

Microchannel

Pairing and Transaction User Guide

Updated on, by: MHB 21/01/2025

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TB 21/01/2025
TB 24/01/2025

mx51



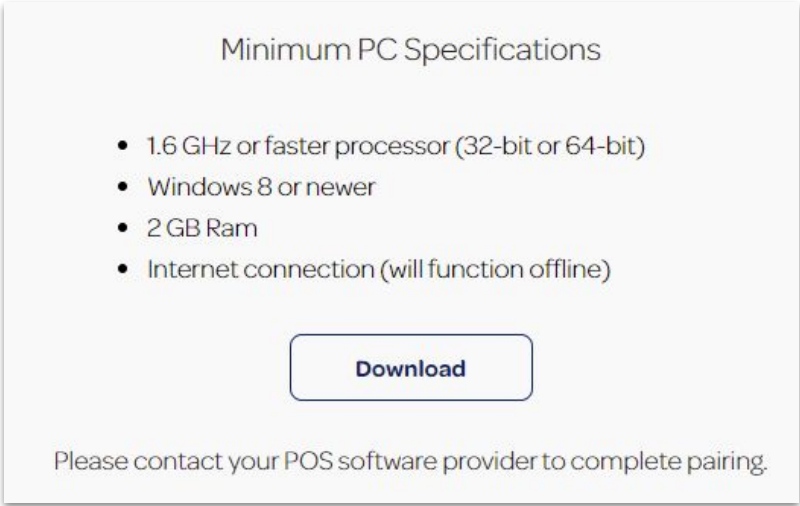
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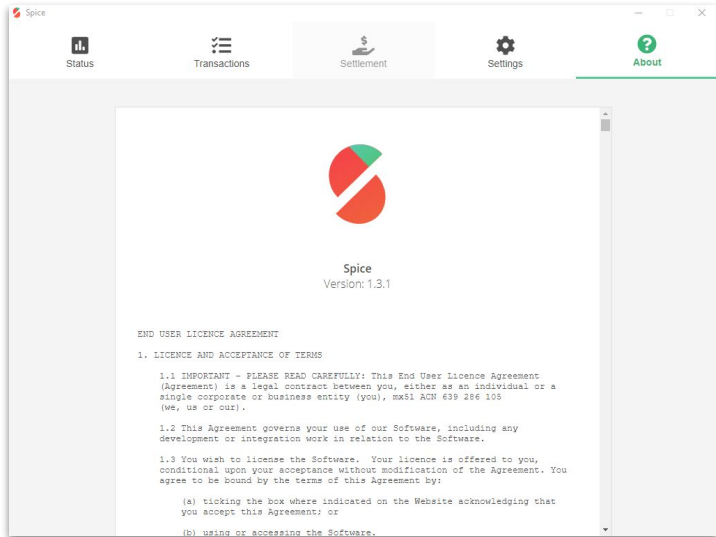
System Requirements

Systems	Requirements
Connectivity	Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the same Local Area Network
POS Version	1.0.0 and above
POS Operating System	Windows 10 and above
Integration Type	SPICE

Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (1 of 6)

Steps	Example Screens
<ol style="list-style-type: none">1. Download Spice https://spice.integration.mspenv.io/latest.exe <i>* Please see your POS provider for enabling Spice integration within the POS. Set up will vary depending on the POS provider.</i>2. Spice will begin downloading. Once complete, select open in your toolbar or go to your PC downloads folder.3. When the program is run, there is no visible installation process and Spice should appear within a few seconds.	 <p>Minimum PC Specifications</p> <ul style="list-style-type: none">• 1.6 GHz or faster processor (32-bit or 64-bit)• Windows 8 or newer• 2 GB Ram• Internet connection (will function offline) <p>Download</p> <p>Please contact your POS software provider to complete pairing.</p>

Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (2 of 6)

Steps	Example Screens
<p>4. You will be automatically directed to the about tab (end user licence agreement).</p>	 <p>The screenshot shows the Spice software interface. At the top, there is a navigation bar with five tabs: Status, Transactions, Settlement, Settings, and About. The About tab is currently selected and highlighted in green. The main content area displays the Spice logo (a stylized 'S' in red and green) and the text 'Spice Version: 1.3.1'. Below this, the text 'END USER LICENCE AGREEMENT' is visible, followed by a list of terms and conditions. The text is partially obscured by a scroll bar on the right side of the window.</p>

Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (3 of 6)

Steps

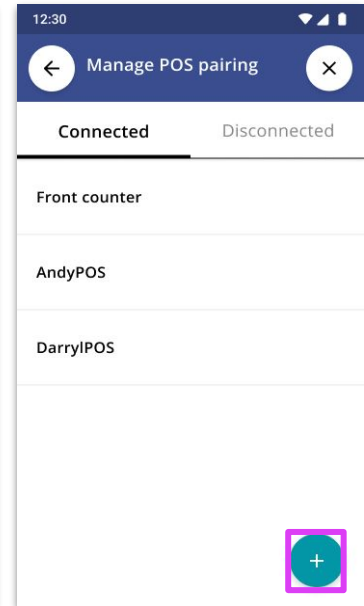
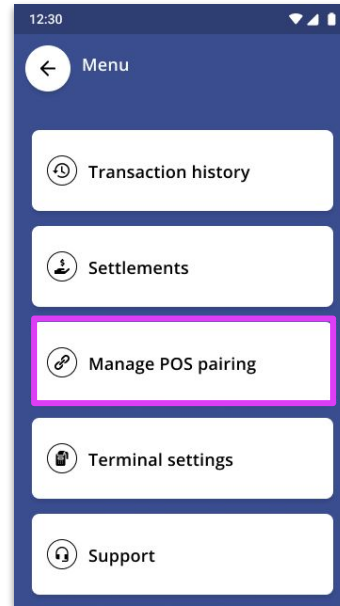
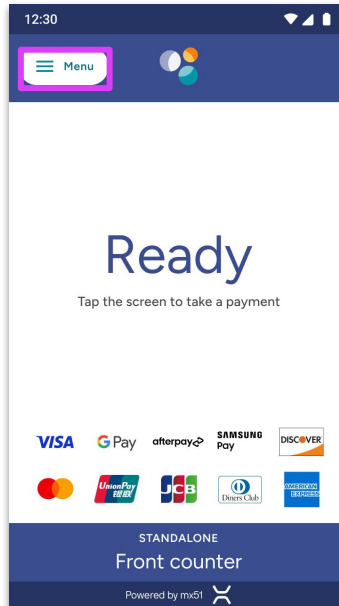
5. On the **EFTPOS terminal**, Select **Menu**

Note: If there is no existing pairing, the "Manage POS pairing" button will show

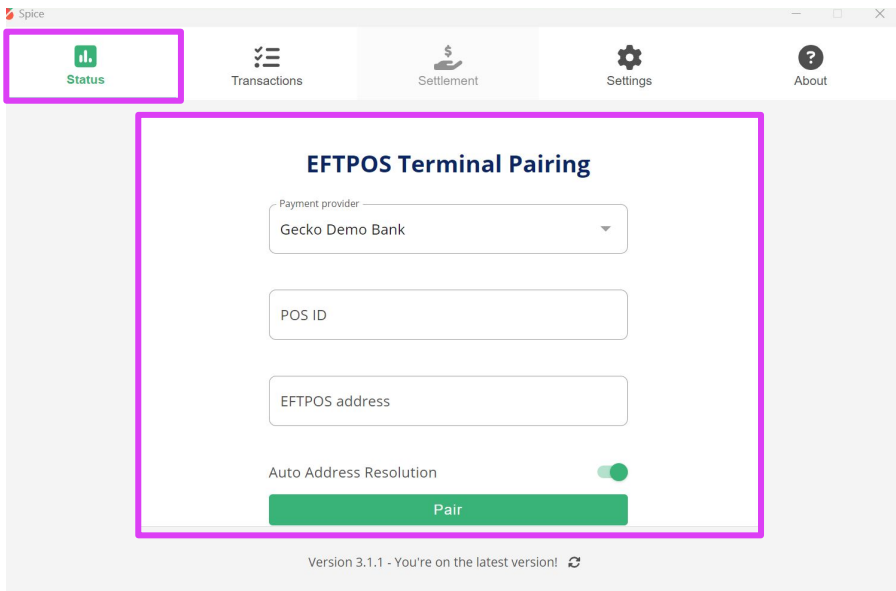
6. Select **Manage POS pairing**

7. Select **+**

Example Screens



Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (4 of 6)

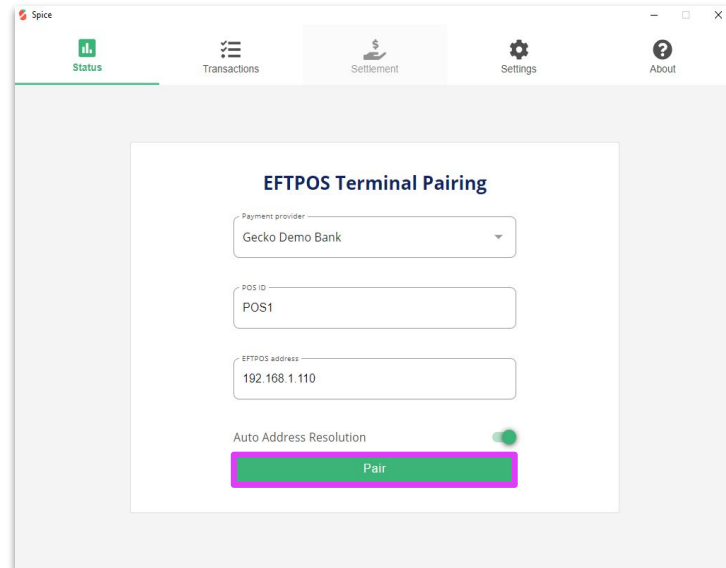
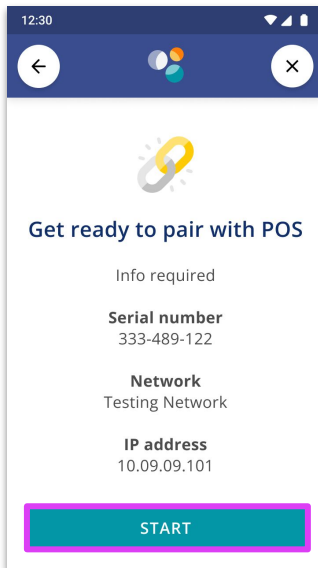
Steps	Example Screens
<p>8. Go to the Status tab on Spice.</p> <p>9. On Spice, select your payment provider, enter the details of the EFTPOS terminal and enable Auto Address resolution.</p>	 <p>The screenshot displays the Spice application interface. The top navigation bar includes the 'Status' tab, which is highlighted with a red box. Below the navigation bar, the 'EFTPOS Terminal Pairing' screen is shown, also highlighted with a red box. This screen contains a 'Payment provider' dropdown menu set to 'Gecko Demo Bank', a 'POS ID' input field, an 'EFTPOS address' input field, and an 'Auto Address Resolution' toggle switch that is turned on. A green 'Pair' button is located at the bottom of the pairing form. The footer of the application indicates 'Version 3.1.1 - You're on the latest version!'.</p>

Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (5 of 6)

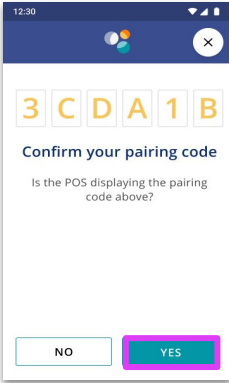
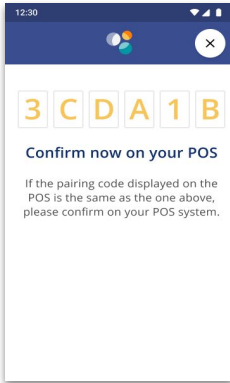
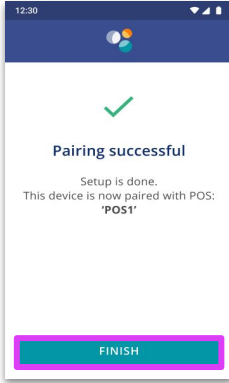
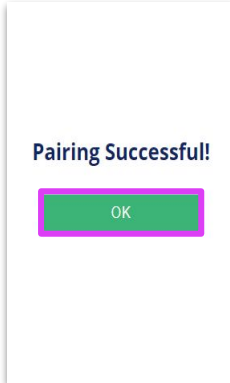
Steps

10. Select **START** on the EFTPOS terminal and **PAIR** on Spice.

Example Screens



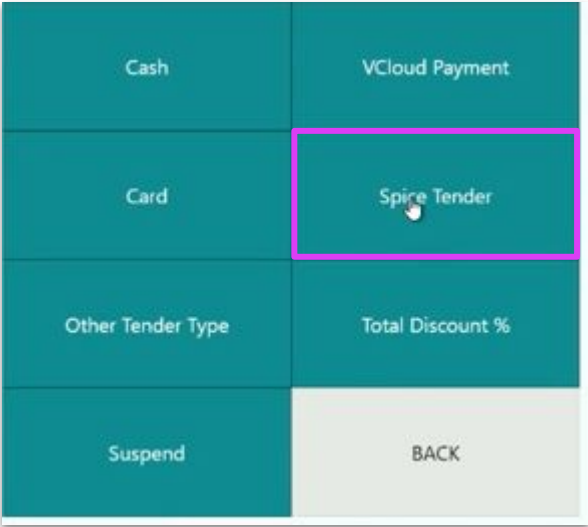
Pairing the POS to the EFTPOS Terminal - *Setting up Spice (6 of 6)*

Steps	Example Screens
<div>11. Ensure the code displayed matches what is displayed on Spice and select YES on the EFTPOS terminal.</div> <div>12. Select FINISH on the EFTPOS terminal.</div> <div>13. Select OK on Spice.</div>	<div><p>12:30</p><p>3 C D A 1 B</p><p>Confirm your pairing code</p><p>Is the POS displaying the pairing code above?</p><p>NO YES</p></div> <div><p>12:30</p><p>3 C D A 1 B</p><p>Confirm now on your POS</p><p>If the pairing code displayed on the POS is the same as the one above, please confirm on your POS system.</p></div> <div><p>12:30</p><p>Pairing successful</p><p>Setup is done. This device is now paired with POS: 'POS1'</p><p>FINISH</p></div> <div><p>Pairing Successful!</p><p>OK</p></div>

Perform a Test Purchase Transaction - (2 of 2)

Steps	Example Screens
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3. Select **Spice Tender** as the payment type



Perform a Test Refund Transaction - (1 of 3)

Steps

Example Screens

To Refund the test purchase transaction:

- 1. Select Transactions List, Print, Return
- 2. Select Void

Ship To :	Delivery Time :
Pickup Date:	Pickup Time:
Start	Transactions List, Print, Return
Customer Orders	Retail Messages
Refund	Payment into account
Recall Suspended Transaction	Tender Operations
Supervisor menu	Logoff

Void

Print Copy

Print Invoice

Copy

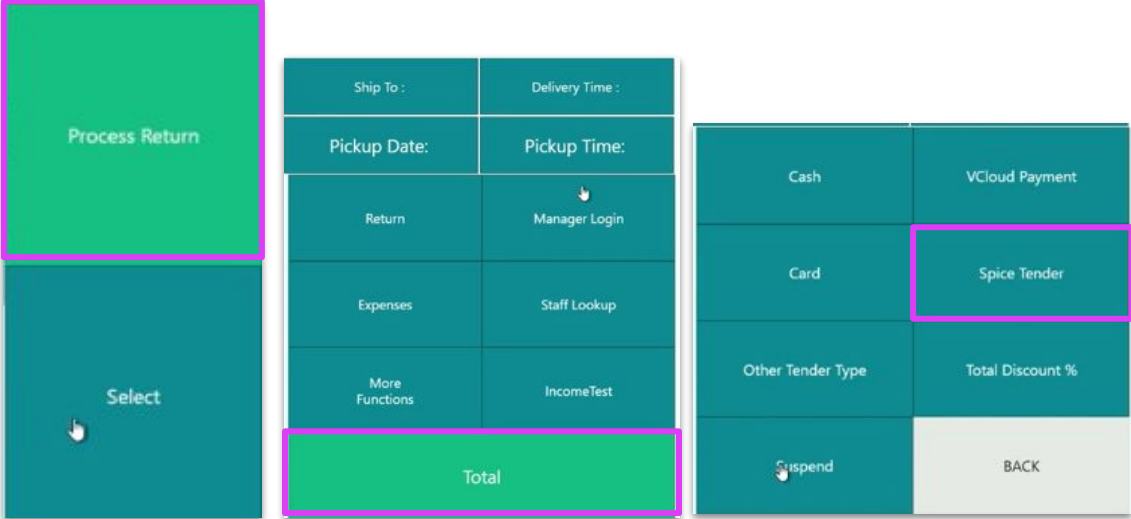
Void and Copy

Cancel

Perform a Test Refund Transaction - (2 of 3)

Steps	Example Screens
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- 3. Select **Process Return**
- 4. Select **Total**
- 5. Select **Spice Tender**



Perform a Test Refund Transaction - (3 of 3)

Steps	Example Screens
<p>6. Complete payment on EFTPOS terminal</p>	