

Microchannel

Pairing and Transaction User Guide

Updated on, by: MHB 21/01/2025

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TB 21/01/2025
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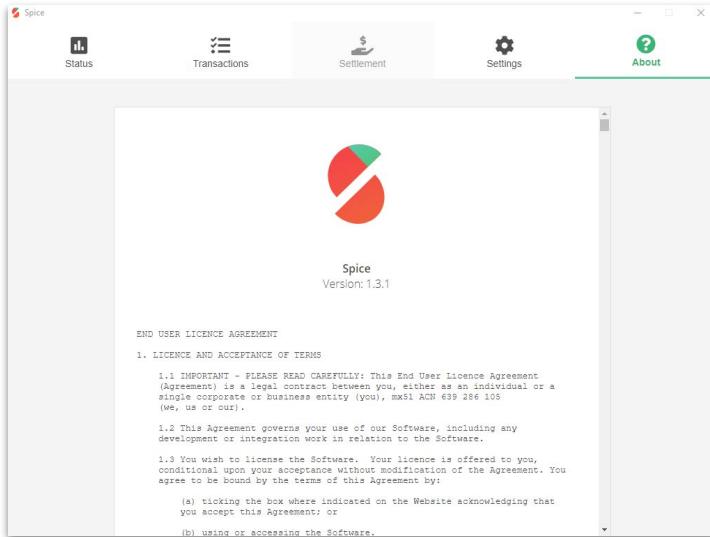
System Requirements

Systems	Requirements
Connectivity	Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the same Local Area Network
POS Version	1.0.0 and above
POS Operating System	Windows 10 and above
Integration Type	SPICE

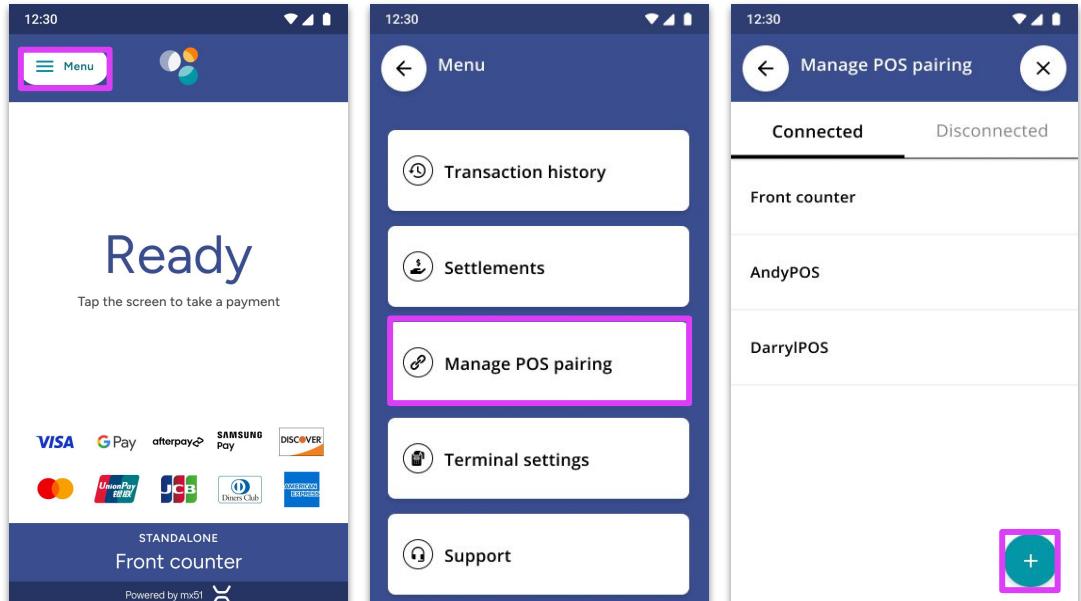
Pairing the POS to the EFTPOS Terminal - Setting up Spice (1 of 6)

Steps	Example Screens
<ol style="list-style-type: none">1. Download Spice <u>https://spice.integration.mspenv.io/latest.exe</u> <i>* Please see your POS provider for enabling Spice integration within the POS. Set up will vary depending on the POS provider.</i>2. Spice will begin downloading. Once complete, select open in your toolbar or go to your PC downloads folder.3. When the program is run, there is no visible installation process and Spice should appear within a few seconds.	<div data-bbox="904 303 1691 800"><p>Minimum PC Specifications</p><ul style="list-style-type: none">• 1.6 GHz or faster processor (32-bit or 64-bit)• Windows 8 or newer• 2 GB Ram• Internet connection (will function offline)<p>Download</p><p>Please contact your POS software provider to complete pairing.</p></div>

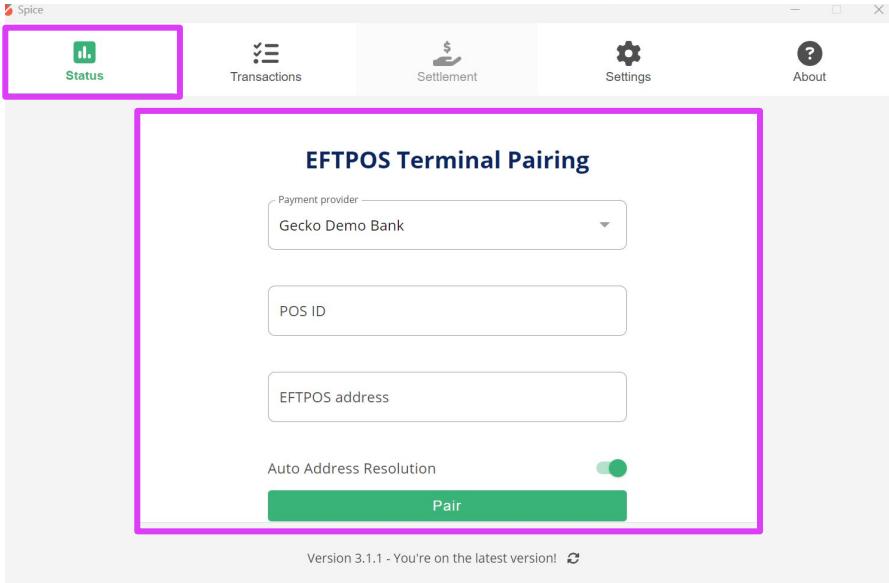
Pairing the POS to the EFTPOS Terminal - Setting up Spice (2 of 6)

Steps	Example Screens
4. You will be automatically directed to the about tab (end user licence agreement).	 <p>The screenshot shows the Spice software interface with the 'About' tab selected. The main window displays the 'END USER LICENCE AGREEMENT' for version 1.3.1. The agreement text is as follows:</p> <p>END USER LICENCE AGREEMENT</p> <p>1. LICENCE AND ACCEPTANCE OF TERMS</p> <p>1.1 IMPORTANT - PLEASE READ CAREFULLY: This End User Licence Agreement (Agreement) is a legal contract between you, either as an individual or a single corporate or business entity (you), mx51 ACN 639 286 105 (we, us or our).</p> <p>1.2 This Agreement governs your use of our Software, including any development or integration work in relation to the Software.</p> <p>1.3 You wish to licence the Software. Your licence is offered to you, conditional upon your acceptance without modification of the Agreement. You agree to be bound by the terms of this Agreement by:</p> <p>(a) ticking the box where indicated on the Website acknowledging that you accept this Agreement; or</p> <p>(b) using or accessing the Software.</p>

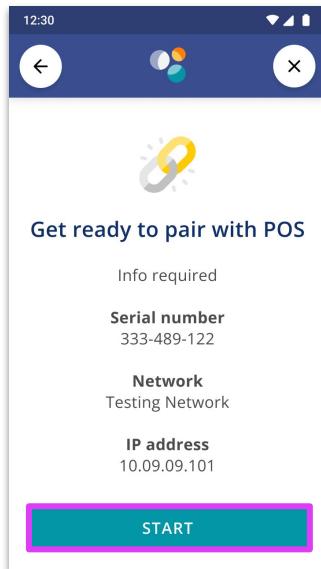
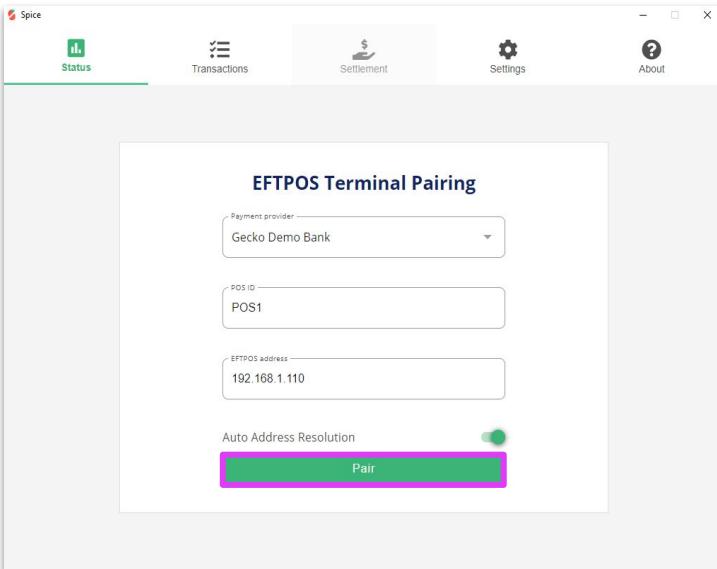
Pairing the POS to the EFTPOS Terminal - Setting up Spice (3 of 6)

Steps	Example Screens
<ol style="list-style-type: none">5. On the EFTPOS terminal, Select Menu <i>Note: If there is no existing pairing, the "Manage POS pairing" button will show</i>6. Select Manage POS pairing7. Select +	

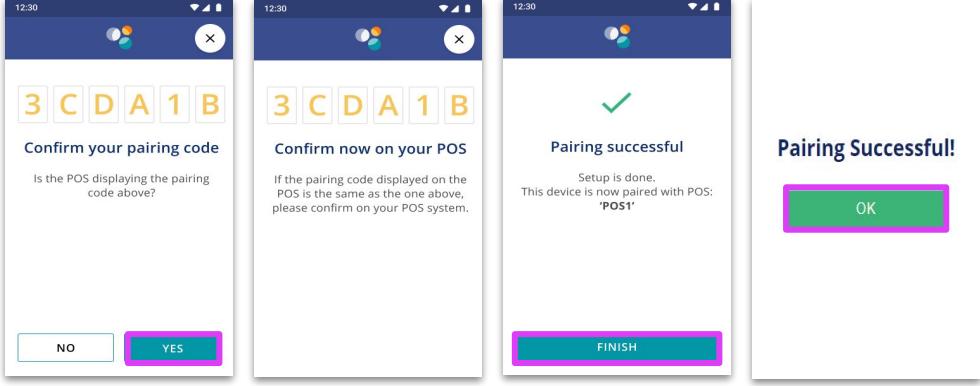
Pairing the POS to the EFTPOS Terminal - Setting up Spice (4 of 6)

Steps	Example Screens
<ol style="list-style-type: none">8. Go to the Status tab on Spice.9. On Spice, select your payment provider, enter the details of the EFTPOS terminal and enable Auto Address resolution.	 <p>The screenshot shows the Spice software interface. The top navigation bar includes tabs for Status, Transactions, Settlement, Settings, and About. The Status tab is highlighted with a pink border. A central dialog box is titled "EFTPOS Terminal Pairing". It contains the following fields:<ul style="list-style-type: none">Payment provider: Gecko Demo BankPOS ID: (empty text field)EFTPOS address: (empty text field)Auto Address Resolution: A toggle switch is turned on (green).A large green "Pair" button is at the bottom of the dialog. At the bottom of the main window, a message says "Version 3.1.1 - You're on the latest version!" with a small link icon.</p>

Pairing the POS to the EFTPOS Terminal - Setting up Spice (5 of 6)

Steps	Example Screens
10. Select START on the EFTPOS terminal and PAIR on Spice.	 The image shows a mobile application interface for pairing an EFTPOS terminal. At the top, it displays the time (12:30) and a navigation bar with back, home, and close buttons. Below this is a large icon of a smartphone with a payment terminal connected via a cable. The main text reads "Get ready to pair with POS". Underneath, it says "Info required" and lists the following details: <ul style="list-style-type: none">Serial number: 333-489-122Network: Testing NetworkIP address: 10.09.09.101 A large blue "START" button is at the bottom.  The image shows the Spice software interface. At the top, there is a menu bar with "Spice", "Status", "Transactions", "Settlement", "Settings", and "About". Below the menu is a sub-menu titled "EFTPOS Terminal Pairing" with the following fields: <ul style="list-style-type: none">Payment provider: Gecko Demo BankPOS ID: POS1EFTPOS address: 192.168.1.110 There is a "Auto Address Resolution" toggle switch, which is turned on (green), and a large blue "Pair" button at the bottom.

Pairing the POS to the EFTPOS Terminal - Setting up Spice (6 of 6)

Steps	Example Screens
<ol style="list-style-type: none">11. Ensure the code displayed matches what is displayed on Spice and select YES on the EFTPOS terminal.12. Select FINISH on the EFTPOS terminal.13. Select OK on Spice.	

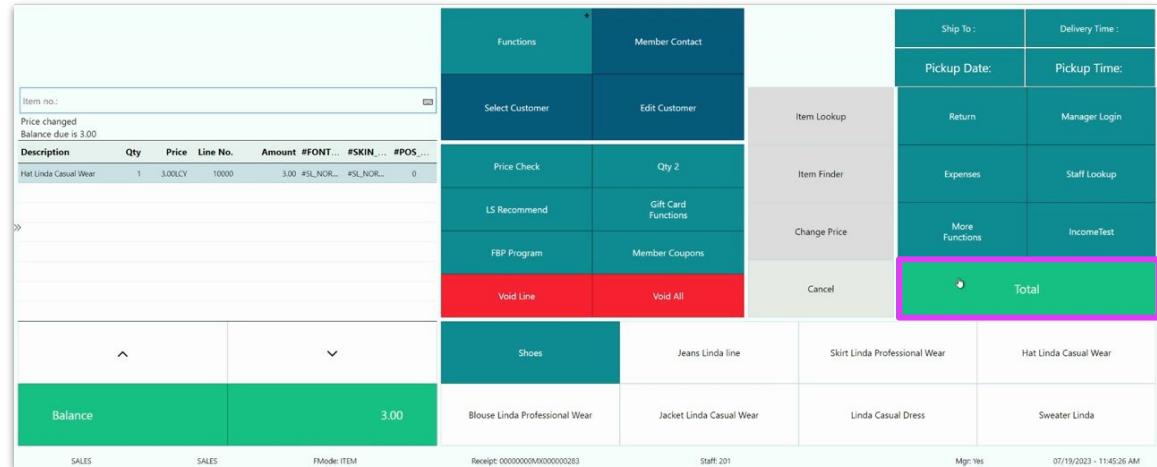
Perform a Test Purchase Transaction - (1 of 2)

Steps

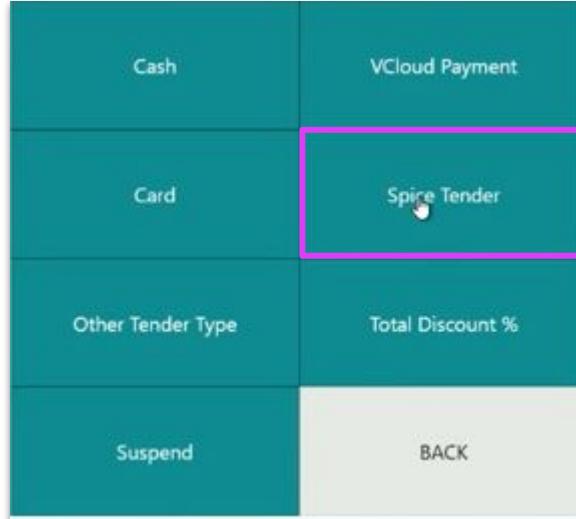
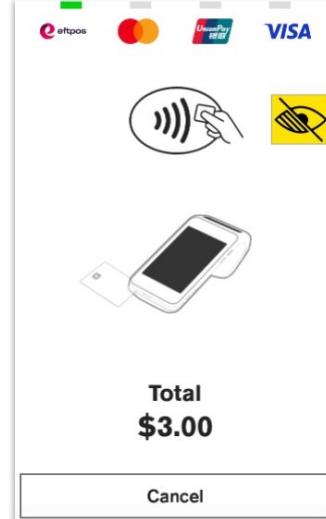
To perform a test **Purchase Transaction** to ensure that the integrated solution is working:

1. Select the item
2. Select **Total**

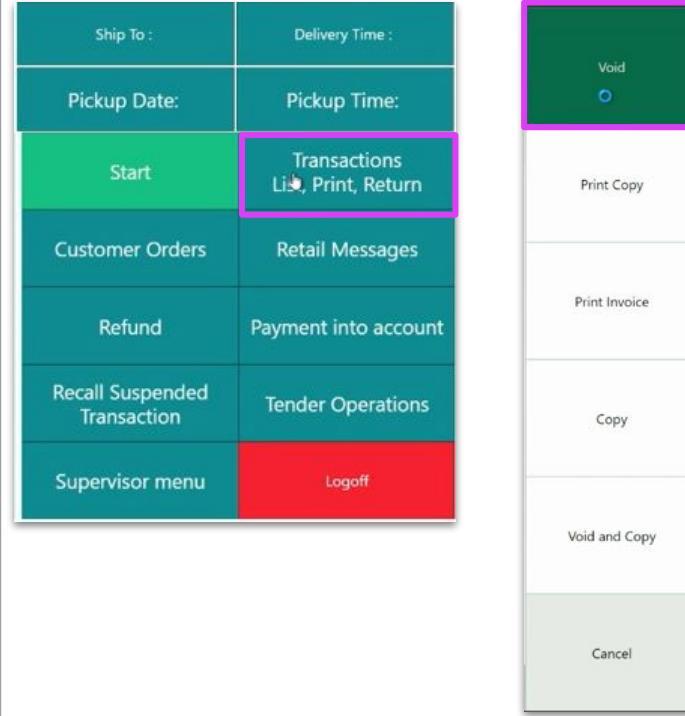
Example Screens



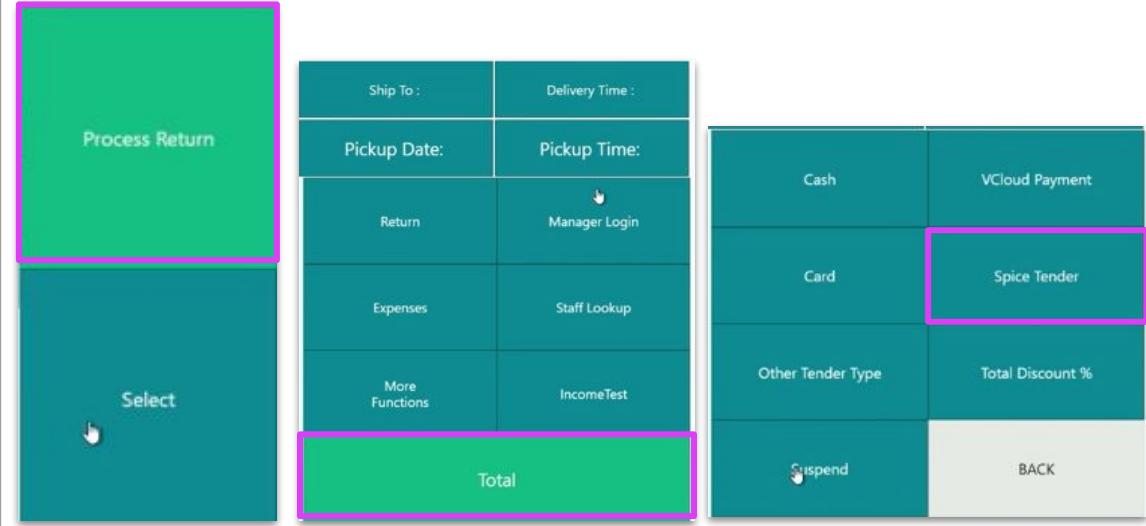
Perform a Test Purchase Transaction - (2 of 2)

Steps	Example Screens
3. Select Spice Tender as the payment type	 

Perform a Test Refund Transaction - (1 of 3)

Steps	Example Screens
<p>To Refund the test purchase transaction:</p> <ol style="list-style-type: none">1. Select Transactions List, Print, Return2. Select Void	

Perform a Test Refund Transaction - (2 of 3)

Steps	Example Screens
<ol style="list-style-type: none">3. Select Process Return4. Select Total5. Select Spice Tender	 <p>The table displays three screenshots illustrating the steps to perform a test refund transaction:</p> <ul style="list-style-type: none">Step 3: The first screenshot shows a green button labeled "Process Return" highlighted with a pink box. Below it is a teal button labeled "Select" with a cursor icon pointing to it.Step 4: The second screenshot shows a teal button labeled "Total" highlighted with a pink box.Step 5: The third screenshot shows a teal button labeled "Spice Tender" highlighted with a pink box.

Perform a Test Refund Transaction - (3 of 3)

Steps	Example Screens
6. Complete payment on EFTPOS terminal	