

EatCool (iOS)

# Pairing and Transaction User Guide

Updated on, by: 13/01/2025 MHB

Reviewed on, by: 21/01/2025 TB

mx51



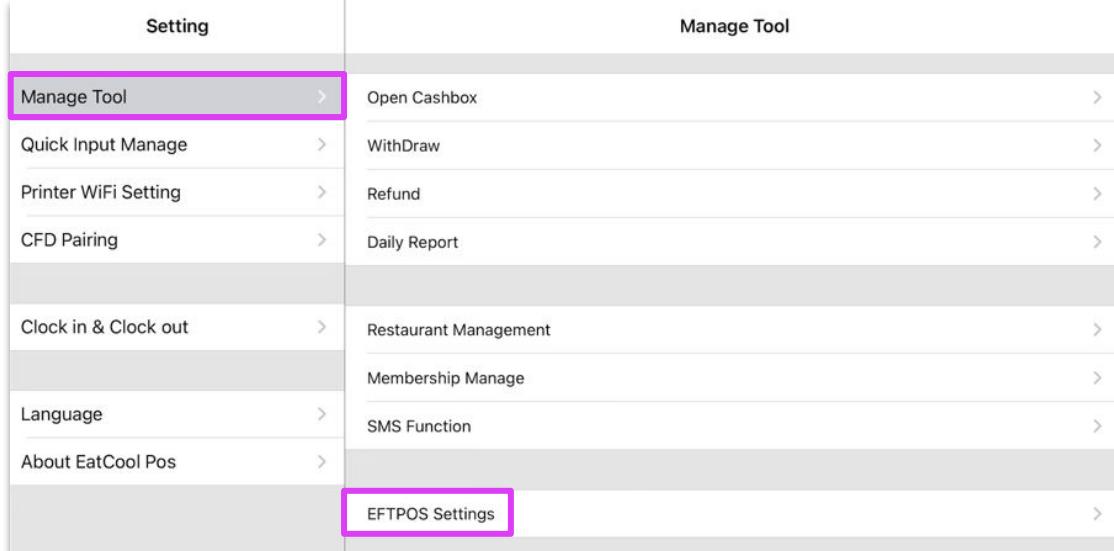
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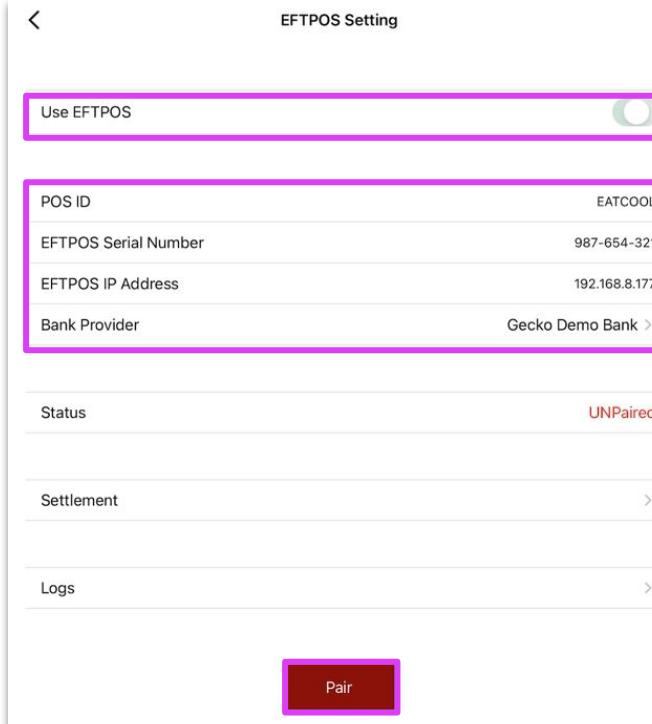
# System Requirements

Systems	Requirements
Connectivity	Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the <a href="#">same Local Area Network</a> . (This is usually setup by the Abacus technician during POS install).
POS Version	<a href="#">Version: 1.1.6</a>
POS Operating System	iOS, iPadOS
Integration Type	SPI

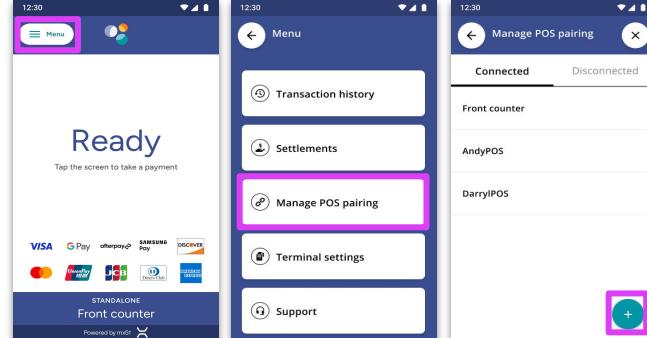
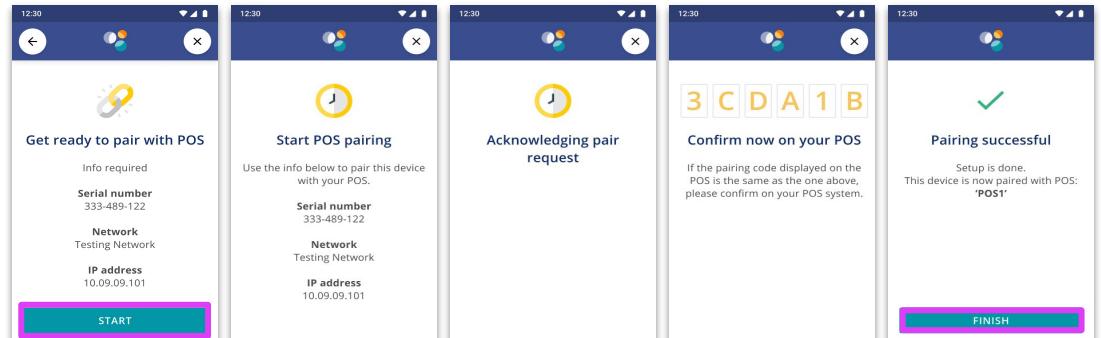
# Pairing the POS to the EFTPOS Terminal - *POS configuration (1 of 2)*

Steps	Example Screens																		
<ol style="list-style-type: none"><li>1. Select <b>Settings</b></li><li>2. Select <b>Manage Tool</b></li><li>3. Select <b>EFTPOS Settings</b></li></ol>	 <p>The screenshot shows a list of management tools. The 'Manage Tool' option is highlighted with a pink box, and the 'EFTPOS Settings' option is also highlighted with a pink box at the bottom of the list.</p> <table border="1"><thead><tr><th data-bbox="731 238 1057 292">Setting</th><th data-bbox="1057 238 1845 292">Manage Tool</th></tr></thead><tbody><tr><td data-bbox="731 292 1057 346">Manage Tool</td><td data-bbox="1057 292 1845 346">Open Cashbox</td></tr><tr><td data-bbox="731 346 1057 400">Quick Input Manage</td><td data-bbox="1057 346 1845 400">&gt;</td></tr><tr><td data-bbox="731 400 1057 454">Printer WiFi Setting</td><td data-bbox="1057 400 1845 454">&gt;</td></tr><tr><td data-bbox="731 454 1057 508">CFD Pairing</td><td data-bbox="1057 454 1845 508">&gt;</td></tr><tr><td data-bbox="731 508 1057 562">Clock in &amp; Clock out</td><td data-bbox="1057 508 1845 562">&gt;</td></tr><tr><td data-bbox="731 562 1057 616">Language</td><td data-bbox="1057 562 1845 616">&gt;</td></tr><tr><td data-bbox="731 616 1057 670">About EatCool Pos</td><td data-bbox="1057 616 1845 670">&gt;</td></tr><tr><td data-bbox="731 670 1057 724"></td><td data-bbox="1057 670 1845 724">EFTPOS Settings</td></tr></tbody></table>	Setting	Manage Tool	Manage Tool	Open Cashbox	Quick Input Manage	>	Printer WiFi Setting	>	CFD Pairing	>	Clock in & Clock out	>	Language	>	About EatCool Pos	>		EFTPOS Settings
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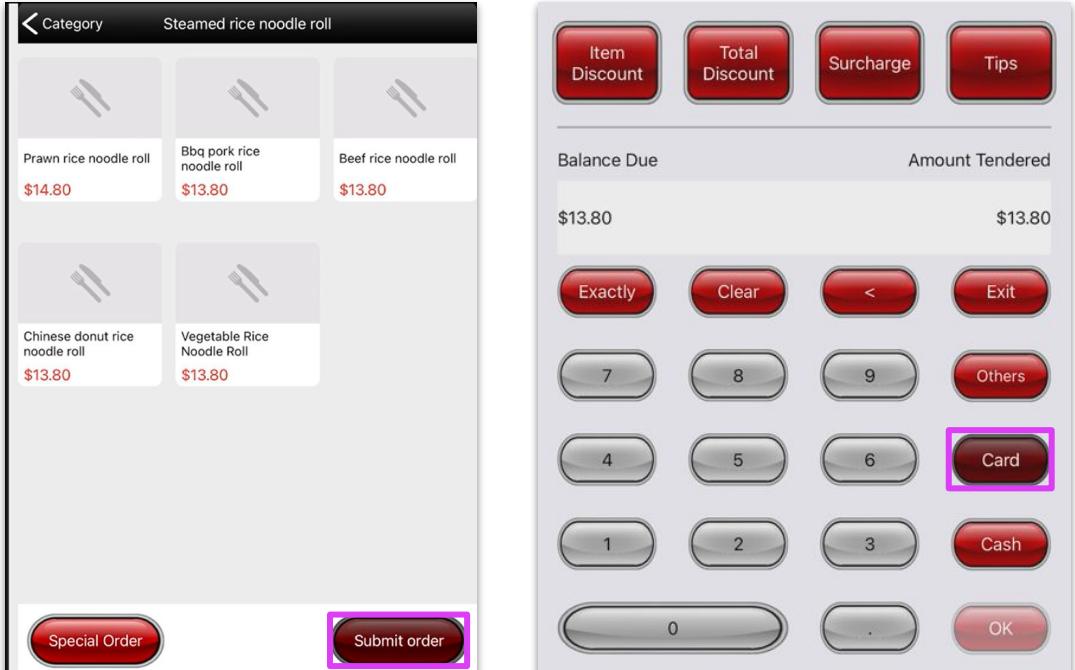
# Pairing the POS to the EFTPOS Terminal - *POS configuration (2 of 2)*

Steps	Example Screens
<ol style="list-style-type: none"><li>4. Toggle <b>Use EFTPOS</b> on</li><li>5. Enter the <b>EFTPOS Serial Number</b></li><li>6. Enter the <b>EFTPOS IP Address</b></li><li>7. Select the <b>Bank Provider</b></li><li>8. Select <b>Pair</b></li></ol>	 <p>The screenshot shows the 'EFTPOS Setting' screen. At the top, there is a toggle switch labeled 'Use EFTPOS' which is turned on. Below this, there is a table with four rows: 'POS ID' (EATCOOL), 'EFTPOS Serial Number' (987-654-321), 'EFTPOS IP Address' (192.168.8.177), and 'Bank Provider' (Gecko Demo Bank). The 'Bank Provider' row is highlighted with a pink border. At the bottom of the screen, there are three buttons: 'Status' (Status: UNPaired), 'Settlement' (Status: UNPaired), and 'Logs' (Status: UNPaired). The 'Pair' button is highlighted with a pink border at the bottom center.</p>

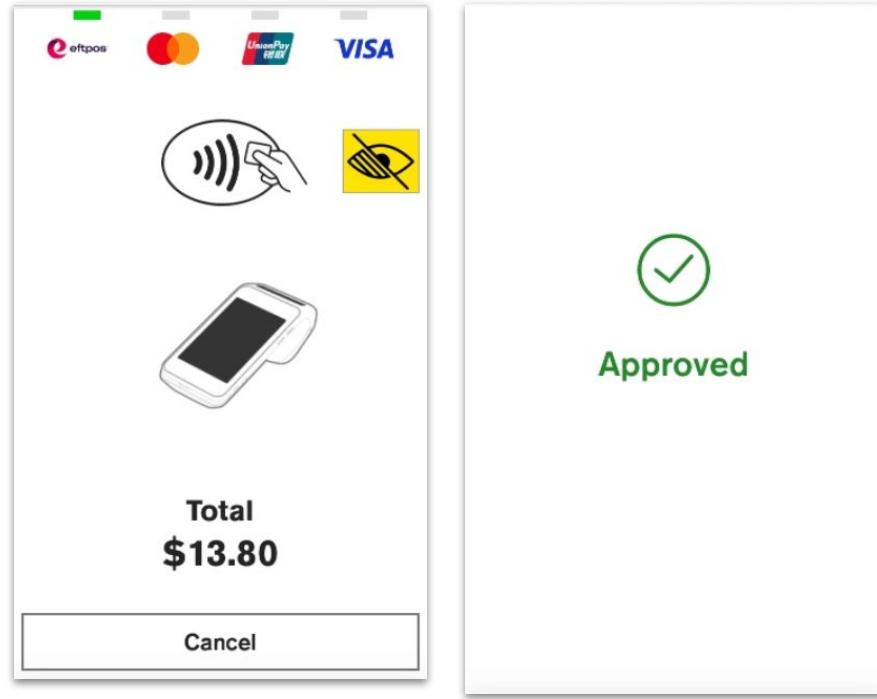
# Pairing the POS to the EFTPOS Terminal - *EFTPOS Terminal* (1 of 1)

Steps	Example Screens
<ol style="list-style-type: none"><li>1. On the <b>EFTPOS terminal</b>, Select <b>Menu</b>  <i>Note: If there is no existing pairing, the "Manage POS pairing" button will show</i></li><li>2. Select <b>Manage POS pairing</b></li><li>3. Select <b>+</b></li></ol>	
<ol style="list-style-type: none"><li>4. On the <b>EFTPOS Terminal</b><ul style="list-style-type: none"><li>o Select <b>START</b></li><li>o Ensure the code displayed matches what is displayed on POS, then select <b>YES</b></li><li>o Select <b>FINISH</b></li></ul></li></ol>	

# Perform a Test Purchase Transaction - (1 of 2)

Steps	Example Screens				
<p>To perform a test Purchase Transaction</p> <ol style="list-style-type: none"><li>1. Select the Product</li><li>2. Select Submit Order</li><li>3. Select Card</li></ol> <p><i>The transaction will be sent to the eftpos terminal for payment.</i></p> <ol style="list-style-type: none"><li>4. Present Card</li></ol>	 <p>Category: Steamed rice noodle roll</p> <table border="1"><thead><tr><th>Balance Due</th><th>Amount Tendered</th></tr></thead><tbody><tr><td>\$13.80</td><td>\$13.80</td></tr></tbody></table> <p>Special Order      Submit order</p> <p>Item Discount      Total Discount      Surcharge      Tips</p> <p>Exactly      Clear      &lt;      Exit</p> <p>7      8      9      Others</p> <p>4      5      6      Card</p> <p>1      2      3      Cash</p> <p>0      .      OK</p>	Balance Due	Amount Tendered	\$13.80	\$13.80
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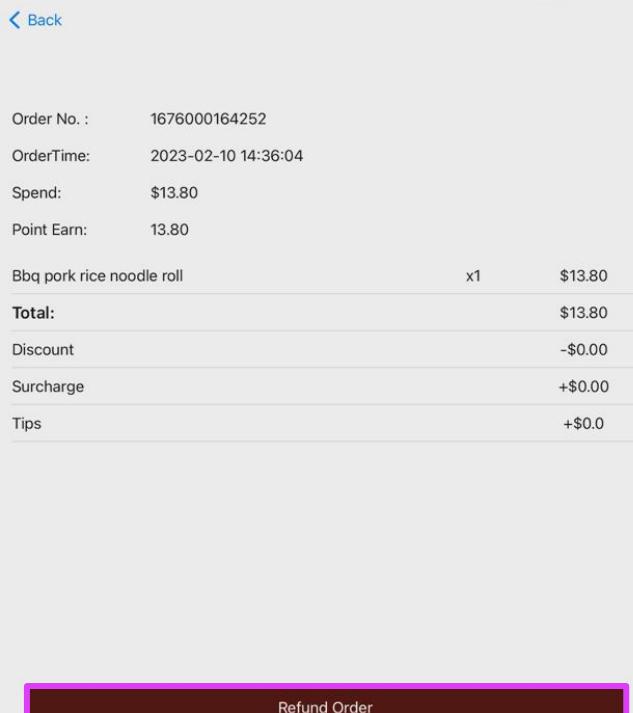
## Perform a Test Purchase Transaction - (2 of 2)

Steps	Example Screens
5. The transaction will be sent to the eftpos terminal for payment	

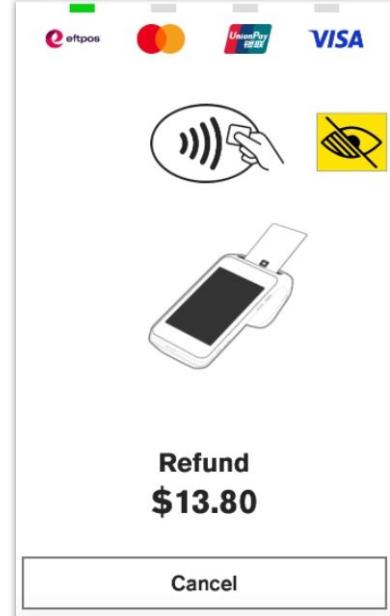
# Perform a Test Refund Transaction - (1 of 3)

Steps	Example Screens
<p>To perform a test Refund Transaction</p> <ol style="list-style-type: none"><li>1. Select <b>Setting</b></li><li>2. Select <b>Manage Tool</b></li><li>3. Select <b>Refund</b></li></ol>	 <p>The screenshot shows a mobile application's navigation menu. The top bar is grey with the text "Setting" on the left and "Manage Tool" on the right. Below this is a list of options:</p> <ul style="list-style-type: none"><li><b>Manage Tool</b> (highlighted with a pink box)</li><li>Quick Input Manage</li><li>Printer WiFi Setting</li><li>CFD Pairing</li><li><b>Refund</b> (highlighted with a pink box)</li><li>Open Cashbox</li><li>WithDraw</li><li>Daily Report</li></ul>

## Perform a Test Refund Transaction - (2 of 3)

Steps	Example Screens
<ol style="list-style-type: none"><li>4. Select the order to refund</li><li>5. Select <b>Refund Order</b></li></ol>	 <p data-bbox="960 237 1593 950">A screenshot of a mobile application interface for a food delivery or ordering service. The screen displays the following information:</p> <ul data-bbox="960 237 1593 950" style="list-style-type: none"><li>Order No. : 1676000164252</li><li>OrderTime: 2023-02-10 14:36:04</li><li>Spend: \$13.80</li><li>Point Earn: 13.80</li><li>Item: Bbq pork rice noodle roll x1 \$13.80</li><li>Total: \$13.80</li><li>Discount: -\$0.00</li><li>Surcharge: +\$0.00</li><li>Tips: +\$0.00</li></ul> <p data-bbox="960 907 1593 950">At the bottom of the screen is a dark red button with the text "Refund Order" in white.</p>

## Perform a Test Refund Transaction - (3 of 3)

Steps	Example Screens
<ol style="list-style-type: none"><li>6. Enter the <a href="#">Refund Reason</a></li><li>7. Select <a href="#">Confirm</a></li><li>8. Complete refund on EFTPOS terminal</li></ol>	<div data-bbox="725 231 1359 948"><p>Refund Order</p><p>Order No. 1676000164252 Total \$13.80</p><p>Refund Reason</p><p>Confirm</p></div> <div data-bbox="1416 289 1806 905"><p>eftpos</p><p>MasterCard</p><p>UnionPay</p><p>VISA</p><p>Refund \$13.80</p><p>Cancel</p></div>