

Oracle

Pairing and Transaction User Guide

Updated on, by: 24 Jan, JH

Reviewed on, by: 24 Jan, TB

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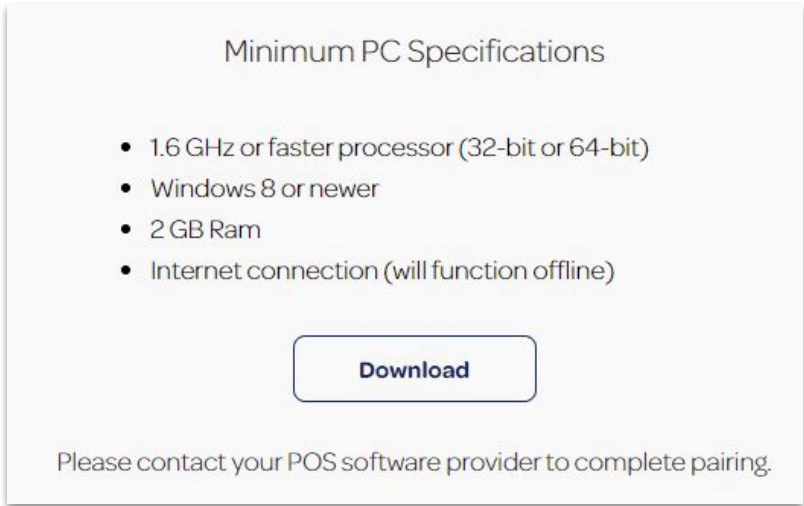
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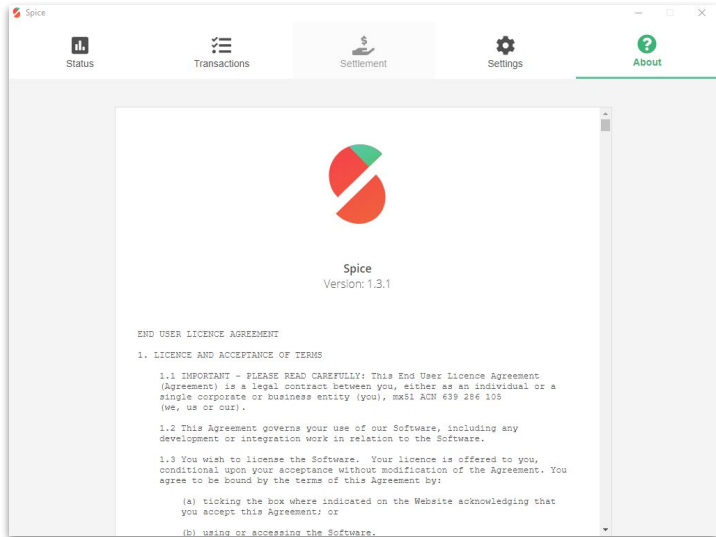
System Requirements

Systems	Requirements
Connectivity	Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the same Local Area Network
POS Version	Simphony Version =19.3.3 and above
POS Operating System	Windows 10 and above
Integration Type	SPICE

Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (1 of 8)

Steps	Example Screens
<p>1. Download Spice</p> <p>https://spice.integration.mspenv.io/latest.exe</p> <p><i>* Please see your POS provider for enabling Spice integration within the POS. Set up will vary depending on the POS provider.</i></p>	 <p>Minimum PC Specifications</p> <ul style="list-style-type: none">• 1.6 GHz or faster processor (32-bit or 64-bit)• Windows 8 or newer• 2 GB Ram• Internet connection (will function offline) <p>Download</p> <p>Please contact your POS software provider to complete pairing.</p>
<p>2. Spice will begin downloading. Once complete, select open in your toolbar or go to your PC downloads folder.</p>	
<p>3. When the program is run, there is no visible installation process and Spice should appear within a few seconds.</p>	

Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (2 of 8)

Steps	Example Screens
<p>4. You will be automatically directed to the about tab (end user licence agreement).</p>	 <p>The screenshot shows the 'Spice' application window with the 'About' tab selected. The window title is 'Spice'. The top navigation bar includes 'Status', 'Transactions', 'Settlement', 'Settings', and 'About' (highlighted with a green question mark icon). The main content area displays the 'Spice' logo (a red and green circle with a white diagonal line) and the text 'Spice Version: 1.3.1'. Below this is the 'END USER LICENCE AGREEMENT' section, which includes the following text:</p> <p>1. LICENCE AND ACCEPTANCE OF TERMS</p> <p>1.1 IMPORTANT - PLEASE READ CAREFULLY: This End User Licence Agreement (Agreement) is a legal contract between you, either as an individual or a single corporate or business entity (you), mxsl ACN 639 286 105 (we, us or our).</p> <p>1.2 This Agreement governs your use of our Software, including any development or integration work in relation to the Software.</p> <p>1.3 You wish to license the Software. Your licence is offered to you, conditional upon your acceptance without modification of the Agreement. You agree to be bound by the terms of this Agreement by:</p> <p>(a) ticking the box where indicated on the Website acknowledging that you accept this Agreement; or</p> <p>(b) using or accessing the Software.</p>

Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (3 of 8)

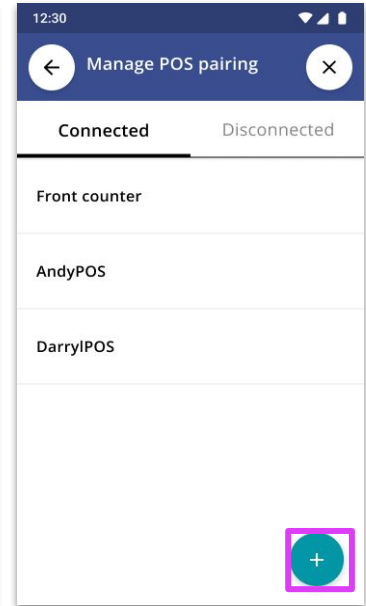
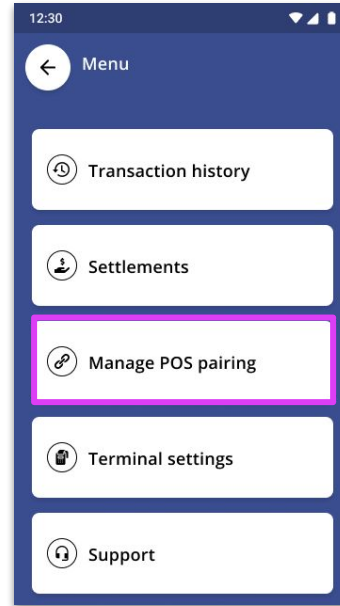
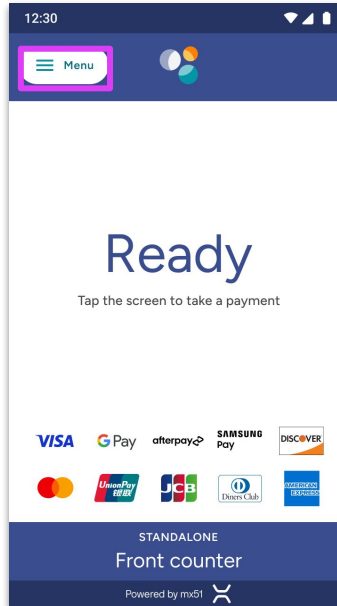
Steps	Example Screens
<p>5. Make sure Spice is closed and open the spi.json configuration file under C:\Users\{currentUser}\AppData\Roaming\Spice and update the following settings;</p> <p>IntegrationMode: opi HeadlessTransactions: true MultiTerminalMode: true</p> <p>Save changes made to the file</p>	<pre>1 { 2 ... 3 "IntegrationMode": "opi", 4 "HeadlessTransactions": true, 5 "MultiTerminalMode": true, 6 ... 7 }</pre>

Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (4 of 8)

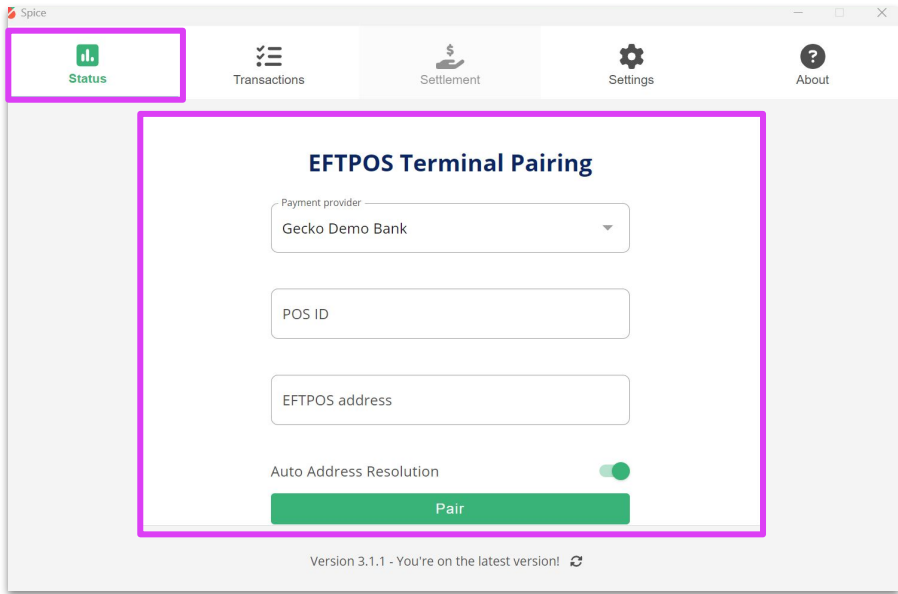
Steps

6. On the **EFTPOS terminal**, Select **Menu**
Note: If there is no existing pairing, the "Manage POS pairing" button will show
7. Select **Manage POS pairing**
8. Select **+**

Example Screens



Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (5 of 8)

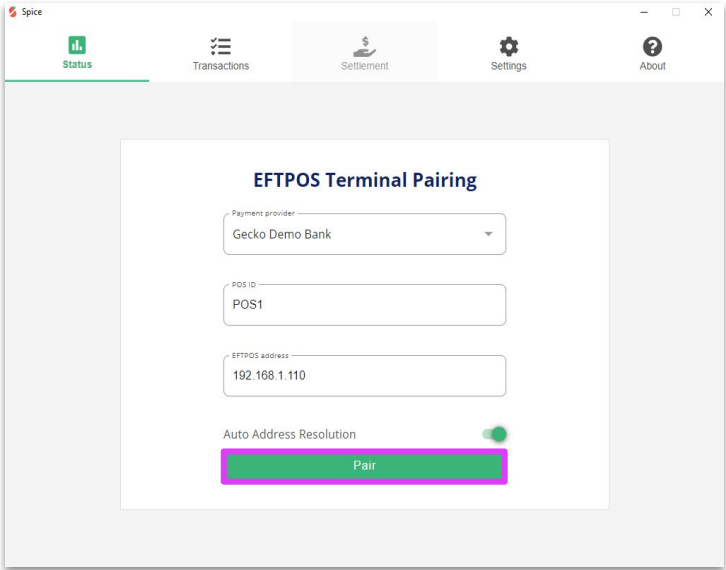
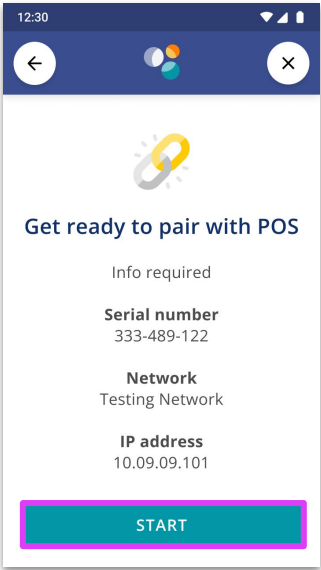
Steps	Example Screens
<p>9. Go to the Status tab on Spice.</p> <p>10. On Spice;</p> <ul style="list-style-type: none">○ Select your payment provider, enter the details of the EFTPOS terminal and enable Auto Address resolution.	

Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (6 of 8)

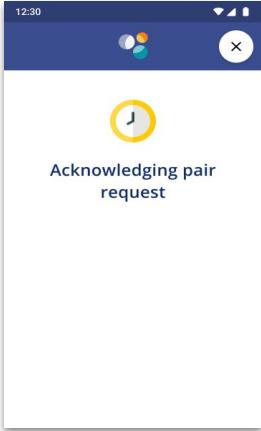
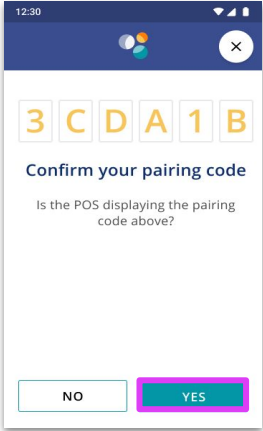
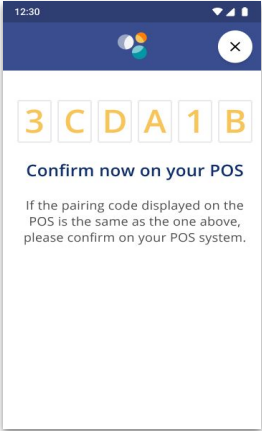
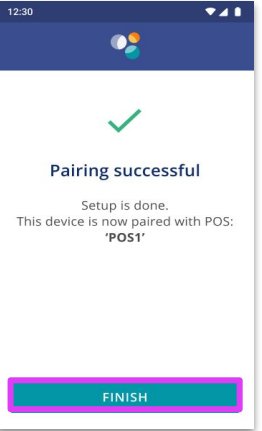
Steps

Example Screens

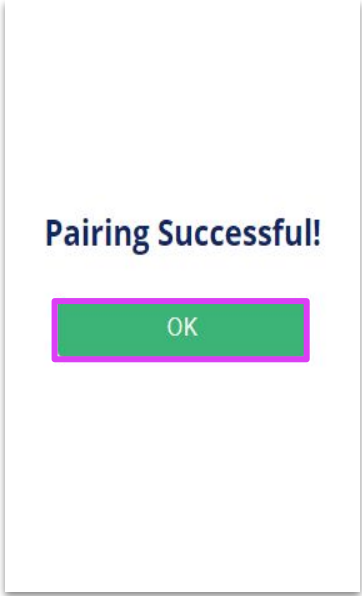
11. Select **START** on the EFTPOS terminal and **PAIR** on Spice.



Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (7 of 8)

Steps	Example Screens
<div>12. Ensure the code displayed matches what is displayed on Spice and select YES on the EFTPOS terminal.</div> <div>13. Select FINISH on the EFTPOS terminal.</div>	<div>A mobile app screen with a dark blue header containing a logo and a close button. The main area has a yellow clock icon and the text "Acknowledging pair request".</div> <div>A mobile app screen with a dark blue header. The main area displays a pairing code "3 C D A 1 B" in yellow boxes. Below the code, it asks "Is the POS displaying the pairing code above?" and has "NO" and "YES" buttons at the bottom.</div> <div>A mobile app screen with a dark blue header. The main area displays the same pairing code "3 C D A 1 B" in yellow boxes. Below the code, it says "Confirm now on your POS" and provides instructions: "If the pairing code displayed on the POS is the same as the one above, please confirm on your POS system."</div> <div>A mobile app screen with a dark blue header. The main area has a green checkmark icon and the text "Pairing successful". Below that, it says "Setup is done. This device is now paired with POS: 'POS1'". At the bottom is a "FINISH" button.</div>

Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (8 of 8)

Steps	Example Screens
<p>14. Select OK on Spice.</p>	

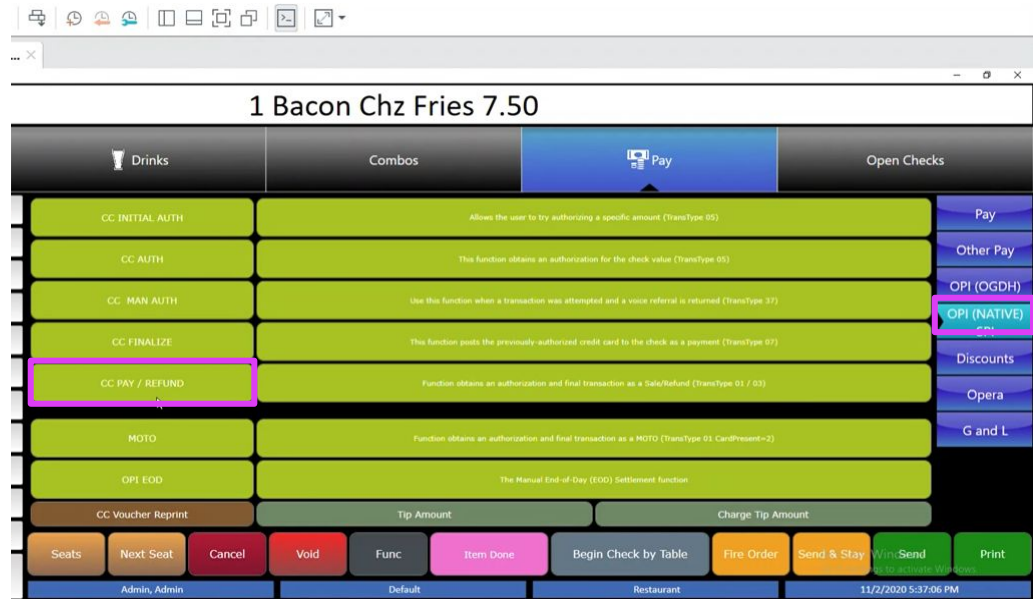
Perform a Test Purchase Transaction - (1 of 2)

Steps

To perform a test **Purchase Transaction** to ensure that the integrated solution is working:

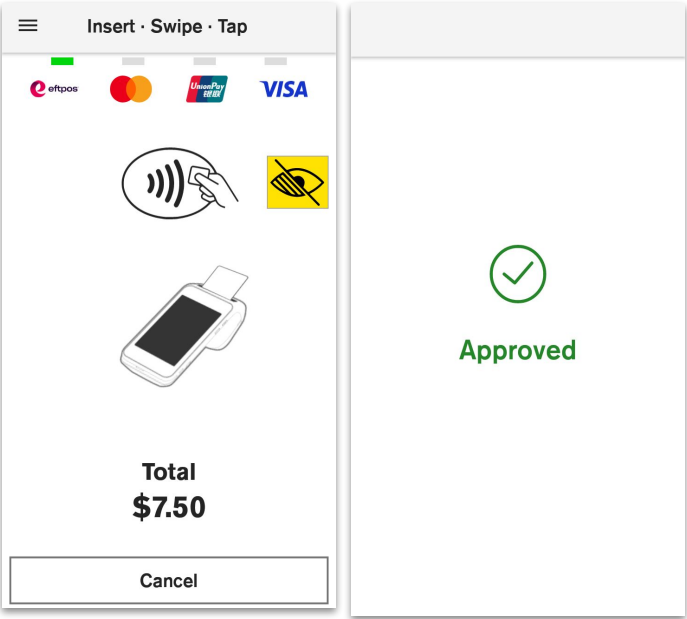
1. Select the **Product**
2. Select **Pay**
3. Select **OPI (NATIVE) SPI**.

Example Screens



Oracle screen

Perform a Test Purchase Transaction - (2 of 2)

Steps	Example Screens
<p>4. Select CC PAY / REFUND. The transaction will be sent to the eftpos terminal for payment.</p>	 <p>The image displays two sequential screens from an EFTPOS terminal. The first screen, on the left, features a header with a menu icon and the text 'Insert · Swipe · Tap'. Below this are logos for eftpos, Mastercard, UnionPay, and VISA. In the center, there are two circular icons: one showing a hand tapping a card on a reader, and another showing a card being swiped. Below these is an illustration of a card reader. At the bottom, the text 'Total \$7.50' is displayed, and a 'Cancel' button is at the very bottom. The second screen, on the right, is simpler, showing a large green checkmark inside a circle, with the word 'Approved' in green text below it.</p> <p><i>EFTPOS Terminal screens</i></p>

Perform a Test Refund Transaction - (1 of 2)

Steps

To **Refund** the test purchase transaction:

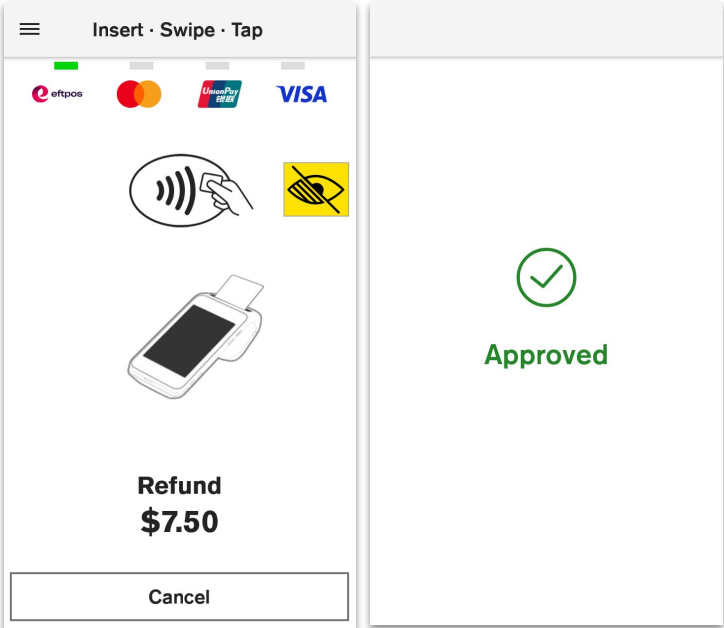
1. Select the **Product** followed **Void** and the **Reason** for Refund
2. Select **Pay**
3. Select **OPI (NATIVE) SPI** followed by **CC Pay / Refund**. The transaction will be sent to the eftpos terminal for payment.

Example Screens



Oracle screen

Perform a Test Refund Transaction - (2 of 2)

Steps	Example Screens
<p>4. On the eftpos terminal, enter the manager passcode</p>	 <p data-bbox="1195 911 1437 933"><i>EFTPOS Terminal screens</i></p>