

PBSA (Spice)

Pairing and Transaction User Guide

Updated on, by: 23 January 25, HMS

Reviewed on, by: 24 January 25, TB

mx51



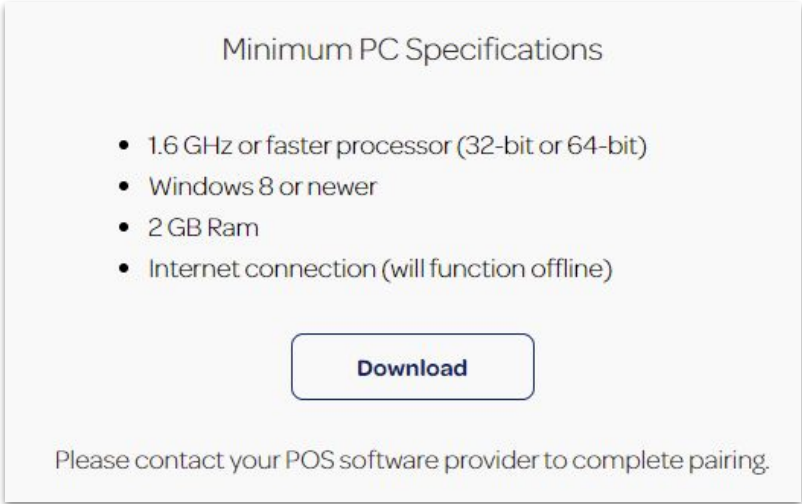
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System Requirements

Systems	Requirements
Connectivity	Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the same Local Area Network
POS Version	2.74.0 and above
POS Operating System	Windows 10 and above
Integration Type	SPICE

Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (1 of 7)

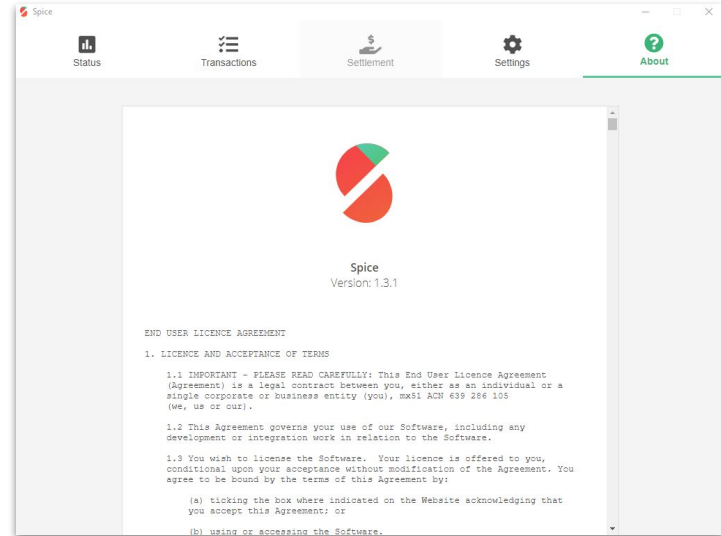
Steps	Example Screens
<p>1. Download Spice</p> <p>https://spice.integration.mspenv.io/latest.exe</p> <p><i>* Please see your POS provider for enabling Spice integration within the POS. Set up will vary depending on the POS provider.</i></p> <p>2. Spice will begin downloading. Once complete, select open in your toolbar or go to your PC downloads folder.</p> <p>3. When the program is run, there is no visible installation process and Spice should appear within a few seconds.</p>	 <p>The screenshot shows a dialog box titled "Minimum PC Specifications". It contains a bulleted list of requirements: 1.6 GHz or faster processor (32-bit or 64-bit), Windows 8 or newer, 2 GB Ram, and Internet connection (will function offline). Below the list is a "Download" button. At the bottom of the dialog, it says "Please contact your POS software provider to complete pairing."</p>

Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (2 of 7)

Steps

4. You will be automatically directed to the about tab (end user licence agreement).

Example Screens

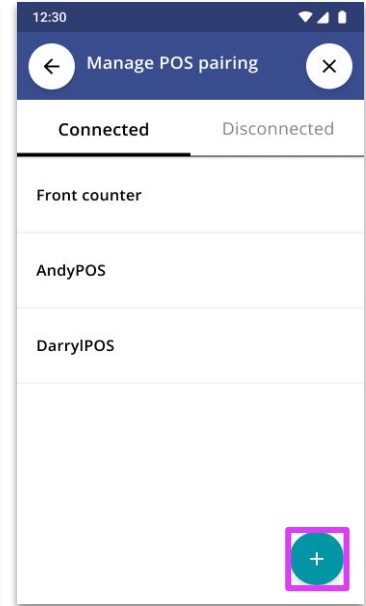
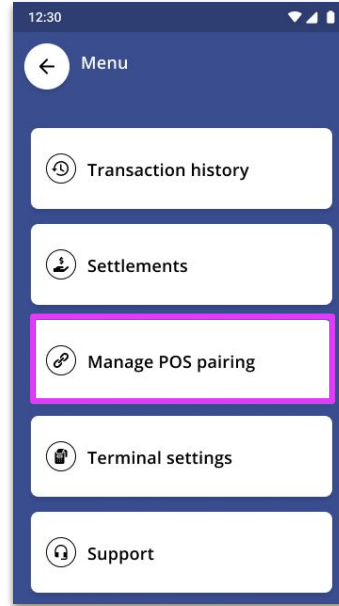
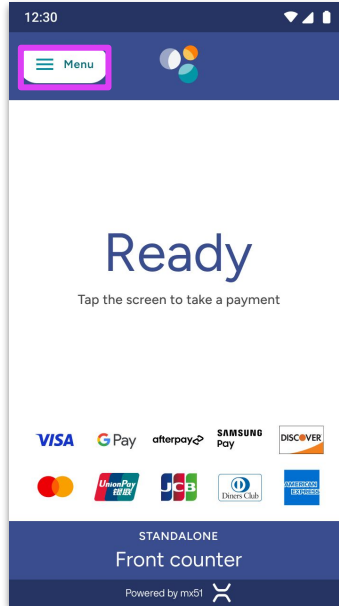


Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (3 of 7)

Steps

5. On the EFTPOS terminal, Select **Menu**
Note: If there is no existing pairing, the "Manage POS pairing" button will show
6. Select **Manage POS pairing**
7. Select **+**

Example Screens



Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (4 of 7)

Steps

8. Go to the **Status** tab on Spice.
9. On **Spice**;
 - o Select your **payment provider**, enter the details of the EFTPOS terminal and **enable Auto Address resolution**.

Example Screens

The screenshot shows the Spice application interface. The top navigation bar includes the **Status** tab (highlighted with a red box), **Transactions**, **Settlement**, **Settings**, and **About**. The main content area displays the **EFTPOS Terminal Pairing** screen (also highlighted with a red box). This screen contains the following fields and controls:

- Payment provider**: A dropdown menu currently showing "Gecko Demo Bank".
- POS ID**: A text input field.
- EFTPOS address**: A text input field.
- Auto Address Resolution**: A toggle switch that is currently turned on (green).
- Pair**: A green button to initiate the pairing process.

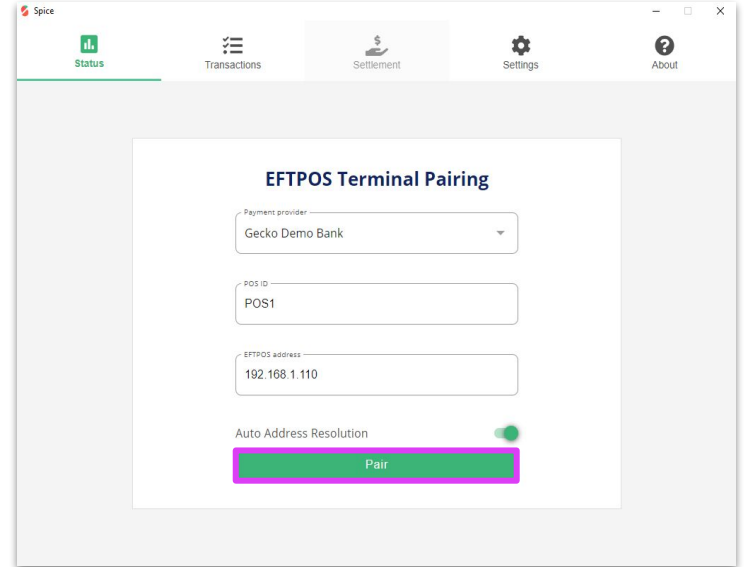
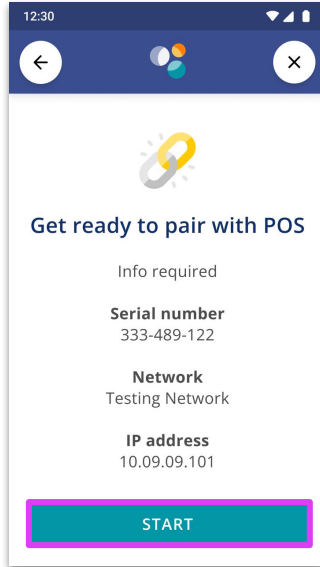
At the bottom of the screen, it displays "Version 3.1.1 - You're on the latest version!" with a refresh icon.

Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (5 of 7)

Steps

10. Select **START** on the EFTPOS terminal and **PAIR** on Spice.

Example Screens

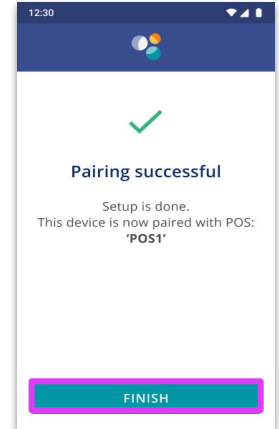
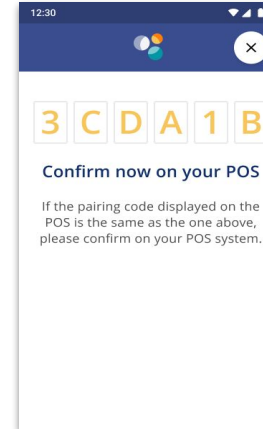
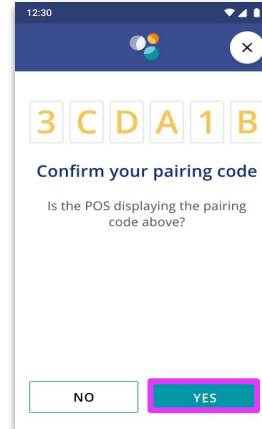
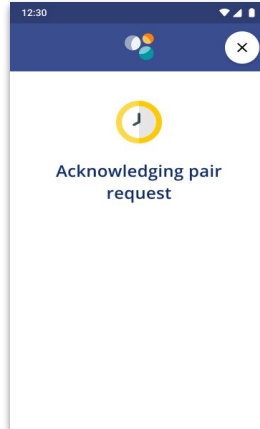


Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (6 of 7)

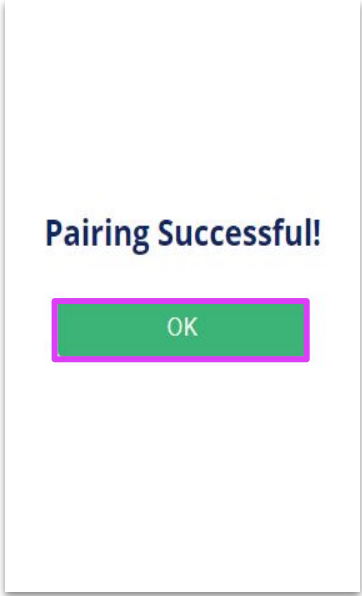
Steps

11. Ensure the code displayed matches what is displayed on Spice and select **YES** on the EFTPOS terminal.
12. Select **FINISH** on the EFTPOS terminal.

Example Screens



Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (7 of 7)

Steps	Example Screens
13. Select OK on Spice.	 A screenshot of a mobile device screen. The screen is white with a thin grey border. In the center, the text "Pairing Successful!" is displayed in a bold, black, sans-serif font. Below the text is a red rectangular button with rounded corners and a thin black border. The button contains the text "OK" in a white, sans-serif font. The button is highlighted with a red border.

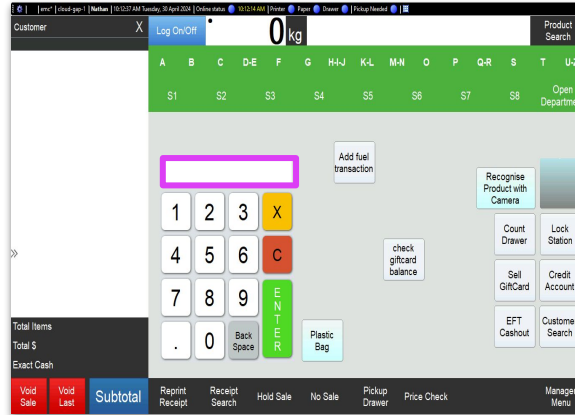
Perform a Test Purchase Transaction

Steps

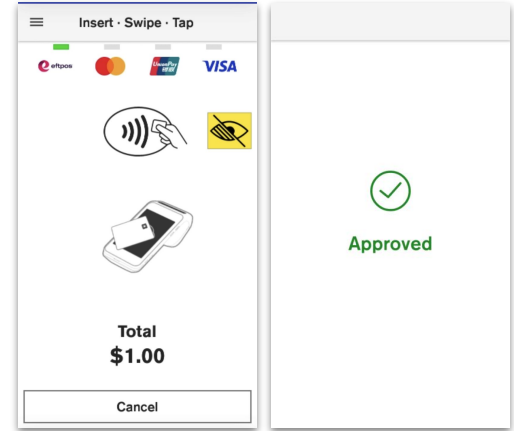
To perform a test [Purchase Transaction](#) to ensure that the integrated solution is working;

1. Enter a product code and select [ENTER](#). Product codes will vary by site (eg, entering 4211 should prompt you to weigh an item on the scale).
2. After inputting the product, select [Subtotal](#), then select [eftpos](#).
3. The transaction will be sent to the eftpos terminal for payment.

Example Screens



POS screen



EFTPOS Terminal screens

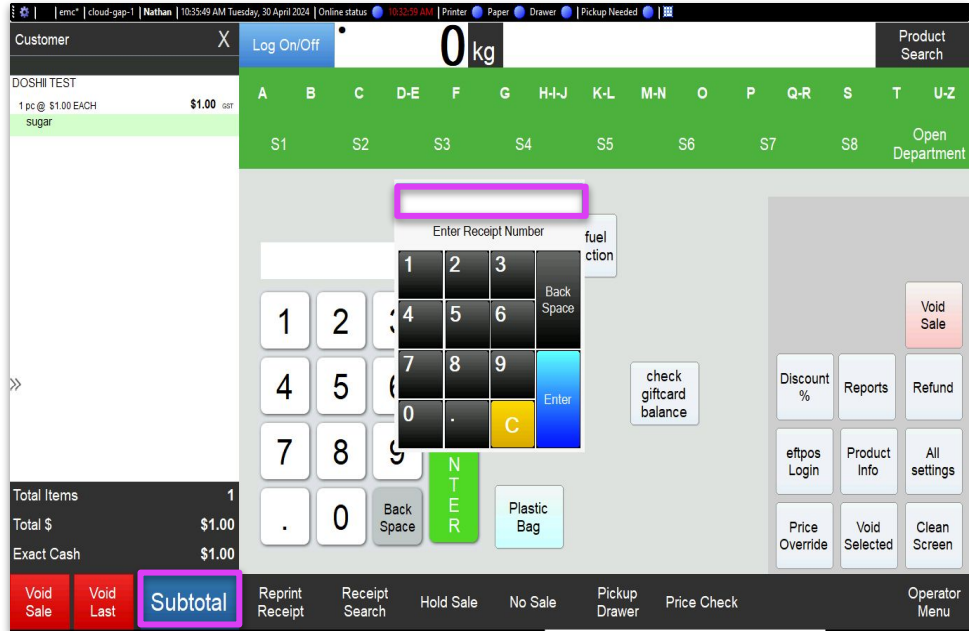
Perform a Test Refund Transaction - (1 of 2)

Steps

If the test transaction needs to be refunded, select [Manager Menu](#) in the bottom right.

1. You'll be prompted to input an override code and a PIN. This is merchant specific and can be obtained through the merchant or POS.
2. Input the [Receipt Number](#). This will be available on the receipt from the test transaction.
3. Select [Subtotal](#), then select [Eftpos](#).

Example Screens



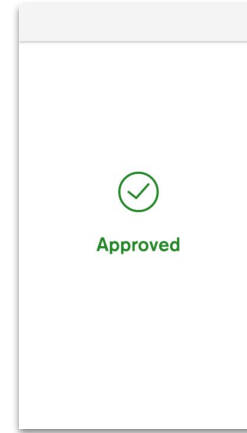
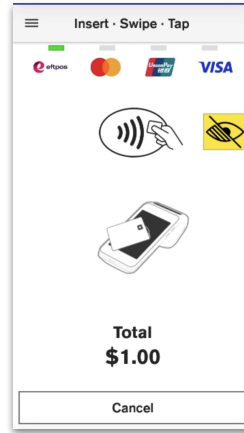
POS screen

Perform a Test Refund Transaction - (2 of 2)

Steps

4. On the eftpos terminal, enter the **manager passcode** and select **mode of payment**

Example Screens



EFTPOS Terminal screens