30</p> <p>Manage POS pairing</p> <p>Connected Disconnected</p> <p>Front counter</p> <p>AndyPOS</p> <p>DarrylPOS</p> <p>+</p>

Pairing the POS to the EFTPOS Terminal - Setting up Spice (4 of 7)

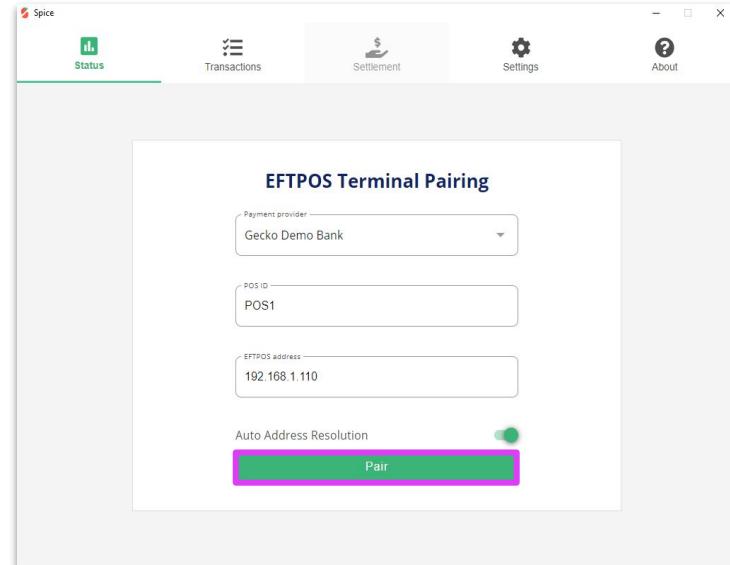
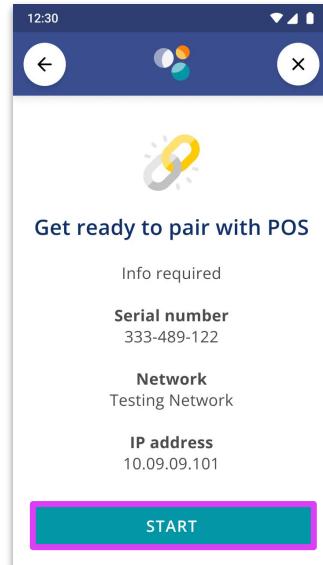
Steps	Example Screens
<ol style="list-style-type: none">8. Go to the Status tab on Spice.9. On Spice;<ul style="list-style-type: none">○ Select your payment provider, enter the details of the EFTPOS terminal and enable Auto Address resolution.	

Pairing the POS to the EFTPOS Terminal - Setting up Spice (5 of 7)

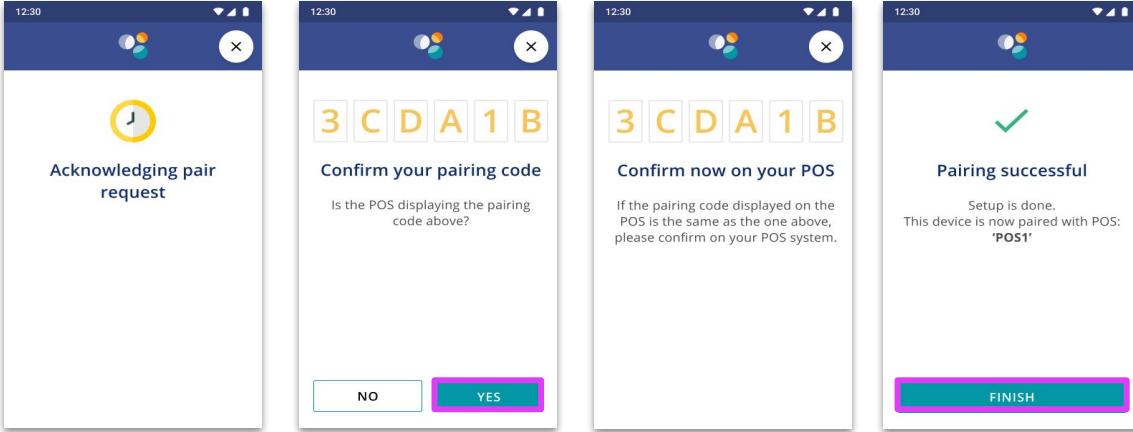
Steps

10. Select **START** on the EFTPOS terminal and **PAIR** on Spice.

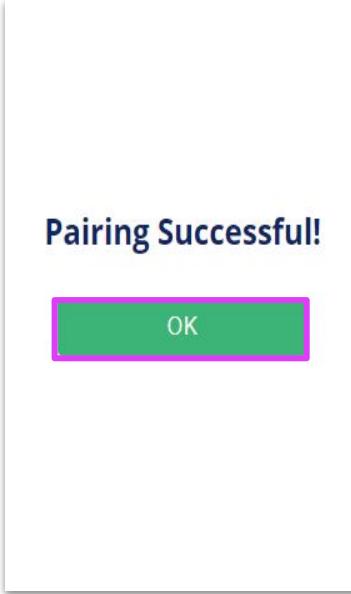
Example Screens



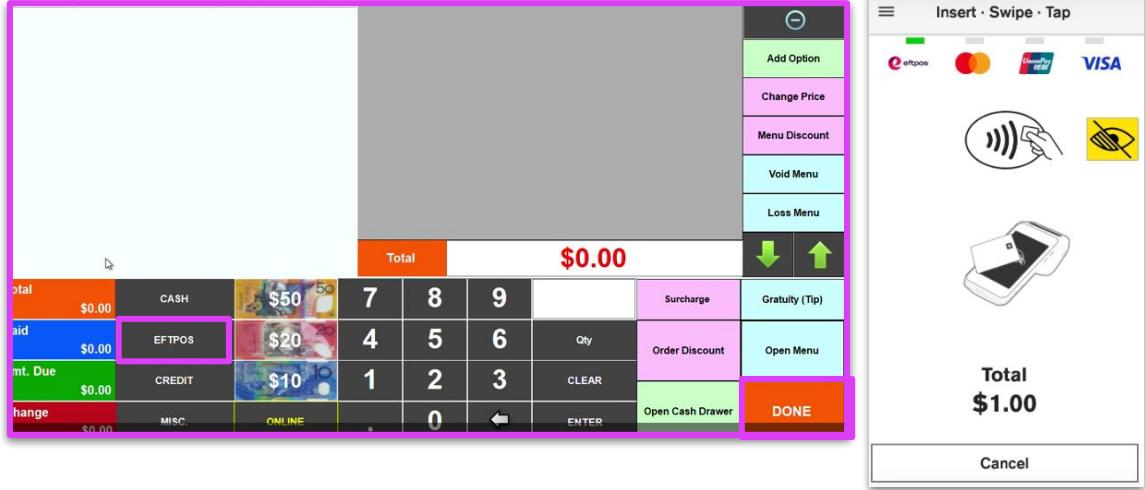
Pairing the POS to the EFTPOS Terminal - Setting up Spice (6 of 7)

Steps	Example Screens
<ol style="list-style-type: none">11. Ensure the code displayed matches what is displayed on Spice and select YES on the EFTPOS terminal.12. Select FINISH on the EFTPOS terminal.	

Pairing the POS to the EFTPOS Terminal - *Setting up Spice (7 of 7)*

Steps	Example Screens
13. Select OK on Spice.	 A screenshot of a mobile device screen displaying a success message. The text "Pairing Successful!" is centered in a dark blue font. Below the text is a green rectangular button with the word "OK" in white. The background of the screen is white.

Perform a Test Purchase Transaction - (1 of 1)

Steps	Example Screens
<p>To perform a test Purchase Transaction to ensure that the integrated solution is working:</p> <ol style="list-style-type: none">1. Select EFTPOS2. Select Done3. Complete payment on EFTPOS terminal	 <p>The image displays two screenshots of an EFTPOS terminal interface. The left screenshot shows a keypad with a pink box around the 'EFTPOS' button. The right screenshot shows a summary screen with a total of \$1.00 and a 'DONE' button.</p>

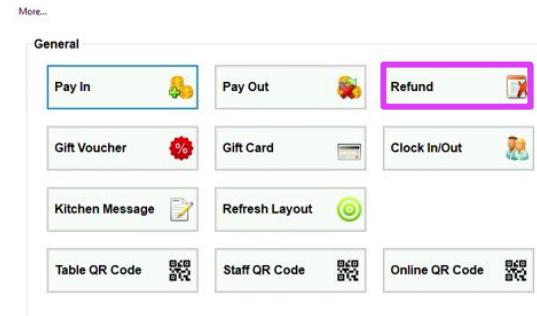
Perform a Test Refund Transaction - (1 of 3)

Steps

To perform a test [Refund Transaction](#) to ensure that the integrated solution is working:

1. Select [More](#) from the menu.
2. Select [Refund](#)

Example Screens



Perform a Test Refund Transaction - (2 of 3)

Steps

3. Add in the amount to be refunded into EFTPOS and select Refund
4. Complete payment on EFTPOS terminal

Example Screens

Input Notes

Refund Details

Tax Invoice # :

Refund Notes :

Refund Amounts

Cash :	0.00
+ EFTPOS :	50
+ Credit :	0.00
+ Other :	0.00

= Total : 0.00

Q W E R T Y U I O P 7 8 9
A S D F G H J K L ← 4 5 6
Z X C V B N M ↑ Enter 1 2 3
Lower Case Symbol Space ← ↓ → Tab , 0 .

Refund **Cancel**



Perform a Test Refund Transaction - (3 of 3)

Steps	Example Screens
5. Complete payment on EFTPOS terminal	