

Hike (Browser)

Pairing and Transaction User Guide

Updated on, by: 23 January 25, HMS

Reviewed on, by: 24 January 25, TB

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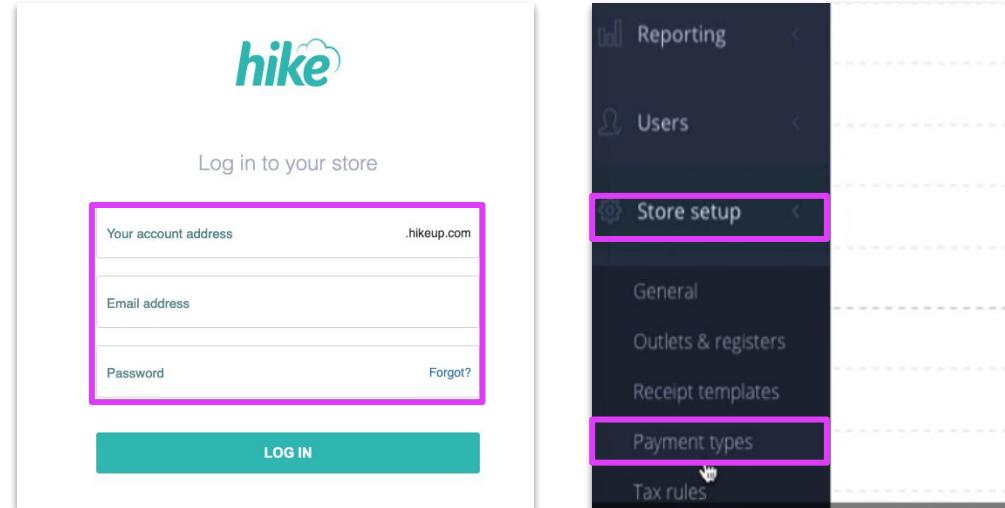
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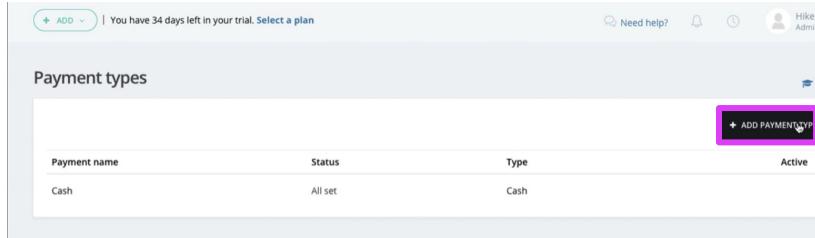
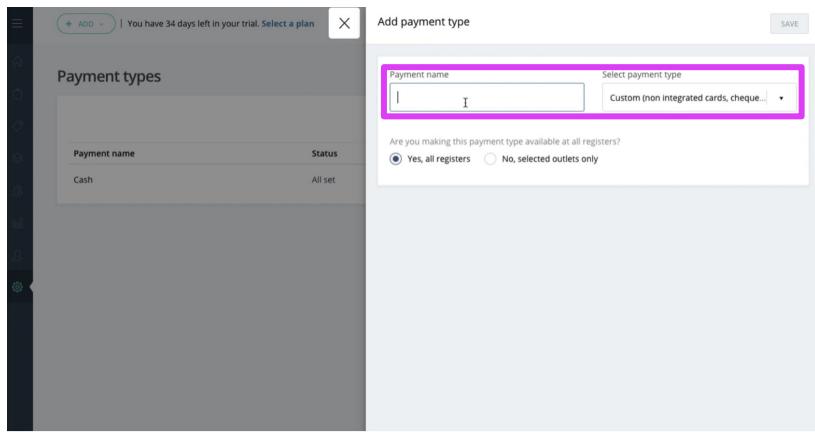
System Requirements

Systems	Requirements
Connectivity	Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the same Local Area Network
POS Version	3.0.0 and above
POS Operating System	Windows 7 and above
Integration Type	SPI

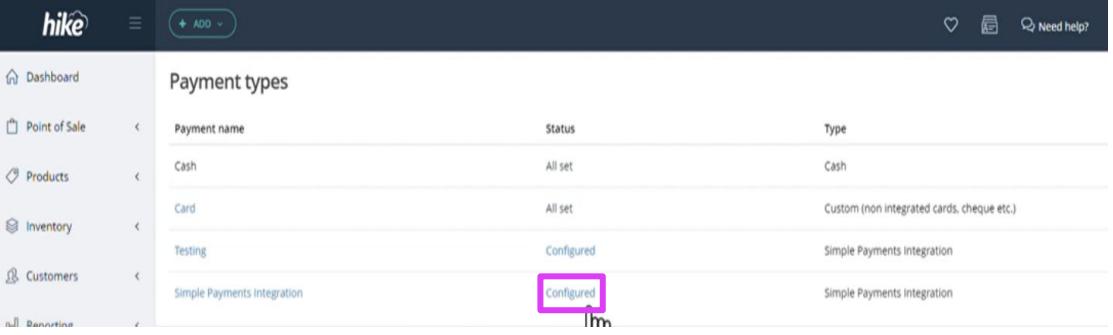
Pairing the POS to the EFTPOS Terminal - *POS configuration (1 of 4)*

Steps	Example Screens
<ol style="list-style-type: none">1. Launch a web browser and navigate to Hike POS2. Enter credentials followed by LOGIN <i>This is merchant specific and the credentials can be obtained through the merchant or POS.</i>3. Select Store Setup followed by Payment types on the bottom left	 <p data-bbox="1263 905 1378 926">Hike screen</p>

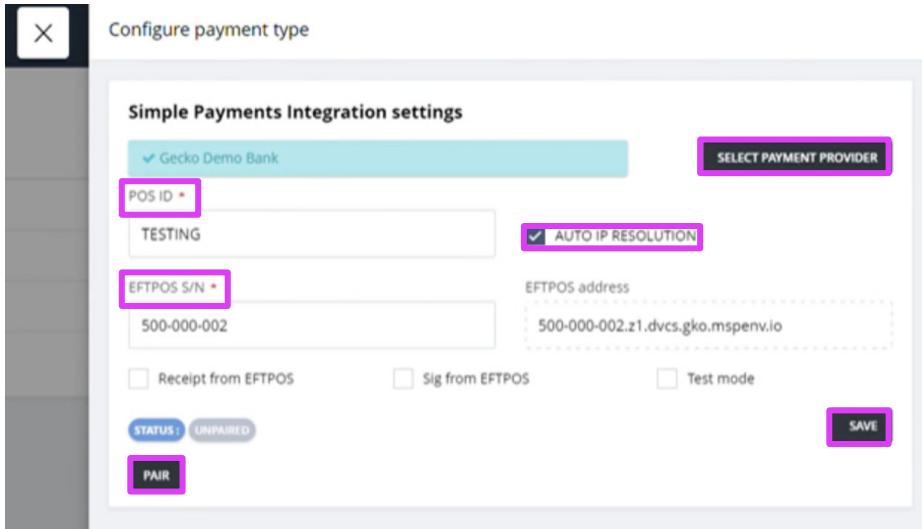
Pairing the POS to the EFTPOS Terminal - *POS configuration (2 of 4)*

Steps	Example Screens
4. Select ADD PAYMENT TYPE	 <p>Hike screen</p>
5. In Payment name , enter Simple Payment Option 6. In the dropdown menu Select payment type , select Simple Payment Integrations 7. Select if the payment type is to be added to all registers or to selected outlets only 8. Select SAVE	 <p>Hike screen</p>

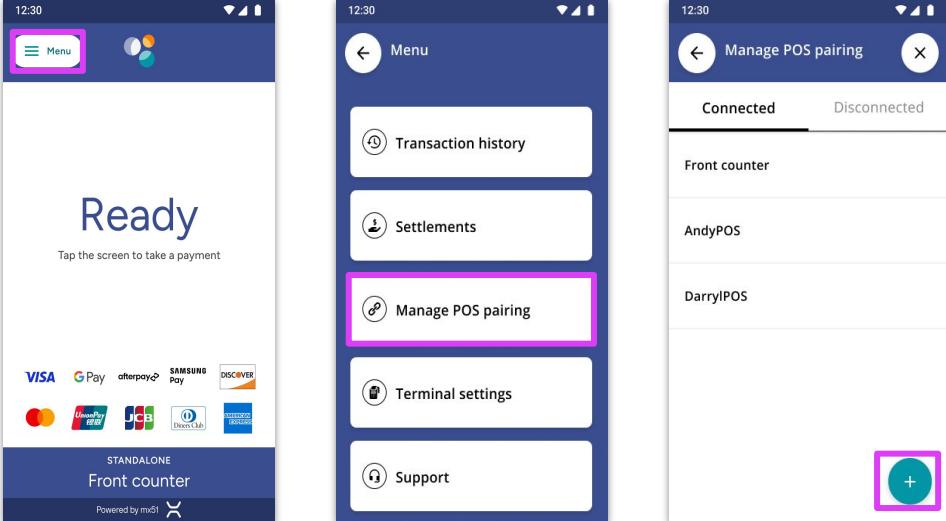
Pairing the POS to the EFTPOS Terminal - *POS configuration (3 of 4)*

Steps	Example Screens															
9. Select Simple Payments Integration from the Payment types, then select Configured	 <table border="1"><thead><tr><th data-bbox="764 505 1071 521">Payment name</th><th data-bbox="1071 505 1340 521">Status</th><th data-bbox="1340 505 1877 521">Type</th></tr></thead><tbody><tr><td data-bbox="764 543 1071 559">Cash</td><td data-bbox="1071 543 1340 559">All set</td><td data-bbox="1340 543 1877 559">Cash</td></tr><tr><td data-bbox="764 581 1071 597">Card</td><td data-bbox="1071 581 1340 597">All set</td><td data-bbox="1340 581 1877 597">Custom (non integrated cards, cheque etc.)</td></tr><tr><td data-bbox="764 618 1071 635">Testing</td><td data-bbox="1071 618 1340 635">Configured</td><td data-bbox="1340 618 1877 635">Simple Payments Integration</td></tr><tr><td data-bbox="764 656 1071 672">Simple Payments Integration</td><td data-bbox="1071 656 1340 672">Configured</td><td data-bbox="1340 656 1877 672">Simple Payments Integration</td></tr></tbody></table> <p data-bbox="1263 908 1378 924"><i>Hike screen</i></p>	Payment name	Status	Type	Cash	All set	Cash	Card	All set	Custom (non integrated cards, cheque etc.)	Testing	Configured	Simple Payments Integration	Simple Payments Integration	Configured	Simple Payments Integration
Payment name	Status	Type														
Cash	All set	Cash														
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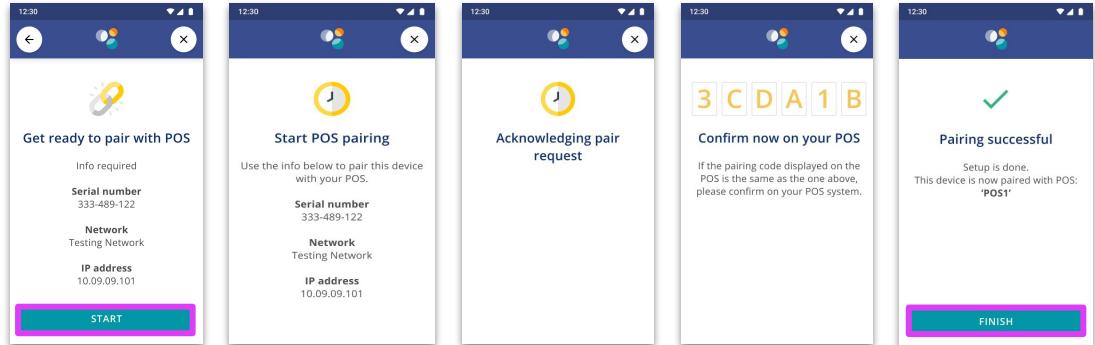
Pairing the POS to the EFTPOS Terminal - *POS configuration (4 of 4)*

Steps	Example Screens
<ol style="list-style-type: none">10. In the dropdown menu, select the Payment Provider<ol style="list-style-type: none">a.11. Enter the POS ID and the EFTPOS S/N<ol style="list-style-type: none">a.12. Enable AUTO IP RESOLUTION followed by SAVE13. Select PAIR	 <p>Configure payment type</p> <p>Simple Payments Integration settings</p> <p>Gecko Demo Bank <input type="checkbox"/> SELECT PAYMENT PROVIDER</p> <p>POS ID * TESTING <input checked="" type="checkbox"/> AUTO IP RESOLUTION</p> <p>EFTPOS S/N * 500-000-002</p> <p>EFTPOS address 500-000-002.z1.dvcs.gko.mspenv.io</p> <p><input type="checkbox"/> Receipt from EFTPOS <input type="checkbox"/> Sig from EFTPOS <input type="checkbox"/> Test mode</p> <p>PAIR SAVE</p> <p>Hike screen</p>

Pairing the POS to the EFTPOS Terminal - *Eftpos Terminal* (1 of 2)

Steps	Example Screens
<ol style="list-style-type: none">1. On the EFTPOS terminal, Select Menu <i>Note: If there is no existing pairing, the "Manage POS pairing" button will show</i>2. Select Manage POS pairing3. Select +	 <p>EFTPOS Terminal screens</p>

Pairing the POS to the EFTPOS Terminal - *EFTPOS Terminal* (2 of 2)

Steps	Example Screens
<p>4. On the EFTPOS Terminal:</p> <ul style="list-style-type: none">○ Select START○ Ensure the code displayed matches what is displayed on POS and select YES○ Select FINISH	 <p>EFTPOS Terminal screens</p>

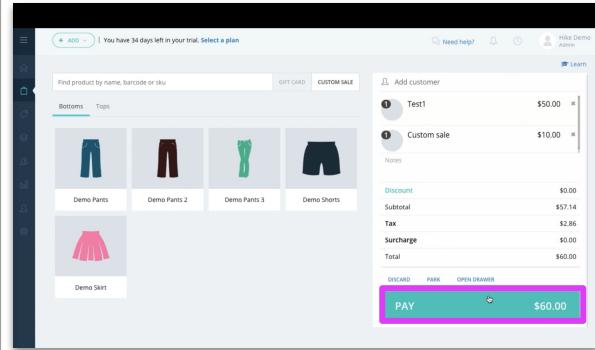
Perform a Test Purchase Transaction

Steps

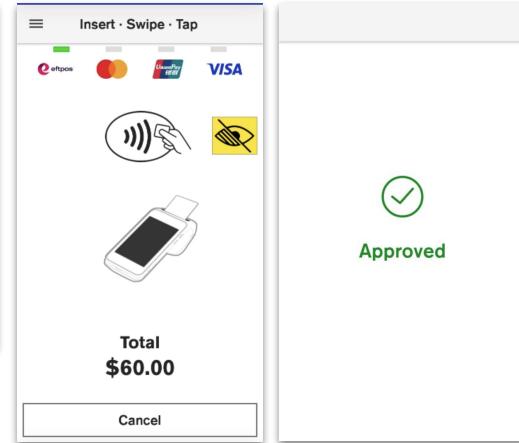
To perform a test **Purchase Transaction** to ensure that the integrated solution is working;

1. Select **Process sale**
2. Select **Product** followed by **PAY**
3. Select **Simple Payments Integration**. The transaction will be sent to the eftpos terminal for payment.

Example Screens



Hike screen



EFTPOS Terminal screens

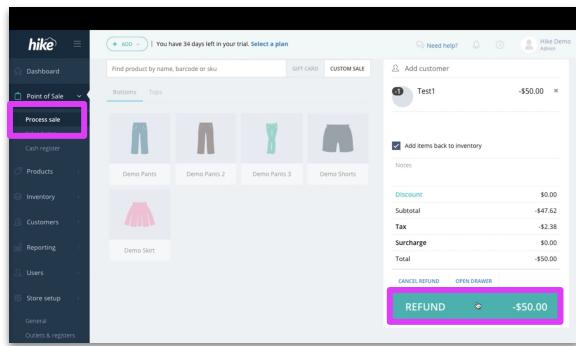
Perform a Test Refund Transaction

Steps

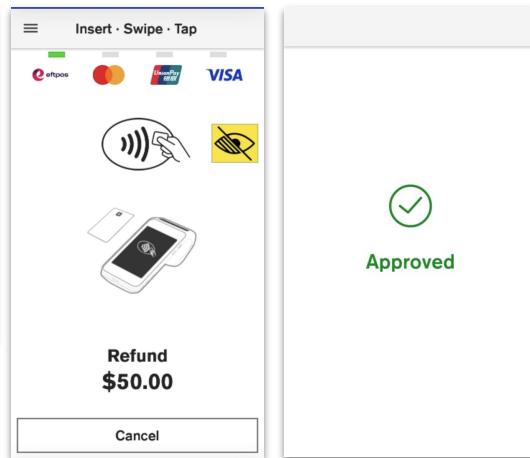
To Refund the test purchase transaction;

1. Select **Sales History**
2. Select the **Transaction** to be refunded followed by **Refund**
3. Select **REFUND**
4. Select **Simple Payments Integration**. The transaction will be sent to the eftpos terminal for payment.
5. On the eftpos terminal, enter the **manager passcode**

Example Screens



Hike screen



EFTPOS Terminal screens