

Pairing and Transaction User Guide

Updated on, by: 03/02/2025, HMS

Reviewed on, by:05/02/2025, TB

mx51



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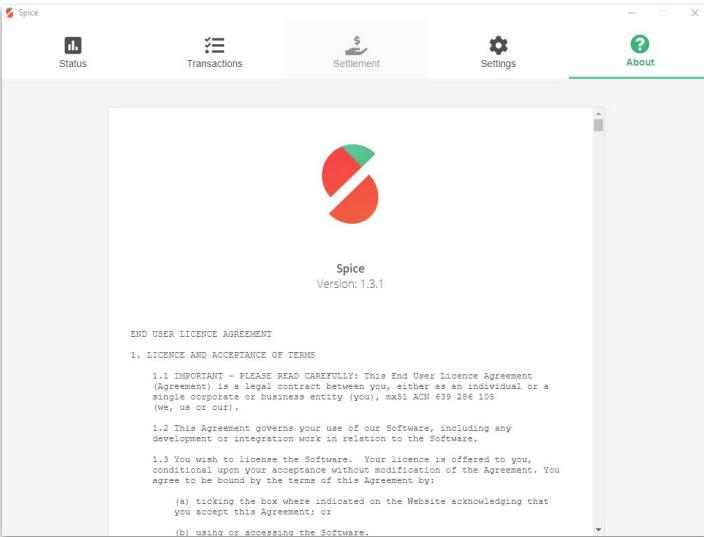
System Requirements

Systems	Requirements
Connectivity	Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the same Local Area Network
POS Version	20.0.8616.61576 and above
POS Operating System	Windows 10 and above
Integration Type	SPICE

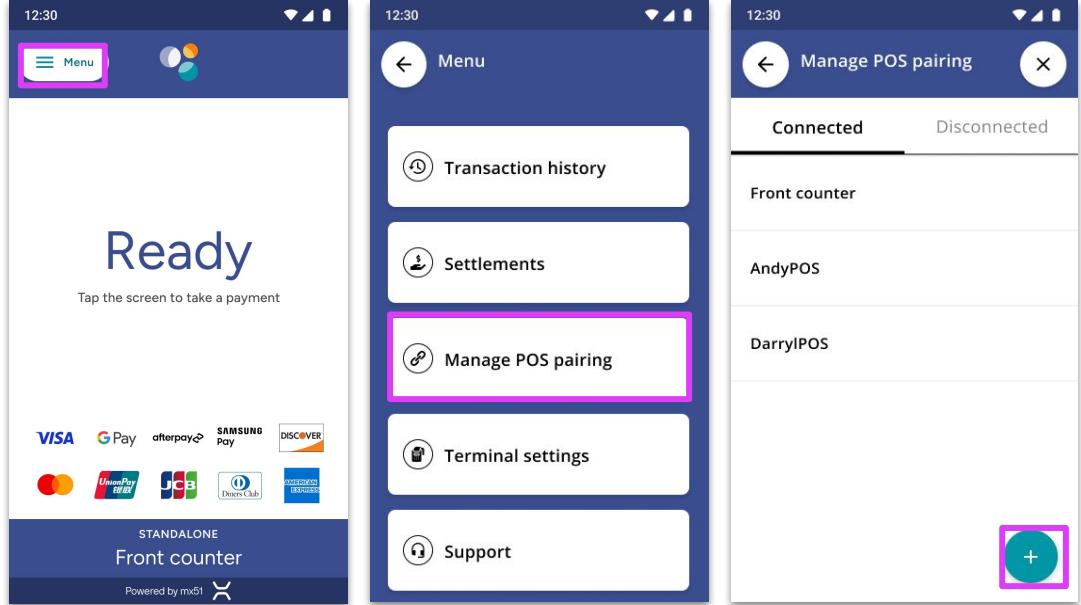
Pairing the POS to the EFTPOS Terminal - Setting up Spice (1 of 7)

Steps	Example Screens
<ol style="list-style-type: none">1. Download Spice <u>https://spice.integration.mspenv.io/latest.exe</u> <i>* Please see your POS provider for enabling Spice integration within the POS. Set up will vary depending on the POS provider.</i>2. Spice will begin downloading. Once complete, select open in your toolbar or go to your PC downloads folder.3. When the program is run, there is no visible installation process and Spice should appear within a few seconds.	<p>Minimum PC Specifications</p> <ul style="list-style-type: none">• 1.6 GHz or faster processor (32-bit or 64-bit)• Windows 8 or newer• 2 GB Ram• Internet connection (will function offline) <p>Download</p> <p>Please contact your POS software provider to complete pairing.</p>

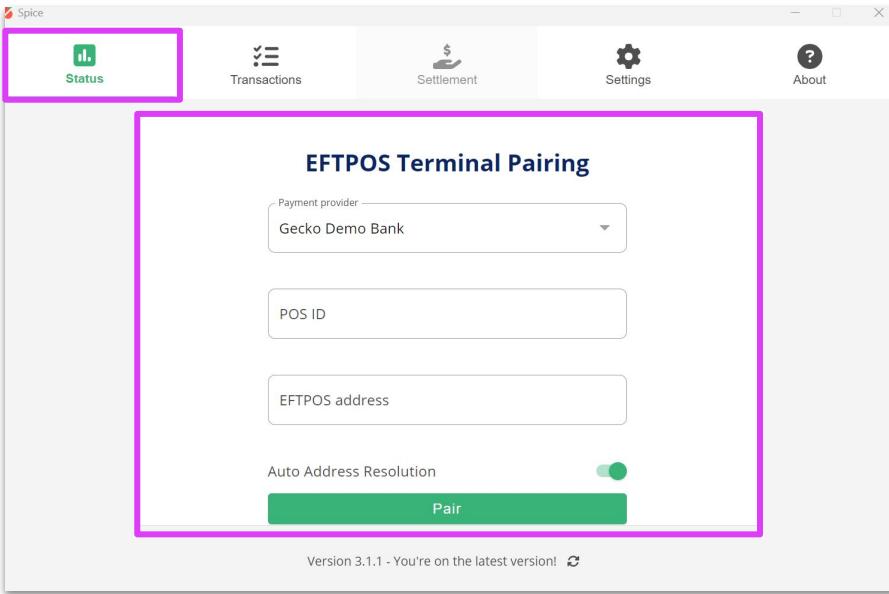
Pairing the POS to the EFTPOS Terminal - Setting up Spice (2 of 7)

Steps	Example Screens
4. You will be automatically directed to the about tab (end user licence agreement).	

Pairing the POS to the EFTPOS Terminal - Setting up Spice (3 of 7)

Steps	Example Screens
<ol style="list-style-type: none">5. On the EFTPOS terminal, Select Menu <i>Note: If there is no existing pairing, the "Manage POS pairing" button will show</i>6. Select Manage POS pairing7. Select +	 <p>12:30</p> <p>Menu</p> <p>Ready</p> <p>Tap the screen to take a payment</p> <p>VISA Google Pay afterpay SAMSUNG Pay DISCOVER</p> <p>Mastercard UnionPay JCB Diners Club American Express</p> <p>STANDALONE Front counter</p> <p>Powered by mx51</p> <p>12:30</p> <p>Menu</p> <p>Transaction history</p> <p>Settlements</p> <p>Manage POS pairing</p> <p>Terminal settings</p> <p>Support</p> <p>12:30</p> <p>Manage POS pairing</p> <p>Connected Disconnected</p> <p>Front counter</p> <p>AndyPOS</p> <p>DarrylPOS</p> <p>+</p>

Pairing the POS to the EFTPOS Terminal - Setting up Spice (4 of 7)

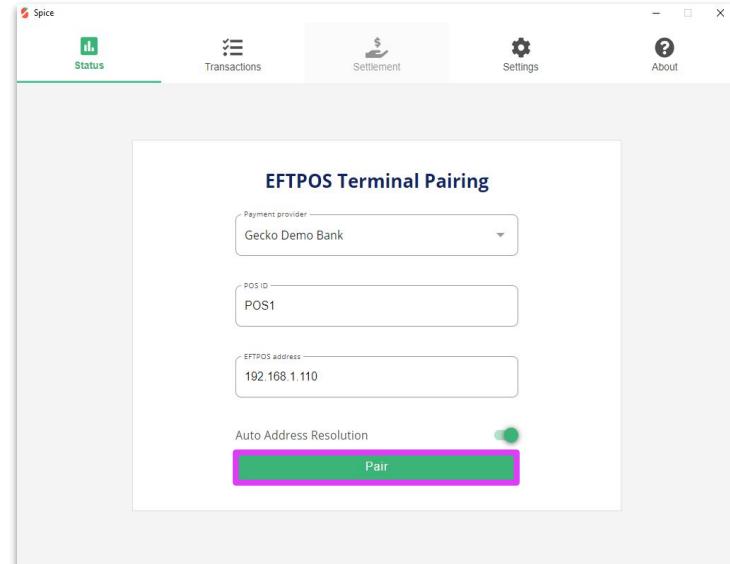
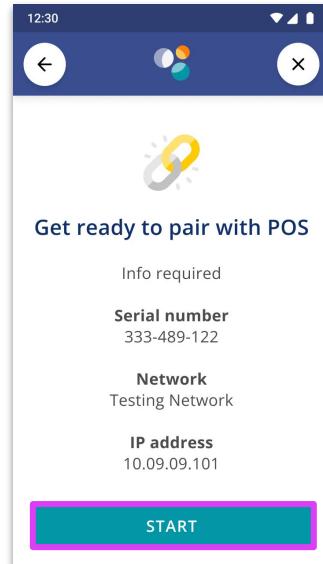
Steps	Example Screens
<ol style="list-style-type: none">8. Go to the Status tab on Spice.9. On Spice;<ul style="list-style-type: none">○ Select your payment provider, enter the details of the EFTPOS terminal and enable Auto Address resolution.	

Pairing the POS to the EFTPOS Terminal - Setting up Spice (5 of 7)

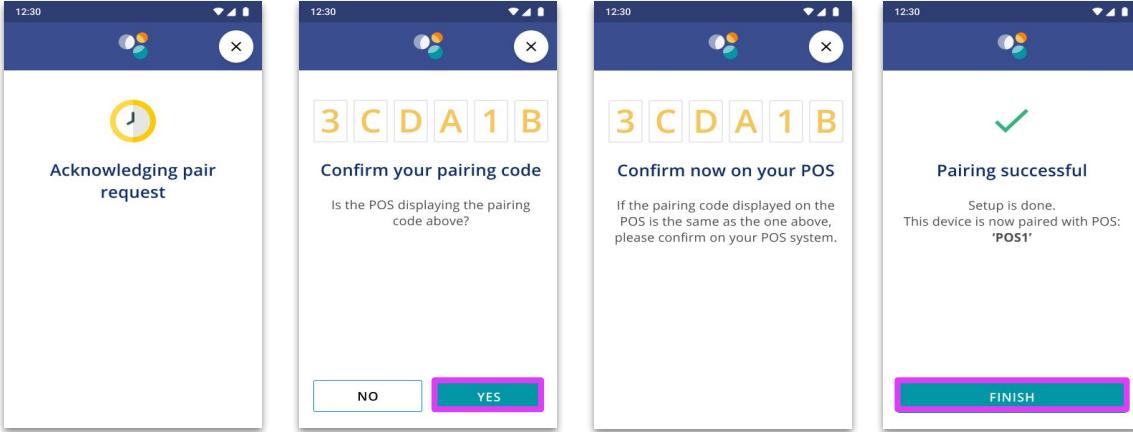
Steps

10. Select **START** on the EFTPOS terminal and **PAIR** on Spice.

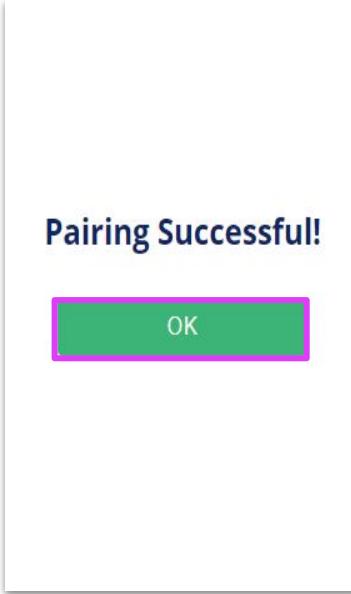
Example Screens



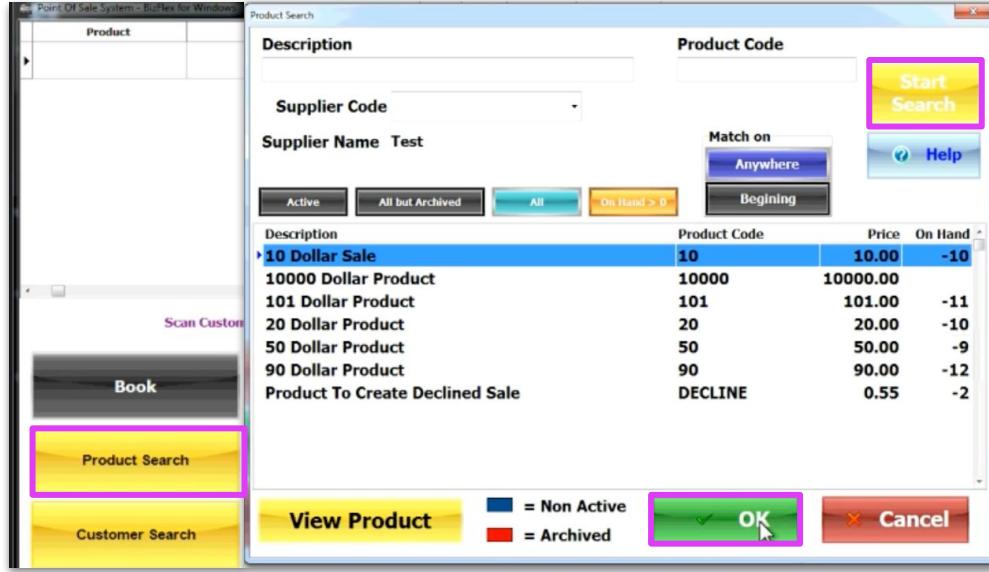
Pairing the POS to the EFTPOS Terminal - Setting up Spice (6 of 7)

Steps	Example Screens
<ol style="list-style-type: none">11. Ensure the code displayed matches what is displayed on Spice and select YES on the EFTPOS terminal.12. Select FINISH on the EFTPOS terminal.	

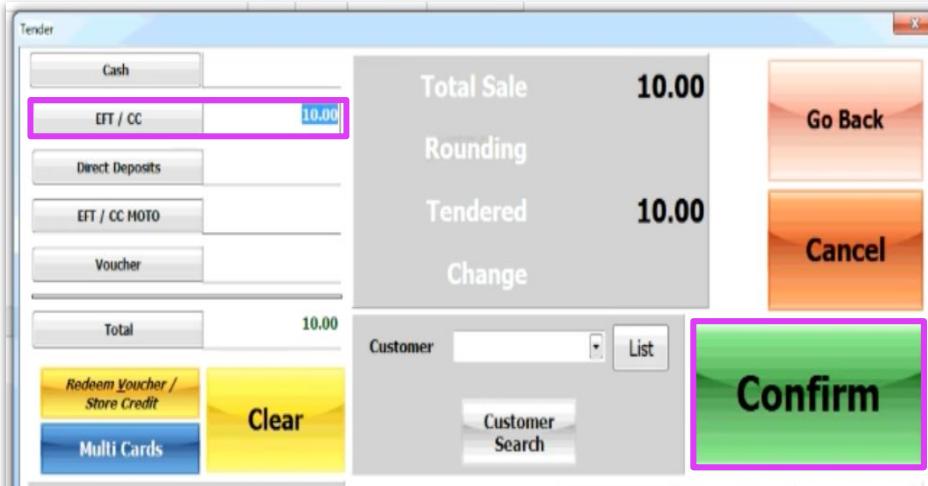
Pairing the POS to the EFTPOS Terminal - *Setting up Spice (7 of 7)*

Steps	Example Screens
13. Select OK on Spice.	 A screenshot of a mobile application screen titled "Pairing Successful!". The text is centered in a white box. Below the text is a green rectangular button with the word "OK" in white. The entire image is framed by a thin gray border.

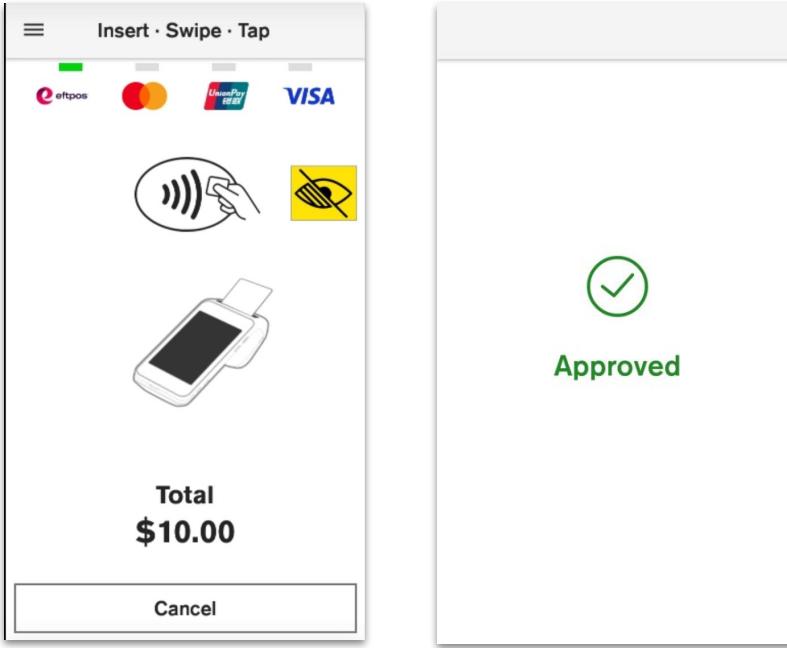
Perform a Test Purchase Transaction - (1 of 3)

Steps	Example Screens																																
<p>To perform a test Purchase Transaction to ensure that the integrated solution is working:</p> <ol style="list-style-type: none">1. Select Product Search > Click Start Search and select the product > OK	 <p>Product Search</p> <table border="1"><thead><tr><th>Description</th><th>Product Code</th><th>Price</th><th>On Hand</th></tr></thead><tbody><tr><td>10 Dollar Sale</td><td>10</td><td>10.00</td><td>-10</td></tr><tr><td>10000 Dollar Product</td><td>10000</td><td>10000.00</td><td></td></tr><tr><td>101 Dollar Product</td><td>101</td><td>101.00</td><td>-11</td></tr><tr><td>20 Dollar Product</td><td>20</td><td>20.00</td><td>-10</td></tr><tr><td>50 Dollar Product</td><td>50</td><td>50.00</td><td>-9</td></tr><tr><td>90 Dollar Product</td><td>90</td><td>90.00</td><td>-12</td></tr><tr><td>Product To Create Declined Sale</td><td>DECLINE</td><td>0.55</td><td>-2</td></tr></tbody></table> <p>POS screen</p>	Description	Product Code	Price	On Hand	10 Dollar Sale	10	10.00	-10	10000 Dollar Product	10000	10000.00		101 Dollar Product	101	101.00	-11	20 Dollar Product	20	20.00	-10	50 Dollar Product	50	50.00	-9	90 Dollar Product	90	90.00	-12	Product To Create Declined Sale	DECLINE	0.55	-2
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Product To Create Declined Sale	DECLINE	0.55	-2																														

Perform a Test Purchase Transaction - (2 of 3)

Steps	Example Screens
2. After inputting the product, select Tender > EFT/CC, then Confirm	 <p>The image shows a POS screen with a 'Tender' menu on the left and transaction details on the right. The 'Tender' menu includes options like Cash, EFT / CC, Direct Deposits, EFT / CC MOTO, and Voucher. The transaction details show a Total Sale of 10.00 and a Tendered amount of 10.00. On the right, there are buttons for Go Back, Cancel, and a large green 'Confirm' button, which is highlighted with a pink box.</p> <p>POS screen</p>

Perform a Test Purchase Transaction - (3 of 3)

Steps	Example Screens
3. The transaction will be sent to the eftpos terminal for payment.	

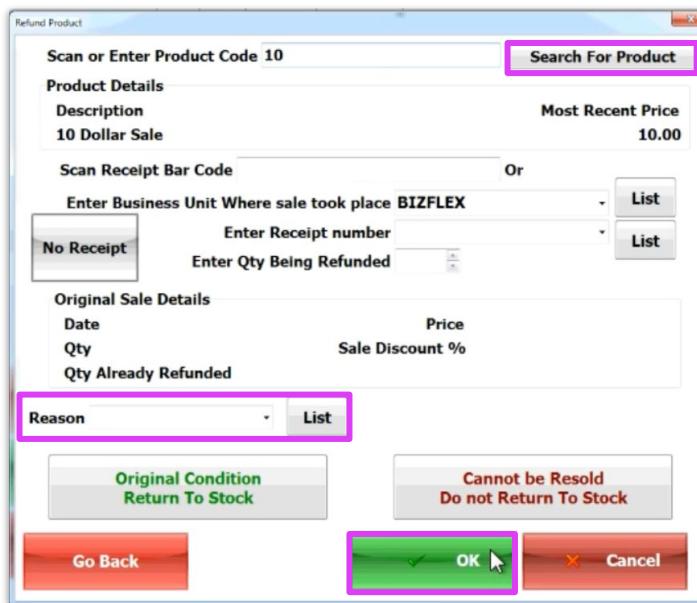
Perform a Test Refund Transaction - (1 of 3)

Steps

If the test transaction needs to be refunded, select Refund

1. Search for Product > Click Start > Select Search for Product > OK
2. Select the Reason > OK

Example Screens



POS screen

Perform a Test Refund Transaction - (2 of 3)

Steps

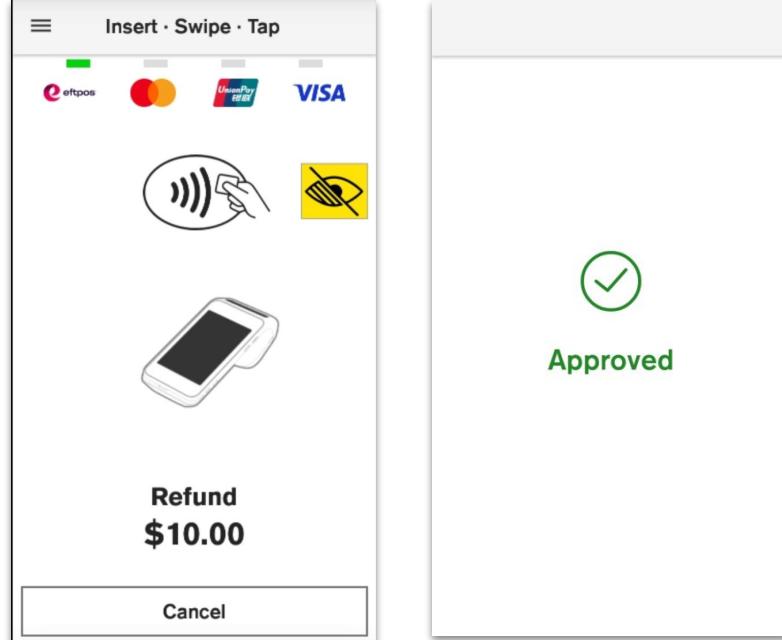
3. After inputting the product, select Tender > EFT/CC, then **Confirm**

Example Screens



POS screen

Perform a Test Refund Transaction - (3 of 3)

Steps	Example Screens
4. The refund will be sent to the eftpos terminal for payment.	 <p data-bbox="1013 926 1340 959">EFTPOS Terminal screens</p>