

Barcode

Pairing and Transaction User Guide

Updated on, by: 03/02/2025, HMS

Reviewed on, by: 05/02/2025, TB

mx51



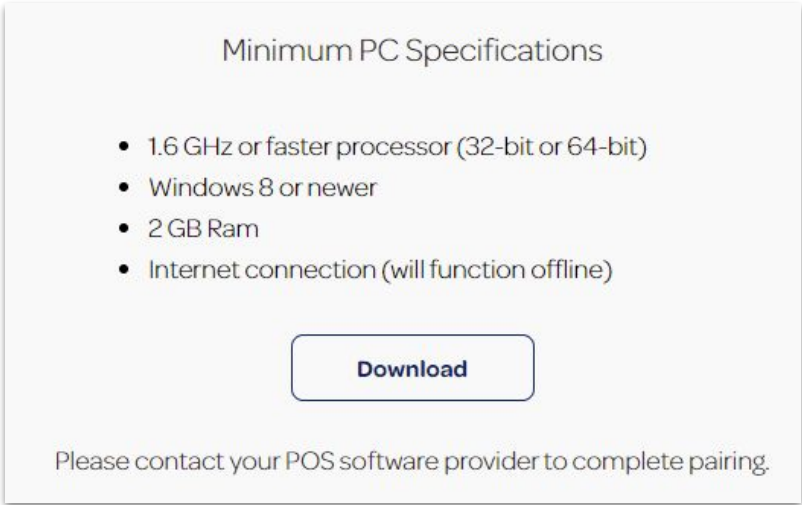
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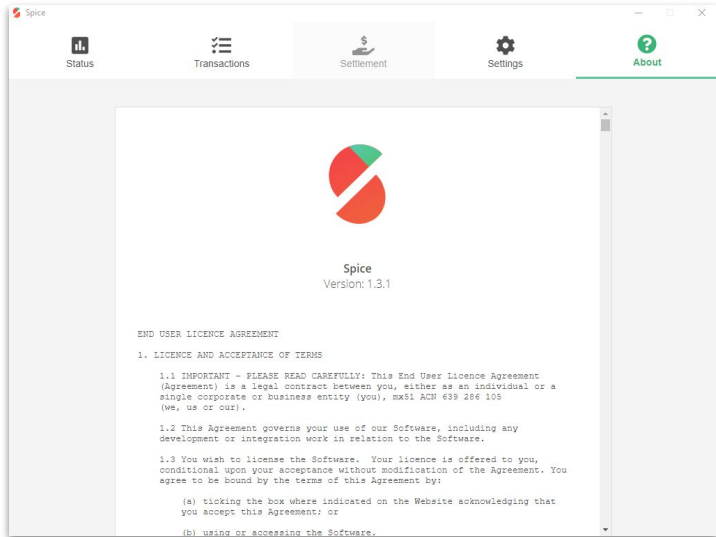
System Requirements

Systems	Requirements
Connectivity	Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the same Local Area Network
POS Version	5.0.0.64c and above
POS Operating System	Windows 10 and above
Integration Type	SPICE

Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (1 of 7)

Steps	Example Screens
1. Download Spice https://spice.integration.mspenv.io/latest.exe <i>* Please see your POS provider for enabling Spice integration within the POS. Set up will vary depending on the POS provider.</i>	 The screenshot shows a white box with a light gray border. At the top, it says "Minimum PC Specifications". Below this, there is a bulleted list of requirements: "1.6 GHz or faster processor (32-bit or 64-bit)", "Windows 8 or newer", "2 GB Ram", and "Internet connection (will function offline)". Below the list is a blue button with the word "Download" in white. At the bottom of the box, it says "Please contact your POS software provider to complete pairing."
2. Spice will begin downloading. Once complete, select open in your toolbar or go to your PC downloads folder.	
3. When the program is run, there is no visible installation process and Spice should appear within a few seconds.	

Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (2 of 7)

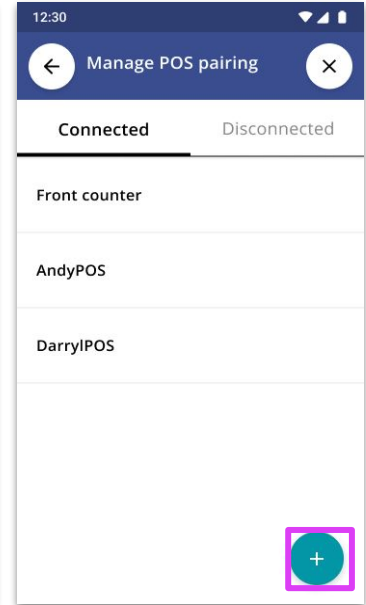
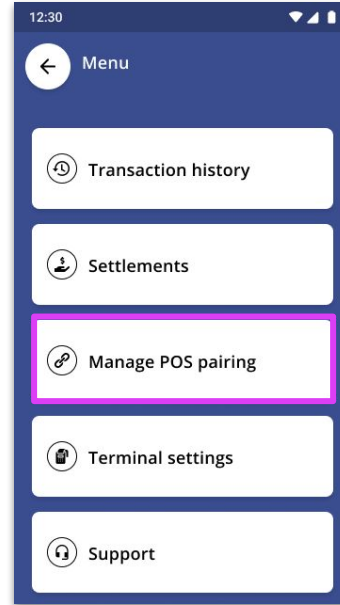
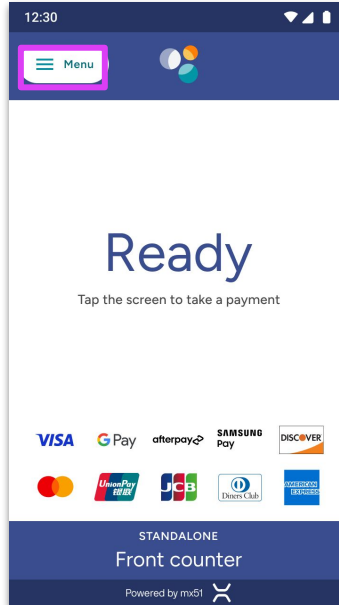
Steps	Example Screens
4. You will be automatically directed to the about tab (end user licence agreement).	 The screenshot shows the 'Spice' application window with the 'About' tab selected. The tab contains the 'Spice' logo, the version '1.3.1', and the 'END USER LICENCE AGREEMENT'. The agreement text includes sections 1.1 (IMPORTANT - PLEASE READ CAREFULLY), 1.2 (This Agreement governs your use of our Software), and 1.3 (You wish to license the Software). It also lists two options for accepting the agreement: (a) ticking a box on the website and (b) using or accessing the software.

Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (3 of 7)

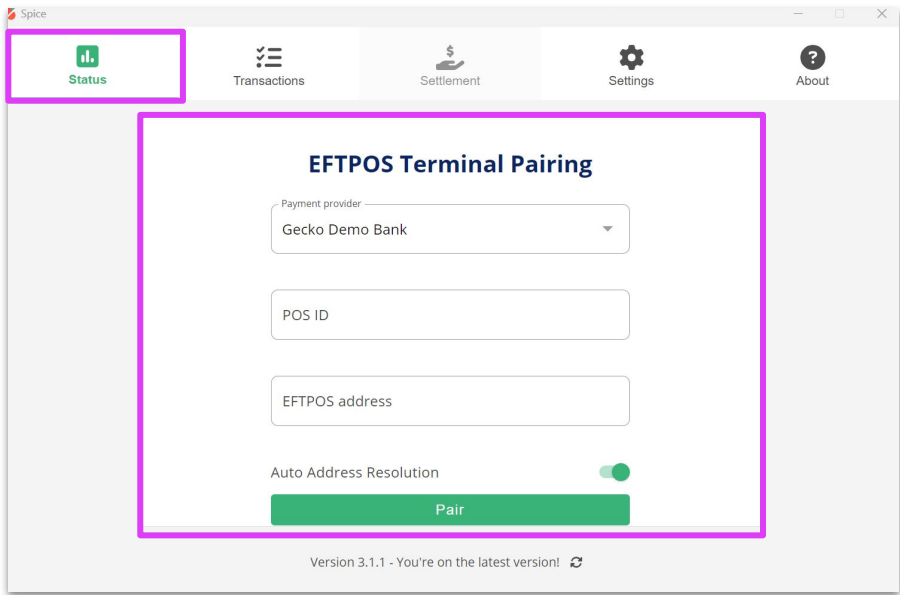
Steps

5. On the **EFTPOS terminal**, Select **Menu**
Note: If there is no existing pairing, the "Manage POS pairing" button will show
6. Select **Manage POS pairing**
7. Select **+**

Example Screens



Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (4 of 7)

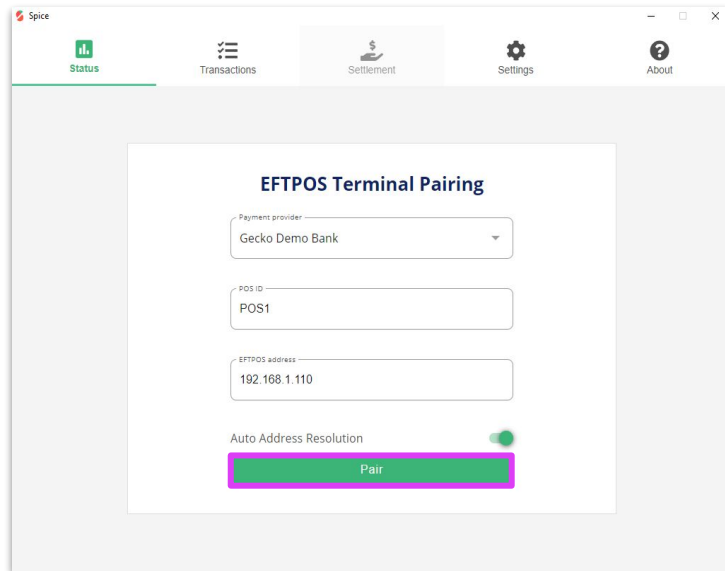
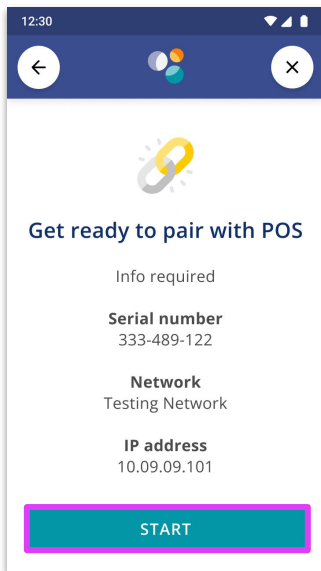
Steps	Example Screens
8. Go to the Status tab on Spice. 9. On Spice; ○ Select your payment provider, enter the details of the EFTPOS terminal and enable Auto Address resolution.	

Pairing the POS to the EFTPOS Terminal - *Setting up Spice (5 of 7)*

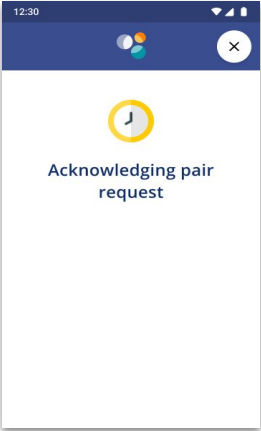
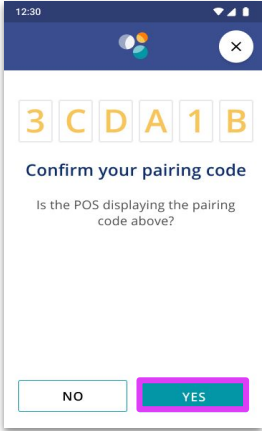
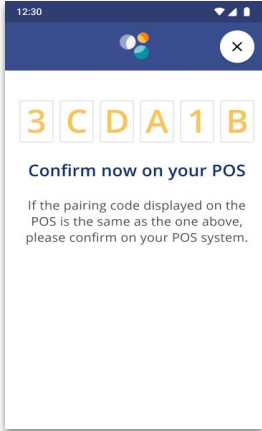
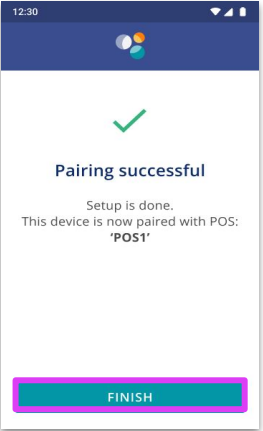
Steps

10. Select **START** on the EFTPOS terminal and **PAIR** on Spice.

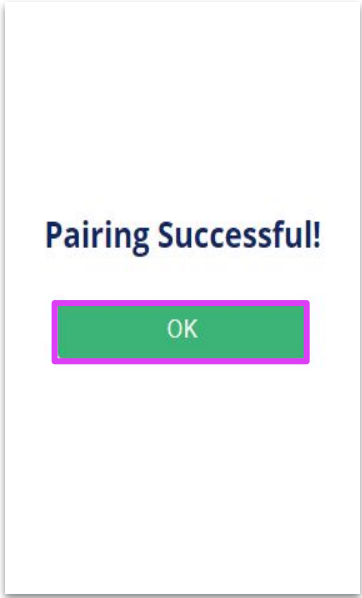
Example Screens



Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (6 of 7)

Steps	Example Screens
11. Ensure the code displayed matches what is displayed on Spice and select YES on the EFTPOS terminal. 12. Select FINISH on the EFTPOS terminal.	A mobile app screen with a dark blue header containing a logo and a close button. The main area has a yellow clock icon and the text "Acknowledging pair request". A mobile app screen with a dark blue header. The main area displays a pairing code "3 C D A 1 B" in individual boxes. Below the code, it asks "Is the POS displaying the pairing code above?" and has "NO" and "YES" buttons at the bottom. A mobile app screen with a dark blue header. The main area displays the same pairing code "3 C D A 1 B" and asks "Confirm now on your POS". Below, it says "If the pairing code displayed on the POS is the same as the one above, please confirm on your POS system." A mobile app screen with a dark blue header. The main area has a green checkmark icon and the text "Pairing successful". Below, it says "Setup is done. This device is now paired with POS: 'POS1'" and a "FINISH" button at the bottom.

Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (7 of 7)

Steps	Example Screens
13. Select OK on Spice.	

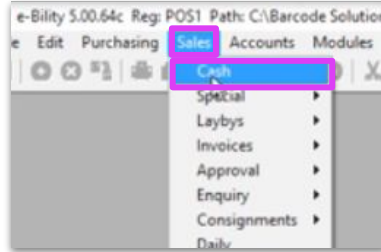
Perform a Test Purchase Transaction - (1 of 2)

Steps

To perform a test [Purchase Transaction](#) to ensure that the integrated solution is working:

1. Select [Sales > Cash](#) from the top task bar.
2. Press [Alt F2 > Finalise \(F12\)](#)

Example Screens



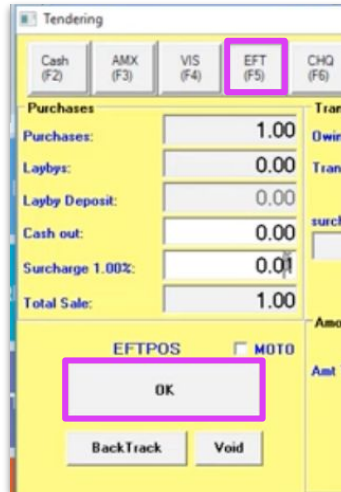
POS screen

Perform a Test Purchase Transaction - (2 of 2)

Steps

3. After inputting the product, select **EFT (F5)** then select **OK**

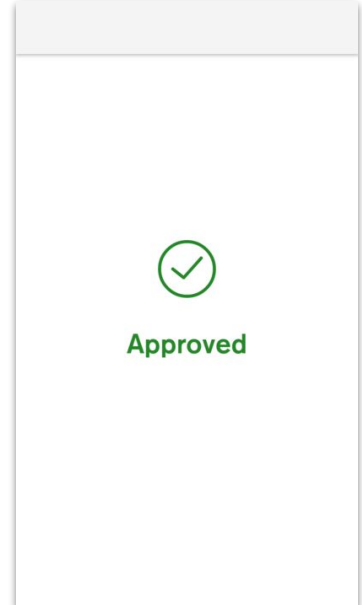
Example Screens



POS screen



Eftpos Terminal screen



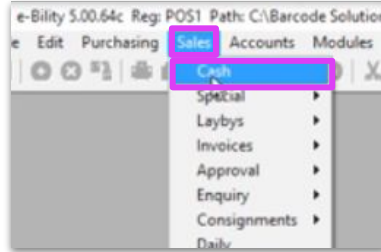
Perform a Test Refund Transaction - (1 of 2)

Steps

If the test transaction needs to be refunded, select **Sales > Cash** from the top task bar.

1. Select **Sales > Cash** from the top task bar.
Select **Returns (F7)**
2. Press **Alt F2** to recall the last purchase and select **Finalise (F12)**

Example Screens



POS screen

Perform a Test Refund Transaction - (2 of 2)

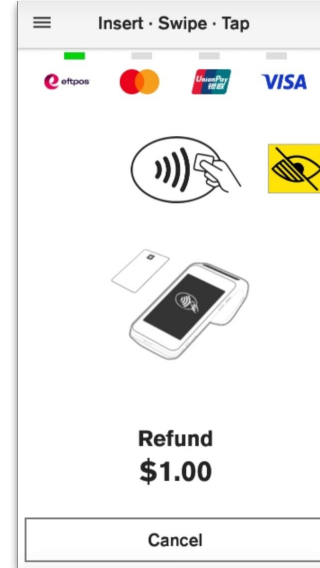
Steps

3. After inputting the product, select **EFT (F5)** then select **OK**.

Example Screens



POS screen



Eftpos Terminal screen

