

Formats Used

Slide header: Roboto Medium - #7029ff - 20

TOC bullets: Roboto Medium - #595959 - 16 - Double spacing

Table header: Roboto Bold - #ffffff - 14

Table body: Roboto Normal - #595959 - 10 - 1.15 spacing - Text left aligned

Table first column: 9.5 in

Table vertical length: 13”

Table Width: 25”

▼ Position

From

Top left ▼

X	Y
1	1.83

cm cm

Screenshot label: Roboto Normal - 8 - Italic

Screenshot box: #DC3EF5

DO NOT FORGET TO DELETE THIS SLIDE

Seams Systems

Pairing and Transaction User Guide

Updated on, by: 03/02/2025 MHB

Reviewed on, by: 04/02/2025 TB

mx51



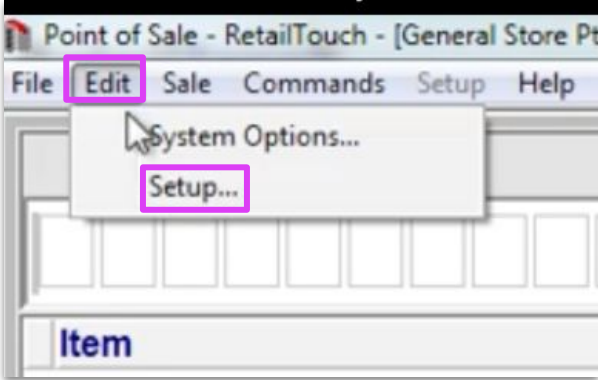
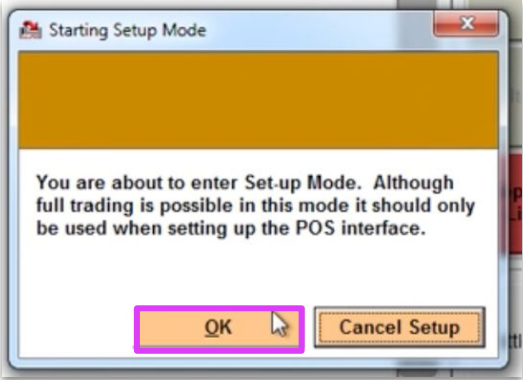
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- System Requirements
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System Requirements

Systems	Requirements
Connectivity	Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the same Local Area Network
POS Version	18.1.1875 and above
POS Operating System	Windows 10 and above
Integration Type	SPI

Pairing the POS to the EFTPOS Terminal - (1 of 6)

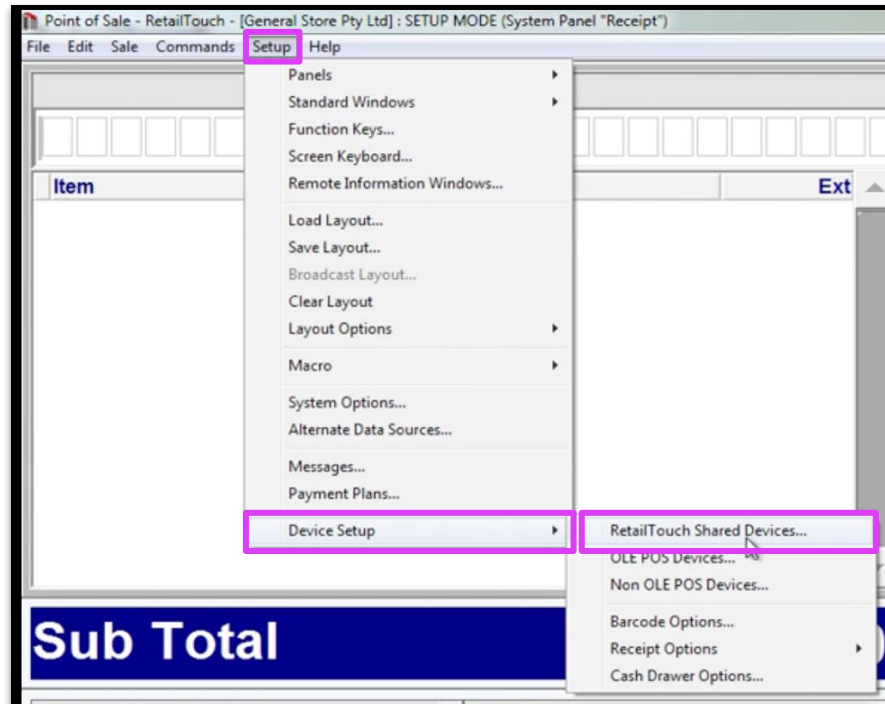
Steps	Example Screens
1. Launch Retail Touch Point-of-Sale app 2. Login in to user 3. Click the EDIT tab 4. Click SETUP and hit OK on the alert window	 

Pairing the POS to the EFTPOS Terminal - (2 of 6)

Steps

5. Click the **SETUP** tab
6. Go to **Device Setup > Retail Touch Shared Devices**

Example Screens

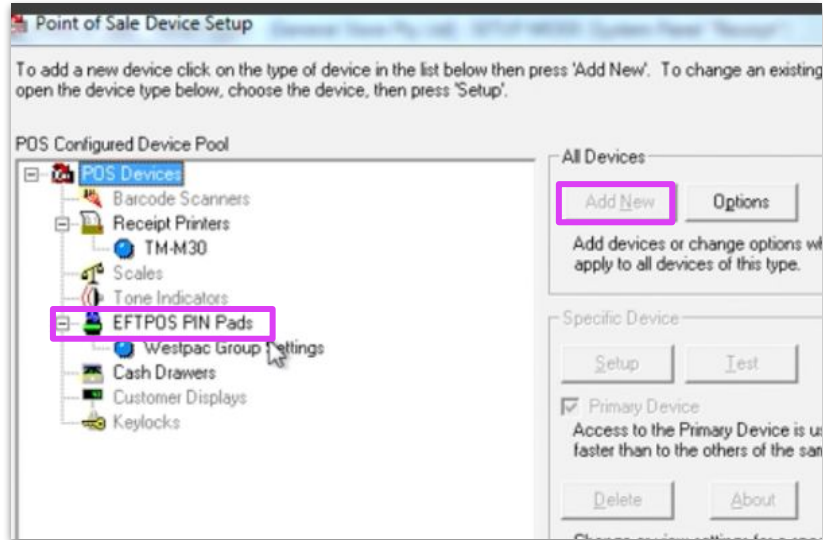


Pairing the POS to the EFTPOS Terminal - (3 of 6)

Steps

7. Highlight **EFTPOS PIN Pads** and click on **Add New**
8. Select Settings and hit **OK**

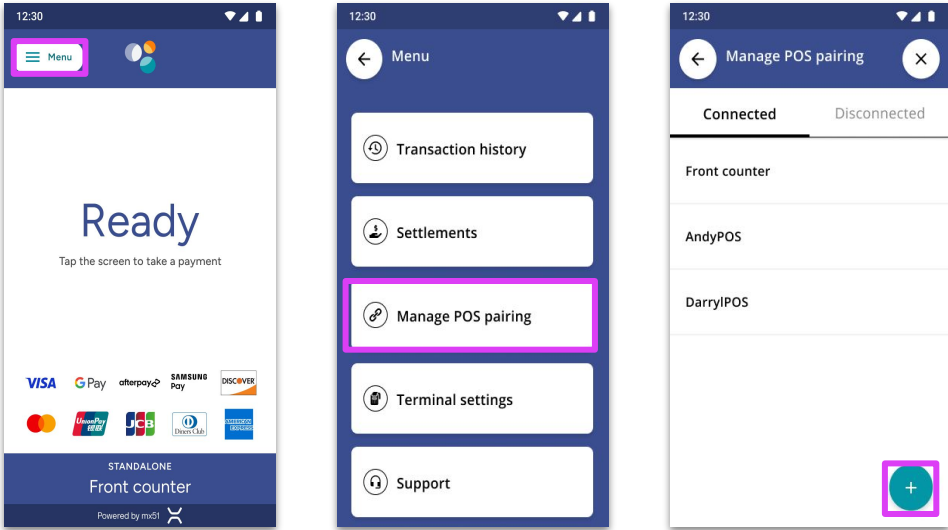
Example Screens



Pairing the POS to the EFTPOS Terminal - (4 of 6)

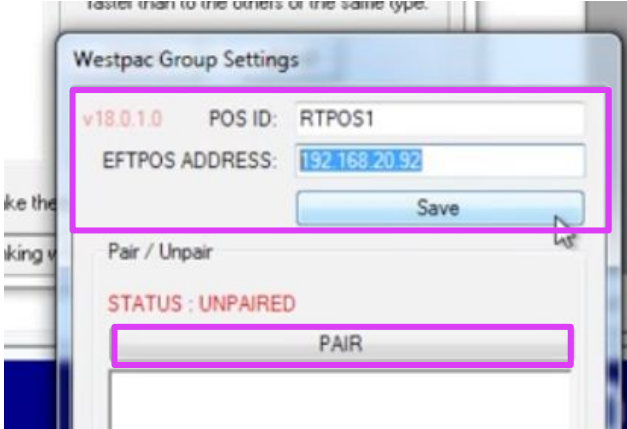
Steps	Example Screens
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- | | |
|-----|---|
| 9. | On the EFTPOS terminal, Select Menu |
| | <i>Note: If there is no existing pairing, the "Manage POS pairing" button will show</i> |
| 10. | Select Manage POS pairing |
| 11. | Select + |

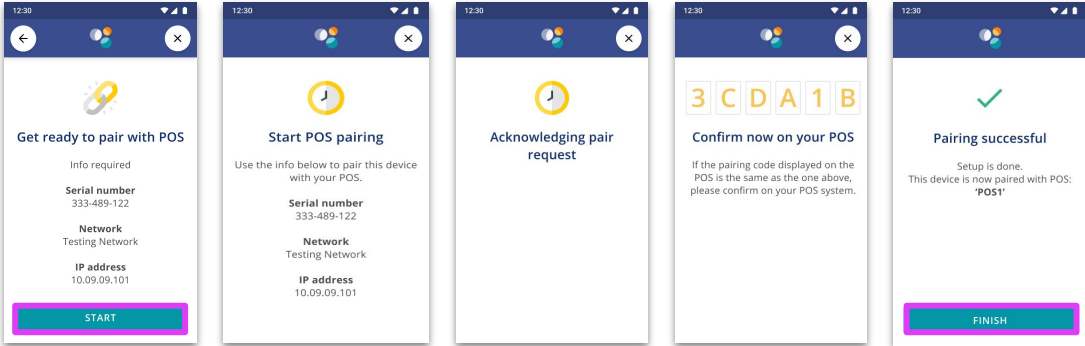


EFTPOS Terminal screens

Pairing the POS to the EFTPOS Terminal - (5 of 6)

Steps	Example Screens
12. In Retail Touch - Enter the EFTPOS Address that is shown on the EFTPOS terminal - Click Save - Click on Pair	

Pairing the POS to the EFTPOS Terminal - (6 of 6)

Steps	Example Screens
13. On the EFTPOS Terminal: ○ Select START ○ Ensure the code displayed matches what is displayed on POS and select YES ○ Select FINISH	 The five screenshots show the following steps: Get ready to pair with POS: Displays required info: Serial number 333-489-122, Network Testing Network, IP address 10.09.09.101. A green START button is at the bottom. Start POS pairing: Instructs to use the info below to pair the device. Displays the same serial number, network, and IP address. A green clock icon is at the top. Acknowledging pair request: A screen with a green clock icon and the text 'Acknowledging pair request'. Confirm now on your POS: Shows a 6-digit code '3 C D A 1 B' in colored boxes. Text below says: 'If the pairing code displayed on the POS is the same as the one above, please confirm on your POS system.' Pairing successful: Shows a green checkmark. Text says: 'Setup is done. This device is now paired with POS: POS1'. A green FINISH button is at the bottom. <i>EFTPOS Terminal screens</i>

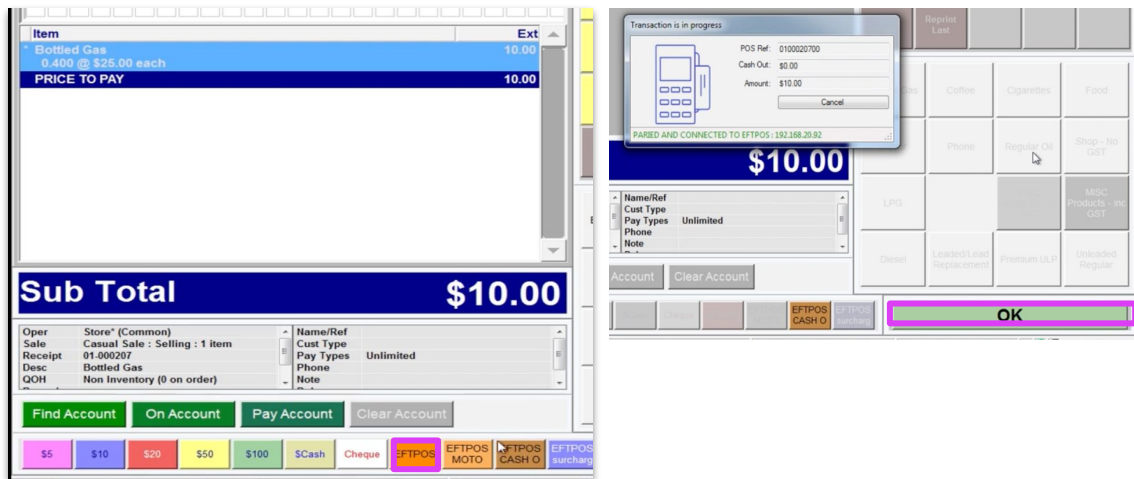
Perform a Test Purchase Transaction - (1 of 2)

Steps

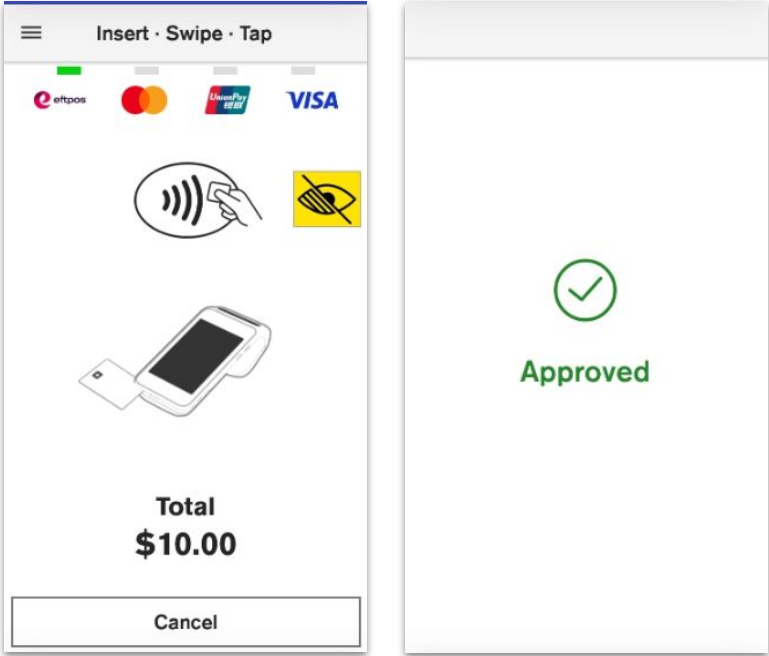
To perform a test **Purchase Transaction** to ensure that the integrated solution is working:

- 1. Select the **Product**
- 2. Select **EFTPOS**
- 3. Press **OK**

Example Screens



Perform a Test Purchase Transaction - (2 of 2)

Steps	Example Screens
4. Complete Payment on EFTPOS terminal	

Perform a Test Refund Transaction - (1 of 1)

Steps

To **Refund** the test purchase transaction:

- 1. Select the product to be refunded followed by **Credit Sale**
- 2. Select **EFTPOS** to confirm the refund
- 3. Enter **Manager PIN**. The transaction will be sent to the eftpos terminal for payment.

Example Screens

