

Triniteq (PowerEPOS)

# Pairing and Transaction User Guide

Updated on, by: 24 Jan, MHB

Reviewed on, by: 24 Jan, TB

mx51



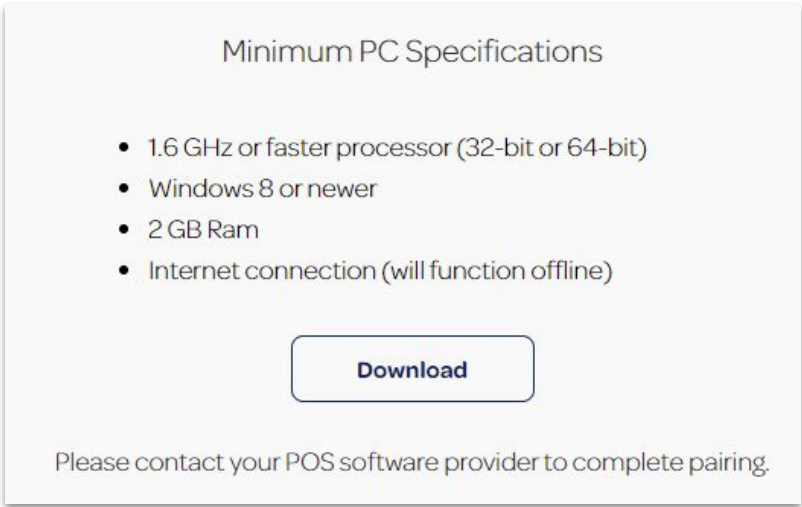
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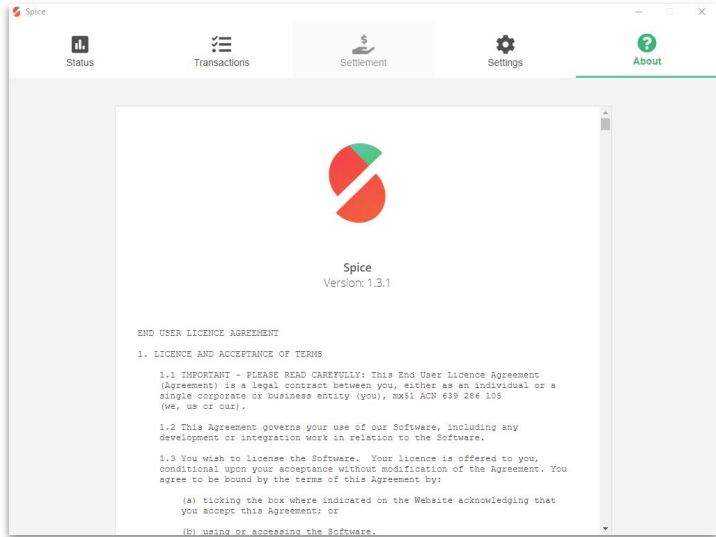
# System Requirements

Systems	Requirements
Connectivity	Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the <a href="#">same Local Area Network</a>
POS Version	<a href="#">2023.12.11.2 and above</a>
POS Operating System	<a href="#">Windows 10 and above</a>
Integration Type	<a href="#">SPICE</a>

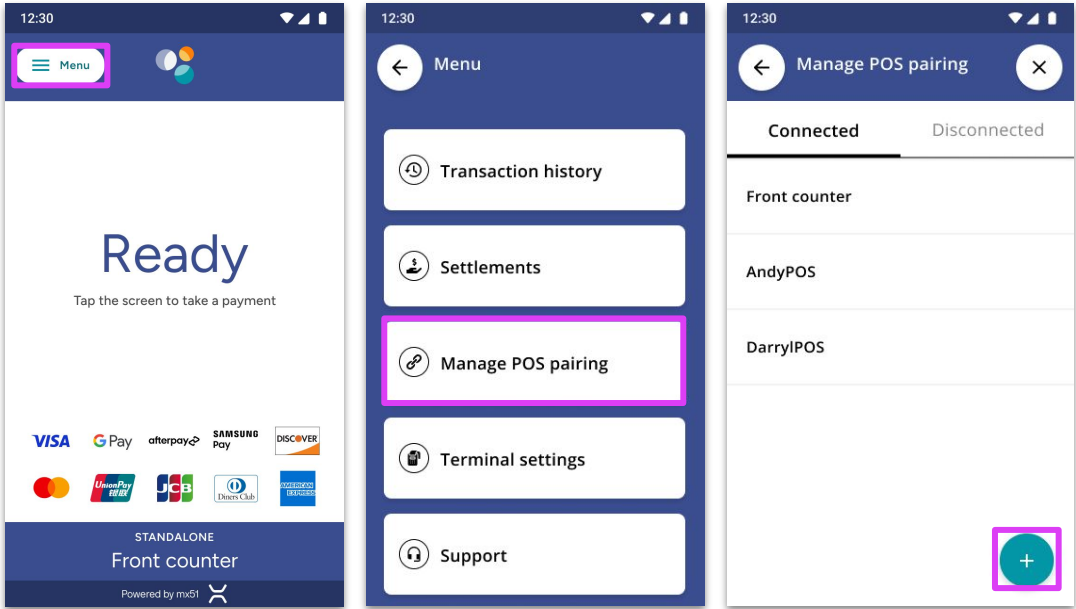
# Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (1 of 6)

Steps	Example Screens
<p>1. Download <a href="https://spice.integration.mspenv.io/latest.exe">Spice</a></p> <p><a href="https://spice.integration.mspenv.io/latest.exe">https://spice.integration.mspenv.io/latest.exe</a></p> <p><i>* Please see your POS provider for enabling Spice integration within the POS. Set up will vary depending on the POS provider.</i></p> <p>2. Spice will begin downloading. Once complete, select open in your toolbar or go to your PC downloads folder.</p> <p>3. When the program is run, there is no visible installation process and Spice should appear within a few seconds.</p>	 <p>Minimum PC Specifications</p> <ul style="list-style-type: none"><li>• 1.6 GHz or faster processor (32-bit or 64-bit)</li><li>• Windows 8 or newer</li><li>• 2 GB Ram</li><li>• Internet connection (will function offline)</li></ul> <p><b>Download</b></p> <p>Please contact your POS software provider to complete pairing.</p>

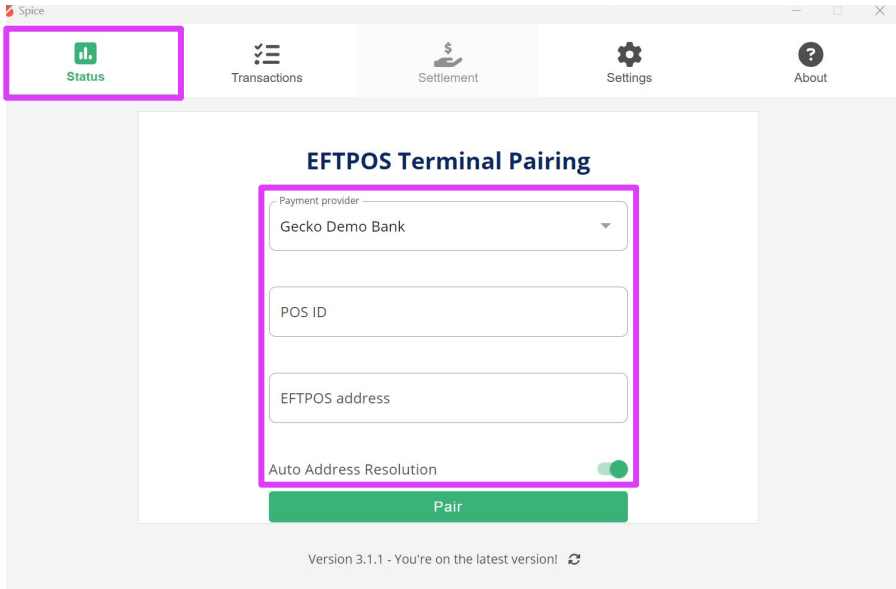
# Pairing the POS to the EFTPOS Terminal - *Setting up Spice (2 of 6)*

Steps	Example Screens
<p>4. You will be automatically directed to the about tab (end user licence agreement).</p>	 <p>The screenshot shows the 'About' tab of the Spice application. The top navigation bar includes 'Status', 'Transactions', 'Settlement', 'Settings', and 'About' (which is highlighted). The main content area displays the Spice logo (a red circle with a green and white diagonal split) and the text 'Spice Version: 1.3.1'. Below this is the 'END USER LICENCE AGREEMENT' section, which includes the following text:</p> <p>1. LICENCE AND ACCEPTANCE OF TERMS</p> <p>1.1 IMPORTANT - PLEASE READ CAREFULLY: This End User Licence Agreement (Agreement) is a legal contract between you, either as an individual or a single corporate or business entity (you), mml ACN 639 286 105 (We, us or our).</p> <p>1.2 This Agreement governs your use of our Software, including any development or integration work in relation to the Software.</p> <p>1.3 You wish to license the Software. Your license is offered to you, conditional upon your acceptance without modification of the Agreement. You agree to be bound by the terms of this Agreement by:</p> <p>(a) ticking the box where indicated on the Website acknowledging that you accept this Agreement; or</p> <p>(b) using or accessing the Software.</p>

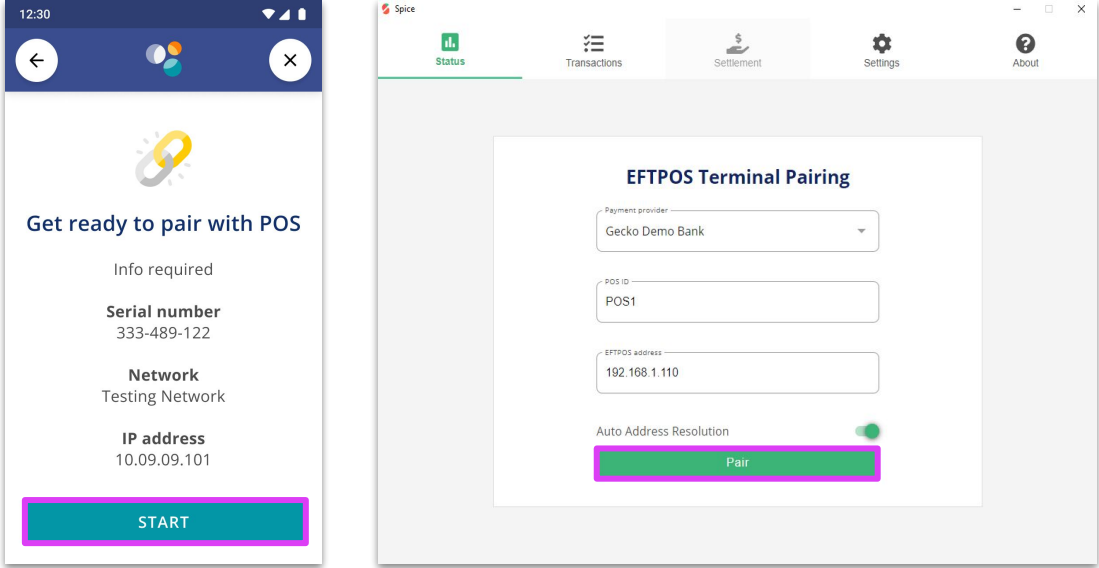
# Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (3 of 6)

Steps	Example Screens
<p>5. On the <b>EFTPOS terminal</b>, Select <b>Menu</b></p> <p><i>Note: If there is no existing pairing, the "Manage POS pairing" button will show</i></p> <p>6. Select <b>Manage POS pairing</b></p> <p>7. Select <b>+</b></p>	 <p>The first screenshot shows the main interface with the 'Menu' button highlighted in a pink box. The second screenshot shows the 'Menu' screen with 'Manage POS pairing' highlighted in a pink box. The third screenshot shows the 'Manage POS pairing' screen with a '+' button in a pink box at the bottom right.</p> <p>The first screenshot shows the main interface with the 'Menu' button highlighted in a pink box. The second screenshot shows the 'Menu' screen with 'Manage POS pairing' highlighted in a pink box. The third screenshot shows the 'Manage POS pairing' screen with a '+' button in a pink box at the bottom right.</p>

# Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (4 of 6)

Steps	Example Screens
<p>8. Go to the <a href="#">Status</a> tab on Spice.</p> <p>9. Select your <a href="#">Payment provider</a>, enter the details of the EFTPOS terminal and enable <a href="#">Auto Address resolution</a>.</p>	 <p>The screenshot displays the Spice application window. The top navigation bar has five tabs: Status (highlighted with a red box), Transactions, Settlement, Settings, and About. The main content area shows the 'EFTPOS Terminal Pairing' form, which is also highlighted with a red box. The form contains a 'Payment provider' dropdown menu set to 'Gecko Demo Bank', two text input fields for 'POS ID' and 'EFTPOS address', and a toggle switch for 'Auto Address Resolution' which is currently turned on. A green 'Pair' button is at the bottom of the form. At the very bottom of the window, a status bar indicates 'Version 3.1.1 - You're on the latest version!' with a refresh icon.</p>

# Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (5 of 6)

Steps	Example Screens
<p>10. Select <b>START</b> on the EFTPOS terminal and <b>PAIR</b> on Spice.</p>	



# Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (6 of 6)

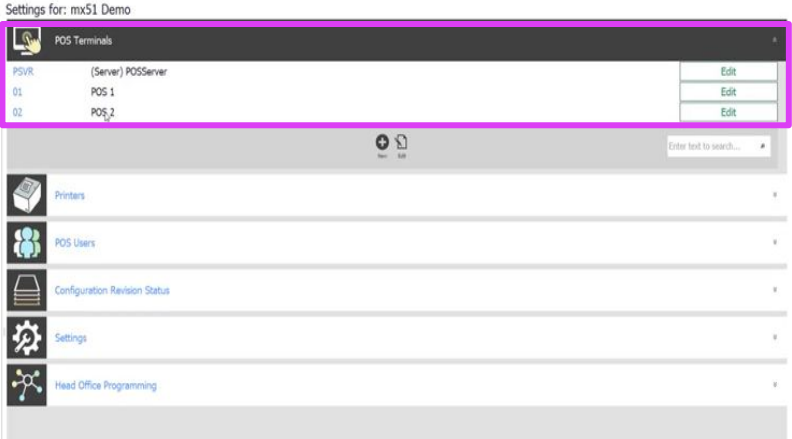
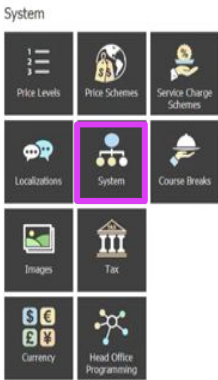
Steps	Example Screens
<div data-bbox="104 244 707 495"><div>11. Ensure the code displayed matches what is displayed on Spice and select <b>YES</b> on the EFTPOS terminal.</div><div>12. Select <b>FINISH</b> on the EFTPOS terminal.</div><div>13. Select <b>OK</b> on Spice.</div></div>	<div data-bbox="803 270 1787 657"><div><div><div>12:30</div><div><div></div><div></div><div></div><div></div></div><div><div></div><div></div><div></div><div></div></div><div><div></div><div></div><div></div><div></div></div><div><div></div><div></div><div></div><div></div></div></div><div><div>3</div><div>C</div><div>D</div><div>A</div><div>1</div><div>B</div></div><div>Confirm your pairing code</div><div>Is the POS displaying the pairing code above?</div><div><div>NO</div><div>YES</div></div></div><div><div><div>12:30</div><div><div></div><div></div><div></div><div></div></div><div><div></div><div></div><div></div><div></div></div><div><div></div><div></div><div></div><div></div></div><div><div></div><div></div><div></div><div></div></div></div><div><div>3</div><div>C</div><div>D</div><div>A</div><div>1</div><div>B</div></div><div>Confirm now on your POS</div><div>If the pairing code displayed on the POS is the same as the one above, please confirm on your POS system.</div><div></div></div><div><div><div>12:30</div><div><div></div><div></div><div></div><div></div></div><div><div></div><div></div><div></div><div></div></div><div><div></div><div></div><div></div><div></div></div><div><div></div><div></div><div></div><div></div></div></div><div><div></div></div><div>Pairing successful</div><div>Setup is done.</div><div>This device is now paired with POS: 'POS1'</div><div>FINISH</div></div><div><div><div></div><div></div><div></div><div></div></div><div><div></div><div></div><div></div><div></div></div><div><div></div><div></div><div></div><div></div></div><div><div></div><div></div><div></div><div></div></div></div><div>Pairing Successful!</div><div>OK</div></div>

# Pairing the POS to the EFTPOS Terminal - POS configuration (1 of 2)

Steps

Example Screens

14. Log into the **POWEREPOS System Manager** and select **System**.
15. Select the relevant **POS terminal**.



# Pairing the POS to the EFTPOS Terminal - *POS configuration* (2 of 2)

## Steps

16. Select **Credit Card** and update the **Spice Service Address** (Note: Contact the POS provider if assistance with this is required).

## Example Screens

Credit Card Provider: mx51

Setting	Value
[Shared] Surcharge Type	Integration Surcharge (All Items)
[Shared] Cashout Payment Type	Cash
[Shared] Default Payment Type	Eftpos
[Shared] OTHER maps to	Eftpos
[Shared] EFTPOS maps to	Eftpos
[Shared] MASTERCARD maps to	Mastercard
[Shared] VISA maps to	Visa
[Shared] AMEX maps to	Amex
[Shared] DINERSCLUB maps to	Diners
[Shared] JCB maps to	[Automatic]
Print merchant copies	<input checked="" type="checkbox"/>
Attach to POS receipt	<input type="checkbox"/>
Spice service address	http://localhost:8282

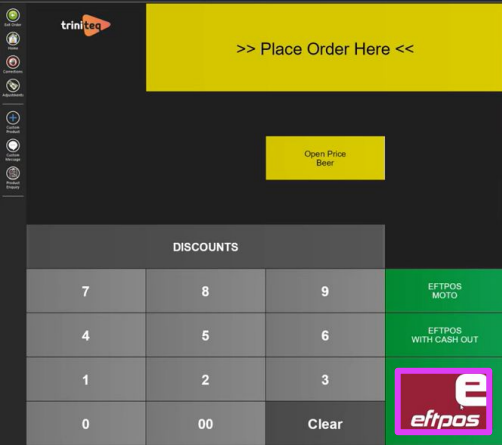
# Perform a Test Purchase Transaction

## Steps

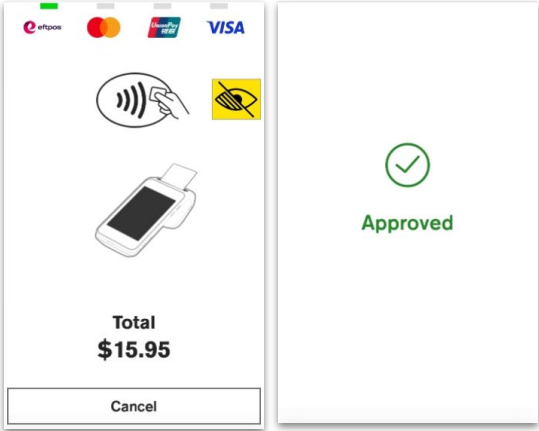
To perform a test [Purchase Transaction](#) to ensure that the integrated solution is working:

1. After inputting the product, select [EFTPOS](#) to complete the payment.

## Example Screens



POS screen



EFTPOS Terminal screens

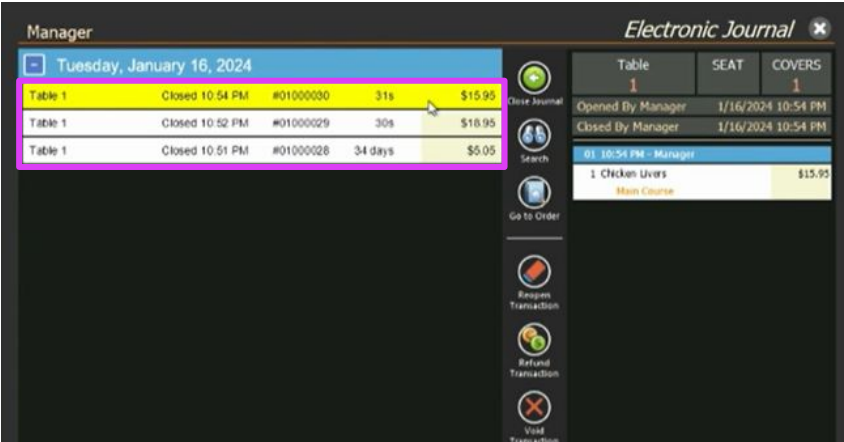
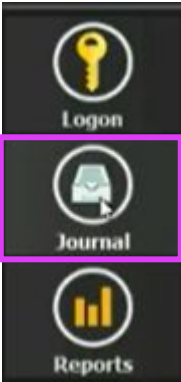
# Perform a Test Refund Transaction - (1 of 3)

## Steps

To perform a test [Refund Transaction](#) to ensure that the integrated solution is working;

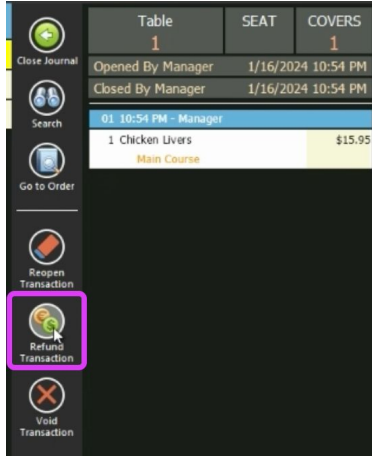
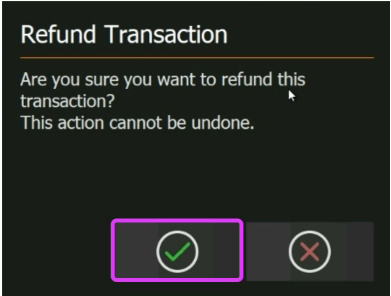
- 1. Select [Journal](#)
- 2. Select the invoice to be refunded

## Example Screens

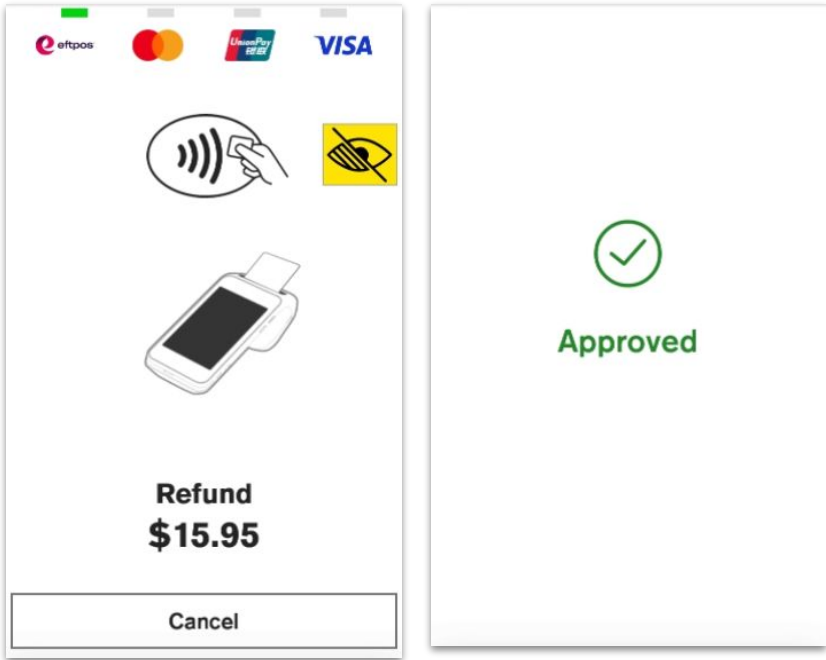


POS screen

# Perform a Test Refund Transaction - (2 of 3)

Steps	Example Screens
<p>3. Select <b>Refund Transaction</b></p> <p>4. Select '✓' to confirm the transaction refund.</p>	<div data-bbox="904 302 1277 762"><p>The screenshot shows a POS interface. On the left is a vertical sidebar with icons for 'Close Journal', 'Search', 'Go to Order', 'Reopen Transaction', 'Refund Transaction' (highlighted with a red box), and 'Void Transaction'. The main area displays transaction details: 'Table 1', 'SEAT', 'COVERS 1', 'Opened By Manager 1/16/2024 10:54 PM', 'Closed By Manager 1/16/2024 10:54 PM', '01 10:54 PM - Manager', '1 Chicken Livers', 'Main Course', and '\$15.95'.</p></div> <div data-bbox="1329 302 1721 600"><p>The screenshot shows a confirmation dialog titled 'Refund Transaction'. The text reads: 'Are you sure you want to refund this transaction? This action cannot be undone.' At the bottom are two buttons: a green checkmark button (highlighted with a red box) and a red X button.</p></div> <p data-bbox="1273 805 1385 827">POS screen</p>

## Perform a Test Refund Transaction - (3 of 3)

Steps	Example Screens
<p>5. Complete transaction on eftpos terminal</p>	 <p>The example screens show the final steps of a refund transaction on an eftpos terminal. The left screen displays the refund amount of \$15.95 and a 'Cancel' button. The right screen displays a green checkmark and the word 'Approved'.</p>