

Oracle

# Pairing and Transaction User Guide

Updated on, by: 24 Jan, JH

Reviewed on, by: 24 Jan, TB

mx51



# Table of Contents

- System Requirements
- Pairing the Point-of-Sale (POS) to the EFTPOS Terminal
- Perform a test Purchase Transaction
- Perform a test Refund Transaction

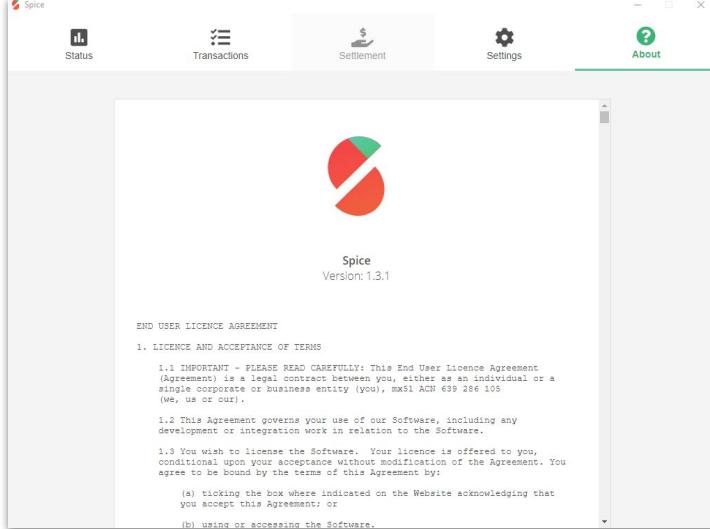
# System Requirements

Systems	Requirements
Connectivity	Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the same Local Area Network
POS Version	Simphony Version =19.3.3 and above
POS Operating System	Windows 10 and above
Integration Type	SPICE

# Pairing the POS to the EFTPOS Terminal - Setting up Spice (1 of 8)

Steps	Example Screens
<ol style="list-style-type: none"><li>1. Download Spice <a href="https://spice.integration.mspenv.io/latest.exe"><u>https://spice.integration.mspenv.io/latest.exe</u></a>  <i>* Please see your POS provider for enabling Spice integration within the POS. Set up will vary depending on the POS provider.</i></li><li>2. Spice will begin downloading. Once complete, select open in your toolbar or go to your PC downloads folder.</li><li>3. When the program is run, there is no visible installation process and Spice should appear within a few seconds.</li></ol>	<p>Minimum PC Specifications</p> <ul style="list-style-type: none"><li>• 1.6 GHz or faster processor (32-bit or 64-bit)</li><li>• Windows 8 or newer</li><li>• 2 GB Ram</li><li>• Internet connection (will function offline)</li></ul> <p><a href="#">Download</a></p> <p>Please contact your POS software provider to complete pairing.</p>

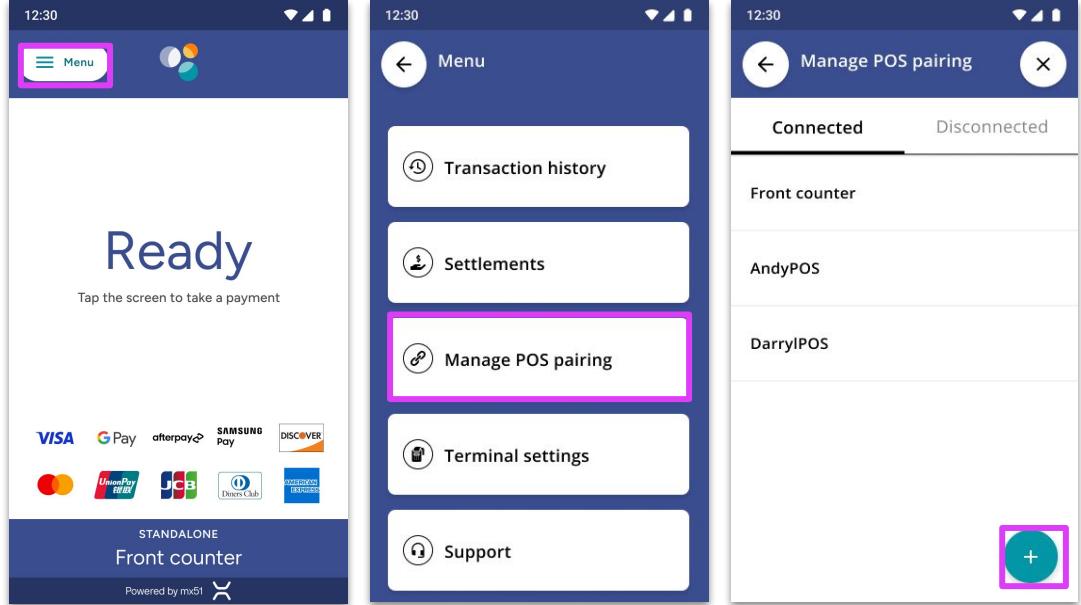
# Pairing the POS to the EFTPOS Terminal - Setting up Spice (2 of 8)

Steps	Example Screens
4. You will be automatically directed to the about tab (end user licence agreement).	

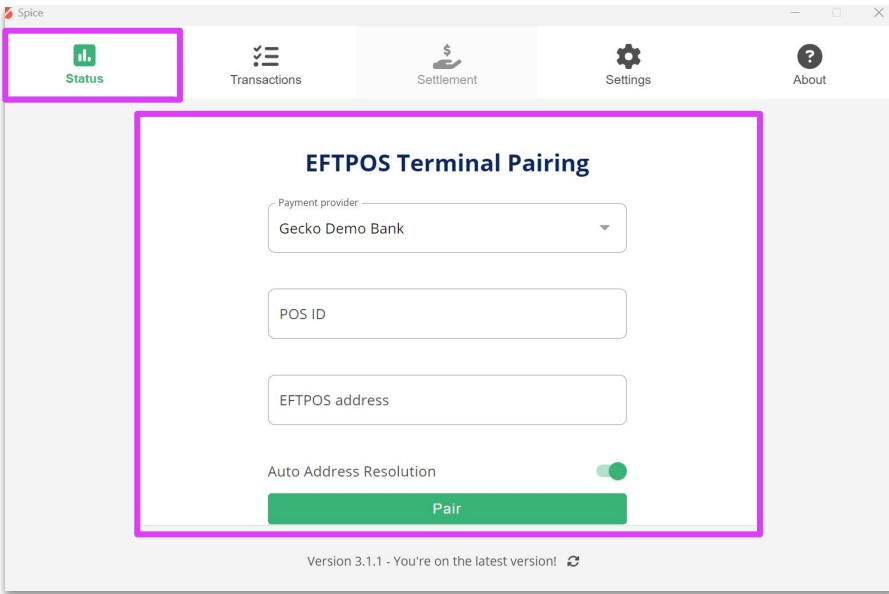
## Pairing the POS to the EFTPOS Terminal - *Setting up Spice (3 of 8)*

Steps	Example Screens
<p>5. Make sure Spice is closed and open the <a href="#">spi.json configuration file</a> under C:\Users\{currentUser}\AppData\Roaming\Spice and update the following settings; IntegrationMode: <code>opi</code> HeadlessTransactions: <code>true</code> MultiTerminalMode: <code>true</code></p> <p><a href="#">Save</a> changes made to the file</p>	<pre>1  { 2    ... 3    "IntegrationMode": "opi", 4    "HeadlessTransactions": true, 5    "MultiTerminalMode": true, 6    ... 7 }</pre>

# Pairing the POS to the EFTPOS Terminal - Setting up Spice (4 of 8)

Steps	Example Screens
<ol style="list-style-type: none"><li>6. On the EFTPOS terminal, Select Menu  <i>Note: If there is no existing pairing, the "Manage POS pairing" button will show</i></li><li>7. Select Manage POS pairing</li><li>8. Select +</li></ol>	 <p>12:30</p> <p>Menu</p> <p>Ready</p> <p>Tap the screen to take a payment</p> <p>VISA Google Pay afterpay SAMSUNG Pay DISCOVER</p> <p>Mastercard UnionPay JCB Diners Club American Express</p> <p>STANDALONE Front counter</p> <p>Powered by mx51</p> <p>12:30</p> <p>Menu</p> <p>Transaction history</p> <p>Settlements</p> <p>Manage POS pairing</p> <p>Terminal settings</p> <p>Support</p> <p>12:30</p> <p>Manage POS pairing</p> <p>Connected Disconnected</p> <p>Front counter</p> <p>AndyPOS</p> <p>DarrylPOS</p> <p>+</p>

# Pairing the POS to the EFTPOS Terminal - Setting up Spice (5 of 8)

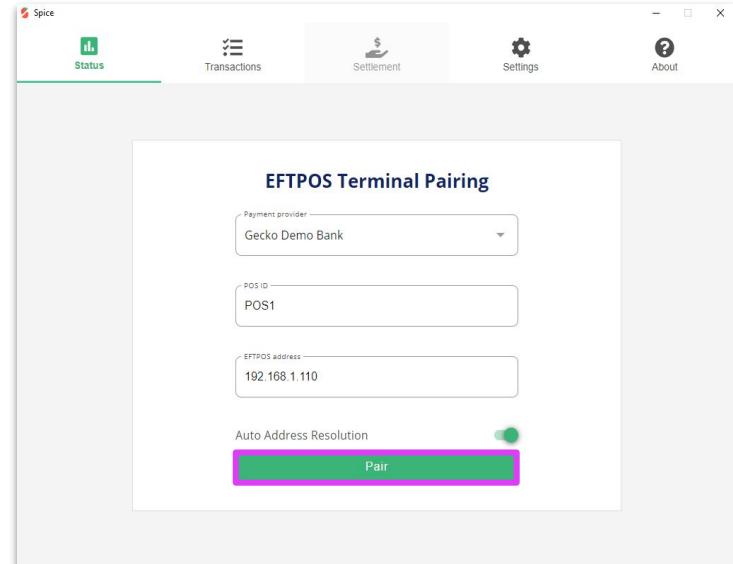
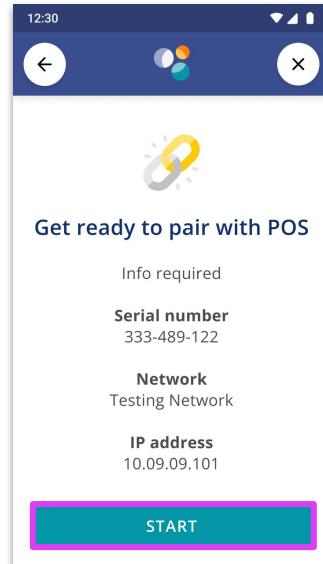
Steps	Example Screens
<p>9. Go to the <b>Status</b> tab on Spice.</p> <p>10. On <b>Spice</b>;</p> <ul style="list-style-type: none"><li>○ Select your <b>payment provider</b>, enter the details of the EFTPOS terminal and <b>enable Auto Address resolution</b>.</li></ul>	

# Pairing the POS to the EFTPOS Terminal - Setting up Spice (6 of 8)

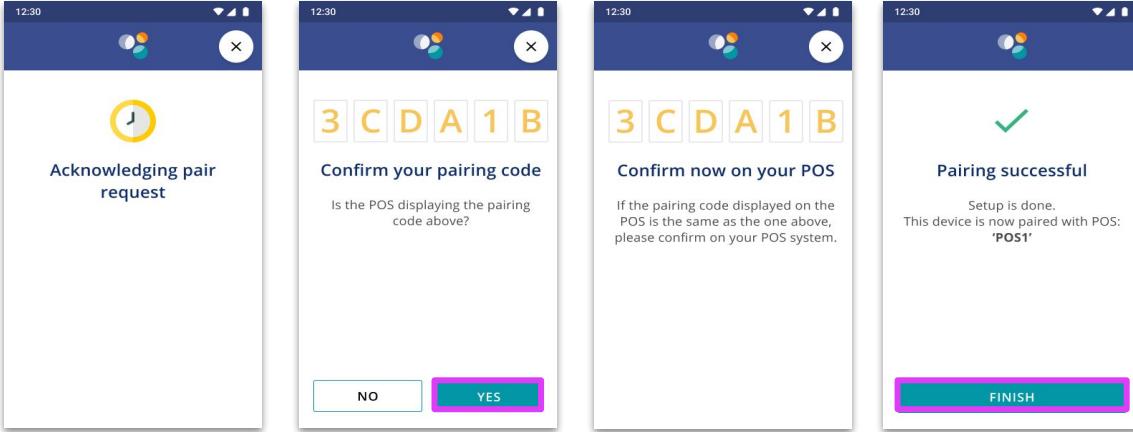
## Steps

11. Select **START** on the EFTPOS terminal and **PAIR** on Spice.

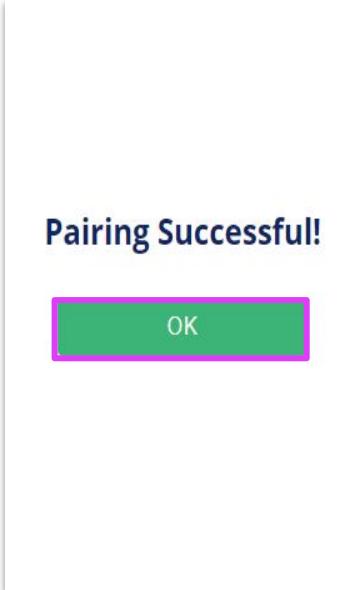
## Example Screens



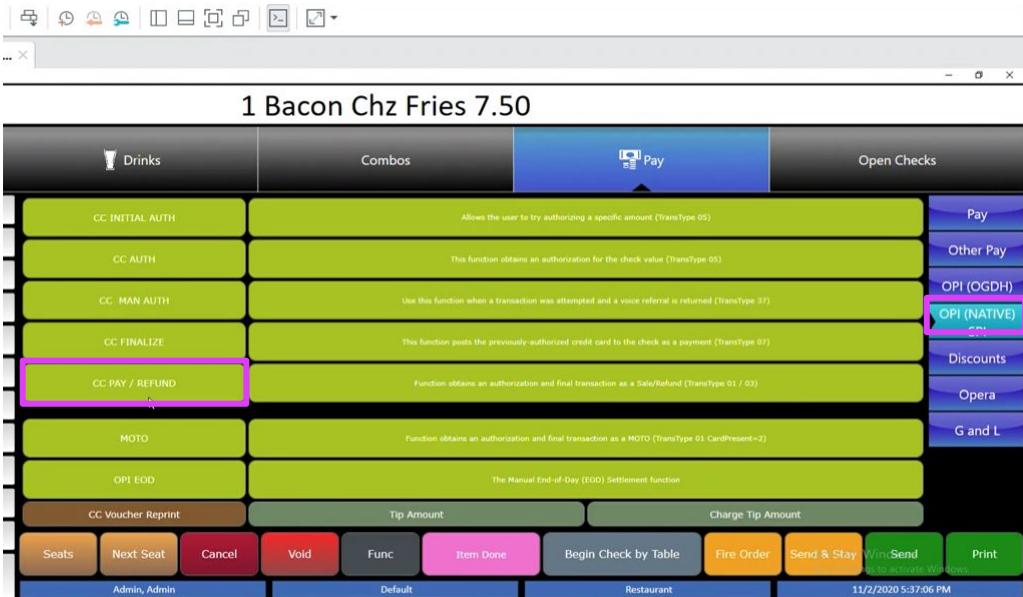
# Pairing the POS to the EFTPOS Terminal - Setting up Spice (7 of 8)

Steps	Example Screens
<ol style="list-style-type: none"><li>12. Ensure the code displayed matches what is displayed on Spice and select <b>YES</b> on the EFTPOS terminal.</li><li>13. Select <b>FINISH</b> on the EFTPOS terminal.</li></ol>	

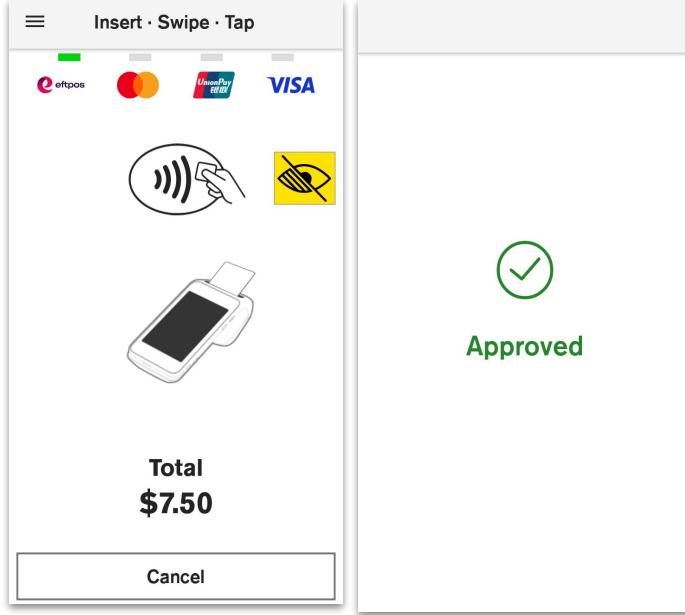
## Pairing the POS to the EFTPOS Terminal - *Setting up Spice (8 of 8)*

Steps	Example Screens
14. Select <b>OK</b> on Spice.	 A screenshot of a mobile application screen titled "Pairing Successful!". The text is centered in a white box. Below the text is a green rectangular button with the word "OK" in white. The entire image is framed by a thin gray border.

# Perform a Test Purchase Transaction - (1 of 2)

Steps	Example Screens																																																									
<p>To perform a test <b>Purchase Transaction</b> to ensure that the integrated solution is working:</p> <ol style="list-style-type: none"><li>1. Select the <b>Product</b></li><li>2. Select <b>Pay</b></li><li>3. Select <b>OPI (NATIVE) SPI</b>.</li></ol>	 <p>1 Bacon Chz Fries 7.50</p> <p>Drinks      Combos      Pay      Open Checks</p> <table border="1"><tr><td>CC INITIAL AUTH</td><td>Allows the user to try authorizing a specific amount (TransType 05)</td><td>Pay</td></tr><tr><td>CC AUTH</td><td>This function obtains an authorization for the check value (TransType 05)</td><td>Other Pay</td></tr><tr><td>CC MAN AUTH</td><td>Use this function when a transaction was attempted and a voice referral is returned (TransType 27)</td><td>OPI (OGDH)</td></tr><tr><td>CC FINALIZE</td><td>This function posts the previously-authorized credit card to the check as a payment (TransType 07)</td><td>OPI (NATIVE)</td></tr><tr><td>CC PAY / REFUND</td><td>Function obtains an authorization and final transaction as a Sale/Refund (TransType 01 / 03)</td><td>Pay</td></tr><tr><td>MOTO</td><td>Function obtains an authorization and final transaction as a MOTO (TransType 01: CardPresent=2)</td><td>Other Pay</td></tr><tr><td>OPI EOD</td><td>The Manual End-of-Day (EOD) Settlement function</td><td>OPI (OGDH)</td></tr><tr><td>CC Voucher Reprint</td><td>Tip Amount</td><td>G and L</td></tr><tr><td>Seats</td><td>Charge Tip Amount</td><td>Opera</td></tr><tr><td>Next Seat</td><td>Admin, Admin</td><td>Print</td></tr><tr><td>Cancel</td><td>Default</td><td>Send &amp; Stay</td></tr><tr><td>Void</td><td>Restaurant</td><td>Win Send</td></tr><tr><td>Func</td><td>11/2/2020 5:37:06 PM</td><td>Print</td></tr><tr><td>Item Done</td><td></td><td></td></tr><tr><td>Begin Check by Table</td><td></td><td></td></tr><tr><td>Fire Order</td><td></td><td></td></tr><tr><td>Send &amp; Stay</td><td></td><td></td></tr><tr><td>Win Send</td><td></td><td></td></tr><tr><td>Print</td><td></td><td></td></tr></table> <p>Oracle screen</p>	CC INITIAL AUTH	Allows the user to try authorizing a specific amount (TransType 05)	Pay	CC AUTH	This function obtains an authorization for the check value (TransType 05)	Other Pay	CC MAN AUTH	Use this function when a transaction was attempted and a voice referral is returned (TransType 27)	OPI (OGDH)	CC FINALIZE	This function posts the previously-authorized credit card to the check as a payment (TransType 07)	OPI (NATIVE)	CC PAY / REFUND	Function obtains an authorization and final transaction as a Sale/Refund (TransType 01 / 03)	Pay	MOTO	Function obtains an authorization and final transaction as a MOTO (TransType 01: CardPresent=2)	Other Pay	OPI EOD	The Manual End-of-Day (EOD) Settlement function	OPI (OGDH)	CC Voucher Reprint	Tip Amount	G and L	Seats	Charge Tip Amount	Opera	Next Seat	Admin, Admin	Print	Cancel	Default	Send & Stay	Void	Restaurant	Win Send	Func	11/2/2020 5:37:06 PM	Print	Item Done			Begin Check by Table			Fire Order			Send & Stay			Win Send			Print		
CC INITIAL AUTH	Allows the user to try authorizing a specific amount (TransType 05)	Pay																																																								
CC AUTH	This function obtains an authorization for the check value (TransType 05)	Other Pay																																																								
CC MAN AUTH	Use this function when a transaction was attempted and a voice referral is returned (TransType 27)	OPI (OGDH)																																																								
CC FINALIZE	This function posts the previously-authorized credit card to the check as a payment (TransType 07)	OPI (NATIVE)																																																								
CC PAY / REFUND	Function obtains an authorization and final transaction as a Sale/Refund (TransType 01 / 03)	Pay																																																								
MOTO	Function obtains an authorization and final transaction as a MOTO (TransType 01: CardPresent=2)	Other Pay																																																								
OPI EOD	The Manual End-of-Day (EOD) Settlement function	OPI (OGDH)																																																								
CC Voucher Reprint	Tip Amount	G and L																																																								
Seats	Charge Tip Amount	Opera																																																								
Next Seat	Admin, Admin	Print																																																								
Cancel	Default	Send & Stay																																																								
Void	Restaurant	Win Send																																																								
Func	11/2/2020 5:37:06 PM	Print																																																								
Item Done																																																										
Begin Check by Table																																																										
Fire Order																																																										
Send & Stay																																																										
Win Send																																																										
Print																																																										

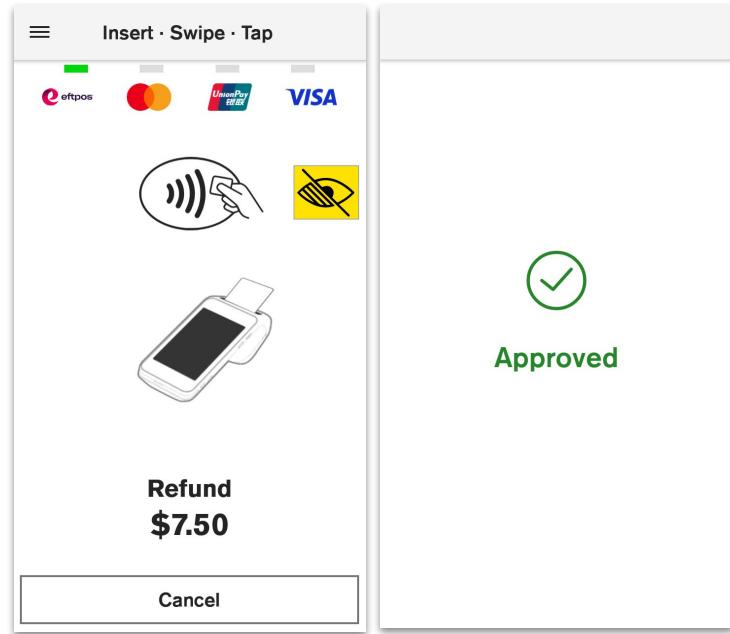
## Perform a Test Purchase Transaction - (2 of 2)

Steps	Example Screens
4. Select <b>CC PAY / REFUND</b> . The transaction will be sent to the eftpos terminal for payment.	 <p>The image displays two screens from an EFTPOS terminal. The left screen shows payment methods: 'Insert · Swipe · Tap' with icons for eftpos, Mastercard, UnionPay, and VISA. It also features icons for contactless payment (RFID) and tap-to-pay. Below these is a smartphone connected to a payment terminal. The text 'Total \$7.50' is displayed, along with a 'Cancel' button at the bottom. The right screen shows a green checkmark icon and the word 'Approved'.</p> <p><i>EFTPOS Terminal screens</i></p>

# Perform a Test Refund Transaction - (1 of 2)

Steps	Example Screens
<p>To Refund the test purchase transaction:</p> <ol style="list-style-type: none"><li>1. Select the Product followed Void and the Reason for Refund</li><li>2. Select Pay</li><li>3. Select OPI (NATIVE) SPI followed by CC Pay / Refund. The transaction will be sent to the eftpos terminal for payment.</li></ol>	 <p>The screenshot shows the Oracle eftpos terminal screen. At the top, it displays the transaction details: 'Bacon Chz Fries -7.50'. Below this is a horizontal menu bar with three main options: 'Combos', 'Pay', and 'Open Checks'. The 'Pay' option is currently selected. The main area of the screen shows a list of transaction history items, each with a description and a color-coded category. The items are:</p> <ul style="list-style-type: none"><li>Allows the user to try authorizing a specific amount (TransType 05) - Pay</li><li>This function obtains an authorization for the check value (TransType 05) - Other Pay</li><li>Use this function when a transaction was attempted and a voice referral is returned (TransType 07) - OPI (OGDH)</li><li>This function posts the previously-authorized credit card to the check as a payment (TransType 07) - OPI (NATIVE) SPI</li><li>Function obtains an authorization and final transaction as a Sale/Refund (TransType 01 / 03) - Discounts</li><li>Function obtains an authorization and final transaction as a MOTO (TransType 01 CardPresent=2) - Opera</li><li>The Manual End-of-Day (EOD) Settlement function - G and L</li></ul> <p>At the bottom of the screen, there are several function keys: 'Void' (red), 'Func' (grey), 'Item Done' (pink), 'Begin Check by Table' (grey), 'Fire Order' (orange), 'Send &amp; Stay' (orange), 'WinSend' (green), and 'Print' (green). The 'Item Done' key is highlighted in pink.</p> <p style="text-align: center;"><i>Oracle screen</i></p>

## Perform a Test Refund Transaction - (2 of 2)

Steps	Example Screens
4. On the eftpos terminal, enter the manager passcode	 <p data-bbox="1186 905 1436 926">EFTPOS Terminal screens</p>