

Pairing and Transaction User Guide

Updated on, by: 31 January 2025. HMS

Reviewed on, by: 05 February 2025, TB

mx51



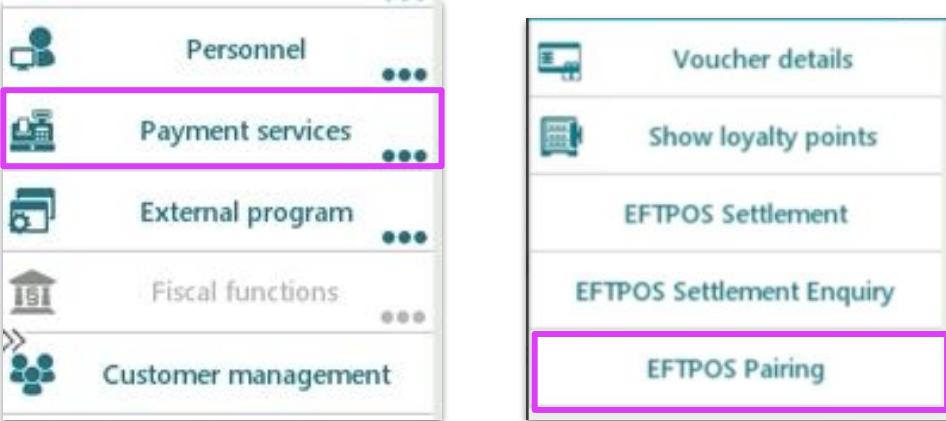
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System Requirements

Systems	Requirements
Connectivity	Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the same Local Area Network
POS Version	4.12.1 and above
POS Operating System	Windows 10 and above
Integration Type	SPI

Pairing the POS to the EFTPOS Terminal - (1 of 4)

Steps	Example Screens
<ol style="list-style-type: none">1. Click on the Settings icon on the desktop2. Select Payment Services3. Select Eftpos Pairing	 <p>The image displays two screenshots of the Futura4POS software interface. The left screenshot shows a menu with the following options: Personnel, Payment services (which is highlighted with a pink box), External program, Fiscal functions, and Customer management. The right screenshot shows a list of options: Voucher details, Show loyalty points, EFTPOS Settlement, EFTPOS Settlement Enquiry, and EFTPOS Pairing (which is highlighted with a pink box).</p> <p><i>Futura4POS screen</i></p>

Pairing the POS to the EFTPOS Terminal - (2 of 4)

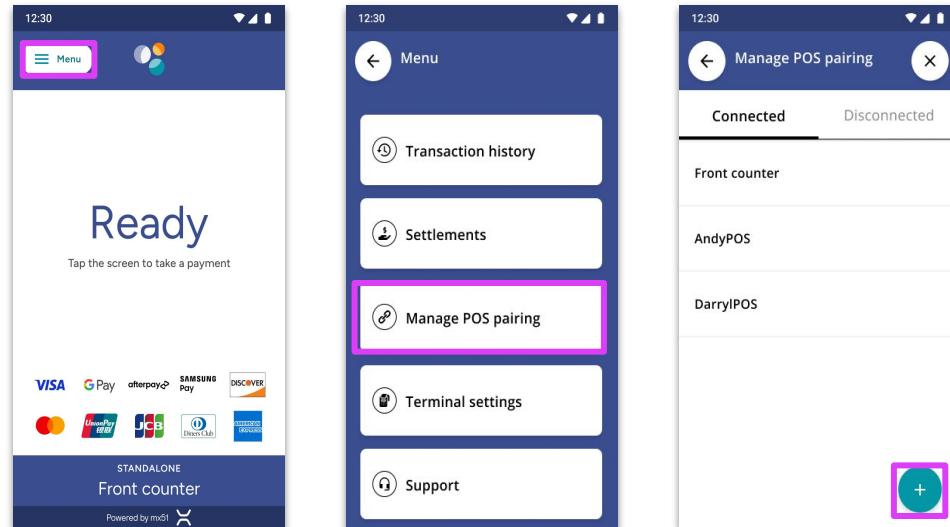
Steps

4. On the EFTPOS terminal, Select Menu

Note: If there is no existing pairing, the "Manage POS pairing" button will show

5. Select Manage POS pairing
6. Select +

Example Screens



EFTPOS Terminal screens

Pairing the POS to the EFTPOS Terminal - (3 of 4)

Steps

7. Enter the **POS ID**, the **EFTPOS S/N** and the **EFTPOS Address** that is shown on the EFTPOS terminal
8. Click on **Save**
9. Click **Pair**

Example Screens

Simple Payment Integration

PAYMENT PROVIDERS: Gecko Demo Bank

OTHER PAYMENT PROVIDER:

POS ID: GECKO

EFTPOS SERIAL NUMBER: 123-123-123

EFTPOS IP ADDRESS: 10.9.4.8

Cancel Save

Unpaired.

Simple Payment Integration

PAYMENT PROVIDERS: Gecko Demo Bank

OTHER PAYMENT PROVIDER:

POS ID: GECKO

EFTPOS SERIAL NUMBER: 123-123-123

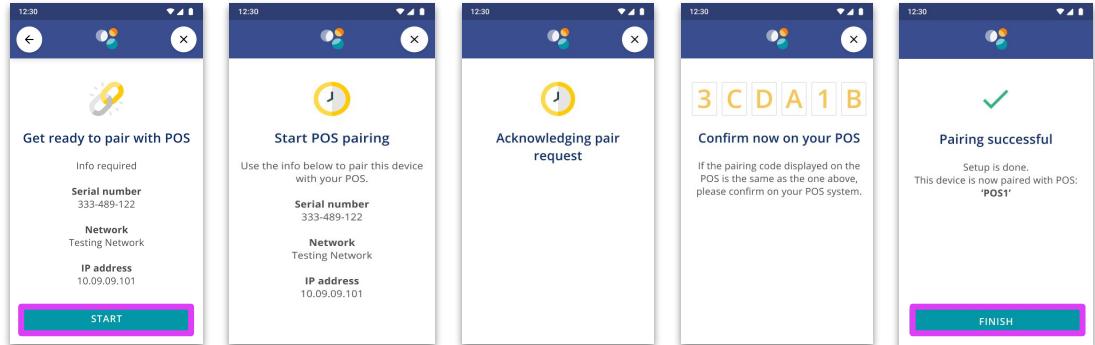
EFTPOS IP ADDRESS: 10.9.4.8

Cancel Save

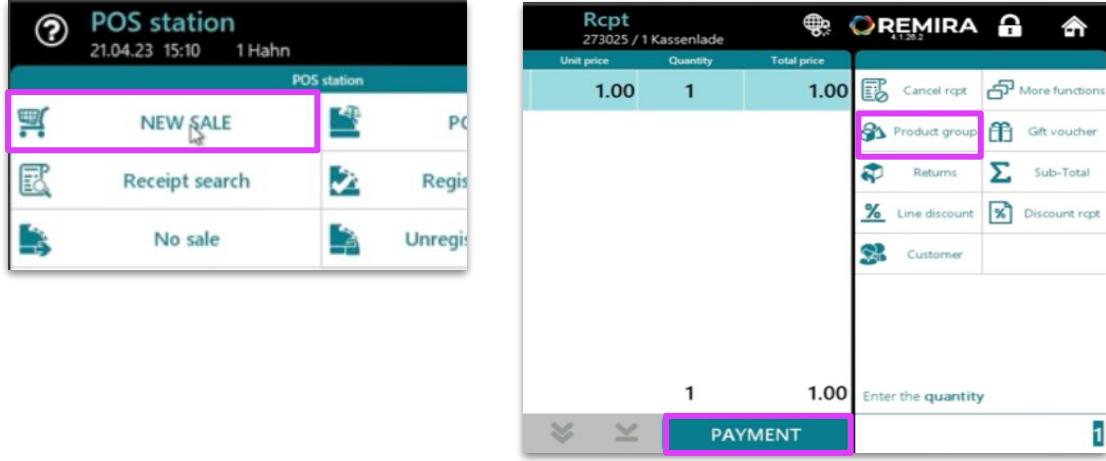
Unpaired.

Futura4POS screen

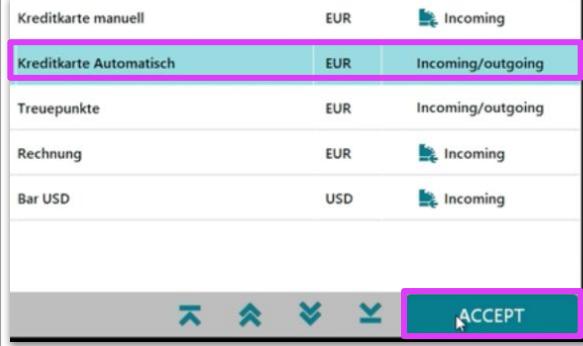
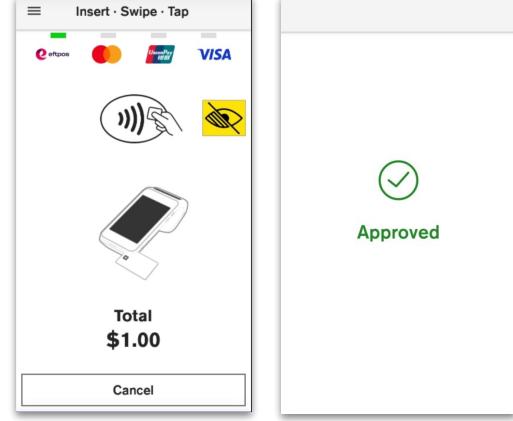
Pairing the POS to the EFTPOS Terminal - (4 of 4)

Steps	Example Screens
10. On the EFTPOS Terminal: <ul style="list-style-type: none">○ Select START○ Ensure the code displayed matches what is displayed on POS and select YES○ Select FINISH	 <p>EFTPOS Terminal screens</p>

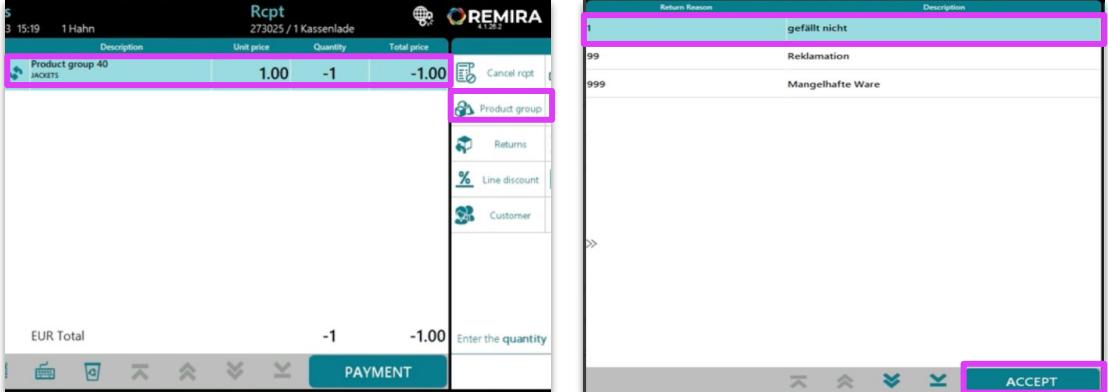
Perform a Test Purchase Transaction - (1 of 2)

Steps	Example Screens
<p>To perform a test Purchase Transaction to ensure that the integrated solution is working:</p> <ol style="list-style-type: none">1. Select POS Station from the Main Menu and select New Sale2. Click Product Group to select a product3. Select Payment.	 <p>The image displays two screenshots of a POS system interface. The left screenshot shows a menu screen with options: 'NEW SALE' (highlighted with a pink box), 'Receipt search', 'No sale', 'POS station', 'Regis', and 'Unregis'. The right screenshot shows a receipt screen with a table of items and a sidebar with various functions. The 'Product group' button in the sidebar is highlighted with a pink box. The payment screen below shows a 'PAYMENT' button highlighted with a pink box.</p> <p>FuturaPOS screen</p>

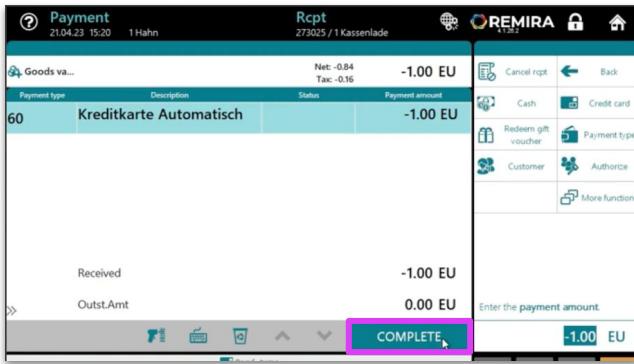
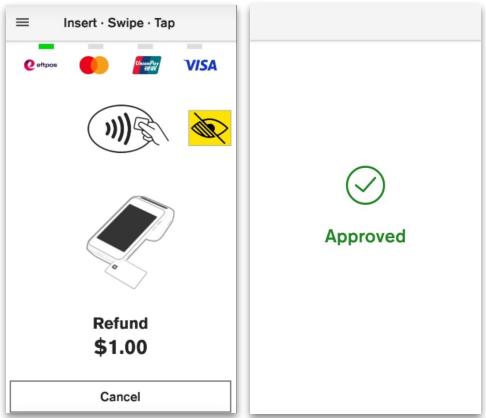
Perform a Test Purchase Transaction - (2 of 2)

Steps	Example Screens
<p>To perform a test Purchase Transaction to ensure that the integrated solution is working:</p> <ol style="list-style-type: none">4. Click Payment Type and select the entry5. Click Accept and Complete. The transaction will be sent to the eftpos terminal for payment.	 <p>FuturaPOS screen</p>  <p>EFTPOS Terminal screens</p>

Perform a Test Refund Transaction - (1 of 2)

Steps	Example Screens
<p>To Refund the test purchase transaction:</p> <ol style="list-style-type: none">1. Select a product from Product Group2. Select Returns3. Select the Return Reason4. Select Accept	 <p>FuturaPOS screen</p>

Perform a Test Refund Transaction - (2 of 2)

Steps	Example Screens
<ol style="list-style-type: none">5. Select the Payment Type and Complete. The transaction will be sent to the eftpos terminal for payment.6. On the eftpos terminal, enter the manager passcode	 <p>FuturaPOS screen</p>  <p>EFTPOS Terminal screens</p>