

Hike (iOS) POS

# Pairing and Transaction User Guide

Updated on, by: 24 Jan, mL

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26 Nov 24, TB  
10 Jan 24, TB

mx51



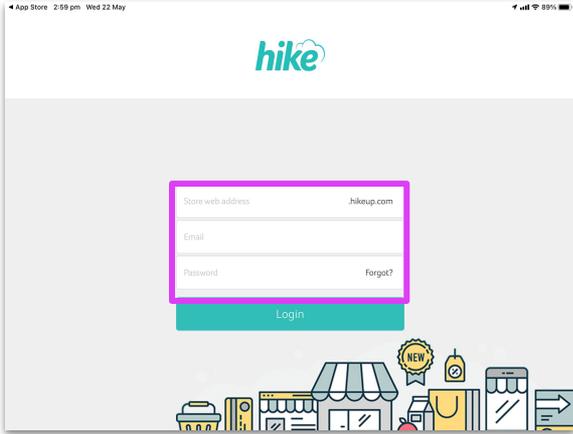
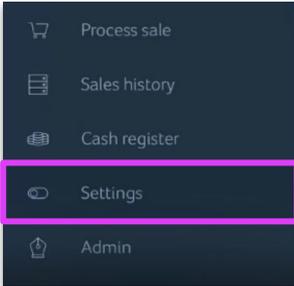
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- Perform a test Refund Transaction

# System Requirements

Systems	Requirements
Connectivity	Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the <a href="#">same Local Area Network</a>
POS Version	<a href="#">2.8.7 (1.0) and above</a>
POS Operating System	<a href="#">iOS</a>
Integration Type	<a href="#">SPI</a>

# Pairing the POS to the EFTPOS Terminal - *POS Configuration* (1 of 3)

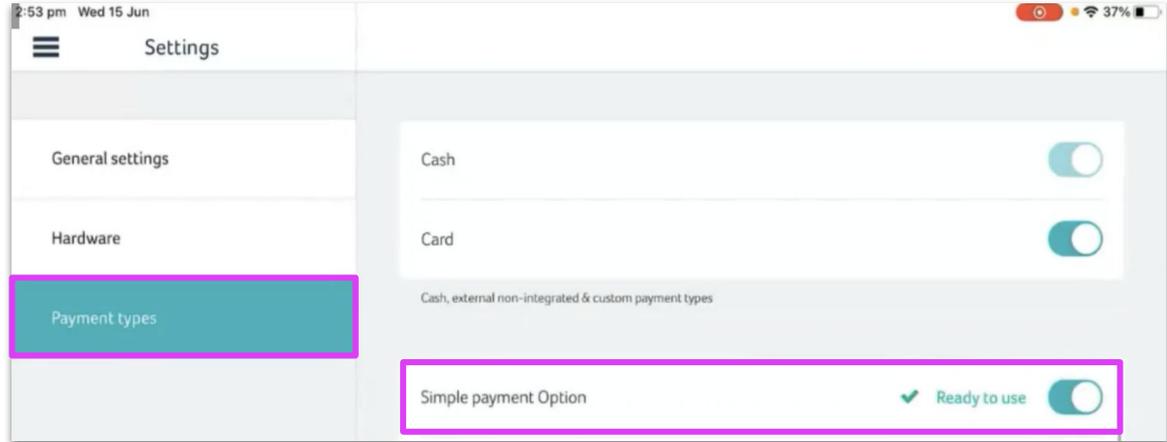
Steps	Example screens
<ol style="list-style-type: none"><li>1. Launch the <a href="#">Hike POS app</a></li><li>2. Enter credentials and select <a href="#">SIGN IN</a></li></ol> <p><i>*This is merchant specific and the credentials can be obtained through the merchant or POS.</i></p>	 <p>Hike screen</p>
<ol style="list-style-type: none"><li>3. Select the <a href="#">☰ icon</a> in the top left corner followed by <a href="#">Settings</a></li></ol>	 <p>Hike screen</p>

# Pairing the POS to the EFTPOS Terminal - *POS Configuration* (2 of 3)

## Steps

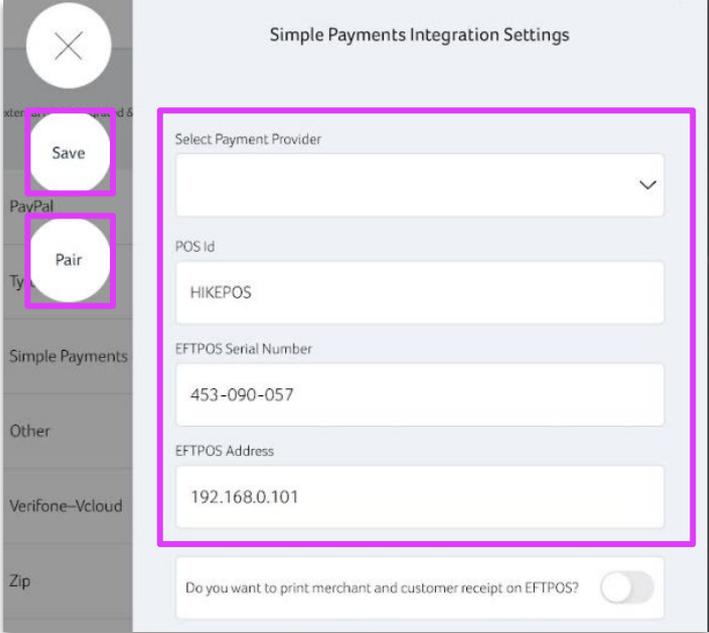
4. Select [Payment types](#) then select [Simple Payment Option](#)

## Example screens



*Hike screen*

# Pairing the POS to the EFTPOS Terminal - *POS Configuration (3 of 3)*

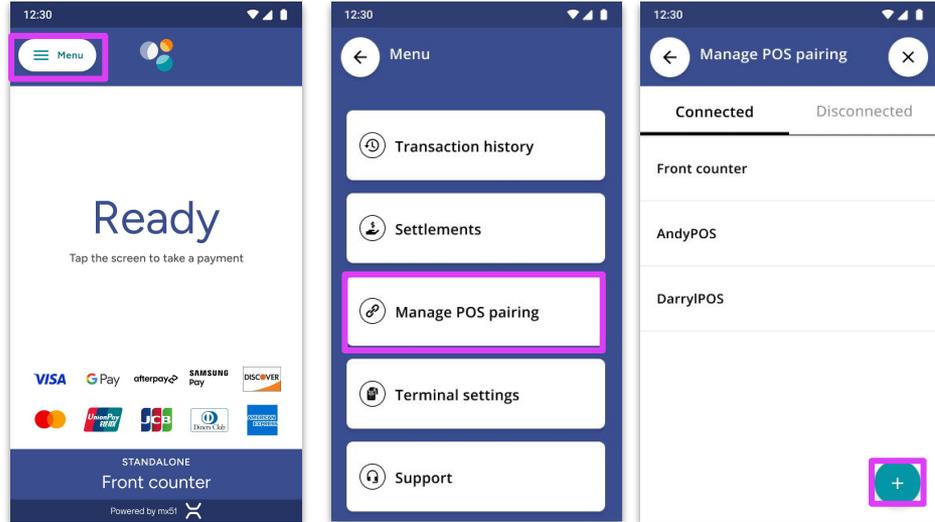
Steps	Example screens
<ol style="list-style-type: none"><li data-bbox="117 248 633 306">5. Select the <b>Payment Provider</b> from the dropdown menu</li><li data-bbox="117 345 614 402">6. Enter the <b>POS ID</b>, the <b>EFTPOS Serial Number</b> and the <b>EFTPOS Address</b></li><li data-bbox="117 441 533 467">7. Select <b>SAVE</b> followed by <b>Pair</b></li></ol>	 <p data-bbox="1302 936 1454 965"><i>Hike screen</i></p>

# Pairing the POS to the EFTPOS Terminal - *EFTPOS Terminal* (1 of 2)

## Steps

1. On the EFTPOS terminal, Select Menu  
*Note: If there is no existing pairing, the "Manage POS pairing" button will show*
2. Select Manage POS pairing
3. Select +

## Example screens



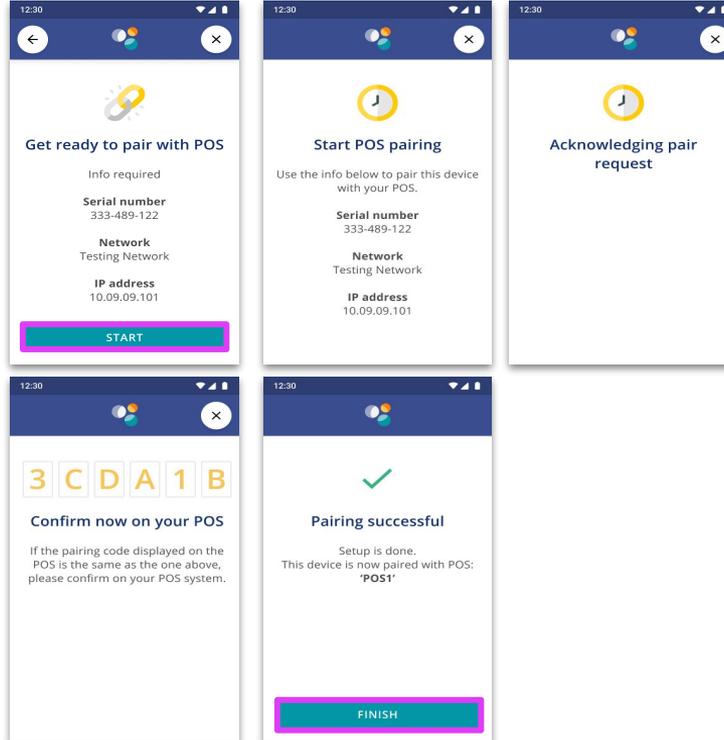
*EFTPOS Terminal screens*

# Pairing the POS to the EFTPOS Terminal - *EFTPOS Terminal* (2 of 2)

## Steps

4. On the **EFTPOS Terminal**
  - Select **START**
  - Ensure the code displayed matches what is displayed on POS, then select **YES**
  - Select **FINISH**

## Example Screens



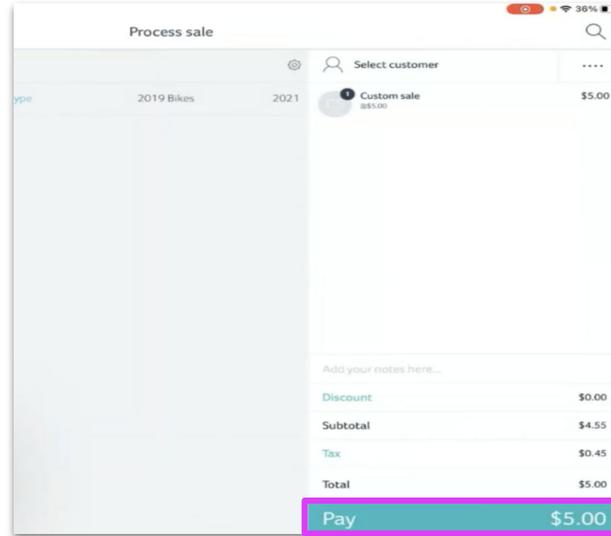
# Perform a Test Purchase Transaction

## Steps

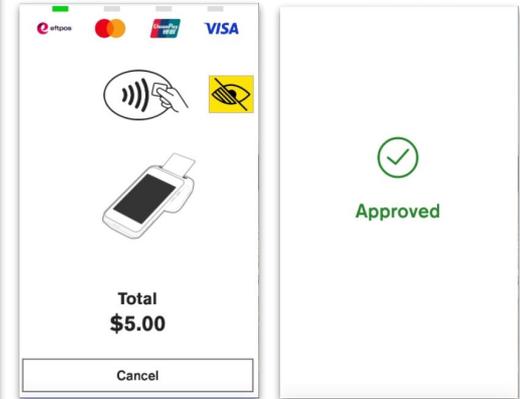
To perform a test [Purchase Transaction](#) to ensure that the integrated solution is working;

1. Select the [Product](#)
2. Select [Pay](#)
3. Select [Simple payment Option](#). The transaction will be sent to the eftpos terminal for payment.

## Example Screens



*Hike screen*



*EFTPOS Terminal screens*

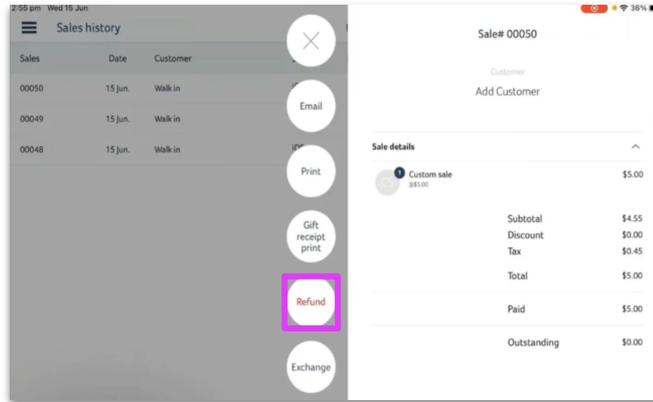
# Perform a Test Refund Transaction

## Steps

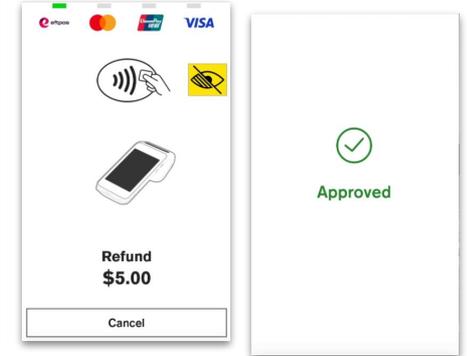
To [Refund](#) the test purchase transaction;

1. Select [☰ icon](#) followed by [Sales history](#)
2. Select the [Transaction](#) to be refunded followed by [Refund](#)
3. Select [Pay](#)
4. Select [Simple payment option](#). The transaction will be sent to the eftpos terminal for payment.
5. On the eftpos terminal, enter the [manager passcode](#)

## Example Screens



*Hike screen*



*EFTPOS Terminal screens*