BizFlex Retail Software (Spice)

Pairing and Transaction User Guide

Updated on, by: 03/02/2025, HMS

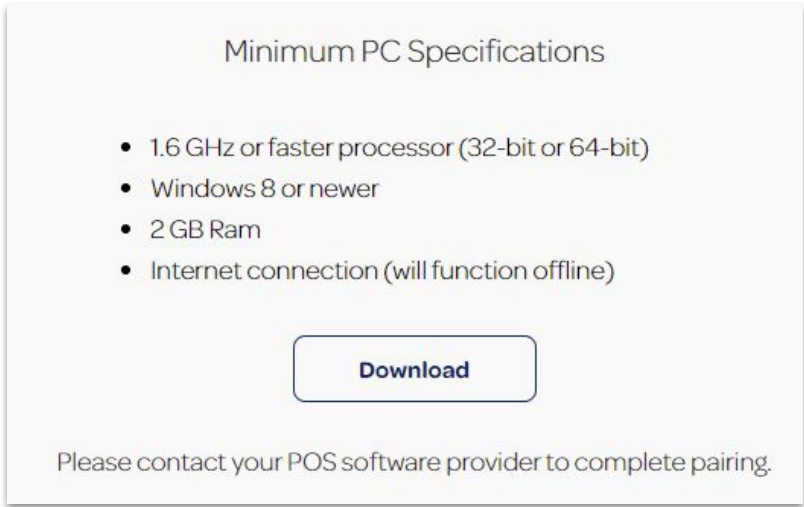Reviewed on, by:05/02/2025, TB

mx51

Table of Contents

- System Requirements

- Pairing the Point-of-Sale (POS) to the EFTPOS Terminal

- Perform a test Purchase Transaction
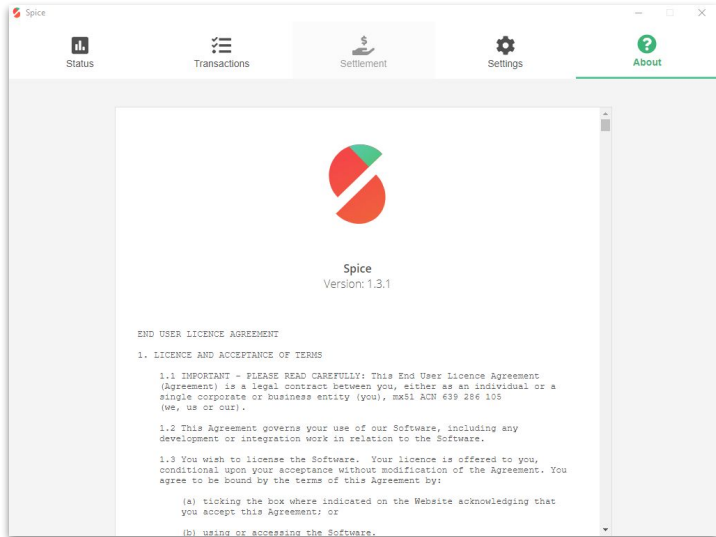
- Perform a test Refund Transaction

mx51

System Requirements

Systems	Requirements
Connectivity	Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the same Local Area Network
POS Version	20.0.8616.61576 and above
POS Operating System	Windows 10 and above
Integration Type	SPICE

mx51

Steps	Example Screens
1. Download Spice https://spice.integration.mspenv.io/latest.exe ** Please see your POS provider for enabling Spice integration within the POS. Set up will vary depending on the POS provider.* 2. Spice will begin downloading. Once complete, select open in your toolbar or go to your PC downloads folder. 3. When the program is run, there is no visible installation process and Spice should appear within a few seconds.	Minimum PC Specifications • 1.6 GHz or faster processor (32-bit or 64-bit) • Windows 8 or newer • 2 GB Ram • Internet connection (will function offline) **Download** Please contact your POS software provider to complete pairing.

Steps	Example Screens
4. You will be automatically directed to the about tab (end user licence agreement).	

Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (3 of 7)
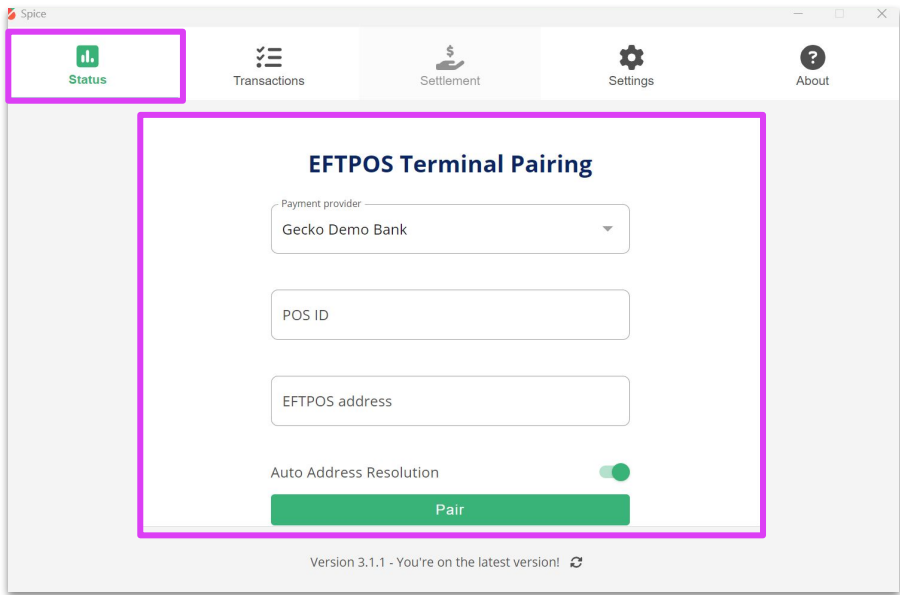
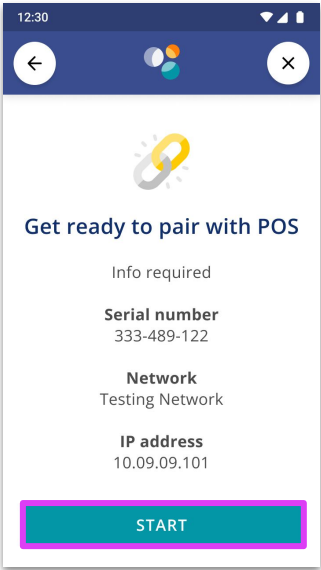| Steps	Example Screens
5. On the EFTPOS terminal, Select Menu *Note: If there is no existing pairing, the "Manage POS pairing" button will show* 6. Select Manage POS pairing 7. Select +	

Steps	Example Screens
8. Go to the Status tab on Spice. 9. On Spice; ○ Select your payment provider, enter the details of the EFTPOS terminal and enable Auto Address resolution.	
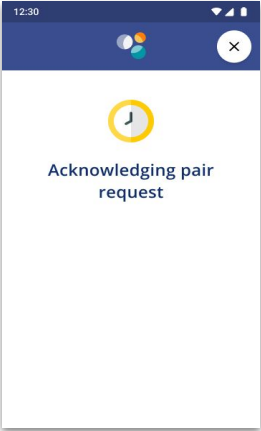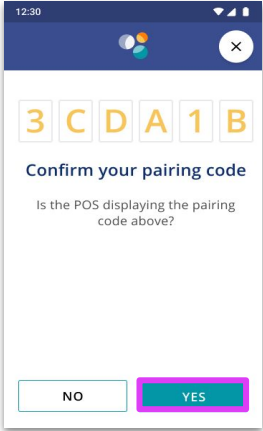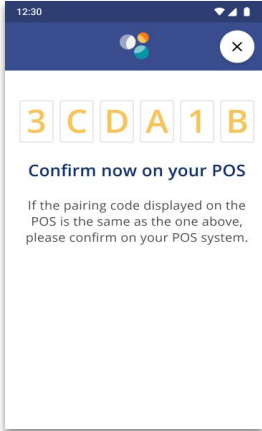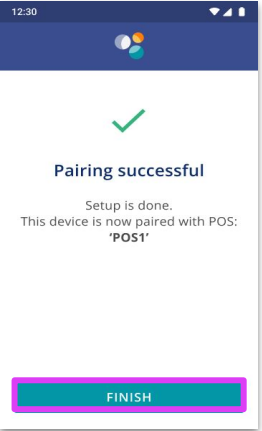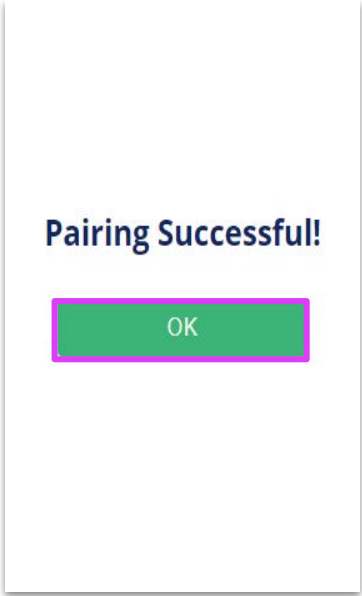
Steps	Example Screens
10. Select START on the EFTPOS terminal and PAIR on Spice.	

Steps	Example Screens
11. Ensure the code displayed matches what is displayed on Spice and select YES on the EFTPOS terminal. 12. Select FINISH on the EFTPOS terminal.	

Steps	Example Screens
13. Select OK on Spice.	

Perform a Test Purchase Transaction - (1 of 3)

Steps	Example Screens
To perform a test Purchase Transaction to ensure that the integrated solution is working: 1. Select Product Search > Click Start Search and select the product > OK	 *POS screen*
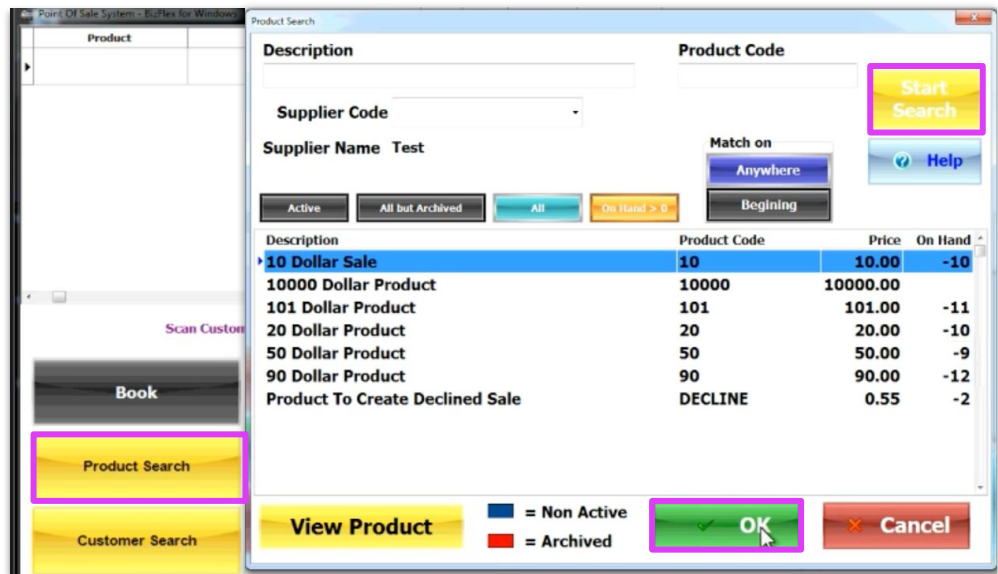
Perform a Test Purchase Transaction - (2 of 3)

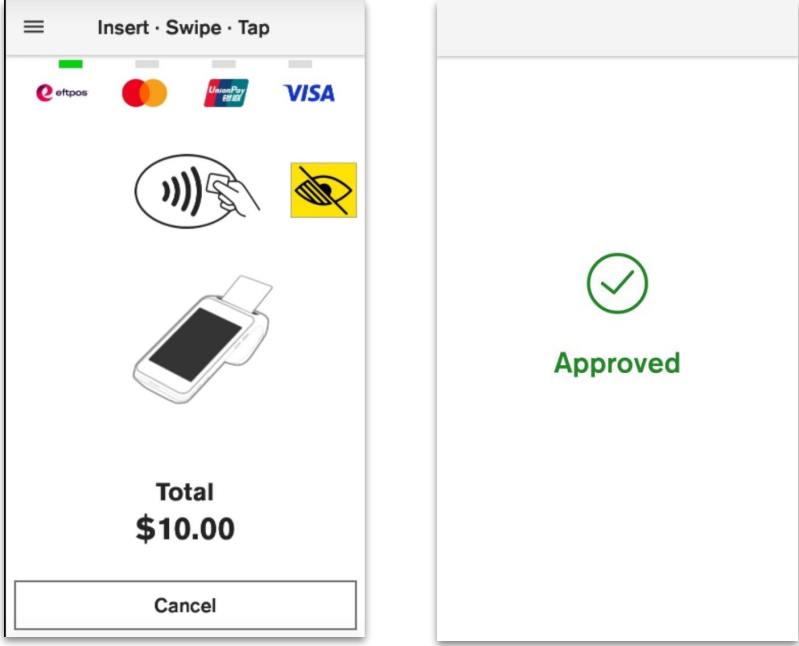| Steps	Example Screens
2. After inputting the product, select Tender > EFT/CC, then Confirm	*POS screen*

Perform a Test Purchase Transaction - (3 of 3)

Steps	Example Screens
3. The transaction will be sent to the eftpos terminal for payment.	

Perform a Test Refund Transaction - (1 of 3)

Steps	Example Screens
If the test transaction needs to be refunded, select Refund 1. Search for Product > Click Start > Select Search for Product > OK 2. Select the Reason > OK	 *POS screen*

Perform a Test Refund Transaction - (2 of 3)

Steps	Example Screens
3. After inputting the product, select Tender > EFT/CC, then Confirm	 *POS screen*
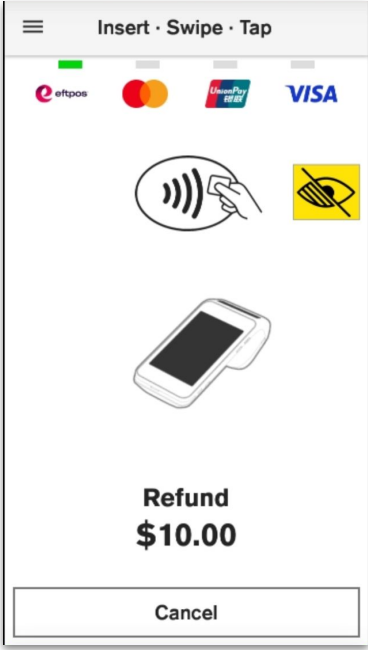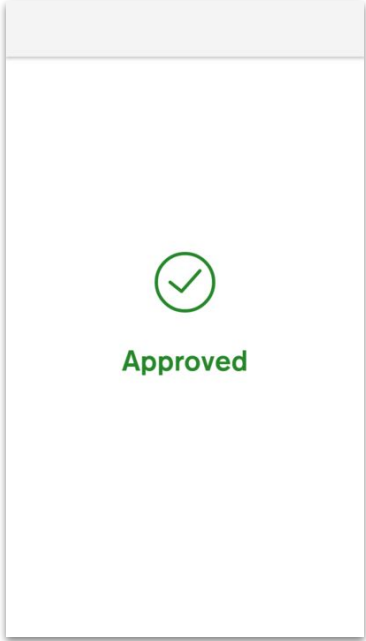
Perform a Test Refund Transaction - (3 of 3)

Steps	Example Screens
4. The refund will be sent to the eftpos terminal for payment.

EFTPOS Terminal screens |