

Ontempo Store

Pairing and Transaction User Guide

Updated on, by: 30 January 25, HMS

Reviewed on, by: 31 January 2025, TB

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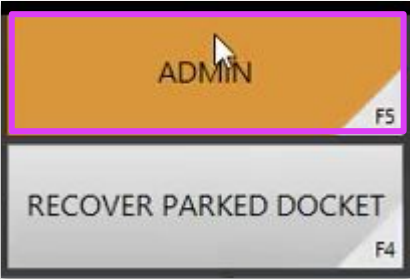
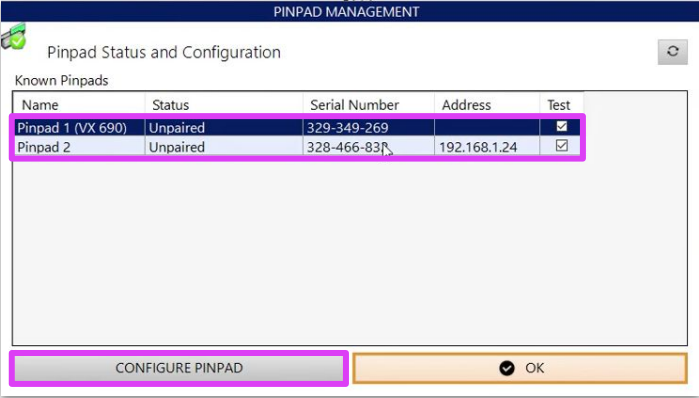
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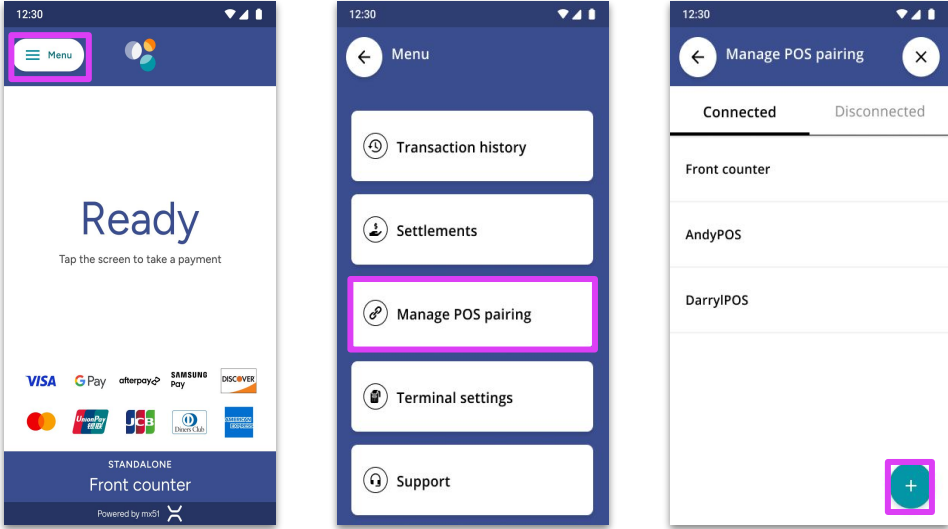
System Requirements

Systems	Requirements
Connectivity	Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the same Local Area Network
POS Version	1.7.1.26 and above
POS Operating System	Windows 10 and above
Integration Type	SPI

Pairing the POS to the EFTPOS Terminal - *Pairing Guide* (1 of 4)

Steps	Example Screens
1. On the home screen, select Admin 2. Select Pinpad Config	 
3. Select from any preset pinpads set by Ontempo 4. Once desired preset is highlighted select CONFIGURE PINPAD	 <i>Ontempo Store screen</i>

Pairing the POS to the EFTPOS Terminal - *Pairing Guide* (2 of 4)

Steps	Example Screens
5. On the EFTPOS terminal, Select Menu <i>Note: If there is no existing pairing, the "Manage POS pairing" button will show</i> 6. Select Manage POS pairing 7. Select +	 The example screens show the EFTPOS Terminal interface. The first screen is the main terminal screen with a 'Menu' button highlighted. The second screen is the 'Menu' screen with a 'Manage POS pairing' button highlighted. The third screen is the 'Manage POS pairing' screen with a '+' button highlighted. <i>EFTPOS Terminal screens</i>

Pairing the POS to the EFTPOS Terminal - *Pairing Guide* (3 of 4)

Steps	Example Screens
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- 8. Enter the EFTPOS Serial Number
- 9. Tick Automatic for the EFTPOS Address
- 10. Select Save
- 11. Select Pair in Ontempo

EFTPOS SETTINGS



Pinpad Status and Management

Server ID

2539P3

EFTPOS ID

329-349-269

EFTPOS Address

☒ Automatic

Test Mode

☒

Status

Unpaired

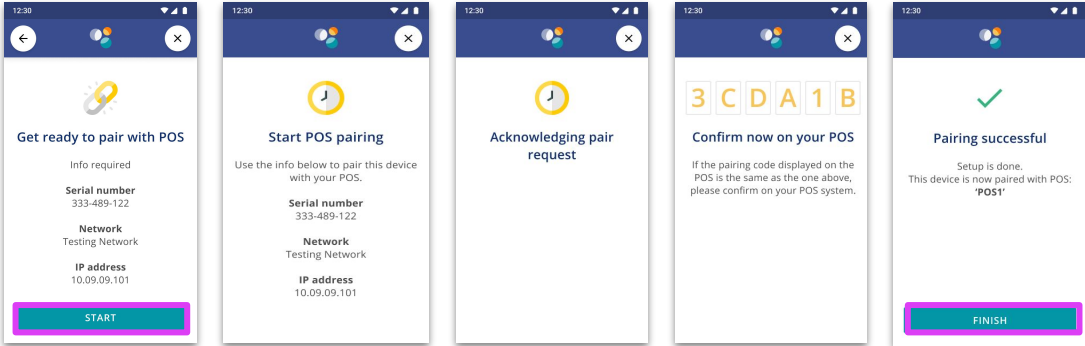
SAVE

PAIR

OK

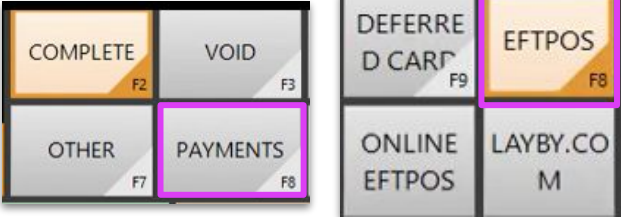
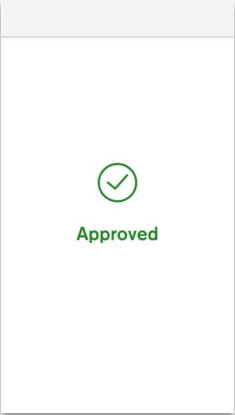
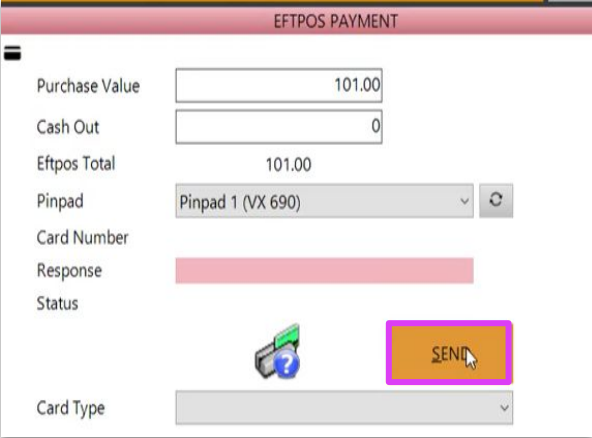
Ontempo Store screen

Pairing the POS to the EFTPOS Terminal - *Pairing Guide* (4 of 4)

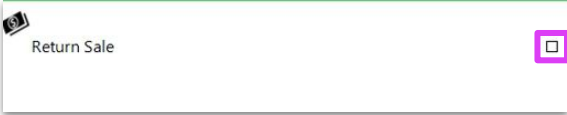
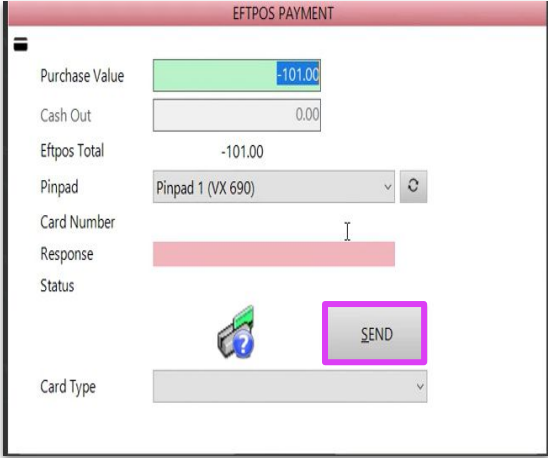
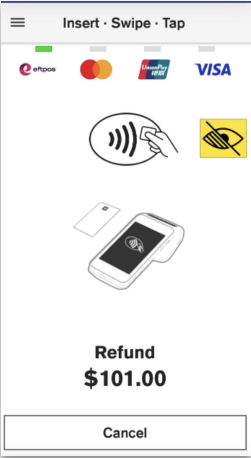
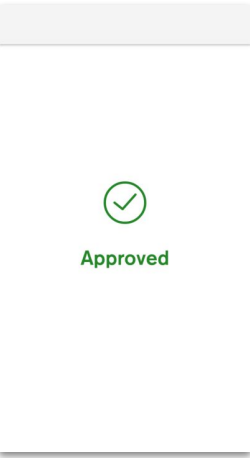
Steps	Example Screens
12. On the EFTPOS Terminal: ○ Select START ○ Ensure the code displayed matches what is displayed on POS and select YES ○ Select FINISH	 The five screenshots show the following steps: Get ready to pair with POS: Displays required info: Serial number 333-489-122, Network Testing Network, IP address 10.09.09.101. A green START button is at the bottom. Start POS pairing: Instructs to use the info below to pair the device. Shows the same serial number, network, and IP address. A green clock icon is at the top. Acknowledging pair request: Shows a green clock icon at the top. Confirm now on your POS: Shows a 6-digit code 3 C D A 1 B. Text below says: 'If the pairing code displayed on the POS is the same as the one above, please confirm on your POS system.' Pairing successful: Shows a green checkmark. Text says: 'Setup is done. This device is now paired with POS: POS1'. A green FINISH button is at the bottom.

EFTPOS Terminal screens

Perform a Test Purchase Transaction

Steps	Example Screens
To perform a test Purchase Transaction to ensure that the integrated solution is working: 1. Select the item and select Payments 2. Select EFTPOS	 Ontempo Store screen
3. Select Send	

Perform a Test Refund Transaction

Steps	Example Screens
To Refund the test purchase transaction: 1. Tick Return Sale 2. Select Payments and then select EFTPOS	A button labeled "Return Sale" with a small icon of a card and a green square highlight. A screen showing four payment options: DEFERRE D CARD F9, EFTPOS F8, ONLINE EFTPOS, and LAYBY.CO M. The EFTPOS option is highlighted with a green border. <i>Ontempo Store screen</i>
3. Select Send	A screen titled "EFTPOS PAYMENT" showing transaction details: Purchase Value (-101.00), Cash Out (0.00), Eftpos Total (-101.00), Pinpad (Pinpad 1 (VX 690)), Card Number, Response, Status, and Card Type. A green "SEND" button is highlighted. A screen showing payment options: Insert, Swipe, Tap. It displays logos for eftpos, Mastercard, American Express, and VISA. A green checkmark icon is shown, and the text "Refund \$101.00" is displayed. A "Cancel" button is at the bottom. A screen showing a green checkmark icon and the word "Approved" in green text.