Triniteq (PowerEPOS)

Pairing and Transaction User Guide

Updated on, by: 24 Jan, MHB
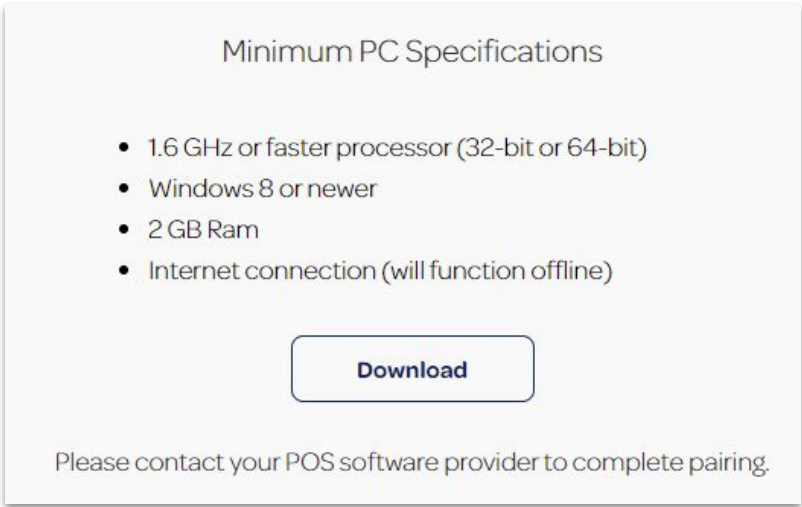
Reviewed on, by: 24 Jan, TB

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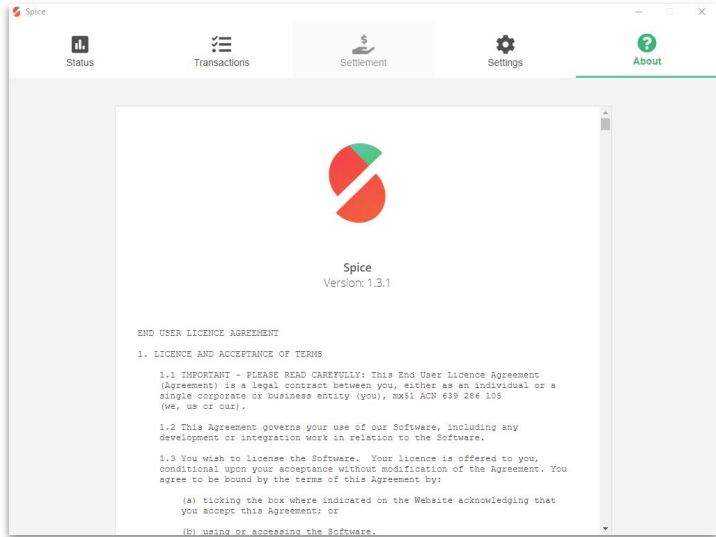
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System Requirements

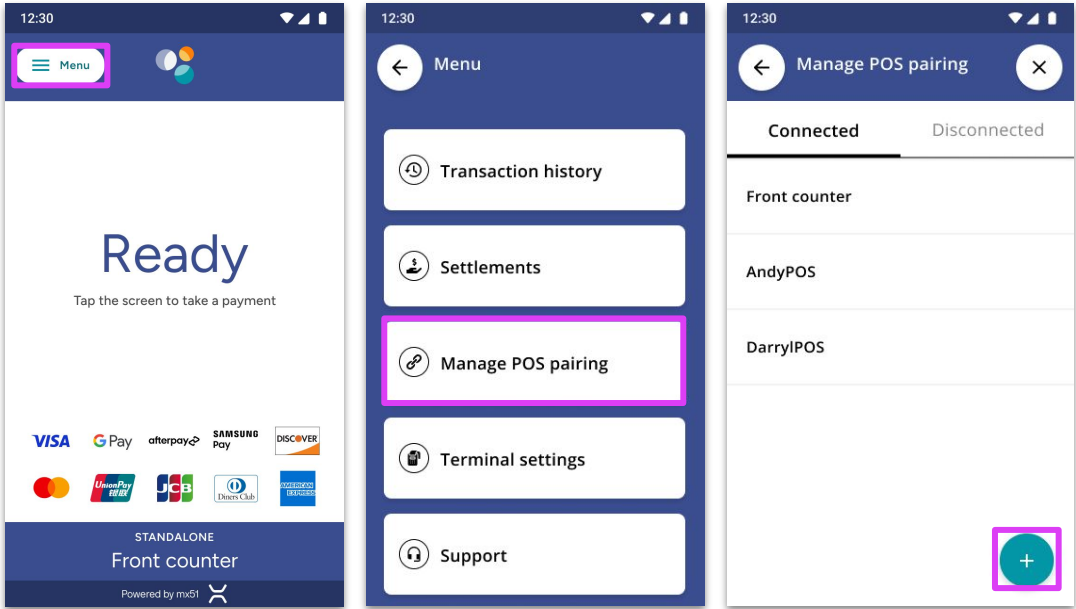| Systems	Requirements
Connectivity	Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the same Local Area Network
POS Version	2023.12.11.2 and above
POS Operating System	Windows 10 and above
Integration Type	SPICE

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Steps	Example Screens
1. Download Spice https://spice.integration.mspenv.io/latest.exe * Please see your POS provider for enabling Spice integration within the POS. Set up will vary depending on the POS provider. 2. Spice will begin downloading. Once complete, select open in your toolbar or go to your PC downloads folder. 3. When the program is run, there is no visible installation process and Spice should appear within a few seconds.	Minimum PC Specifications • 1.6 GHz or faster processor (32-bit or 64-bit) • Windows 8 or newer • 2 GB Ram • Internet connection (will function offline) **Download** Please contact your POS software provider to complete pairing.

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Steps	Example Screens
4. You will be automatically directed to the about tab (end user licence agreement).	

Steps	Example Screens
5. On the EFTPOS terminal, Select Menu *Note: If there is no existing pairing, the "Manage POS pairing" button will show* 6. Select Manage POS pairing 7. Select +	

Steps	Example Screens
8. Go to the Status tab on Spice. 9. Select your Payment provider, enter the details of the EFTPOS terminal and enable Auto Address resolution.	

Steps	Example Screens
10. Select START on the EFTPOS terminal and PAIR on Spice.	

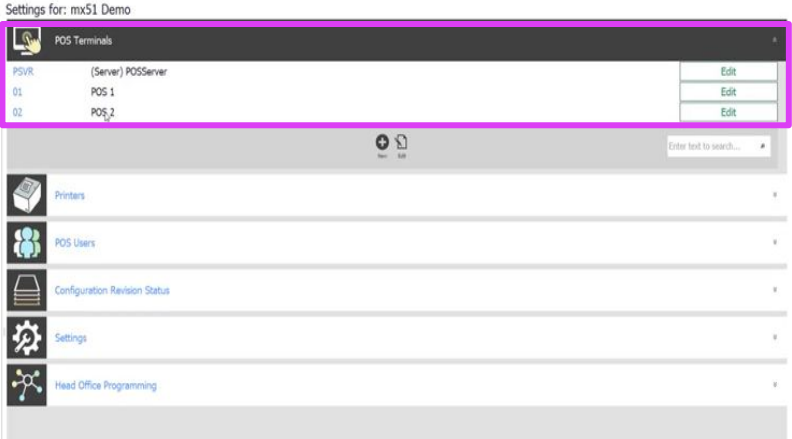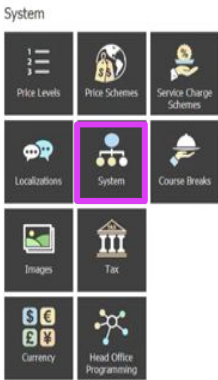| Steps	Example Screens
11. Ensure the code displayed matches what is displayed on Spice and select YES on the EFTPOS terminal. 12. Select FINISH on the EFTPOS terminal. 13. Select OK on Spice.	

Steps	Example Screens
14. Log into the POWEREPOS System Manager and select System. 15. Select the relevant POS terminal.	
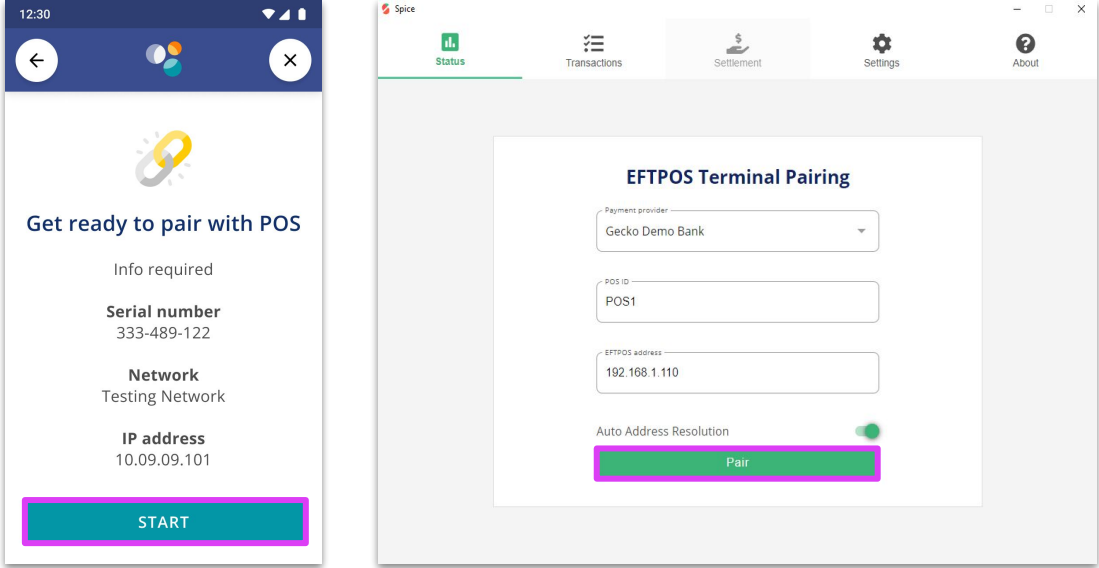
Pairing the POS to the EFTPOS Terminal - *POS configuration* (2 of 2)

Steps	Example Screens
16. Select Credit Card and update the Spice Service Address (Note: Contact the POS provider if assistance with this is required.	

Perform a Test Purchase Transaction

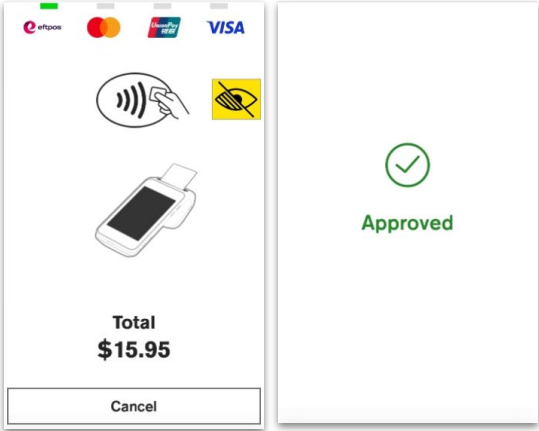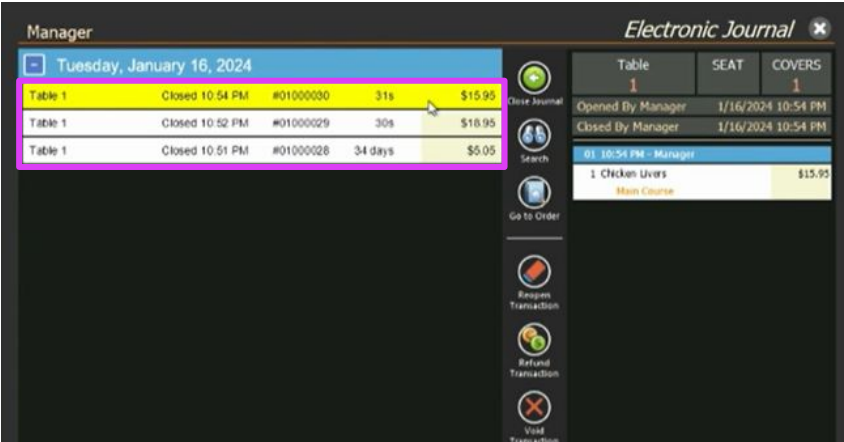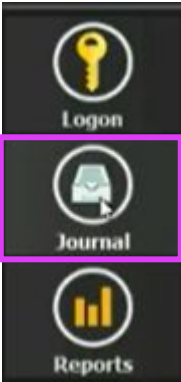| Steps	Example Screens
To perform a test Purchase Transaction to ensure that the integrated solution is working: 1. After inputting the product, select EFTPOS to complete the payment.	 *POS screen* *EFTPOS Terminal screens*
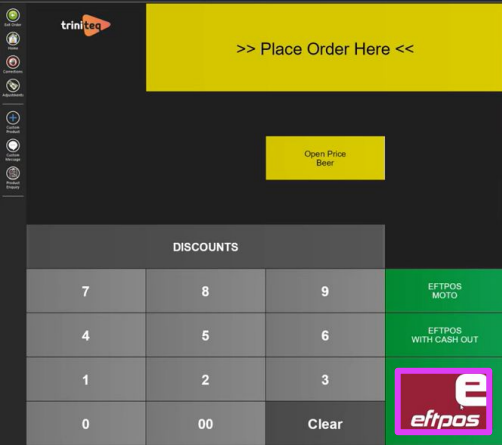
Perform a Test Refund Transaction - (1 of 3)

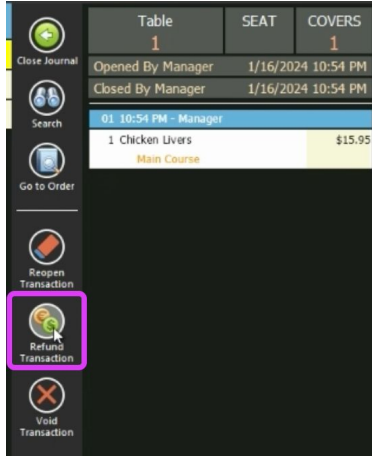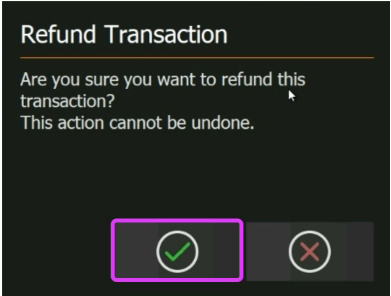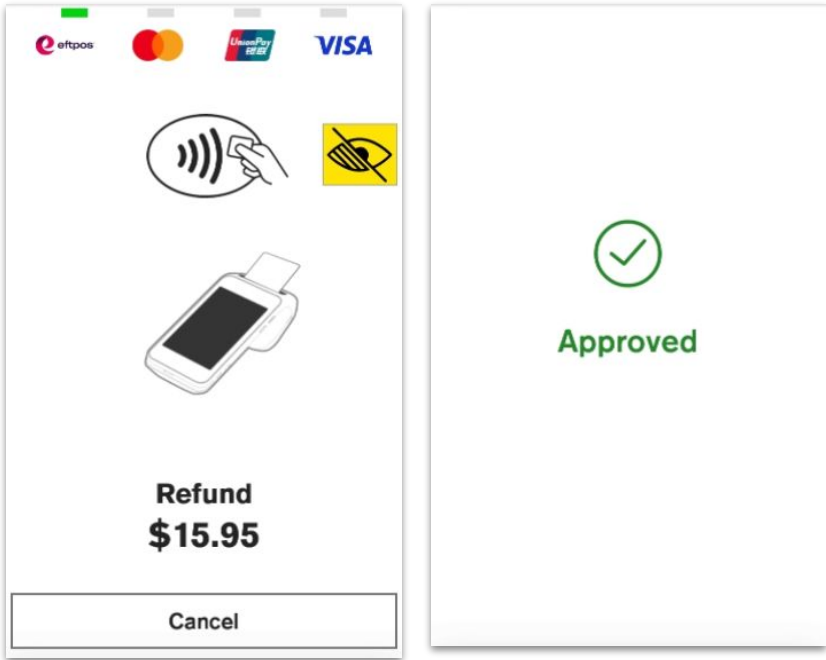| Steps	Example Screens
To perform a test Refund Transaction to ensure that the integrated solution is working; 1. Select Journal 2. Select the invoice to be refunded	 *POS screen*

Perform a Test Refund Transaction - (2 of 3)

Steps	Example Screens
3. Select Refund Transaction 4. Select '✓' to confirm the transaction refund.	*POS screen*

Perform a Test Refund Transaction - (3 of 3)

Steps	Example Screens
5. Complete transaction on eftpos terminal	