

Hike (Browser)

# Pairing and Transaction User Guide

Updated on, by: 23 January 25, HMS

Reviewed on, by: 24 January 25, TB

mx51



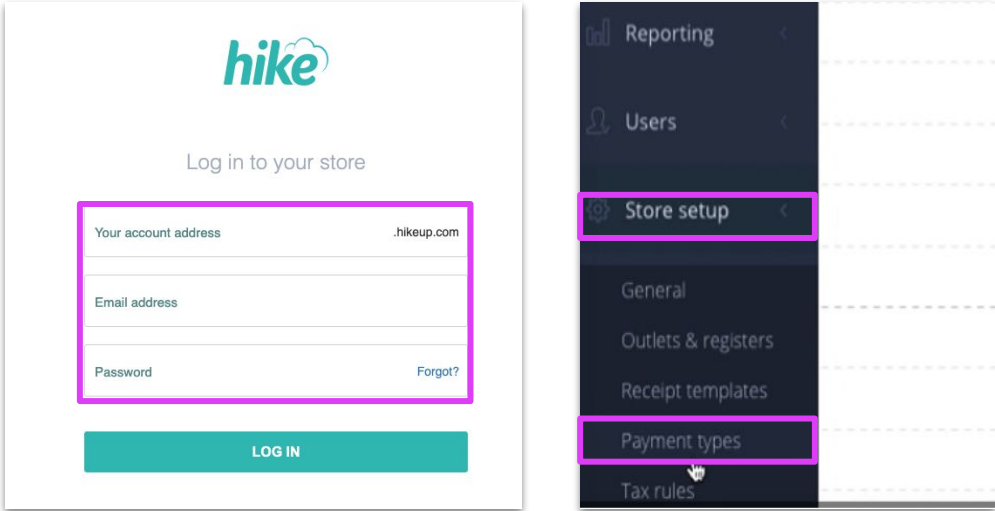
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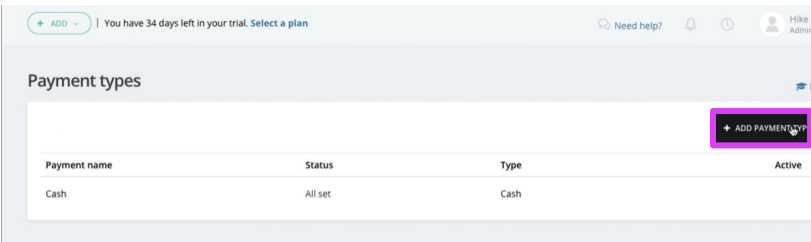
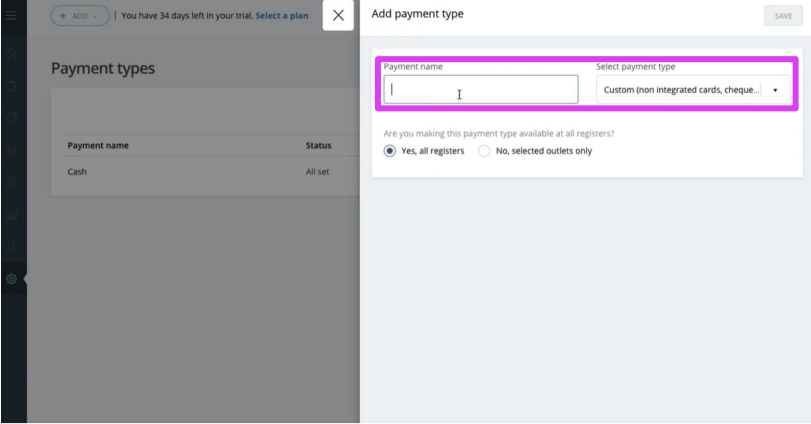
# System Requirements

Systems	Requirements
Connectivity	Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the <a href="#">same Local Area Network</a>
POS Version	<a href="#">3.0.0 and above</a>
POS Operating System	<a href="#">Windows 7 and above</a>
Integration Type	SPI

# Pairing the POS to the EFTPOS Terminal - *POS configuration* (1 of 4)

Steps	Example Screens
<ol style="list-style-type: none"><li>1. Launch a web browser and navigate to <a href="#">Hike POS</a></li><li>2. Enter <a href="#">credentials</a> followed by <a href="#">LOGIN</a></li></ol> <p><i>This is merchant specific and the credentials can be obtained through the merchant or POS.</i></p> <ol style="list-style-type: none"><li>3. Select <a href="#">Store Setup</a> followed by <a href="#">Payment types</a> on the bottom left</li></ol>	 <p data-bbox="1271 915 1379 936"><i>Hike screen</i></p>

# Pairing the POS to the EFTPOS Terminal - POS configuration (2 of 4)

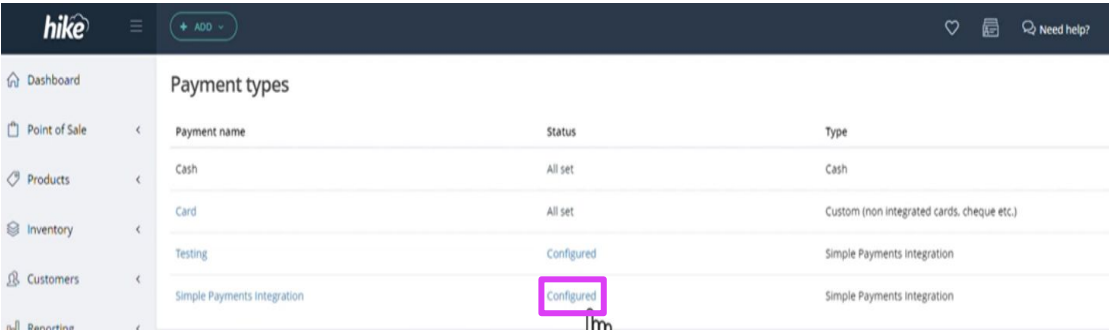
Steps	Example Screens
4. Select ADD PAYMENT TYPE	<div><div>Hike screen</div></div>
5. In Payment name, enter Simple Payment Option	<div><div>Hike screen</div></div>
6. In the dropdown menu Select payment type, select Simple Payment Integrations	
7. Select if the payment type is to be added to all registers or to selected outlets only	
8. Select SAVE	

# Pairing the POS to the EFTPOS Terminal - POS configuration (3 of 4)

Steps

Example Screens

9. Select **Simple Payments Integration** from the Payment types, then select **Configured**



hike			+ ADD	Need help?
Dashboard	Payment types			
Point of Sale	Payment name	Status	Type	
Products	Cash	All set	Cash	
Inventory	Card	All set	Custom (non integrated cards, cheque etc.)	
Customers	Testing	Configured	Simple Payments Integration	
Reporting	Simple Payments Integration	Configured	Simple Payments Integration	

Hike screen

# Pairing the POS to the EFTPOS Terminal - *POS configuration* (4 of 4)

## Steps

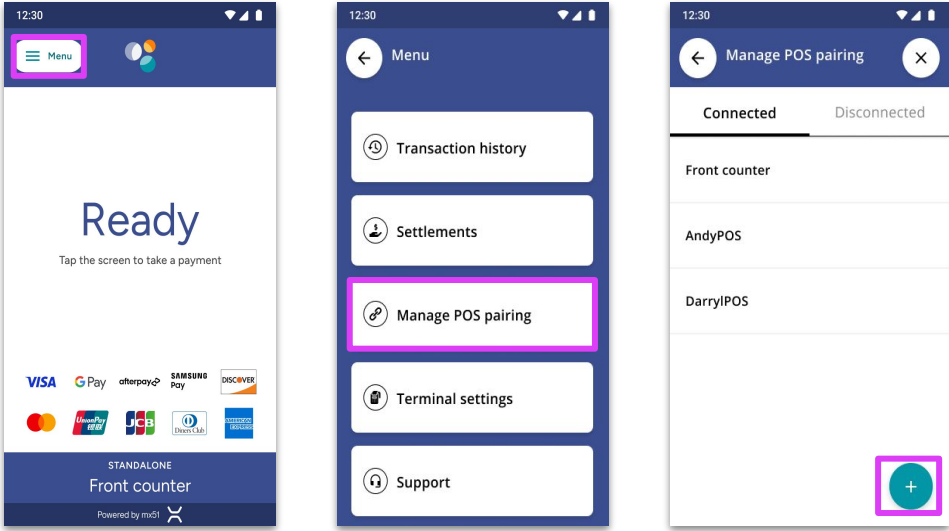
10. In the dropdown menu, select the **Payment Provider**
  - a.
11. Enter the **POS ID** and the **EFTPOS S/N**
  - a.
12. Enable **AUTO IP RESOLUTION** followed by **SAVE**
13. Select **PAIR**

## Example Screens

The screenshot shows a 'Configure payment type' dialog box with a close button (X) in the top left. The main content area is titled 'Simple Payments Integration settings'. At the top, there is a teal bar with a checkmark and the text 'Gecko Demo Bank', and a button labeled 'SELECT PAYMENT PROVIDER'. Below this, there are two input fields: 'POS ID \*' and 'EFTPOS S/N \*'. The 'POS ID' field contains the text 'TESTING'. The 'EFTPOS S/N' field contains the text '500-000-002'. To the right of these fields is a checkbox labeled 'AUTO IP RESOLUTION' which is checked. Below the 'EFTPOS S/N' field is a dashed box labeled 'EFTPOS address' containing the text '500-000-002.z1.dvcs.gko.mspsenv.io'. At the bottom, there are three checkboxes: 'Receipt from EFTPOS', 'Sig from EFTPOS', and 'Test mode', all of which are unchecked. There is a 'STATUS' button showing 'UNPAIRED', a 'SAVE' button, and a 'PAIR' button.

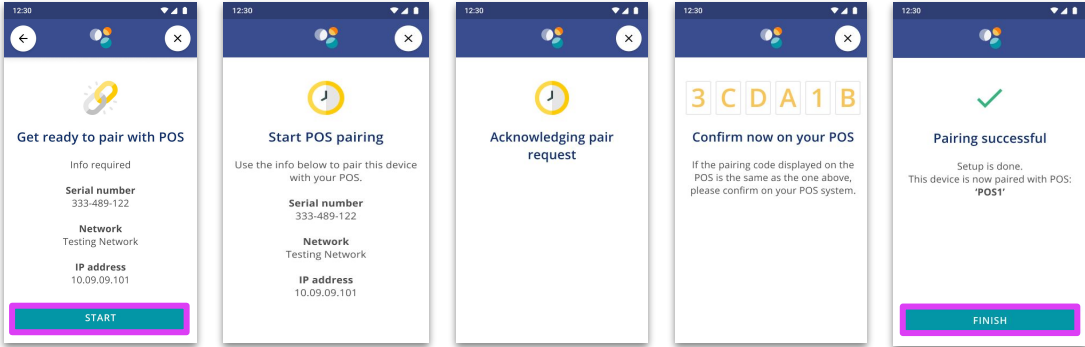
Hike screen

# Pairing the POS to the EFTPOS Terminal - *Eftpos Terminal* (1 of 2)

Steps	Example Screens
<div>1. On the EFTPOS terminal, Select Menu</div> <div>Note: If there is no existing pairing, the "Manage POS pairing" button will show</div> <div>2. Select Manage POS pairing</div> <div>3. Select +</div>	<div></div> <div>EFTPOS Terminal screens</div>



# Pairing the POS to the EFTPOS Terminal - *EFTPOS Terminal* (2 of 2)

Steps	Example Screens
<p>4. On the <b>EFTPOS Terminal</b>:</p> <ul style="list-style-type: none"><li>○ Select <b>START</b></li><li>○ Ensure the code displayed matches what is displayed on POS and select <b>YES</b></li><li>○ Select <b>FINISH</b></li></ul>	 <p>The five screenshots show the following steps:</p> <ol style="list-style-type: none"><li><b>Get ready to pair with POS</b>: Displays required info: Serial number 333-489-122, Network Testing Network, IP address 10.09.09.101. A <b>START</b> button is at the bottom.</li><li><b>Start POS pairing</b>: Instructs to use the info below to pair the device. Displays the same serial number, network, and IP address.</li><li><b>Acknowledging pair request</b>: A screen with a clock icon indicating a waiting period.</li><li><b>Confirm now on your POS</b>: Shows a 6-digit code (3 C D A 1 B) and asks for confirmation on the POS system.</li><li><b>Pairing successful</b>: Shows a green checkmark and states 'Setup is done. This device is now paired with POS: POS1'. A <b>FINISH</b> button is at the bottom.</li></ol>

*EFTPOS Terminal screens*

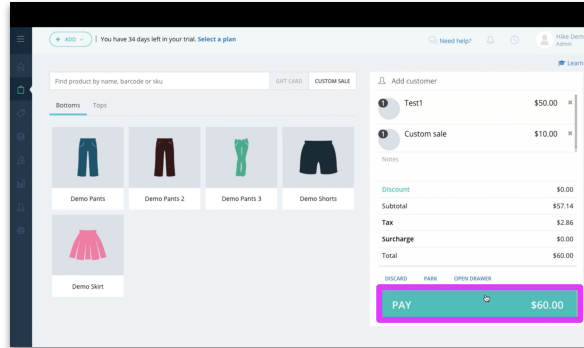
# Perform a Test Purchase Transaction

## Steps

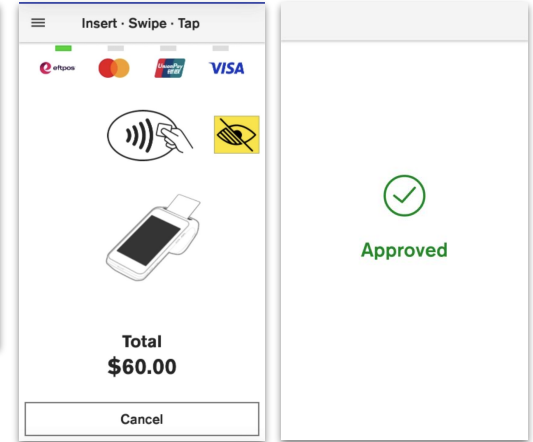
To perform a test [Purchase Transaction](#) to ensure that the integrated solution is working;

1. Select [Process sale](#)
2. Select [Product](#) followed by [PAY](#)
3. Select [Simple Payments Integration](#). The transaction will be sent to the eftpos terminal for payment.

## Example Screens



Hike screen



EFTPOS Terminal screens

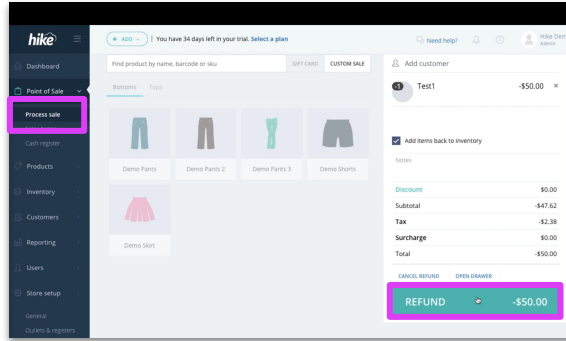
# Perform a Test Refund Transaction

## Steps

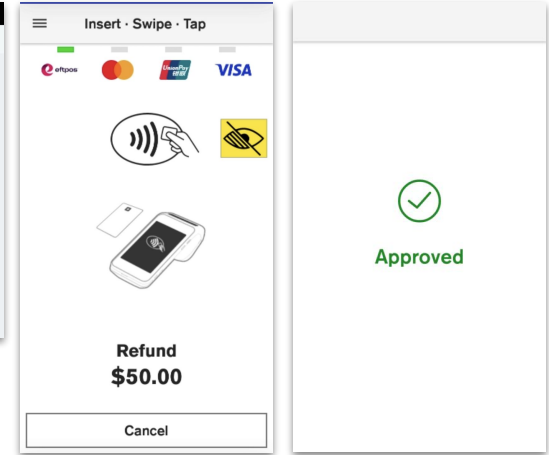
To Refund the test purchase transaction;

1. Select **Sales History**
2. Select the **Transaction** to be refunded followed by **Refund**
3. Select **REFUND**
4. Select **Simple Payments Integration**. The transaction will be sent to the eftpos terminal for payment.
5. On the eftpos terminal, enter the **manager passcode**

## Example Screens



Hike screen



EFTPOS Terminal screens