

Gap Solutions (Ezi-Pos)

# Spice Pairing and Integration

Updated on, by: 23rd January 25, HMS

Reviewed on, by:  
23rd January 25, TB  
24th January 25, TB

mx51



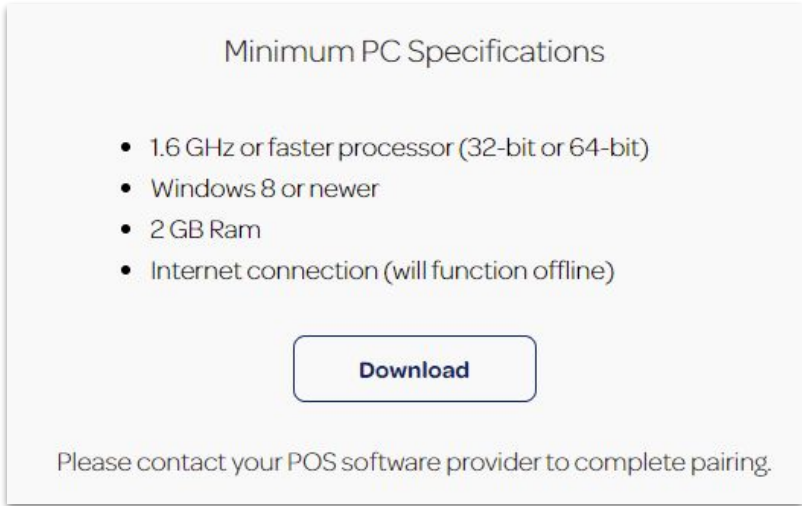
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# System Requirements

| Systems              | Requirements  |
|----------------------|---|
| Connectivity         | Both the Point-of-sale (POS) system and EFTPOS Terminal need to be connected to the <a href="#">same Local Area Network</a> |
| POS Version          | <a href="#">1.0.2.71 and above</a>  |
| POS Operating System | <a href="#">Windows 10 and above</a>  |
| Integration Type     | <a href="#">SPICE</a>   |

# Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (1 of 7)

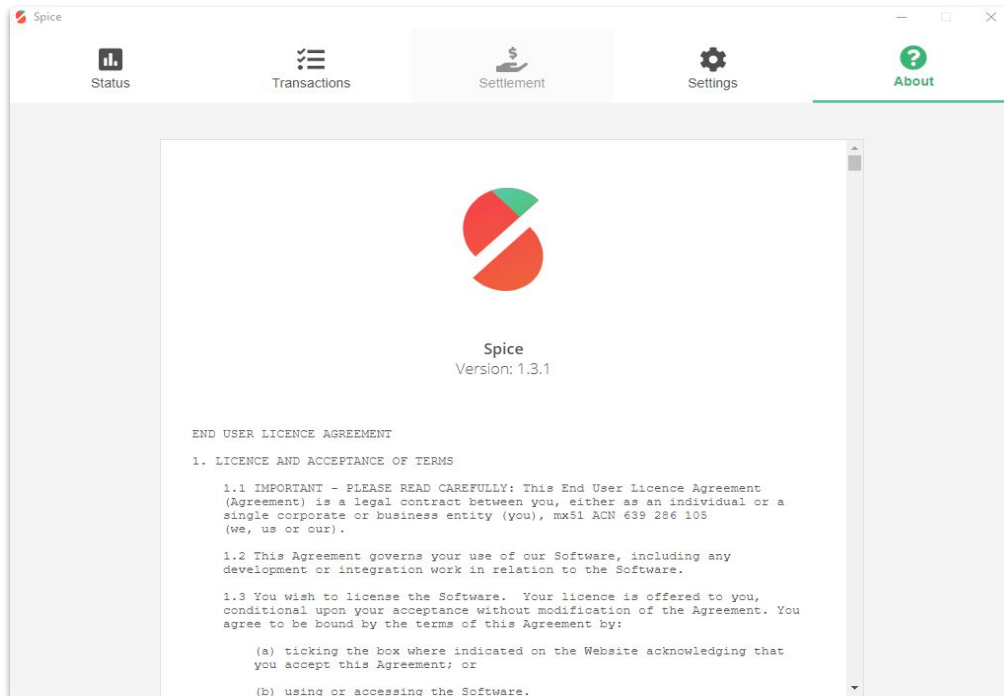
| Steps   | Example Screens   |
|---|---|
| <p>1. Download <a href="#">Spice</a></p> <p><a href="https://spice.integration.mspenv.io/latest.exe">https://spice.integration.mspenv.io/latest.exe</a></p> <p><i>* Please see your POS provider for enabling Spice integration within the POS. Set up will vary depending on the POS provider.</i></p> |  <p>Minimum PC Specifications</p> <ul style="list-style-type: none"><li>• 1.6 GHz or faster processor (32-bit or 64-bit)</li><li>• Windows 8 or newer</li><li>• 2 GB Ram</li><li>• Internet connection (will function offline)</li></ul> <p><b>Download</b></p> <p>Please contact your POS software provider to complete pairing.</p> |
| <p>2. Spice will begin downloading. Once complete, select open in your toolbar or go to your PC downloads folder.</p>   |   |
| <p>3. When the program is run, there is no visible installation process and Spice should appear within a few seconds.</p>   |   |

# Pairing the POS to the EFTPOS Terminal - *Setting up Spice (2 of 7)*

## Steps

4. You will be automatically directed to the about tab (end user licence agreement).

## Example Screens



# Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (3 of 7)

## Steps

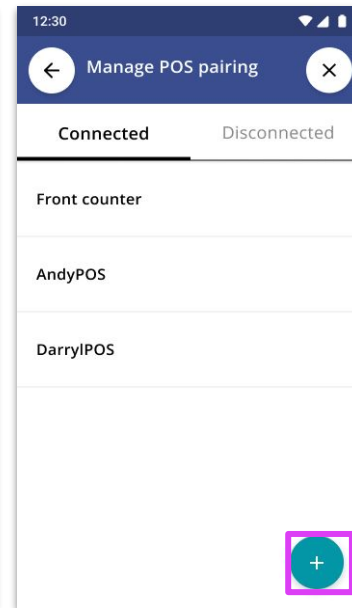
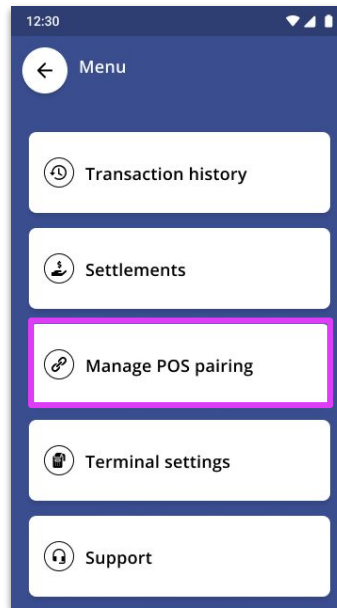
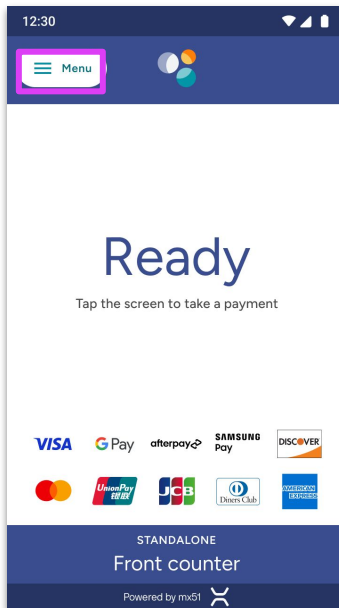
5. On the **EFTPOS terminal**, Select **Menu**

*Note: If there is no existing pairing, the "Manage POS pairing" button will show*

6. Select **Manage POS pairing**

7. Select **+**

## Example Screens



# Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (4 of 7)

## Steps

8. Go to the [Status](#) tab on Spice.
9. On [Spice](#);
  - Select your [payment provider](#), enter the details of the EFTPOS terminal and [enable Auto Address resolution](#).

## Example Screens

The screenshot displays the Spice application interface. At the top, there is a navigation bar with five tabs: 'Status' (highlighted with a green box), 'Transactions', 'Settlement', 'Settings', and 'About'. Below the navigation bar, the main content area is titled 'EFTPOS Terminal Pairing'. This area contains a form with the following fields and controls:

- Payment provider:** A dropdown menu currently showing 'Gecko Demo Bank'.
- POS ID:** A text input field.
- EFTPOS address:** A text input field.
- Auto Address Resolution:** A toggle switch that is currently turned on (green).
- Pair:** A large green button at the bottom of the form.

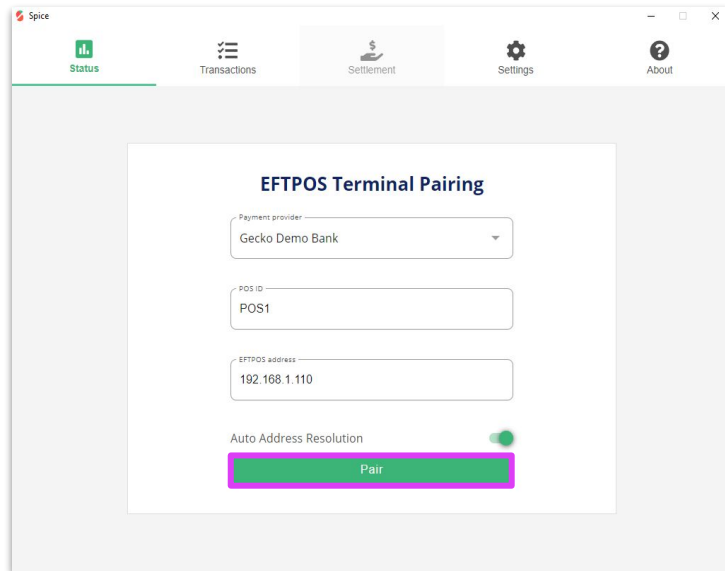
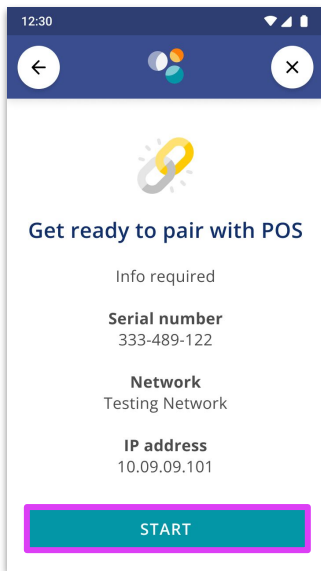
At the bottom of the application window, a status bar indicates 'Version 3.1.1 - You're on the latest version!' with a refresh icon.

# Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (5 of 7)

## Steps

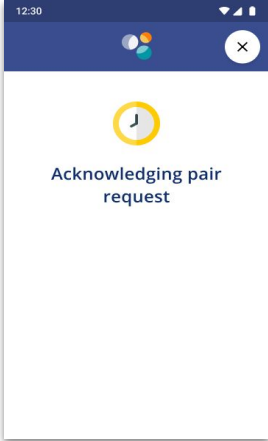
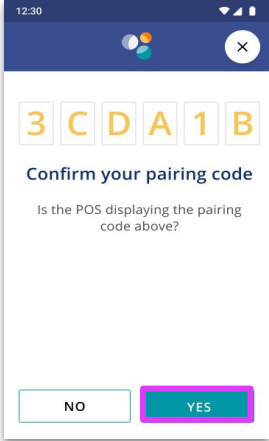
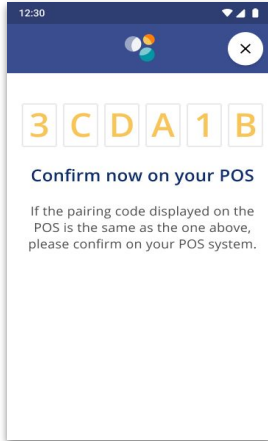
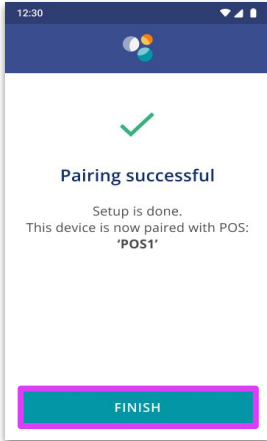
10. Select **START** on the EFTPOS terminal and **PAIR** on Spice.

## Example Screens

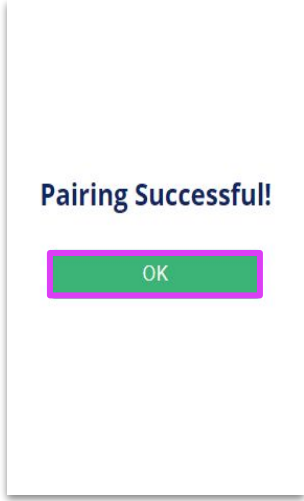




# Pairing the POS to the EFTPOS Terminal - *Setting up Spice (6 of 7)*

| Steps   | Example Screens   |
|---|---|
| <div>11. Ensure the code displayed matches what is displayed on Spice and select <b>YES</b> on the EFTPOS terminal.</div> <div>12. Select <b>FINISH</b> on the EFTPOS terminal.</div> | <div>A mobile app screen with a dark blue header. It features a yellow clock icon and the text "Acknowledging pair request".</div> <div>A mobile app screen with a dark blue header. It displays a pairing code "3 C D A 1 B" in individual boxes. Below the code, it asks "Is the POS displaying the pairing code above?" and has "NO" and "YES" buttons. The "YES" button is highlighted with a red border.</div> <div>A mobile app screen with a dark blue header. It displays the same pairing code "3 C D A 1 B". Below it, it says "Confirm now on your POS" and provides instructions: "If the pairing code displayed on the POS is the same as the one above, please confirm on your POS system."</div> <div>A mobile app screen with a dark blue header. It shows a green checkmark and the text "Pairing successful". Below that, it says "Setup is done. This device is now paired with POS: 'POS1'". At the bottom is a red "FINISH" button.</div> |

## Pairing the POS to the EFTPOS Terminal - *Setting up Spice* (7 of 7)

| Steps                                 | Example Screens   |
|---------------------------------------|---|
| <p>13. Select <b>OK</b> on Spice.</p> |  |

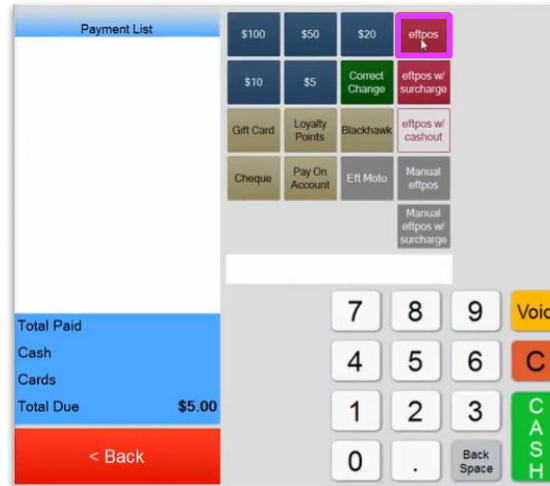
# Perform a Test Purchase Transaction - (1 of 1)

## Steps

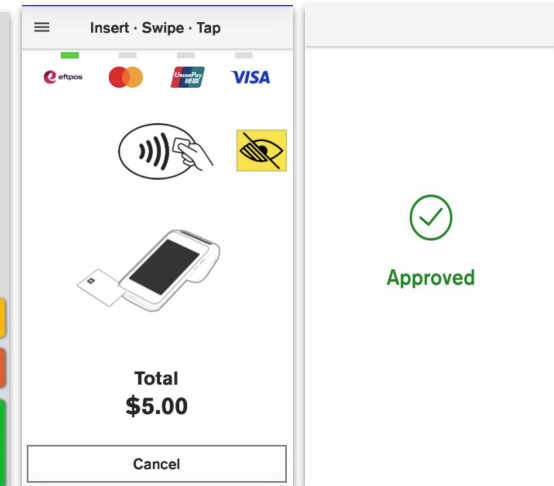
To perform a test [Purchase Transaction](#) to ensure that the integrated solution is working;

1. Select the [Product](#)
2. Select [Subtotal](#).
3. Select [eftpos](#). The transaction will be sent to the eftpos terminal for payment.

## Example Screens



POS screen



EFTPOS Terminal screens

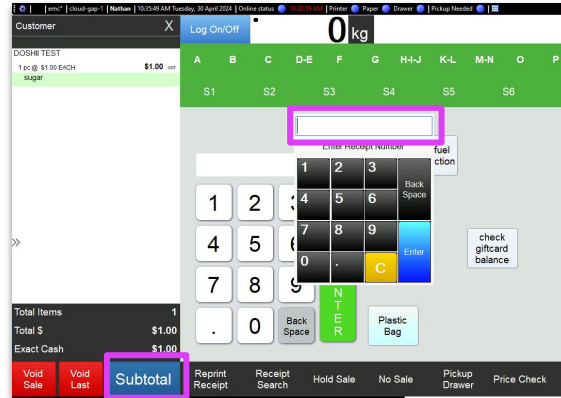
# Perform a Test Refund Transaction - (1 of 1)

## Steps

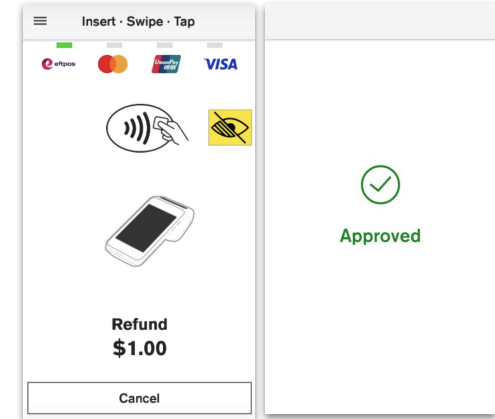
To perform a [refund](#) to ensure that the integrated solution is working;

1. Select the [Manager Menu](#)
2. Enter in the [Pin code](#). This is merchant specific and can be obtained through the merchant or POS.
3. Enter the [Receipt Number](#)
4. Select [Subtotal](#)
5. Select [eftpos](#)

## Example Screens



POS screen



EFTPOS Terminal screens