

Futura4POS

# Pairing and Transaction User Guide

Updated on, by: 31 January 2025, HMS

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mx51





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# System Requirements

Systems	Requirements
Connectivity	Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the <a href="#">same Local Area Network</a>
POS Version	<a href="#">4.12.1 and above</a>
POS Operating System	<a href="#">Windows 10 and above</a>
Integration Type	<a href="#">SPI</a>

# Pairing the POS to the EFTPOS Terminal - (1 of 4)

Steps	Example Screens
<ol style="list-style-type: none"><li>1. Click on the <a href="#">Settings</a> icon on the desktop</li><li>2. Select <a href="#">Payment Services</a></li><li>3. Select <a href="#">Eftpos Pairing</a></li></ol>	<div data-bbox="765 345 1213 774"><p>A screenshot of the Futura4POS main menu. It features a vertical list of five options: 'Personnel', 'Payment services', 'External program', 'Fiscal functions', and 'Customer management'. Each option is accompanied by a small icon on the left and three dots on the right. The 'Payment services' option is highlighted with a red rectangular box.</p></div> <div data-bbox="1290 364 1729 774"><p>A screenshot of the 'Payment services' submenu. It displays a vertical list of five options: 'Voucher details', 'Show loyalty points', 'EFTPOS Settlement', 'EFTPOS Settlement Enquiry', and 'EFTPOS Pairing'. Each option is preceded by a small icon. The 'EFTPOS Pairing' option at the bottom is highlighted with a red rectangular box.</p></div> <p data-bbox="1166 882 1344 904"><i>Futura4POS screen</i></p>

# Pairing the POS to the EFTPOS Terminal - (2 of 4)

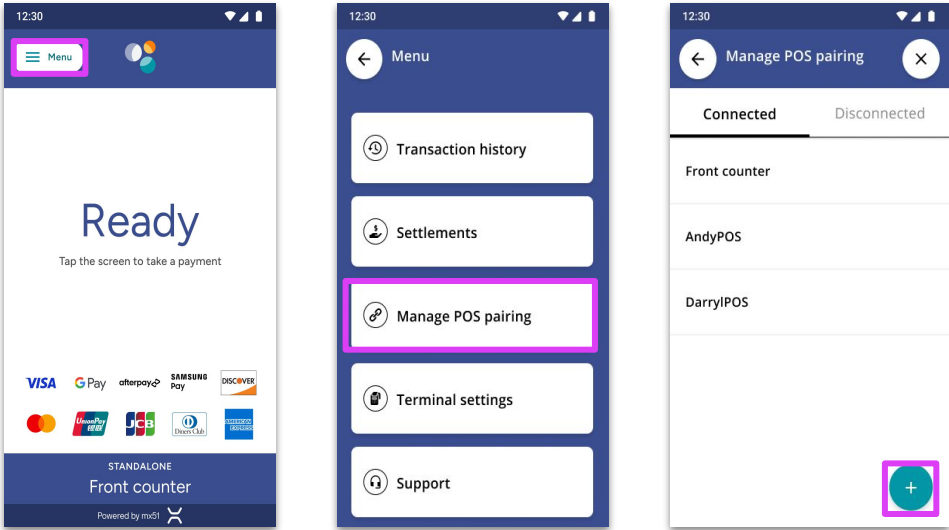
Steps	Example Screens
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4. On the EFTPOS terminal, Select Menu

*Note: If there is no existing pairing, the "Manage POS pairing" button will show*

5. Select Manage POS pairing

6. Select +



EFTPOS Terminal screens

# Pairing the POS to the EFTPOS Terminal - (3 of 4)

## Steps

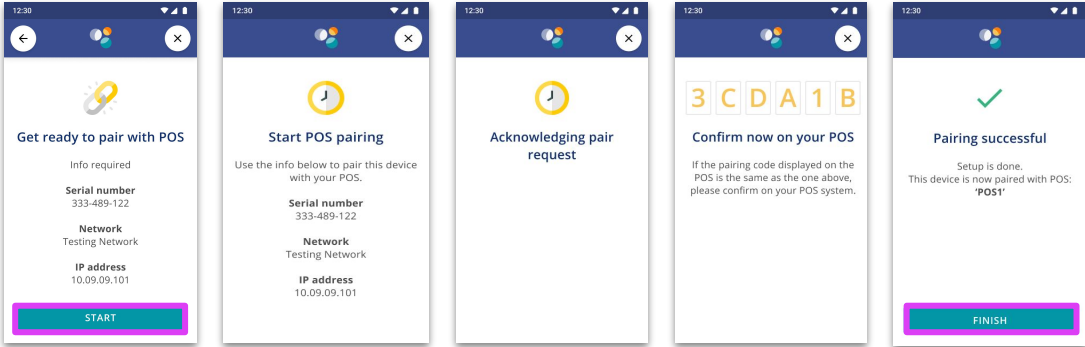
7. Enter the [POS ID](#), the [EFTPOS S/N](#) and the [EFTPOS Address](#) that is shown on the EFTPOS terminal
8. Click on [Save](#)
9. Click [Pair](#)

## Example Screens

The image displays two screenshots of the 'Simple Payment Integration' dialog box. Both screenshots show the same form fields: 'PAYMENT PROVIDERS' (Gecko Demo Bank), 'OTHER PAYMENT PROVIDER', 'POS ID' (GECKO), 'EFTPOS SERIAL NUMBER' (123-123-123), and 'EFTPOS IP ADDRESS' (10.9.4.8). The left screenshot shows the 'Save' button highlighted with a red box, while the right screenshot shows the 'Pair' button highlighted with a red box. Both screenshots also show 'Cancel' and 'Close' buttons. The status 'Unpaired.' is visible at the bottom of both windows.

Futura4POS screen

# Pairing the POS to the EFTPOS Terminal - (4 of 4)

Steps	Example Screens
<p>10. On the <b>EFTPOS Terminal</b>:</p> <ul style="list-style-type: none"><li>○ Select <b>START</b></li><li>○ Ensure the code displayed matches what is displayed on POS and select <b>YES</b></li><li>○ Select <b>FINISH</b></li></ul>	 <p>The five screenshots show the following steps:</p> <ol style="list-style-type: none"><li><b>Get ready to pair with POS</b>: Displays required info: Serial number 333-489-122, Network Testing Network, IP address 10.09.09.101. A green <b>START</b> button is at the bottom.</li><li><b>Start POS pairing</b>: Instructs to use the info below to pair the device. Displays the same serial number, network, and IP address. A green clock icon is at the top.</li><li><b>Acknowledging pair request</b>: A green clock icon is at the top.</li><li><b>Confirm now on your POS</b>: Shows a 6-digit code 3 C D A 1 B. Text below says: 'If the pairing code displayed on the POS is the same as the one above, please confirm on your POS system.'</li><li><b>Pairing successful</b>: Shows a green checkmark. Text says: 'Setup is done. This device is now paired with POS: POS1'. A green <b>FINISH</b> button is at the bottom.</li></ol>

*EFTPOS Terminal screens*

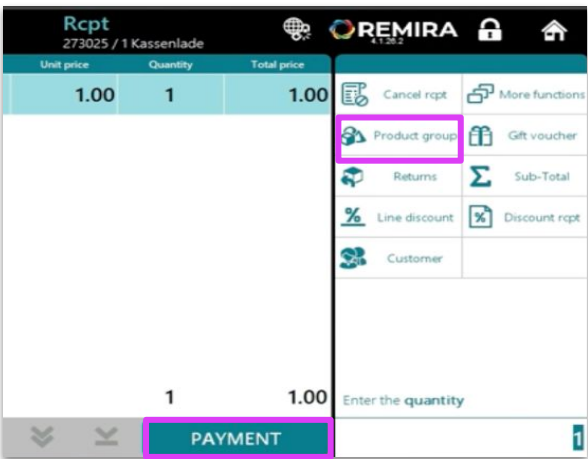
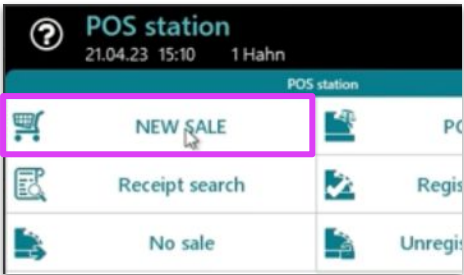
# Perform a Test Purchase Transaction - (1 of 2)

## Steps

To perform a test [Purchase Transaction](#) to ensure that the integrated solution is working:

1. Select [POS Station](#) from the [Main Menu](#) and select [New Sale](#)
2. Click [Product Group](#) to select a product
3. Select [Payment](#).

## Example Screens



FuturaPOS screen



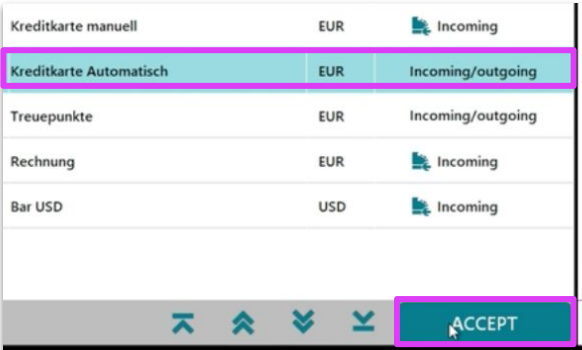
# Perform a Test Purchase Transaction - (2 of 2)

Steps

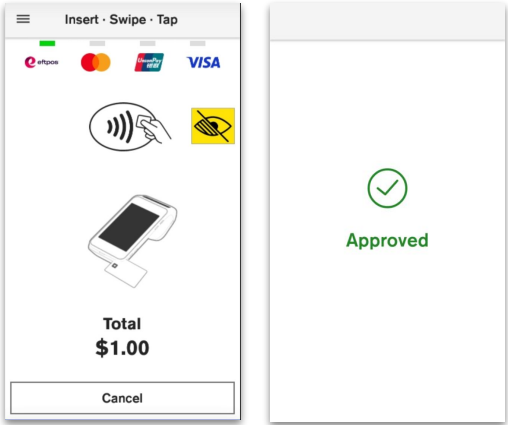
Example Screens

To perform a test [Purchase Transaction](#) to ensure that the integrated solution is working:

- 4. Click [Payment Type](#) and select the entry
- 5. Click [Accept](#) and [Complete](#). The transaction will be sent to the eftpos terminal for payment.



FuturaPOS screen



EFTPOS Terminal screens

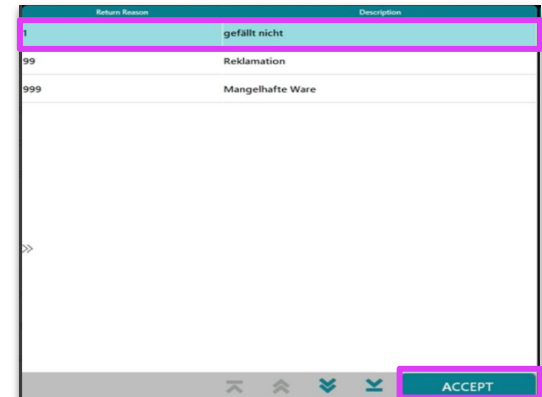
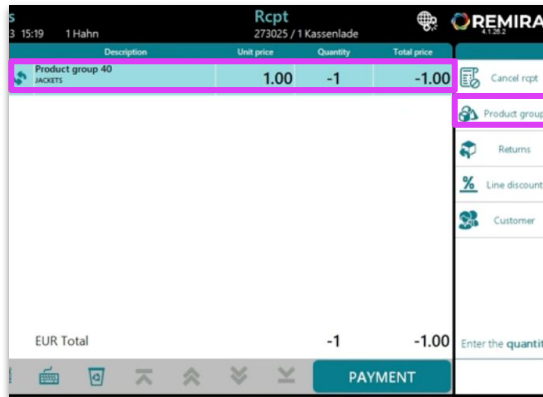
# Perform a Test Refund Transaction - (1 of 2)

## Steps

To **Refund** the test purchase transaction:

1. Select a product from **Product Group**
2. Select **Returns**
3. Select the **Return Reason**
4. Select **Accept**

## Example Screens

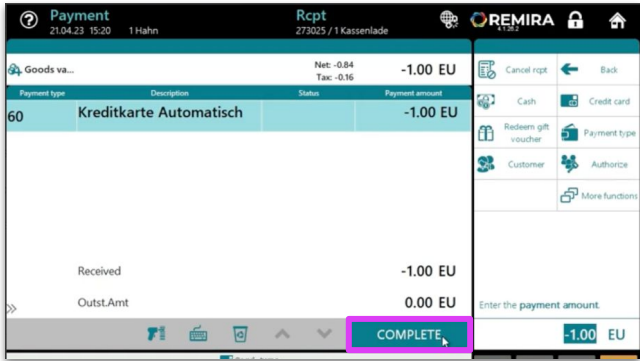


FuturaPOS screen

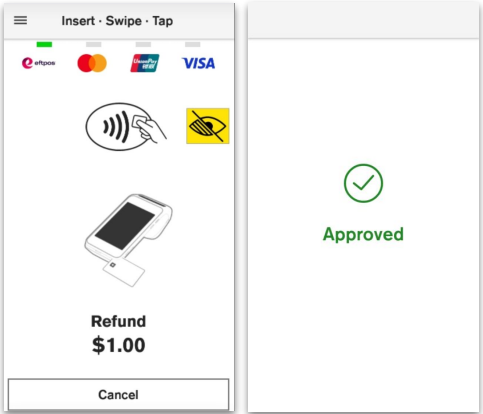
# Perform a Test Refund Transaction - (2 of 2)

Steps	Example Screens
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- 5. Select the **Payment Type** and **Complete**.  
The transaction will be sent to the eftpos terminal for payment.
- 6. On the eftpos terminal, enter the **manager passcode**



FuturaPOS screen



EFTPOS Terminal screens