

Pairing and Transaction User Guide

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mx51



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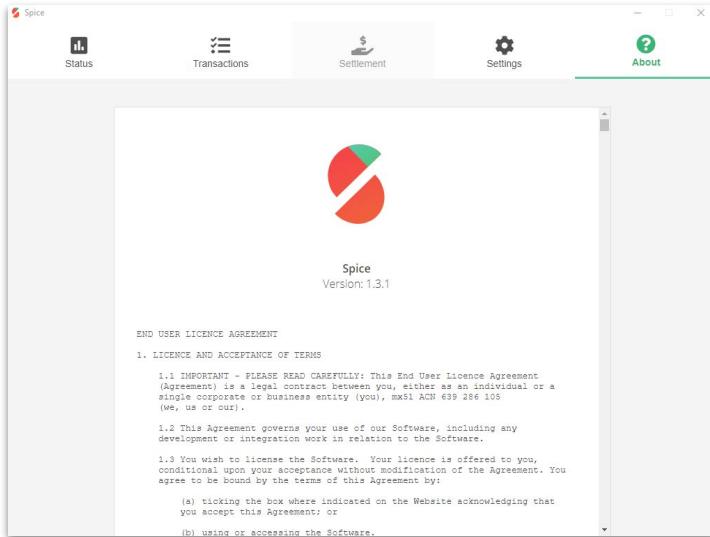
System Requirements

Systems	Requirements
Connectivity	Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the same Local Area Network
POS Version	4.009 and above
POS Operating System	Windows 10 and above
Integration Type	SPICE

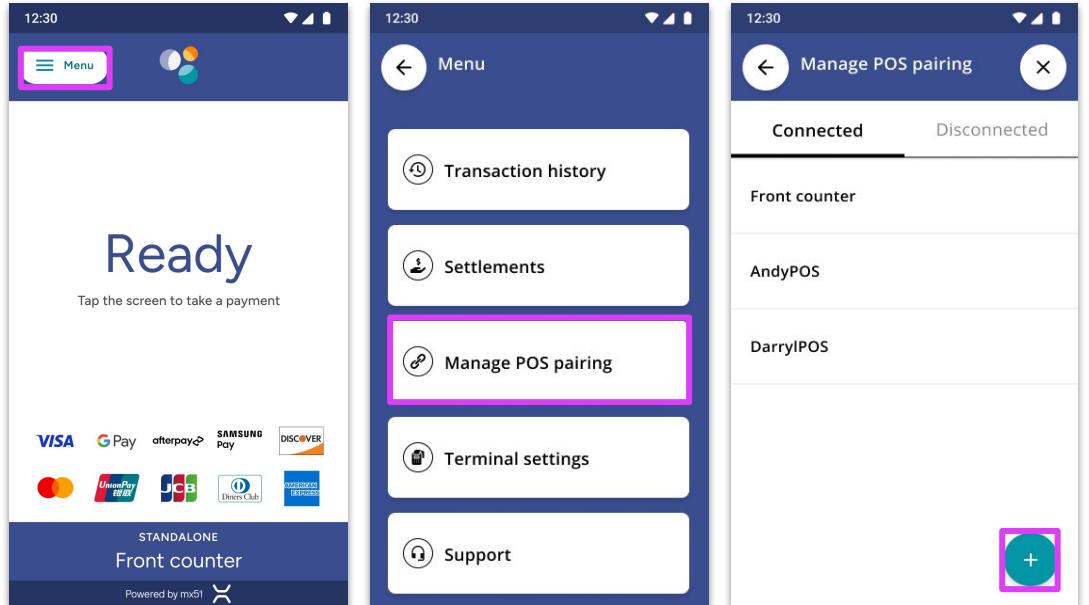
Pairing the POS to the EFTPOS Terminal - Setting up Spice (1 of 6)

Steps	Example Screens
<ol style="list-style-type: none">1. Download Spice <u>https://spice.integration.mspenv.io/latest.exe</u> <i>* Please see your POS provider for enabling Spice integration within the POS. Set up will vary depending on the POS provider.</i>2. Spice will begin downloading. Once complete, select open in your toolbar or go to your PC downloads folder.3. When the program is run, there is no visible installation process and Spice should appear within a few seconds.	<div data-bbox="904 303 1701 807"><p>Minimum PC Specifications</p><ul style="list-style-type: none">• 1.6 GHz or faster processor (32-bit or 64-bit)• Windows 8 or newer• 2 GB Ram• Internet connection (will function offline)<p>Download</p><p>Please contact your POS software provider to complete pairing.</p></div>

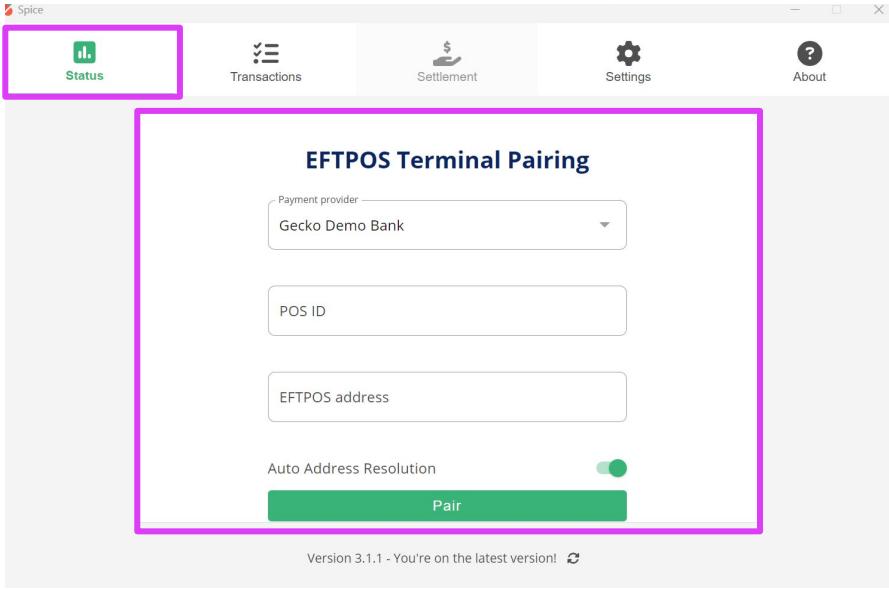
Pairing the POS to the EFTPOS Terminal - Setting up Spice (2 of 6)

Steps	Example Screens
4. You will be automatically directed to the about tab (end user licence agreement).	 <p>Spice</p> <p>Status Transactions Settlement Settings About</p> <p>Spice Version: 1.3.1</p> <p>END USER LICENCE AGREEMENT</p> <p>1. LICENCE AND ACCEPTANCE OF TERMS</p> <p>1.1 IMPORTANT - PLEASE READ CAREFULLY: This End User Licence Agreement (Agreement) is a legal contract between you, either as an individual or a single corporate or business entity (you), mx51 ACN 639 286 105 (we, us or our).</p> <p>1.2 This Agreement governs your use of our Software, including any development or integration work in relation to the Software.</p> <p>1.3 You wish to licence the Software. Your licence is offered to you, conditional upon your acceptance without modification of the Agreement. You agree to be bound by the terms of this Agreement by:</p> <p>(a) ticking the box where indicated on the Website acknowledging that you accept this Agreement; or</p> <p>(b) using or accessing the Software.</p>

Pairing the POS to the EFTPOS Terminal - Setting up Spice (3 of 6)

Steps	Example Screens
<ol style="list-style-type: none">5. On the EFTPOS terminal, Select Menu <i>Note: If there is no existing pairing, the "Manage POS pairing" button will show</i>6. Select Manage POS pairing7. Select +	 <p>12:30</p> <p>Menu</p> <p>Ready</p> <p>Tap the screen to take a payment</p> <p>VISA Google Pay afterpay SAMSUNG Pay DISCOVER</p> <p>Mastercard UnionPay JCB Diners Club American Express</p> <p>STANDALONE Front counter</p> <p>Powered by mx51</p> <p>12:30</p> <p>Menu</p> <p>Transaction history</p> <p>Settlements</p> <p>Manage POS pairing</p> <p>Terminal settings</p> <p>Support</p> <p>12:30</p> <p>Manage POS pairing</p> <p>Connected Disconnected</p> <p>Front counter</p> <p>AndyPOS</p> <p>DarrylPOS</p> <p>+</p>

Pairing the POS to the EFTPOS Terminal - Setting up Spice (4 of 6)

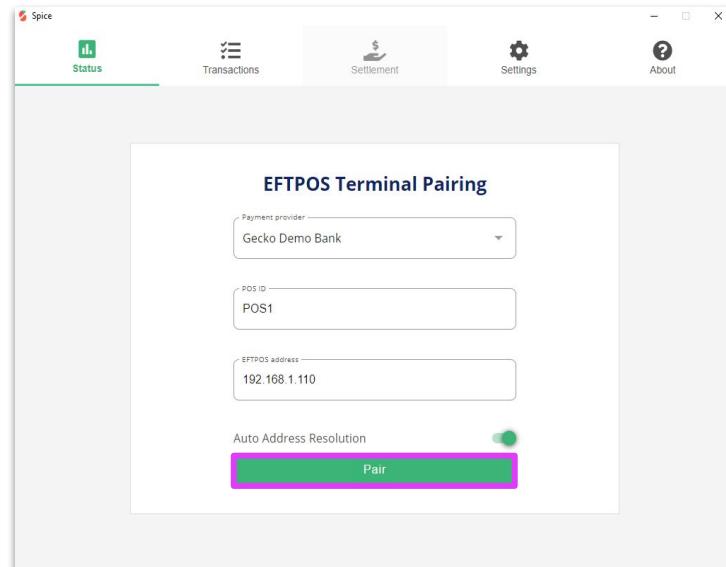
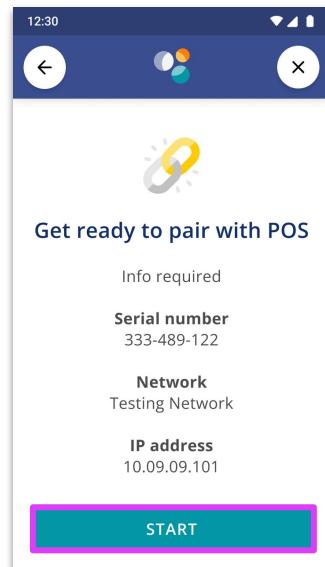
Steps	Example Screens
<ol style="list-style-type: none">8. Go to the Status tab on Spice.9. On Spice, select your payment provider, enter the details of the EFTPOS terminal and enable Auto Address resolution.	 <p>The screenshot shows the Spice software interface. The top navigation bar includes tabs for Status, Transactions, Settlement, Settings, and About. The Status tab is highlighted with a pink border. A central dialog box is titled "EFTPOS Terminal Pairing". It contains the following fields:<ul style="list-style-type: none">Payment provider: Gecko Demo BankPOS IDEFTPOS addressAuto Address Resolution (with a green toggle switch)A large green "Pair" button is at the bottom of the dialog. At the bottom of the main window, a message says "Version 3.1.1 - You're on the latest version!" with a small link icon.</p>

Pairing the POS to the EFTPOS Terminal - Setting up Spice (5 of 6)

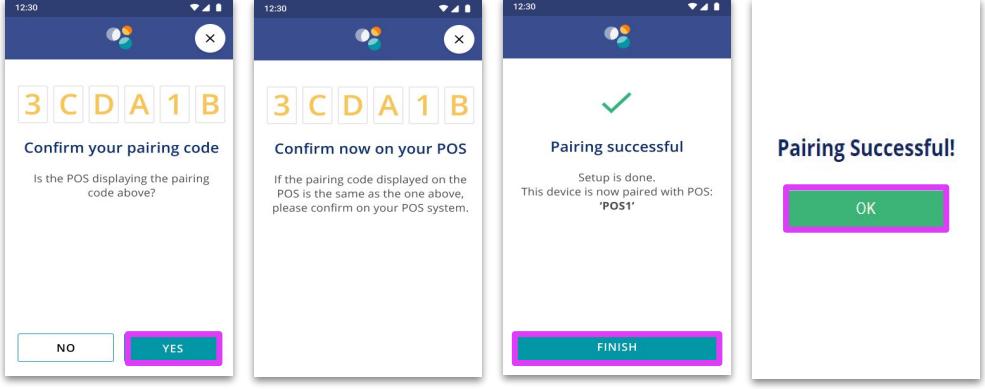
Steps

10. Select **START** on the EFTPOS terminal and **PAIR** on Spice.

Example Screens



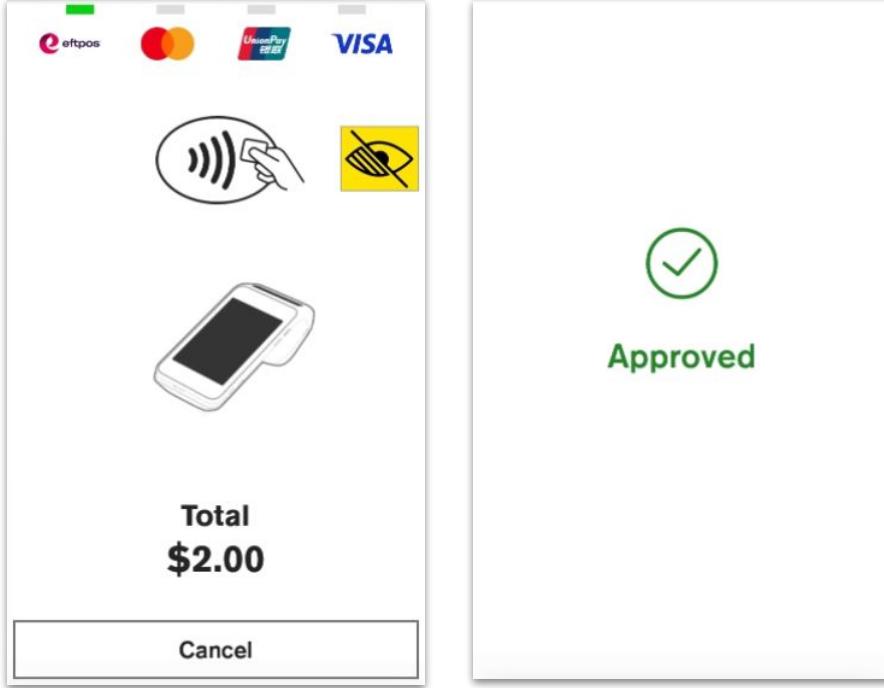
Pairing the POS to the EFTPOS Terminal - Setting up Spice (6 of 6)

Steps	Example Screens
<ol style="list-style-type: none">11. Ensure the code displayed matches what is displayed on Spice and select YES on the EFTPOS terminal.12. Select FINISH on the EFTPOS terminal.13. Select OK on Spice.	

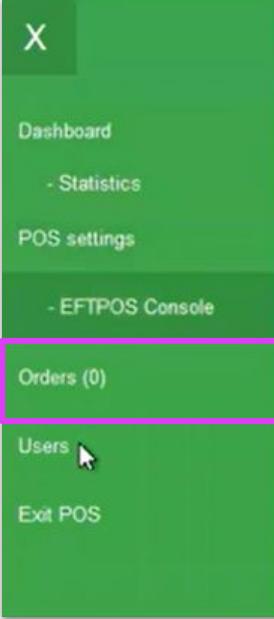
Perform a Test Purchase Transaction - (1 of 2)

Steps	Example Screens
<p>To perform a test Purchase Transaction to ensure that the integrated solution is working:</p> <ol style="list-style-type: none">1. Select the item2. Select EFTPOS	 <p>The screenshot shows a POS system interface. At the top, there are category buttons: 'Cold Drinks', 'Fresh Fruit', and 'Hot Drinks'. Below these are sub-categories: 'Healthy Everyday Snacks' and 'Sandwiches / Wraps / Rolls'. The main content area displays three items: 'Flavoured Milk' (with three bottles), 'Fruit Juice' (with four bottles), and 'Water' (with one bottle). To the left of the main content, there is a vertical list of item ranges: 'A - C', 'D - F', 'G - I', 'J - L', 'M - O', 'P - R', 'S - U', 'V - X', 'Y - Z', and 'ALL'. At the bottom of the screen, there is a 'Cancel / Hold' button, a row of green buttons for selecting denominations (\$50, \$20, \$10, \$5, \$2), and a grey 'MSC' button. The 'EFTPOS' button is highlighted with a pink rectangle and a mouse cursor is positioned over it.</p>

Perform a Test Purchase Transaction - (2 of 2)

Steps	Example Screens
3. Complete purchase on EFTPOS terminal	

Perform a Test Refund Transaction - (1 of 3)

Steps	Example Screens
<p>To Refund the test purchase transaction:</p> <ol style="list-style-type: none">1. From the menu (≡) select Orders	 <p>The screenshot shows a vertical menu structure. At the top is a green header bar with a white 'X' icon. Below it is a white bar with the text 'Dashboard' and a small minus sign. Under 'Dashboard' is a white bar with the text '- Statistics'. The next item is 'POS settings', followed by another white bar with the text '- EFTPOS Console'. The 'Orders (0)' option is the next item, represented by a white bar with the text 'Orders (0)' in bold. This bar is highlighted with a thick pink rectangular border. Below 'Orders (0)' is another white bar with the text 'Users' and a small mouse cursor icon pointing to it. At the bottom is a white bar with the text 'Exit POS'.</p>

Perform a Test Refund Transaction- (2 of 3)

Steps

2. Select **Cancel/Refund**
3. Enter the **Order Number To Cancel**
4. Enter the **Reason**
5. Select **Cancel & Refund Order**

Example Screens

	date	parent	student	order total		
	29/07/2022	No ID Sale	No ID Sale	\$2.00		
	29/07/2022	No ID Sale	No ID Sale	\$2.00		
	1/08/2022	No ID Sale	No ID Sale	\$2.00		
	1/08/2022	No ID Sale	No ID Sale	\$2.00		

Order Number to Cancel: Get Order

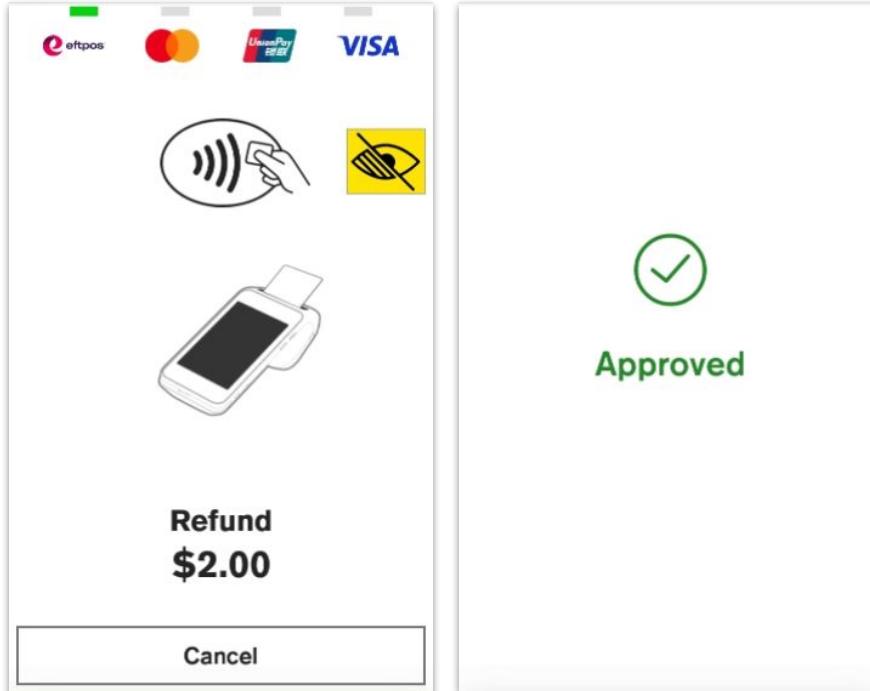
Order amount: 2.00
This amount will be refunded if you cancel this order.

Reason*

NOTE: The reason above will be emailed to the parent.

smtp (465) web (443) Email orders + debug info

Perform a Test Refund Transaction- (3 of 3)

Steps	Example Screens
6. Complete refund on EFTPOS terminal	 <p data-bbox="744 249 1173 940">eftpos MasterCard UnionPay VISA   Refund \$2.00 Cancel</p> <p data-bbox="1192 249 1614 940">Approved</p>