

esuite

Pairing and Transaction User Guide

Updated on, by: 31 January 2025, HMS

Reviewed on, by: 05 February 2025, TB

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Table of Contents

- System Requirements
- Pairing the Point-of-Sale (POS) to the EFTPOS Terminal
- Perform a test Purchase Transaction
- Perform a test Refund Transaction

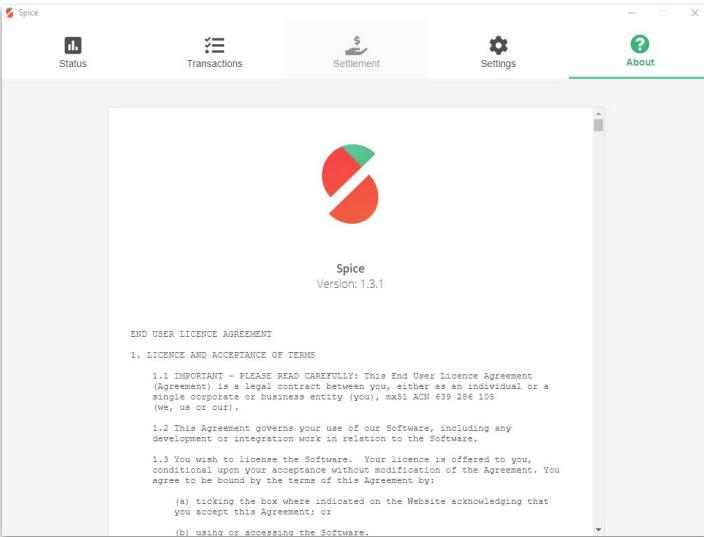
System Requirements

Systems	Requirements
Connectivity	Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the same Local Area Network
POS Version	6.4.220101 and above
POS Operating System	Windows 10 and above
Integration Type	SPICE

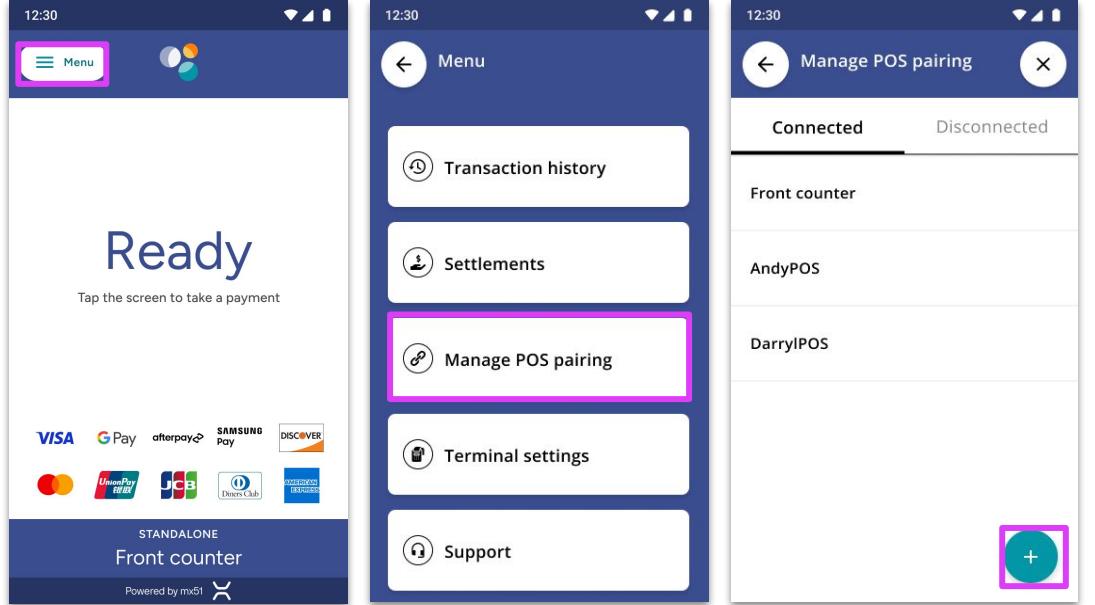
Pairing the POS to the EFTPOS Terminal - Setting up Spice (1 of 7)

Steps	Example Screens
<ol style="list-style-type: none">1. Download Spice <u>https://spice.integration.mspenv.io/latest.exe</u> <i>* Please see your POS provider for enabling Spice integration within the POS. Set up will vary depending on the POS provider.</i>2. Spice will begin downloading. Once complete, select open in your toolbar or go to your PC downloads folder.3. When the program is run, there is no visible installation process and Spice should appear within a few seconds.	<p>Minimum PC Specifications</p> <ul style="list-style-type: none">• 1.6 GHz or faster processor (32-bit or 64-bit)• Windows 8 or newer• 2 GB Ram• Internet connection (will function offline) <p>Download</p> <p>Please contact your POS software provider to complete pairing.</p>

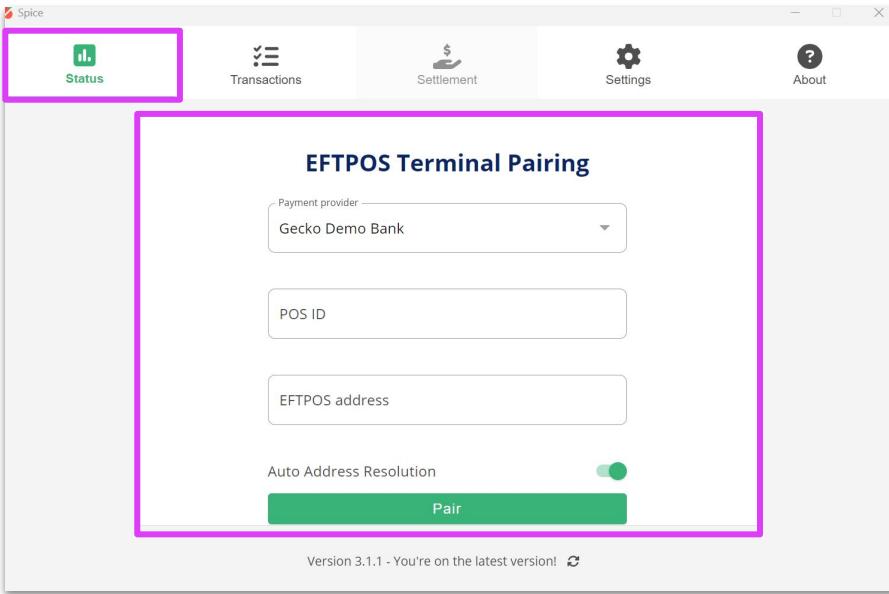
Pairing the POS to the EFTPOS Terminal - Setting up Spice (2 of 7)

Steps	Example Screens
4. You will be automatically directed to the about tab (end user licence agreement).	

Pairing the POS to the EFTPOS Terminal - Setting up Spice (3 of 7)

Steps	Example Screens
<ol style="list-style-type: none">5. On the EFTPOS terminal, Select Menu <i>Note: If there is no existing pairing, the "Manage POS pairing" button will show</i>6. Select Manage POS pairing7. Select +	 <p>12:30</p> <p>Menu</p> <p>Ready</p> <p>Tap the screen to take a payment</p> <p>VISA Google Pay afterpay SAMSUNG Pay DISCOVER</p> <p>Mastercard UnionPay JCB Diners Club American Express</p> <p>STANDALONE Front counter</p> <p>Powered by mx51</p> <p>12:30</p> <p>Menu</p> <p>Transaction history</p> <p>Settlements</p> <p>Manage POS pairing</p> <p>Terminal settings</p> <p>Support</p> <p>12:30</p> <p>Manage POS pairing</p> <p>Connected Disconnected</p> <p>Front counter</p> <p>AndyPOS</p> <p>DarrylPOS</p> <p>+</p>

Pairing the POS to the EFTPOS Terminal - Setting up Spice (4 of 7)

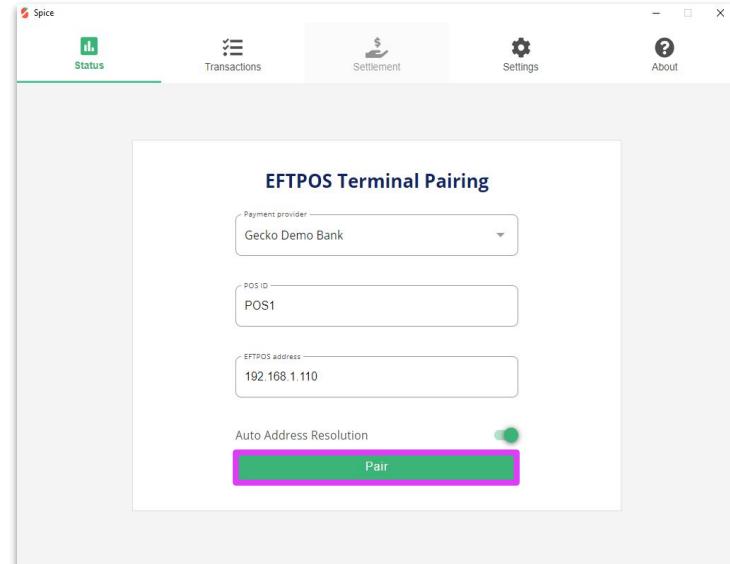
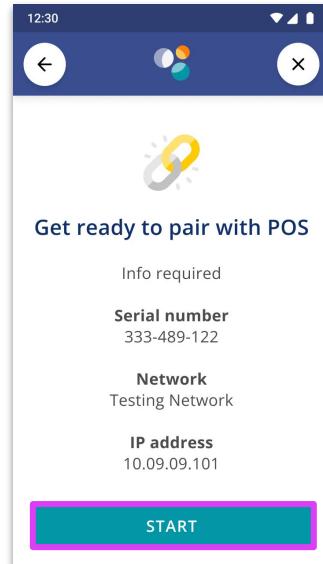
Steps	Example Screens
<ol style="list-style-type: none">8. Go to the Status tab on Spice.9. On Spice;<ul style="list-style-type: none">○ Select your payment provider, enter the details of the EFTPOS terminal and enable Auto Address resolution.	 <p>The screenshot shows the Spice software interface with a pink border around the central content area. The top navigation bar includes tabs for Status (highlighted with a pink border), Transactions, Settlement, Settings, and About. The central window is titled 'EFTPOS Terminal Pairing'. It contains fields for 'Payment provider' (set to 'Gecko Demo Bank'), 'POS ID', and 'EFTPOS address'. Below these fields is a toggle switch for 'Auto Address Resolution' (which is turned on) and a large green 'Pair' button. At the bottom of the window, a message states 'Version 3.1.1 - You're on the latest version!' with a small link icon.</p>

Pairing the POS to the EFTPOS Terminal - Setting up Spice (5 of 7)

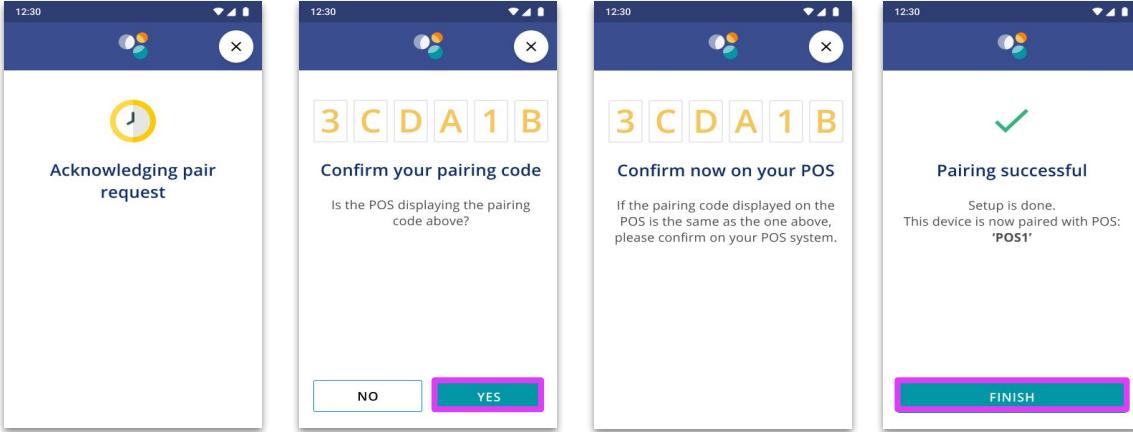
Steps

10. Select **START** on the EFTPOS terminal and **PAIR** on Spice.

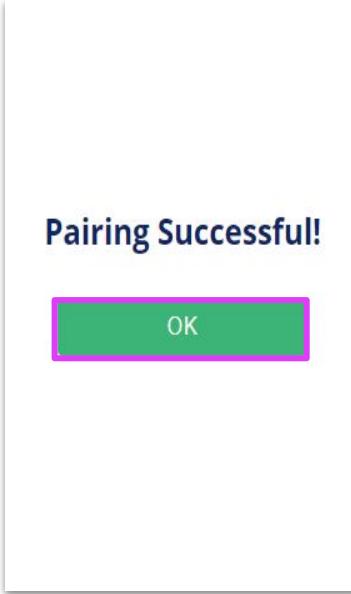
Example Screens



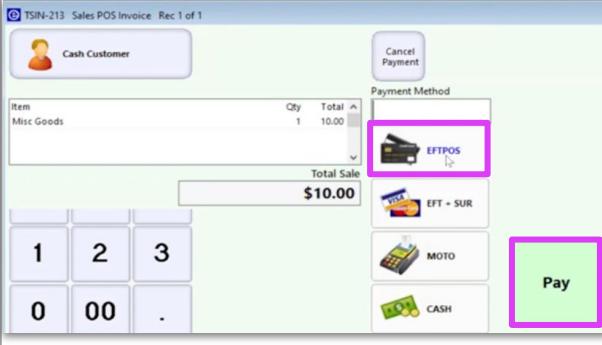
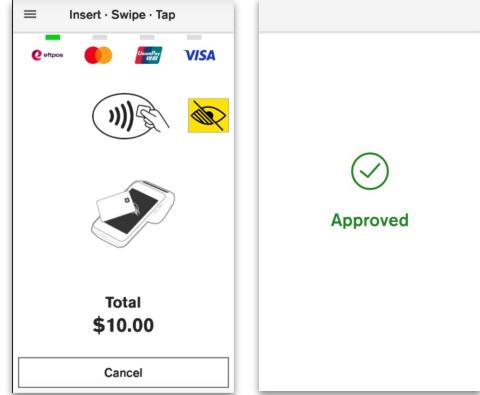
Pairing the POS to the EFTPOS Terminal - Setting up Spice (6 of 7)

Steps	Example Screens
<ol style="list-style-type: none">11. Ensure the code displayed matches what is displayed on Spice and select YES on the EFTPOS terminal.12. Select FINISH on the EFTPOS terminal.	

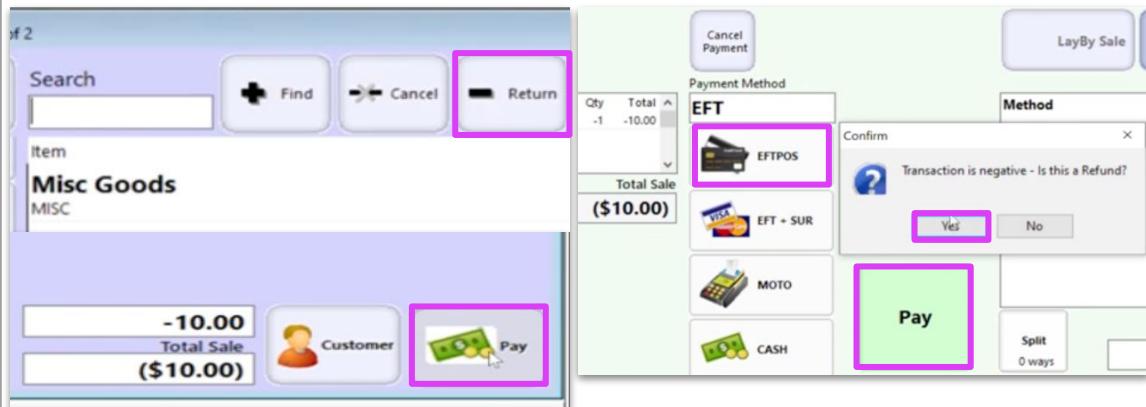
Pairing the POS to the EFTPOS Terminal - *Setting up Spice (7 of 7)*

Steps	Example Screens
13. Select OK on Spice.	 A screenshot of a mobile application screen titled "Pairing Successful!". The text is centered in a white box. Below the text is a green rectangular button with the word "OK" in white. The entire image is framed by a thin gray border.

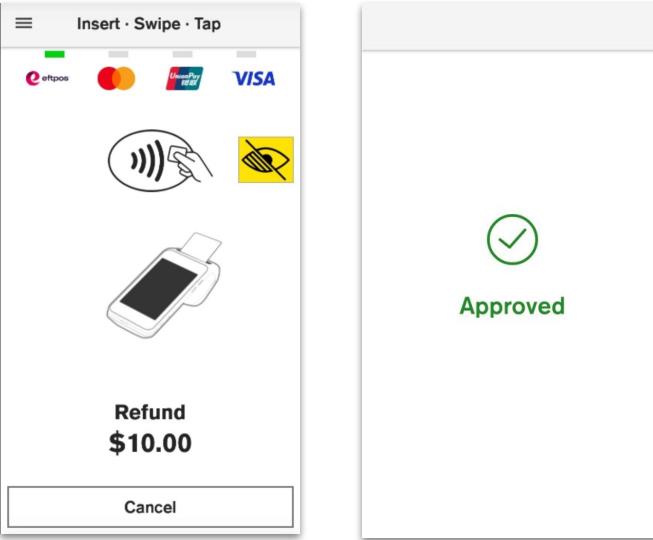
Perform a Test Purchase Transaction

Steps	Example Screens
<p>To perform a test Purchase Transaction to ensure that the integrated solution is working:</p> <ol style="list-style-type: none">1. Search for the product from the left-hand side and select Pay2. After inputting the product, select Eftpos, then select Pay	  <p>esuite screen</p> <p>EFTPOS Terminal screens</p>

Perform a Test Refund Transaction - (1 of 2)

Steps	Example Screens
<ol style="list-style-type: none">1. Search for the product from the left-hand side and select Return then Pay.2. Select Eftpos, click YES to confirm the refund3. Select Pay	 <p>esuite screen</p>

Perform a Test Refund Transaction - (2 of 2)

Steps	Example Screens
4. Enter the User Password and complete refund on eftpos terminal	 <p>EFTPOS Terminal screens</p>